



West Central Missouri Community Action Agency

Community Needs Assessment FFY23

Board Approval Date: September 28, 2023

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WEST CENTRAL

MISSOURI COMMUNITY ACTION AGENCY

COMMUNITY NEEDS ASSESSMENT 2023

EXECUTIVE SUMMARY

West Central Missouri Community Action Agency (West Central)'s Community Needs Assessment 2023 is a part of the Results Oriented Management and Accountability (ROMA) cycle, which provides a systemic approach for collecting, analyzing, and reporting data. The Community Needs Assessment synthesizes the data and information about poverty. Key findings below are a cumulation of qualitative and quantitative data collected from many sources, including: Bureau of Labor Statistics, Food Research and Action Center, Center on Budget and Policy, National Center for Education Statistics, United States Census Bureau, Community Commons, MU Extension, community based organizations, faith-based organizations, private and public sectors, educational institutions, elected officials, health and medical providers, board members, employees, and most importantly, people who live in poverty every single day.

Key findings on the causes and conditions of poverty are in seven domains / focus areas: 1) employment, 2) education and cognitive development, 3) income, infrastructure, and asset building, 4) housing, 5) health, wellness, and social behavioral development, 6) civic engagement and community involvement, and 7) multiple domains / other.

The summary of final prioritized issues and the method used to determine these priorities is based on input from West Central Missouri Community Action Agency Board of Directors and staff. Questions presented to guide the prioritization process were focused on need, equity, and involvement / support.

Need: Is there a need to address the particular domain in a way that is not otherwise being addressed, or adequately addressed in the community? Would addressing this theme provide the greatest impact for the community well-being when compared to the other domains?

Equity: Would addressing the domain benefit the entire community in an inclusive way, with a preference for those who may be most in need? Work in which domain would be most beneficial to the entire community, with a preference for those who may be most in need?

Involvement / Support: Would family, neighbors, partner organizations, funders, others support an initiative in this domain area by contributing time, expertise/skills, money, or other resources?

Standard 3.4 – The community assessment includes key findings on the causes and conditions of poverty and the needs of communities assessed.

West Central’s methodology for prioritization focused on elements of the community trust process, a participatory process, each participant has a voice in identifying priorities for the Community Needs Assessment.

Prioritization resulted in the following areas in order of priority: 1) Employment, 2) Housing, 3) Multiple Domains / Other, 4) Income, 5) Health, Wellness, and Social Behavioral Development, 6) Civic Engagement and Community Involvement, and 7) Education and Cognitive Development.

Key findings, in order of prioritization set forth as the result of Community Needs Assessment Prioritization Workshop attended by Agency staff are as follows:

Employment

- Communities lack living wage jobs
- Individuals lack the skills to obtain and or maintain employment
- Employers lack employees

Housing

- Communities lack safe and affordable housing
- The community lacks temporary emergency housing for homeless or abuse situations
- Individuals' homes are in need of repairs

Multiple Domains / Other

- Community and individuals lack safe and affordable childcare
- Individuals do not engage in available programs and services
- The Agency lacks unrestricted funding to achieve results
- Communities and individuals lack access to transportation
- Communities lack understanding of the causes and conditions of poverty

Income, Infrastructure, and Asset Building

- Individuals lack economic security / ability to meet basic needs
- Individuals lack savings for emergencies
- Individuals lack the ability to thrive due to bad credit, infrastructure, and assets

Health, Wellness, and Social Behavioral Development

- Individuals are food insecure and lack access to healthy, nutritious, affordable food
- Elderly and individuals with disabilities lack the ability to maintain an independent living situation
- Individuals and communities lack awareness and access to services for mental health issues and concerns

Civic Engagement and Community Involvement

- Individuals lack skills, knowledge, and abilities to enable them to improve conditions in the community
- Communities lack opportunities for people to thrive
- Communities lack volunteer awareness and opportunities

Education and Cognitive Development

- Individuals need basic education/financial education/budgeting classes/credit counseling
- Communities lack quality education opportunities for all ages (Early childhood education, elementary, high school, vocation, post-secondary, and adult)

West Central will continue the systemic approach, using these key findings and prioritization of needs within this assessment to plan, implement, and achieve results making a positive impact individuals, families, and communities.

PURPOSE

West Central envisions a region where people and communities are thriving. West Central's mission is to help people and communities reach their fullest potential by cultivating and coordinating resources, building partnerships, and advocating for change.

West Central's purpose for the Community Needs Assessment (CNA) is to utilize a comprehensive process to determine the needs and resources within the service area to lift individuals and families out of poverty and encourage self-reliance as an integral part of fulfilling the Agency's vision and mission. A tool that has moved beyond a best practice, the CNA is now a key resource for planning, application, program implementation, and evaluation. West Central will utilize the CNA as a tool to identify service and resource gaps in the community. West Central will uniquely address the identified gaps, needs, and barriers.

ORGANIZATIONAL STANDARDS

West Central's Community Needs Assessment includes each of the following Organizational Standards.

Standard 1.1 – The organization demonstrates low-income individuals' participation in its activities.

Standard 1.2 – The organization analyzes information collected directly from low-income individuals as part of the community assessment.

Standard 1.3 – The organization has a systematic approach for collecting, analyzing, and reporting customer satisfaction data to the governing board.

Standard 2.2 – The organization utilizes information gathered from key sectors of the community in assessing needs and resources, during the community assessment process or other times. These sectors would include at minimum: community-based organizations, faith-based organizations, private sector, public sector, and educational institutions.

Standard 2.3 – The organization communicates its activities and its results to the Community.

Standard 3.1 – The organization conducted a community assessment and issued a report within the past 3 years.

Standard 3.2 – As a part of the community assessment, the organization collects and includes current data specific to poverty and its prevalence related to gender, age, and race/ethnicity for their service area(s).

Standard 3.3 – The organization collects and analyzes both qualitative and quantitative data on its geographic services area(s) in the community assessment.

Standard 3.4 – The community assessment includes key findings on the causes and conditions of poverty and the needs of communities assessed.

Standard 3.5 – The governing board formally accepts the completed community assessment.

Standard 4.2 – The organization's Community Action plan is outcome-based, anti-poverty focused, and ties directly to the community assessment.

Standard 4.3 – The organization's Community Action plan and strategic plan document the continuous use of the full ROMA cycle or comparable system. In addition, the organization documents having used the services of a ROMA-certified trainer (or equivalent) to assist in implementation.

Standard 6.4 – Customer satisfaction data and customer input, collected as a part of the community assessment, is included in the strategic planning process.

Standard 9.1 – The organization has a system or systems in place to track and report client demographics and services customers receive.

RESULTS ORIENTED MANAGEMENT AND ACCOUNTABILITY (ROMA)

ROMA is a management and accountability process that is focused on results. ROMA focuses on the continuance of quality improvement to enable West Central to measure, analyze, and communicate performance. Key elements of the ROMA Cycle include assessment, planning, implementation, achievement of results, and evaluation. The CNA is an integral part of the assessment within the ROMA cycle.

ACTIVITIES AND RESULTS

Standard 2.3 – West Central communicates activities and results, including the Community Needs Assessment to Communities (public) through our Annual Report, social media activities, website, traditional news media, community outreach activities, etc.

Standard 3.1 – West Central conducts a Community Needs Assessment and issues a report every 3 years. The report is available in print and electronic and available on our website and is circulated in the communities via mail/email distribution, social media, press releases, etc.

DATA COLLECTION – SEE APPENDIX FOR METHODOLOGY AND TIMELINE

The Community Needs Assessment synthesizes the data and information about poverty. Key findings below are a cumulation of qualitative and quantitative data collected from many sources, including: Bureau of Labor Statistics, Food Research and Action Center, Center on Budget and Policy, National Center for Education Statistics, United States Census Bureau, Community Commons, MU Extension, community based organizations, faith-based organizations, private and public sectors, educational institutions, elected officials, health and medical providers, board members, employees, and most importantly, people who live in poverty every single day.

Qualitative data collection tools included surveys, focus groups, and informal questions. Qualitative data collected included strengths and challenges for youth, single parents, families, and elderly.

The cumulative data can be found in the Community Needs Assessment, which is divided into focus areas. Information gleaned for each section includes quantitative data, qualitative data, linkages, and resources. Word clouds (pictures) below include the key words collected from survey respondents as a part of the qualitative data collection process.

INFORMATION GATHERED AND ANALYZED

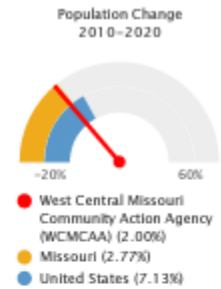
Standard 1.2 – West Central analyzes information collected directly from low-income individuals as part of the Community Needs Assessment. Data was collected through a variety of ways including focus groups, interview, community forums, customer surveys, etc. The data was analyzed through review of collected data by staff and Board, including a review of the collected data in the written community assessment, with notation of this review in the Assessment’s Appendix.

Standard 2.2 – West Central utilizes information gathered from key sectors of the community in assessing needs and resources, during the community assessment process or other times. These sectors include: low-income individuals, community-based organizations, faith-based organizations, private sector, public sector,

I am thankful for everything I’ve received through the many years. I am embarrassed that I’ve had to utilize services. I try to give back at every opportunity I am able to.

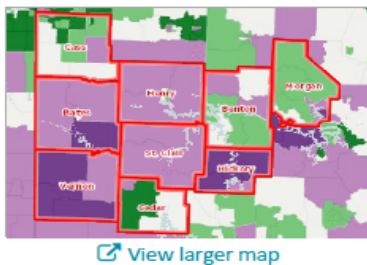
Survey Response 11433391375

Report Area	Total Population, 2010 Census	Total Population, 2020 Census	Population Change, 2010-2020	Population Change, 2010-2020, Percent
West Central Missouri Community Action Agency (WCMCAA)	233,014	237,670	4,656	2.00%
Bates County, MO	17,049	16,042	-1,007	-5.91%
Benton County, MO	19,056	19,394	338	1.77%
Cass County, MO	99,499	107,824	8,325	8.37%
Cedar County, MO	13,982	14,188	206	1.47%
Henry County, MO	22,272	21,946	-326	-1.46%
Hickory County, MO	9,627	8,279	-1,348	-14.00%
Morgan County, MO	20,565	21,006	441	2.14%
St. Clair County, MO	9,805	9,284	-521	-5.31%
Vernon County, MO	21,159	19,707	-1,452	-6.86%
Missouri	5,988,913	6,154,913	166,000	2.77%
United States	312,471,161	334,735,155	22,263,994	7.13%



Note: This indicator is compared to the state average.

Data Source: US Census Bureau, Decennial Census, 2020. Source geography: Tract



Population Change, Percent by Tract, US Census Bureau 2010 - 2020

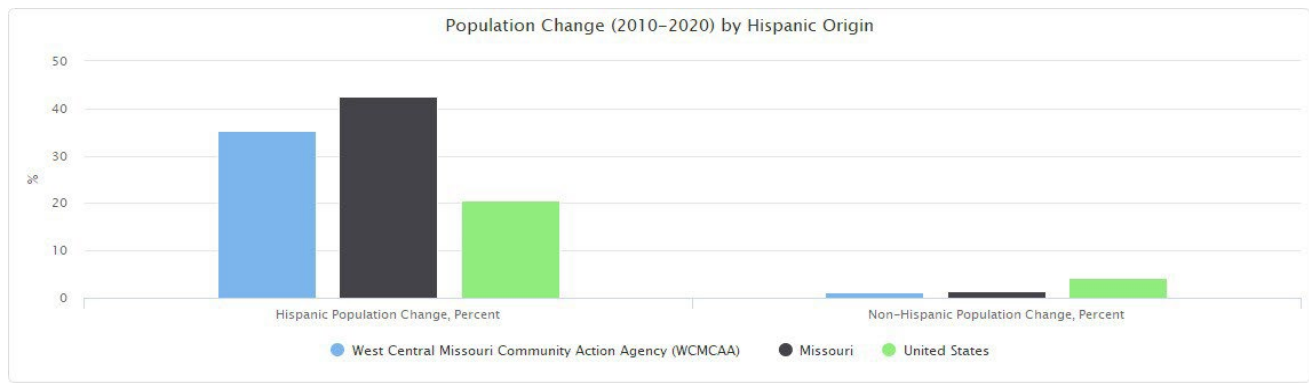
- Over 10.0% Increase (+)
- 2.0 - 10.0% Increase (+)
- Less Than 2.0% Change (+/-)
- 2.0 - 10.0% Decrease (-)
- Over 10.0% Decrease (-)
- No Population or No Data
- West Central Missouri Community Action Agency (WCMCAA)

POPULATION CHANGE (2010-2020) BY HISPANIC ORIGIN

This indicator reports the Hispanic or Latino population change in the report area.

The percentage values could be interpreted as, for example, "Of all the Hispanic population within the report area, there is a population change of (value) during the report time period."

Report Area	Hispanic Population Change, Total	Hispanic Population Change, Percent	Non-Hispanic Population Change, Total	Non-Hispanic Population Change, Percent
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	2,155	35.39%	2,501	1.10%
Bates County, MO	60	21.82%	-1,067	-6.36%
Benton County, MO	19	6.53%	319	1.70%
Cass County, MO	1,595	39.99%	6,730	7.05%
Cedar County, MO	57	27.94%	149	1.08%
Henry County, MO	204	55.28%	-530	-2.42%
Hickory County, MO	41	45.05%	-1,389	-14.57%
Morgan County, MO	81	22.19%	360	1.78%
St. Clair County, MO	8	4.71%	-529	-5.49%
Vernon County, MO	90	26.79%	-1,542	-7.41%
Missouri	90,597	42.64%	75,401	1.31%
United States	11,163,011	20.61%	11,100,922	4.30%



TOTAL POPULATION CHANGE (2010-2020) BY RACE

This indicator reports the total population change of the report area by combined race and ethnicity.

Note: Some of the combined race/ethnicity groups use acronyms for their names in the following table. The full forms are as followed: Non-Hispanic AIAN = Non-Hispanic American Indian or Alaska Native

- *Non-Hispanic NPI = Non-Hispanic Native Hawaiian or Pacific Islander Non-*
- *Hispanic Other = Non-Hispanic Some Other Race*

Report Area	Non-Hispanic White	Non-Hispanic Black	Non-Hispanic AIAN	Non-Hispanic Asian	Non-Hispanic NPI	Non-Hispanic Other	Non-Hispanic Multiple Race	Hispanic/Latino
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	-8,466	1,471	-31	266	29	660	8,572	2,155
Bates County, MO	-1,497	12	-2	21	7	16	376	60
Benton County, MO	-377	19	-5	-2	-5	37	652	19
Cass County, MO	306	1,460	-2	218	16	364	4,368	1,595
Cedar County, MO	-533	43	28	-2	4	34	575	57
Henry County, MO	-1,430	-42	-12	39	-7	59	863	204
Hickory County, MO	-1,630	-13	-25	-1	-8	27	261	41
Morgan County, MO	-275	3	-8	-14	6	53	595	81
St. Clair County, MO	-799	-21	5	7	6	22	251	8
Vernon County, MO	-2,231	10	-10	0	10	48	631	90
Missouri	-186,824	5,625	-566	34,936	3,530	17,005	201,699	90,597
United States	-5,122,185	2,254,139	4,595	5,153,427	140,453	1,087,053	7,583,494	11,163,011

PERCENT POPULATION CHANGE (2010-2020) BY RACE

This indicator reports the total population change of the report area by combined race and ethnicity.

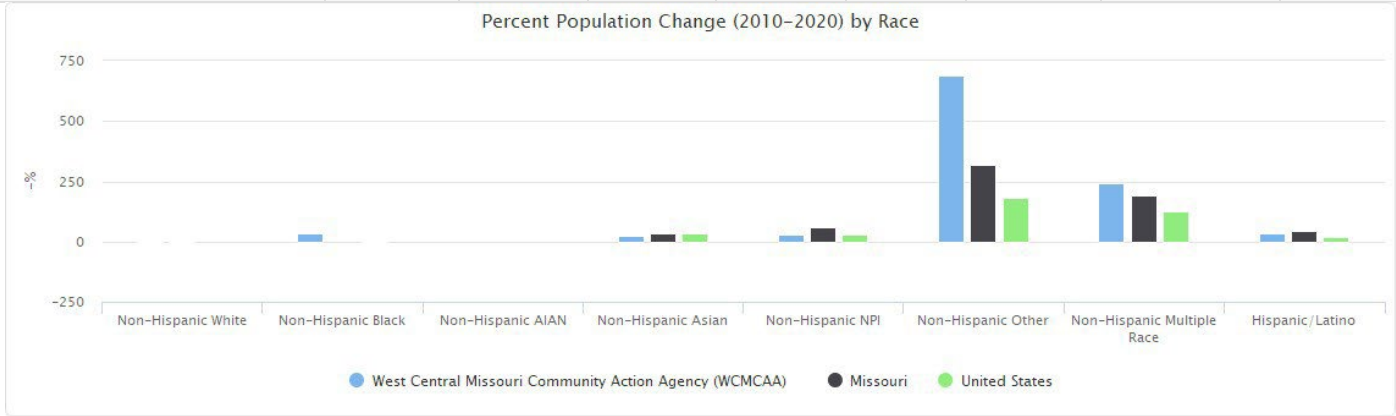
The percentage values could be interpreted as, for example, "Of all the non-Hispanic white population within the report area, there is a population change of (value) during the report time period."

Note: Some of the combined race/ethnicity groups use acronyms for their names in the following table and chart. The full forms are as followed:

- *Non-Hispanic AIAN = Non-Hispanic American Indian or Alaska*
- *Native Non-Hispanic NPI = Non-Hispanic Native Hawaiian or Pacific Islander*
- *Non-Hispanic Other = Non-Hispanic Some Other Race*

Report Area	Non-Hispanic White	Non-Hispanic Black	Non-Hispanic AIAN	Non-Hispanic Asian	Non-Hispanic NPI	Non-Hispanic Other	Non-Hispanic Multiple Race	Hispanic/Latino
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West Central Missouri Community Action Agency (WCMCAA) (Service Area)	-3.91%	35.28%	-2.47%	26.47%	27.88%	687.50%	244.08%	35.39%
Bates County, MO	-9.19%	8.39%	-2.13%	77.78%	350.00%	320.00%	181.64%	21.82%
Benton County, MO	-2.06%	33.93%	-4.76%	-3.77%	-100.00%	528.57%	285.96%	6.53%
Cass County, MO	0.34%	42.39%	-0.40%	34.99%	25.81%	551.52%	255.14%	39.99%
Cedar County, MO	-3.97%	307.14%	38.89%	-4.55%	133.33%	No data	269.95%	27.94%
Henry County, MO	-6.74%	-19.18%	-11.88%	75.00%	-53.85%	737.50%	308.21%	55.28%
Hickory County, MO	-17.57%	-54.17%	-37.31%	-6.25%	-100.00%	2,700.00%	183.80%	45.05%
Morgan County, MO	-1.40%	2.44%	-7.08%	-18.67%	300.00%	1,325.00%	191.94%	22.19%
St. Clair County, MO	-8.53%	-44.68%	8.62%	58.33%	600.00%	2,200.00%	167.33%	4.71%
Vernon County, MO	-11.05%	10.00%	-7.09%	0.00%	125.00%	1,200.00%	233.70%	26.79%
Missouri	-3.85%	0.82%	-2.35%	35.93%	61.25%	316.55%	190.03%	42.64%
United States	-2.60%	5.98%	0.20%	35.62%	29.16%	179.59%	127.07%	20.61%

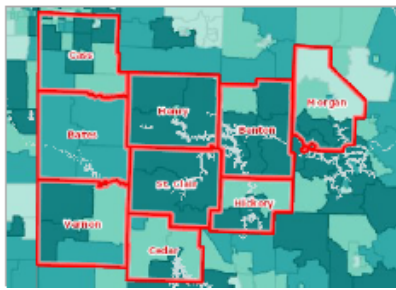


AGE AND GENDER DEMOGRAPHICS

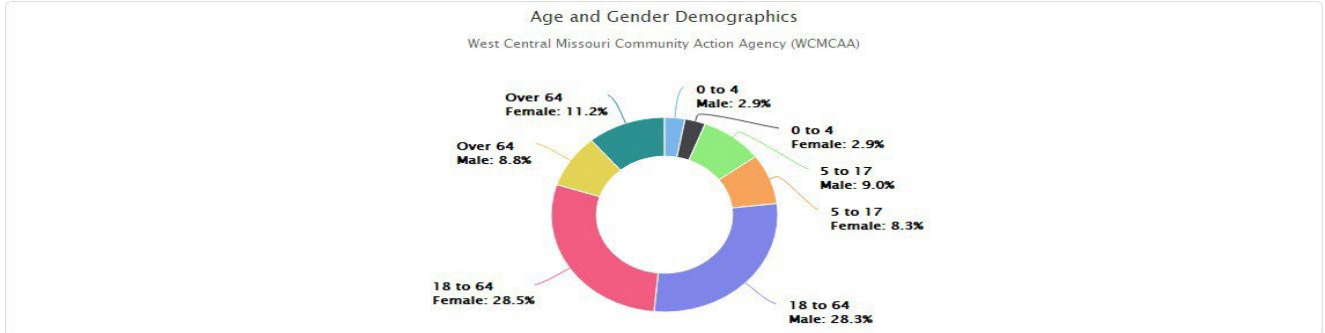
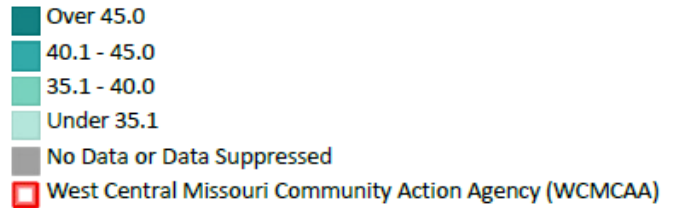
Population by gender within the report area is shown below. According to ACS 2017-2021 5-year population estimates for the report area, the female population comprised 50.95% of the report area, while the male population represented 49.05%.

Report Area	0 to 4 Male	0 to 4 Female	5 to 17 Male	5 to 17 Female	18 to 64 Male	18 to 64 Female	Over 64 Male	Over 64 Female
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	6,881	6,855	21,099	19,540	66,556	67,047	20,689	26,224
Bates County, MO	492	500	1,475	1,396	4,662	4,529	1,259	1,650
Benton County, MO	434	433	1,303	1,186	5,129	4,958	2,613	3,032
Cass County, MO	3,102	3,153	10,064	9,484	31,239	31,954	7,326	10,010
Cedar County, MO	460	447	1,407	1,127	3,833	3,604	1,459	1,700
Henry County, MO	674	592	1,767	1,776	6,223	6,080	2,003	2,578
Hickory County, MO	155	199	601	517	2,058	2,168	1,202	1,359
Morgan County, MO	667	741	1,809	1,657	5,562	5,597	2,108	2,514
St. Clair County, MO	284	224	717	665	2,460	2,432	1,087	1,273
Vernon County, MO	613	566	1,956	1,732	5,390	5,725	1,632	2,108
Missouri	188,129	179,003	525,391	499,852	1,852,663	1,862,660	417,851	572,278
United States	9,940,776	9,482,345	28,050,668	26,760,286	101,452,751	101,150,034	21,484,809	29,126,201

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: Tract



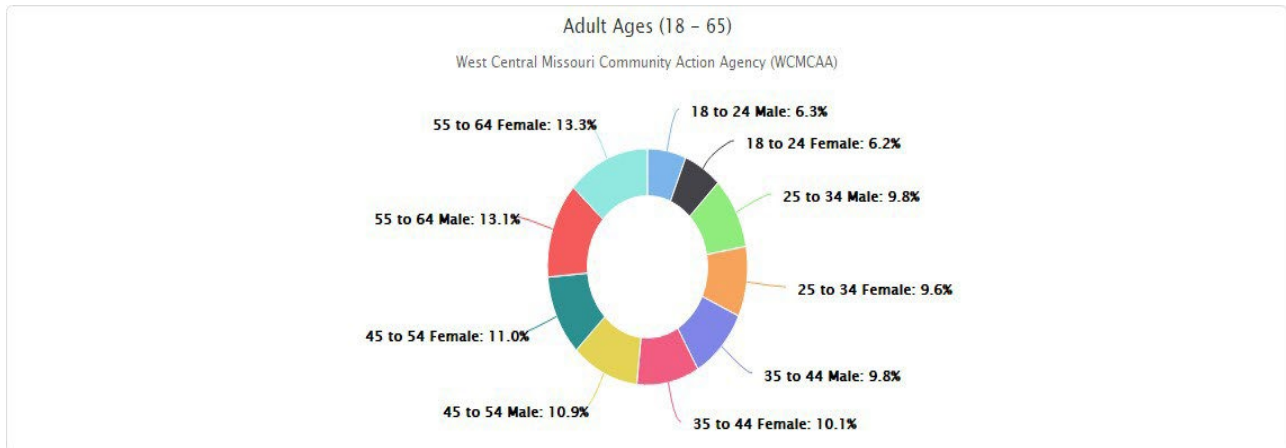
Median Age by Tract, ACS 2017-21



ADULT AGES (18 - 65)

Report Area	18 to 24 Male	18 to 24 Female	25 to 34 Male	25 to 34 Female	35 to 44 Male	35 to 44 Female	45 to 54 Male	45 to 54 Female	55 to 64 Male	55 to 64 Female
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	8,361	8,250	13,097	12,814	13,073	13,515	14,525	14,726	17,500	17,742
Bates County, MO	628	547	952	915	855	921	972	959	1,255	1,187
Benton County, MO	555	471	821	782	820	817	1,214	1,167	1,719	1,721
Cass County, MO	4,009	3,961	6,582	6,363	6,521	6,894	6,804	6,980	7,323	7,756
Cedar County, MO	501	421	701	668	714	743	838	801	1,079	971
Henry County, MO	723	721	1,269	1,195	1,246	1,240	1,344	1,260	1,641	1,664
Hickory County, MO	221	231	273	270	392	461	466	472	706	734
Morgan County, MO	682	643	1,020	1,106	1,019	935	1,157	1,315	1,684	1,598
St. Clair County, MO	287	273	430	465	460	444	534	526	749	724
Vernon County, MO	755	982	1,049	1,050	1,046	1,060	1,196	1,246	1,344	1,387
Missouri	286,303	275,037	406,863	407,488	383,011	380,073	369,588	374,543	406,898	425,519
United States	15,499,748	14,839,341	22,957,304	22,403,638	21,329,742	21,112,141	20,746,601	20,884,857	20,919,356	21,910,057

Data Source: US Census Bureau, American Community Survey, 2017-21.



HISPANIC AGES (MALE AND FEMALE COMBINED)

Report Area	0 to 4	5 to 17	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	Over 65
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	913	2,230	753	1,186	931	1,070	582	499
Bates County, MO	100	73	56	107	16	39	19	2
Benton County, MO	37	83	27	120	9	78	31	28
Cass County, MO	540	1,448	448	734	649	662	324	274
Cedar County, MO	0	92	0	0	101	0	53	86
Henry County, MO	61	198	18	105	84	63	46	24
Hickory County, MO	7	86	32	2	8	6	3	21
Morgan County, MO	140	31	9	55	6	170	59	27
St. Clair County, MO	19	55	33	23	35	0	30	17
Vernon County, MO	9	164	130	40	23	52	17	20
Missouri	27,217	71,197	33,157	42,605	37,625	26,925	18,202	14,638
United States	4,993,673	13,847,142	6,895,170	9,415,393	8,781,426	7,201,775	5,127,712	4,544,678

Data Source: US Census Bureau, *American Community Survey*. 2017-21.

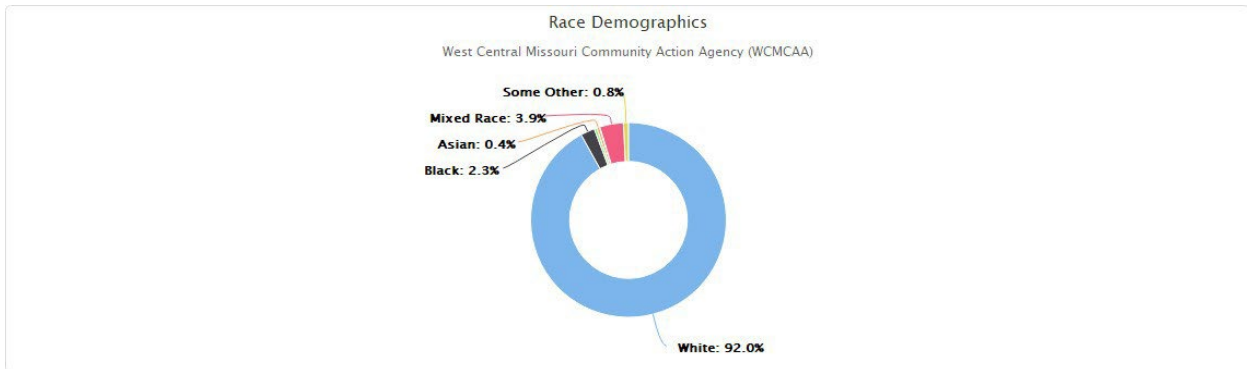
RACE DEMOGRAPHICS

Population by gender within the report area is shown below. According to ACS 2017-2021 5-year population estimates, the white population comprised 91.97% of the report area, black population represented 2.34%, and other races combined were 1.77%.

Persons identifying themselves as mixed race made up 3.91% of the population.

Report Area	Total Population	White Total	Black Total	American Indian Total	Asian Total	Native Hawaiian Total	Some Other Total	Mixed Race Total
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	236,863	217,849	5,539	1,045	1,063	168	1,928	9,271
Bates County, MO	16,100	15,173	300	68	62	6	149	342
Benton County, MO	19,351	18,255	107	249	0	11	55	674
Cass County, MO	106,966	94,869	4,563	469	587	150	1,168	5,160
Cedar County, MO	14,184	13,501	30	47	22	0	183	401
Henry County, MO	21,884	20,591	211	53	51	1	63	914
Hickory County, MO	8,429	8,077	2	73	31	0	30	216
Morgan County, MO	20,883	19,799	211	3	155	0	146	569
St. Clair County, MO	9,235	8,669	57	29	25	0	105	350
Vernon County, MO	19,831	18,915	58	54	130	0	29	645
Missouri	6,141,534	4,930,466	695,678	19,904	123,406	8,468	84,084	279,528
United States	329,725,481	224,789,109	41,393,012	2,722,661	18,782,924	615,557	18,382,796	23,039,422

Data Source: US Census Bureau, *American Community Survey*. 2017-21. Source geography: Tract



RACE DEMOGRAPHICS - MALE

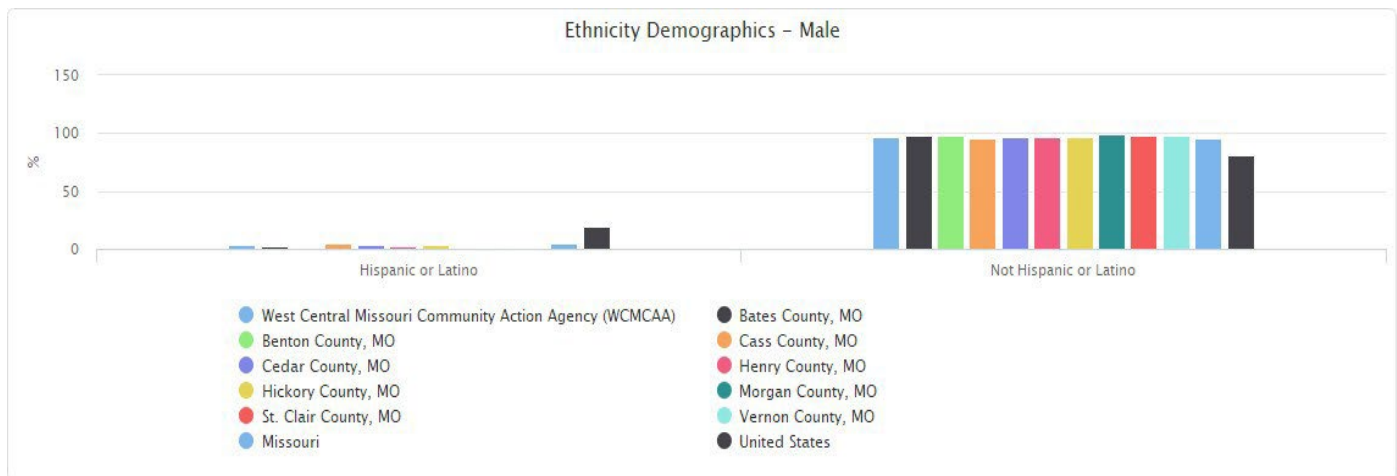
Report Area	White Male	Black Male	American Indian Male	Asian Total	Native Hawaiian Male	Some Other Male	Mixed Race Male
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	107,780	2,976	483	403	68	866	4,621
Bates County, MO	7,538	203	48	51	4	44	137
Benton County, MO	9,197	107	79	0	11	22	326
Cass County, MO	46,533	2,395	248	187	52	481	2,469
Cedar County, MO	6,792	7	47	22	0	136	302
Henry County, MO	10,203	95	28	2	1	54	475
Hickory County, MO	4,045	1	4	0	0	30	106
Morgan County, MO	9,868	97	3	53	0	41	312
St. Clair County, MO	4,403	43	14	6	0	50	125
Vernon County, MO	9,201	28	12	82	0	8	369
Missouri	2,439,560	331,432	10,535	58,778	4,159	43,359	139,918
United States	111,667,638	19,902,437	1,364,463	8,990,767	310,658	9,433,770	11,536,882

Data Source: US Census Bureau, American Community Survey, 2017-21.

ETHNICITY DEMOGRAPHICS - MALE

Report Area	Total Males Hispanic / Latino	Total Males Not Hispanic / Latino	Percent Males Hispanic / Latino	Percent Males Not Hispanic / Latino
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	3,932	113,265	3.36%	96.64%
Bates County, MO	177	7,848	2.21%	97.79%
Benton County, MO	169	9,573	1.73%	98.27%
Cass County, MO	2,563	49,802	4.89%	95.11%
Cedar County, MO	224	7,082	3.07%	96.93%
Henry County, MO	307	10,551	2.83%	97.17%
Hickory County, MO	150	4,036	3.58%	96.42%
Morgan County, MO	102	10,272	0.98%	99.02%
St. Clair County, MO	76	4,565	1.64%	98.36%
Vernon County, MO	164	9,536	1.69%	98.31%
Missouri	138,510	2,889,231	4.57%	95.43%
United States	30,790,083	132,416,532	18.87%	81.13%

Data Source: US Census Bureau, American Community Survey, 2017-21.



RACE DEMOGRAPHICS - FEMALE

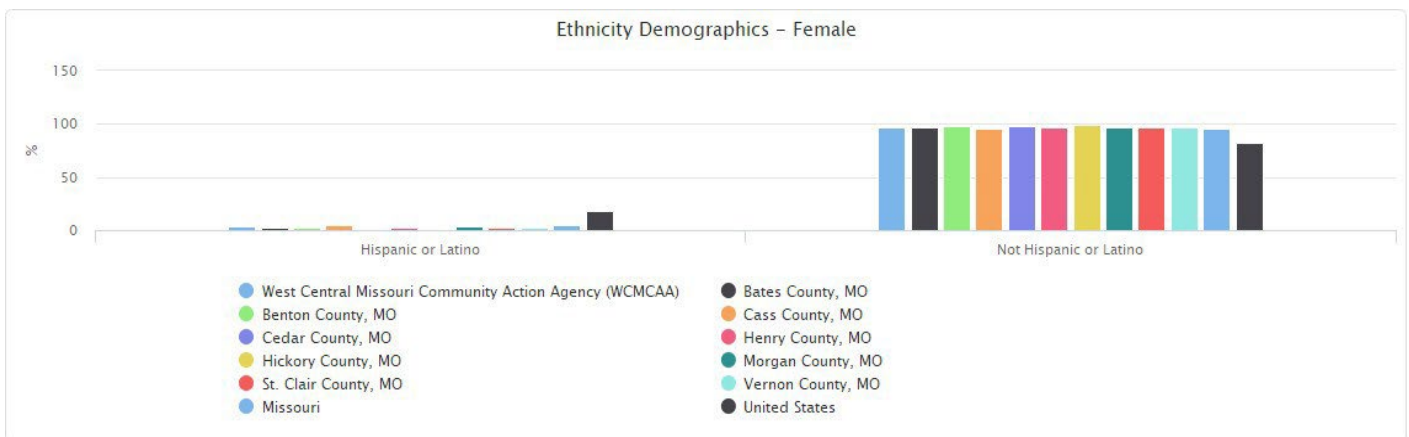
Report Area	White Female	Black Female	American Indian Female	Asian Female	Native Hawaiian Female	Some Other Female	Mixed Race Female
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	110,069	2,563	562	660	100	1,062	4,650
Bates County, MO	7,635	97	20	11	2	105	205
Benton County, MO	9,058	0	170	0	0	33	348
Cass County, MO	48,336	2,168	221	400	98	687	2,691
Cedar County, MO	6,709	23	0	0	0	47	99
Henry County, MO	10,388	116	25	49	0	9	439
Hickory County, MO	4,032	1	69	31	0	0	110
Morgan County, MO	9,931	114	0	102	0	105	257
St. Clair County, MO	4,266	14	15	19	0	55	225
Vernon County, MO	9,714	30	42	48	0	21	276
Missouri	2,490,906	364,246	9,369	64,628	4,309	40,725	139,610
United States	113,121,471	21,490,575	1,358,198	9,792,157	304,899	8,949,026	11,502,540

Data Source: US Census Bureau, American Community Survey. 2017-21.

ETHNICITY DEMOGRAPHICS - FEMALE

Report Area	Total Females Hispanic / Latino	Total Females Not Hispanic / Latino	Percent Females Hispanic / Latino	Percent Females Not Hispanic / Latino
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	4,232	115,434	3.54%	96.46%
Bates County, MO	235	7,840	2.91%	97.09%
Benton County, MO	244	9,365	2.54%	97.46%
Cass County, MO	2,516	52,085	4.61%	95.39%
Cedar County, MO	108	6,770	1.57%	98.43%
Henry County, MO	292	10,734	2.65%	97.35%
Hickory County, MO	15	4,228	0.35%	99.65%
Morgan County, MO	395	10,114	3.76%	96.24%
St. Clair County, MO	136	4,458	2.96%	97.04%
Vernon County, MO	291	9,840	2.87%	97.13%
Missouri	133,056	2,980,737	4.27%	95.73%
United States	30,016,886	136,501,980	18.03%	81.97%

Data Source: US Census Bureau, American Community Survey. 2017-21.



HOUSEHOLDS

This indicator compares two separate American Community Survey (ACS) 5-year estimates to create a 5-year change in total households.

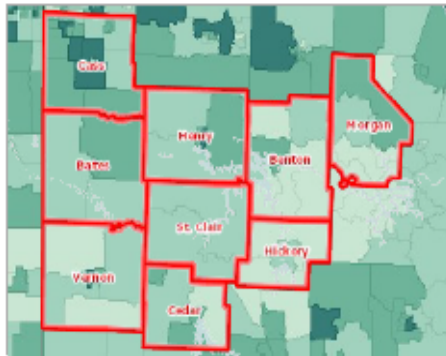
The change in number of households within the report area are from 2012-2016 ACS, and 2017-2021 ACS.

Total households for the report area increased by 259, or 0.28% in those areas reporting 2021 ACS 5-year data. This compares to a statewide increase of 2.59%.

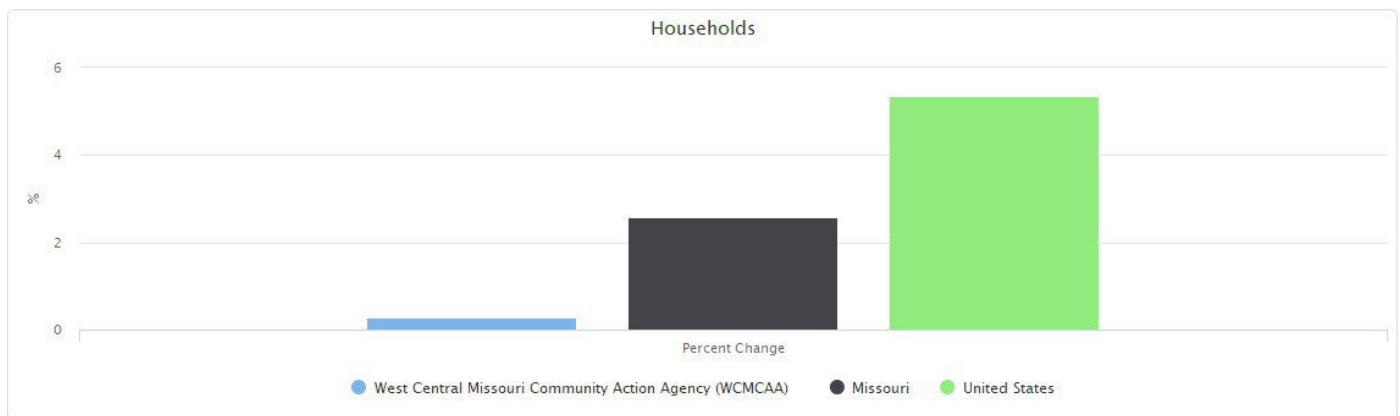
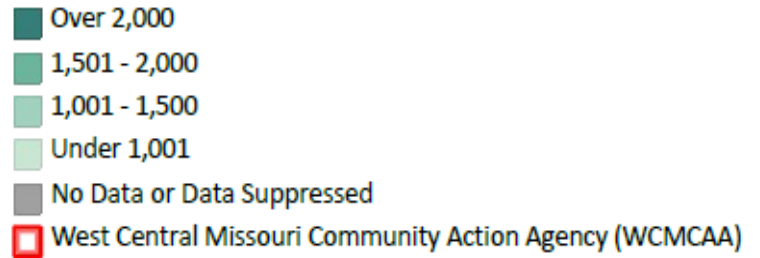
Report Area	Total Households (2016)	Total Households (2021)	Change in Households	Percent Change
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	92,135	92,394	259	0.28%
Bates County, MO	6,617	5,984	-633	-9.57%
Benton County, MO	8,128	7,891	-237	-2.92%
Cass County, MO	38,045	41,113	3,068	8.06%
Cedar County, MO	5,886	5,504	-382	-6.49%
Henry County, MO	9,420	9,190	-230	-2.44%
Hickory County, MO	3,962	3,408	-554	-13.98%
Morgan County, MO	7,883	7,566	-317	-4.02%
St. Clair County, MO	3,990	3,955	-35	-0.88%
Vernon County, MO	8,204	7,783	-421	-5.13%
Missouri	2,372,362	2,433,819	61,457	2.59%
United States	117,716,237	124,010,992	6,294,755	5.35%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



Total Households by Tract, ACS 2017-21

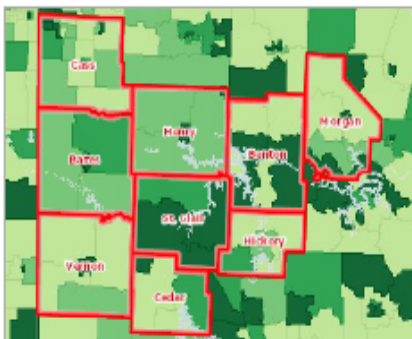


FAMILIES

The American Community Survey (ACS) estimated there were 62,367 families in the report area in 2021. Married couple families comprised 78.37% of the total number. Families headed by men without wives comprised 7.68% of the total, while women without husbands headed 13.96% of families.

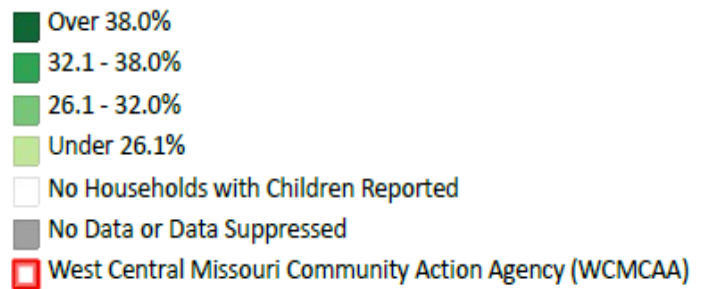
Report Area	Total Number of Families	Married Couple	Female, Spouse Absent	Male, Spouse Absent
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	62,367	48,876	8,704	4,787
Bates County, MO	4,013	2,997	559	457
Benton County, MO	5,012	4,203	506	303
Cass County, MO	29,655	23,210	4,087	2,358
Cedar County, MO	3,579	2,887	514	178
Henry County, MO	5,843	4,151	1,115	577
Hickory County, MO	1,847	1,626	167	54
Morgan County, MO	5,098	4,038	684	376
St. Clair County, MO	2,461	1,925	367	169
Vernon County, MO	4,859	3,839	705	315
Missouri	1,541,667	1,160,947	272,154	108,566
United States	80,755,759	59,331,185	15,273,279	6,151,295

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



[View larger map](#)

Single Parent Households with Children (Age 0-17), Percent by Tract, ACS 2017-21

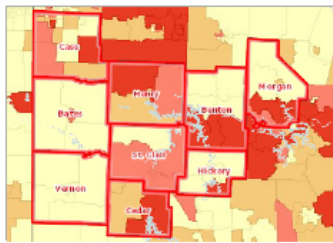


VETERANS, AGE AND GENDER DEMOGRAPHICS

Veterans, Age and Gender Demographics show the number of veterans living in the report area. According to the American Community Survey (ACS), 9.80% of the adult population in the report area are veterans, which is more than the national average of 6.85%.

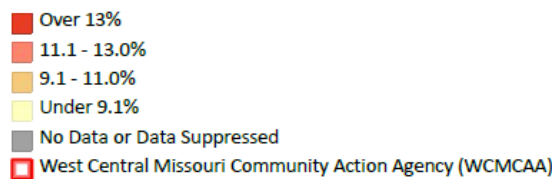
Report Area	Veterans Total	Veterans Male	Veterans Female	% Pop over 18 Total	% Pop over 18 Males	% Pop over 18 Females
West Central (Service Area)	17,869	16,526	1,343	9.80%	18.56%	1.44%
Bates County, MO	1,044	916	128	8.53%	15.12%	2.07%
Benton County, MO	1,819	1,757	62	11.38%	21.98%	0.78%
Cass County, MO	7,789	7,123	666	9.60%	18.18%	1.59%
Cedar County, MO	1,237	1,158	79	11.52%	21.30%	1.49%
Henry County, MO	1,996	1,851	145	11.74%	22.16%	1.68%
Hickory County, MO	763	724	39	10.99%	21.20%	1.11%
Morgan County, MO	1,442	1,339	103	9.02%	16.99%	1.27%
St. Clair County, MO	774	724	50	10.54%	19.90%	1.35%
Vernon County, MO	1,005	934	71	6.73%	13.16%	0.91%
Missouri	377,127	346,497	30,630	7.97%	15.07%	1.26%
United States	17,431,290	15,794,025	1,637,265	6.85%	12.72%	1.26%

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



[View larger map](#)

Veterans, Percent of Total Population by Tract, ACS 2017-21



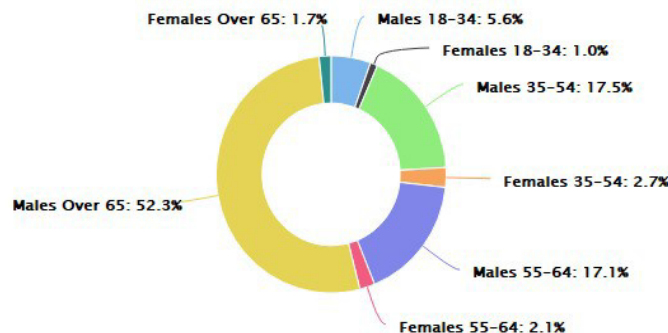
VETERANS BY AGE

Report Area	Veteran Age Males 18-34	Veteran Age Females 18-34	Veteran Age Males 35-54	Veteran Age Females 35-54	Veteran Age Males 55-64	Veteran Age Females 55-64	Veteran Age Males Over 65	Veteran Age Females Over 65
West Central Missouri Service Area	996	180	3,127	481	3,050	382	9,353	300
Bates County, MO	37	49	166	44	196	19	517	16
Benton County, MO	6	0	287	20	344	42	1,120	0
Cass County, MO	511	65	1,475	272	1,484	152	3,653	177
Cedar County, MO	31	5	197	2	241	56	689	16
Henry County, MO	154	15	479	42	308	49	910	39
Hickory County, MO	15	0	127	13	56	18	526	8
Morgan County, MO	72	1	193	56	208	10	866	36
St. Clair County, MO	32	18	90	0	101	29	501	3
Vernon County, MO	138	27	113	32	112	7	571	5
Missouri	25,225	4,786	70,967	11,512	63,102	8,296	187,203	6,036
United States	1,236,709	271,484	3,508,488	643,115	2,796,781	392,360	8,252,047	330,306

Data Source: US Census Bureau, American Community Survey, 2017-21.

Veterans by Age

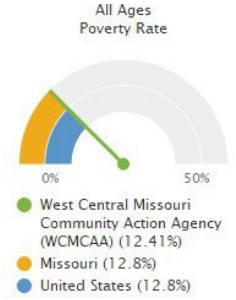
West Central Missouri Community Action Agency (WCMCAA)



POVERTY

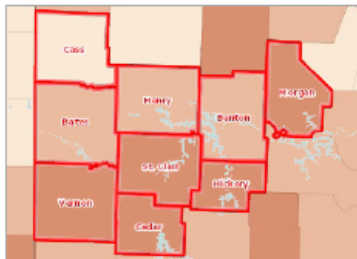
2021 poverty estimates show a total of 29,501 persons living below the poverty level in the report area. Poverty information is at 100% of the federal poverty income guidelines.

Report Area	All Ages	All Ages	Age 0-17	Age 0-17	Age 5-17	Age 5-17
	No. of Persons	Poverty Rate	No. of Persons	Poverty Rate	No. of Persons	Poverty Rate
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	29,501	12.41%	9,336	17.43%	6,572	16.52%
Bates County, MO	2,162	13.7%	688	18.8%	480	17.9%
Benton County, MO	3,080	15.6%	921	26.9%	665	25.9%
Cass County, MO	7,893	7.3%	2,454	9.6%	1,699	8.8%
Cedar County, MO	2,598	18.2%	938	27%	650	25.7%
Henry County, MO	3,189	14.5%	962	19.9%	659	18.9%
Hickory County, MO	1,546	18.1%	448	30.1%	325	29.6%
Morgan County, MO	3,710	17.6%	1,198	25%	864	25.1%
St. Clair County, MO	1,675	18.2%	554	28.9%	394	27.5%
Vernon County, MO	3,648	19.3%	1,173	26.5%	836	25.9%
Missouri	765,097	12.8%	222,992	16.5%	154,066	15.4%
United States	41,393,176	12.8%	12,243,219	16.9%	8,636,275	16.1%



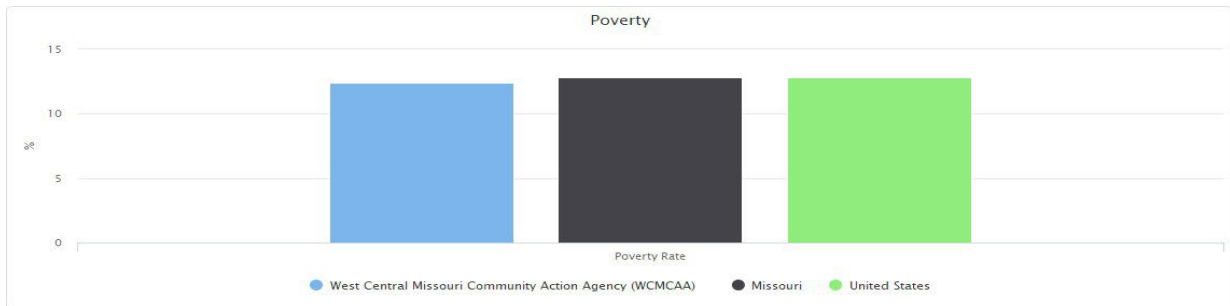
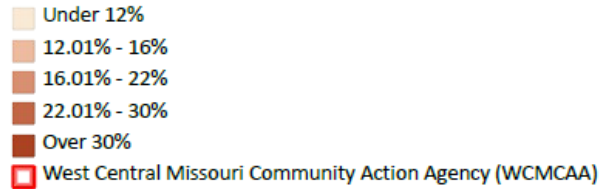
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, Small Area Income and Poverty Estimates, 2021. Source geography: County



[View larger map](#)

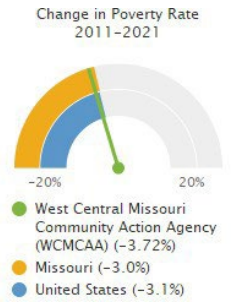
Population Below the Poverty Level, Percent by County, SAIPE 2021



POVERTY RATE CHANGE

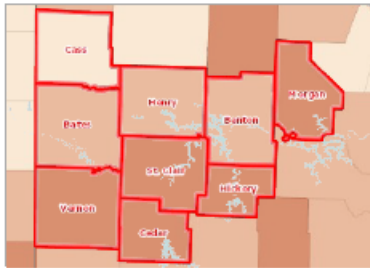
Poverty rate change in the report area from 2011 to 2021 is shown below. According to the U.S. Census, the poverty rate for the area decreased by -3.72%, compared to a national change of -3.1%.

Report Area	Persons in Poverty 2011	Poverty Rate 2011	Persons in Poverty 2021	Poverty Rate 2021	Change in Poverty Rate 2011-2021
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	36,913	16.13%	29,501	12.41%	-3.72%
Bates County, MO	2,792	16.8%	2,162	13.7%	-3.1%
Benton County, MO	3,263	17.3%	3,080	15.6%	-1.7%
Cass County, MO	10,144	10.3%	7,893	7.3%	-3.0%
Cedar County, MO	3,651	26.6%	2,598	18.2%	-8.4%
Henry County, MO	4,080	18.6%	3,189	14.5%	-4.1%
Hickory County, MO	2,161	22.7%	1,546	18.1%	-4.6%
Morgan County, MO	4,425	22.0%	3,710	17.6%	-4.4%
St. Clair County, MO	2,267	24.1%	1,675	18.2%	-5.9%
Vernon County, MO	4,130	20.5%	3,648	19.3%	-1.2%
Missouri	922,103	15.8%	765,097	12.8%	-3.0%
United States	48,452,035	15.9%	41,393,176	12.8%	-3.1%



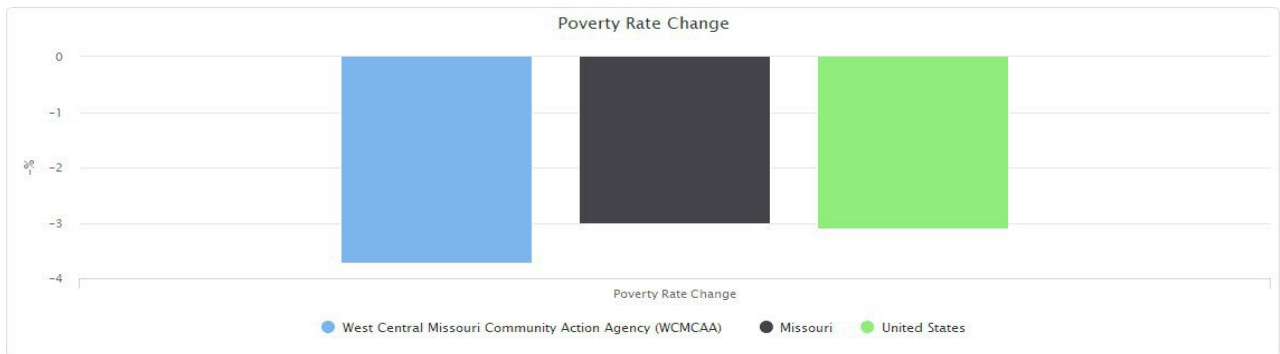
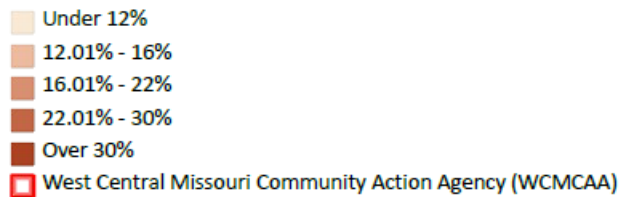
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, Small Area Income and Poverty Estimates, 2021. Source geography: County



[View larger map](#)

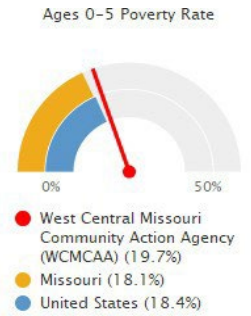
Population Below the Poverty Level, Percent by County, SAIPE 2021



CHILD POVERTY RATE (ACS) AGES 0-5

Population and poverty estimate for children age 0-5 are shown for the report area. According to the American Community Survey (ACS) 5-year data, an average of 19.7% of children lived in a state of poverty during the survey calendar year. The poverty rate for children living in the report area is less than the national average of 18.4%.

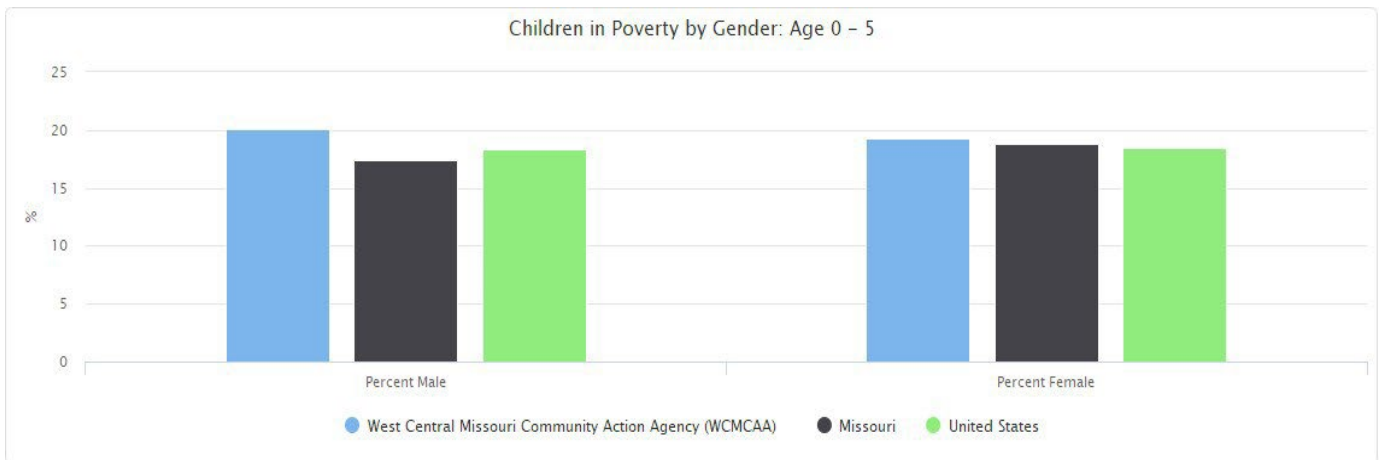
Report Area	Ages 0-5 Total Population	Ages 0-5 In Poverty	Ages 0-5 Poverty Rate
West Central Service Area	16,150	3,175	19.7%
Bates County, MO	1,220	302	24.8%
Benton County, MO	1,014	475	46.8%
Cass County, MO	7,329	992	13.5%
Cedar County, MO	1,124	294	26.2%
Henry County, MO	1,423	228	16.0%
Hickory County, MO	440	75	17.0%
Morgan County, MO	1,656	440	26.6%
St. Clair County, MO	595	52	8.7%
Vernon County, MO	1,349	317	23.5%
Missouri	432,494	78,200	18.1%
United States	22,940,195	4,227,649	18.4%



Note: This indicator is compared to the state average. Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County

CHILDREN IN POVERTY BY GENDER: AGE 0 - 5

Report Area	Total Male	Total Female	Percent Male	Percent Female
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	1,565	1,610	20.06%	19.28%
Bates County, MO	116	186	20.24%	28.75%
Benton County, MO	216	259	45.09%	48.41%
Cass County, MO	522	470	14.76%	12.39%
Cedar County, MO	214	80	35.49%	15.36%
Henry County, MO	102	126	14.07%	18.05%
Hickory County, MO	51	24	33.12%	8.39%
Morgan County, MO	201	239	26.73%	26.44%
St. Clair County, MO	41	11	12.35%	4.18%
Vernon County, MO	102	215	15.79%	30.58%
Missouri	38,437	39,763	17.38%	18.81%
United States	2,158,741	2,068,908	18.39%	18.47%



CHILDREN IN POVERTY BY ETHNICITY ALONE: AGE 0 - 5

Location	Total Hispanic or Latino	Total Not Hispanic or Latino	Percent Hispanic or Latino	Percent Not Hispanic or Latino
West Central Service Area	149	3,026	14.61%	20.00%
Bates County, MO	55	247	53.40%	22.11%
Benton County, MO	41	434	100.00%	44.60%
Cass County, MO	29	963	4.52%	14.40%
Cedar County, MO	0	294	No data	26.16%
Henry County, MO	11	217	18.03%	15.93%
Hickory County, MO	0	75	0.00%	17.32%
Morgan County, MO	13	427	9.29%	28.17%
St. Clair County, MO	0	52	0.00%	9.00%
Vernon County, MO	0	317	0.00%	23.66%
Missouri	8,151	70,049	25.90%	17.47%
United States	1,471,927	2,755,722	25.01%	16.16%

CHILDREN IN POVERTY BY RACE, PERCENT: AGE 0 - 5

Report Area	Non- Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
West Central Service Area	19.18%	41.44%	39.29%	0.00%	0.00%	19.23%	21.69%
Bates County, MO	20.44%	70.59%	0.00%	No data	No data	100.00%	86.67%
Benton County, MO	40.18%	No data	No data	No data	No data	No data	100.00%
Cass County, MO	13.10%	40.06%	42.86%	No data	0.00%	0.00%	10.37%
Cedar County, MO	24.81%	No data	100.00%	No data	No data	No data	0.00%
Henry County, MO	15.87%	No data	No data	No data	No data	No data	6.67%
Hickory County, MO	19.18%	No data	0.00%	No data	No data	No data	No data
Morgan County, MO	28.19%	No data	No data	No data	No data	0.00%	11.90%
St. Clair County, MO	7.71%	No data	No data	No data	No data	0.00%	45.00%
Vernon County, MO	24.68%	No data	0.00%	0.00%	No data	No data	18.52%
Missouri	13.69%	35.19%	37.76%	9.29%	37.47%	26.27%	22.67%
United States	11.31%	34.80%	33.59%	10.36%	25.67%	27.52%	18.72%

CHILDREN IN POVERTY BY RACE, TOTAL: AGE 0 - 5

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
West Central Service Area	2,680	155	33	0	0	55	210
Bates County, MO	222	12	0	0	0	55	13
Benton County, MO	362	0	0	0	0	0	102
Cass County, MO	769	143	3	0	0	0	70
Cedar County, MO	264	0	30	0	0	0	0
Henry County, MO	216	0	0	0	0	0	1
Hickory County, MO	75	0	0	0	0	0	0
Morgan County, MO	417	0	0	0	0	0	10
St. Clair County, MO	43	0	0	0	0	0	9
Vernon County, MO	312	0	0	0	0	0	5
Missouri	41,435	19,975	438	686	329	2,404	8,975
United States	1,252,216	1,084,833	69,166	125,257	12,092	420,213	547,142

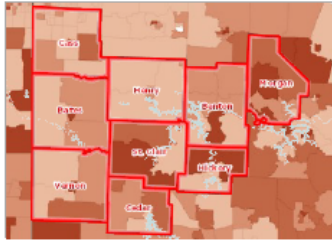
SENIORS IN POVERTY

Poverty rates for seniors, including data for all counties from the 2000 Census as of April 1, 2000, and data from the American Community Survey as average values for the 2017 to 2021 period are shown in below.

Report Area	Seniors in Poverty 2000	Senior Poverty Rate 2000	Seniors in Poverty 2021	Senior Poverty Rate 2021
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	3,440	10.57%	3,918	8.30%
Bates County, MO	380	14.10%	293	10.12%

Report Area	Seniors in Poverty 2000	Senior Poverty Rate 2000	Seniors in Poverty 2021	Senior Poverty Rate 2021
Benton County, MO	353	9.60%	553	9.63%
Cass County, MO	464	5.20%	914	5.26%
Cedar County, MO	384	14.20%	322	10.13%
Henry County, MO	528	13.90%	364	7.82%
Hickory County, MO	247	11.00%	267	9.97%
Morgan County, MO	353	9.70%	626	13.32%
St. Clair County, MO	338	17.60%	252	10.73%
Vernon County, MO	393	13.30%	327	9.03%
Missouri	70,476	9.89%	88,857	8.88%

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



[View larger map](#)

Population Below the Poverty Level, Senior (Age 65+), Percent by Tract, ACS 2017-21



HOUSEHOLDS IN POVERTY

The table below shows the number and percentage of households in poverty in the report area. In 2021, it is estimated that there were 11,353 households, or 12.29%, living in poverty within the report area, compared to a statewide average of 12.72%.

Note: The total household measurements for poverty reports are lower, as poverty data collection does not include people in group quarters. See Methodology for more details.

Report Area	Total Households 2000	Households in Poverty 2000	Percent Households in Poverty 2000	Total Households 2021	Households in Poverty 2021	Percent Households in Poverty 2021
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	82,900	10,279	12.40%	92,394	11,353	12.29%
Bates County, MO	6,521	956	14.66%	5,984	1,082	18.08%
Benton County, MO	7,444	1,166	15.66%	7,891	1,344	17.03%
Cass County, MO	30,236	1,836	6.07%	41,113	2,916	7.09%
Cedar County, MO	5,664	1,051	18.56%	5,504	931	16.91%
Henry County, MO	9,192	1,379	15.00%	9,190	1,293	14.07%
Hickory County, MO	3,947	713	18.06%	3,408	603	17.69%
Morgan County, MO	7,847	1,147	14.62%	7,566	1,506	19.90%
St. Clair County, MO	4,031	820	20.34%	3,955	688	17.40%
Vernon County, MO	8,018	1,211	15.10%	7,783	990	12.72%
Missouri	2,197,214	258,419	11.76%	2,433,819	309,471	12.72%



Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County

Note: This indicator is compared to the state average.

POVERTY RATE 125% (ACS)

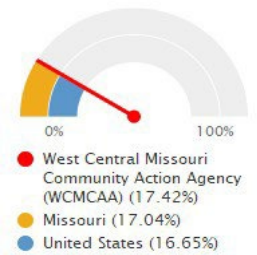
In the report area 17.42% or 40,553 individuals are living in households with income below 125% of the Federal Poverty Level (FPL). This indicator is relevant because poverty creates barriers to access including health services, healthy food, and other necessities that contribute to poor health status.

Note: The total population measurements for poverty reports are lower, as poverty data collection does not include people in group quarters. See Methodology for more details.

Note: This indicator is compared to the state average.

Report Area	Population, Total	Population with Income at or Below 125% FPL	Population with Income at or Below 125% FPL, Percent
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	232,764	40,553	17.42%
Bates County, MO	15,701	3,218	20.50%
Benton County, MO	19,121	4,242	22.19%
Cass County, MO	105,671	10,970	10.38%
Cedar County, MO	13,998	4,403	31.45%
Henry County, MO	21,530	4,117	19.12%
Hickory County, MO	8,339	1,825	21.89%
Morgan County, MO	20,433	5,308	25.98%
St. Clair County, MO	8,882	1,971	22.19%
Vernon County, MO	19,089	4,499	23.57%

Percent Population with Income at or Below 125% FPL



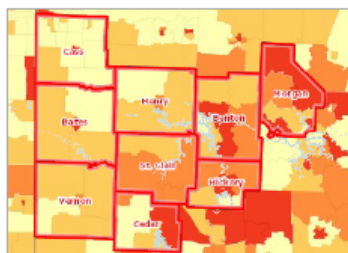
Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: Tract

FAMILY POVERTY RATE 125% (ACS)

In the report area 11.74% or 7,322 family households are living with income below 125% of the Federal Poverty Level (FPL).

Report Area	Family Households, Total	Families with Income at or Below 125% FPL	Families with Income at or Below 125% FPL, Percent
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	62,367	7,322	11.74%
Bates County, MO	4,013	507	12.63%
Benton County, MO	5,012	695	13.87%
Cass County, MO	29,655	2,067	6.97%
Cedar County, MO	3,579	777	21.71%
Henry County, MO	5,843	838	14.34%
Hickory County, MO	1,847	366	19.82%
Morgan County, MO	5,098	1,017	19.95%
St. Clair County, MO	2,461	397	16.13%
Vernon County, MO	4,859	658	13.54%
Missouri	1,541,667	183,259	11.89%
United States	80,755,759	9,828,867	12.17%

Data Source: US Census Bureau, American Community Survey, 2017-21.



[View larger map](#)

Family Households Living Below the Poverty Level, Percent by Tract, ACS 2017-21

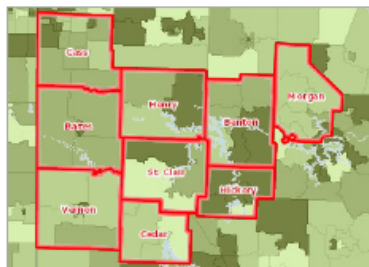


POPULATION GEOGRAPHIC MOBILITY

Information about population in-migration is calculated by assessing changes in residence within a one-year period. Of the 234,305 persons residing in the report area, an estimated 7.53% relocated to the area, according to the latest American Community Survey 5-year estimates. Persons who moved to a new household from outside of their current county of residence, from outside their state of residence, or from abroad are considered part of the in-migrated population. Persons who moved to a new household from a different household within their current county of residence are not included.

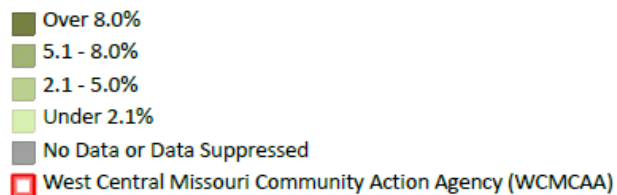
Report Area	Total Population	Population In-Migration	Percent Population In-Migration
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	234,305	17,637	7.53%
Bates County, MO	15,943	1,243	7.80%
Benton County, MO	19,200	1,579	8.22%
Cass County, MO	105,996	8,299	7.83%
Cedar County, MO	13,969	554	3.97%
Henry County, MO	21,608	2,007	9.29%
Hickory County, MO	8,401	1,050	12.50%
Morgan County, MO	20,494	1,018	4.97%
St. Clair County, MO	9,145	550	6.01%
Vernon County, MO	19,549	1,337	6.84%
Missouri	6,070,203	408,925	6.74%
United States	326,169,561	19,810,161	6.07%

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: Tract



[View larger map](#)

Population Migrated from Outside of the County, State, or Country, Percent of Total Population by Tract, ACS 2017-21



POPULATION IN-MIGRATION BY ETHNICITY ALONE

Report Area	Total Hispanic or Latino	Total Not Hispanic or Latino	Percent Hispanic or Latino	Percent Not Hispanic or Latino
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	1,423	16,214	17.76%	0.63%
Bates County, MO	68	1,175	16.50%	0.44%
Benton County, MO	119	1,460	29.02%	0.63%
Cass County, MO	902	7,397	17.88%	0.89%
Cedar County, MO	0	554	0.00%	0.00%
Henry County, MO	222	1,785	39.22%	1.06%
Hickory County, MO	6	1,044	3.64%	0.07%
Morgan County, MO	40	978	9.62%	0.20%
St. Clair County, MO	28	522	13.21%	0.31%
Vernon County, MO	38	1,299	8.35%	0.20%
Missouri	23,302	385,623	8.76%	0.40%
United States	3,165,510	16,644,651	5.28%	1.19%

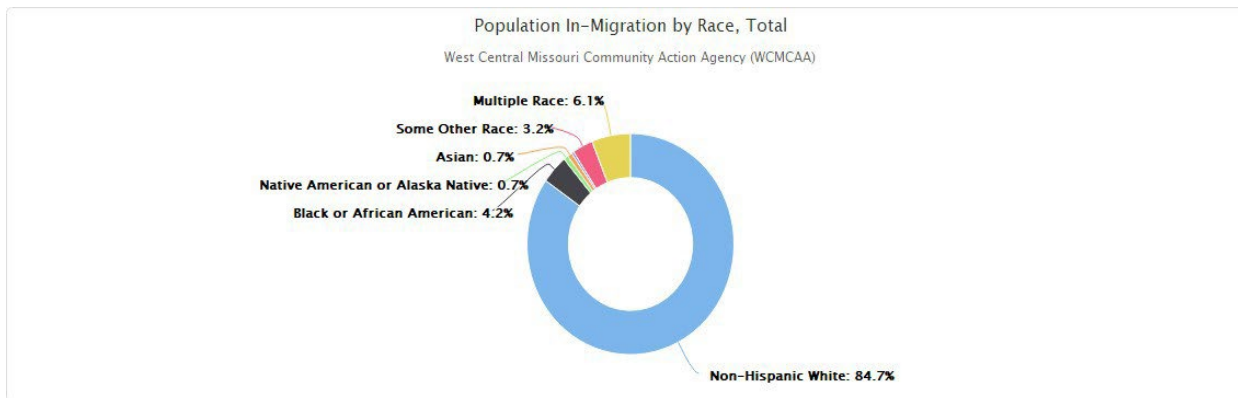
Data Source: US Census Bureau, American Community Survey, 2017-21.

POPULATION IN-MIGRATION BY RACE, TOTAL

Report Area	Non-Hispanic White	Black or African American	Native American or Alaska Native	Asian	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	14,945	741	125	130	62	566	1,068
Bates County, MO	1,145	11	0	0	0	4	83
Benton County, MO	1,354	60	74	0	0	21	70
Cass County, MO	6,644	596	46	106	62	353	492

Report Area	Non-Hispanic White	Black or African American	Native American or Alaska Native	Asian	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race
Cedar County, MO	377	6	0	0	0	84	87
Henry County, MO	1,739	40	5	16	0	42	165
Hickory County, MO	1,002	1	0	0	0	0	47
Morgan County, MO	922	6	0	0	0	33	57
St. Clair County, MO	514	8	0	0	0	27	1
Vernon County, MO	1,248	13	0	8	0	2	66
Missouri	310,203	49,211	2,332	16,131	1,162	7,044	22,842
United States	13,173,470	2,567,932	166,400	1,495,485	44,801	919,059	1,443,014

Data Source: US Census Bureau, American Community Survey, 2017-21.



POPULATION IN-MIGRATION BY RACE ALONE, PERCENT

Report Area	White	Black or African American	Native American or Alaska Native	Asian	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	6.94%	13.48%	11.96%	12.23%	36.90%	29.88%	11.67%
Bates County, MO	7.63%	3.67%	0.00%	0.00%	0.00%	2.68%	24.27%
Benton County, MO	7.48%	56.07%	29.72%	No data	0.00%	38.18%	10.39%
Cass County, MO	7.07%	13.17%	9.81%	18.06%	41.33%	30.22%	9.63%
Cedar County, MO	2.84%	20.00%	0.00%	0.00%	No data	45.90%	21.70%
Henry County, MO	8.56%	19.23%	9.43%	31.37%	0.00%	66.67%	18.05%
Hickory County, MO	12.45%	50.00%	0.00%	0.00%	No data	0.00%	21.76%
Morgan County, MO	4.73%	2.84%	0.00%	0.00%	No data	29.46%	11.24%
St. Clair County, MO	5.99%	14.04%	0.00%	0.00%	No data	25.71%	0.29%
Vernon County, MO	6.70%	22.41%	0.00%	6.15%	No data	6.90%	10.23%
Missouri	6.36%	7.16%	11.83%	13.22%	14.12%	8.52%	8.37%
United States	5.92%	6.28%	6.18%	8.04%	7.37%	5.06%	6.39%

Data Source: US Census Bureau, American Community Survey, 2017-21.

AGENCY PARTICIPANTS CHARACTERISTICS

MODULE 4, SECTION C: ALL CHARACTERISTICS REPORT

West Central's Module 4, Section C: All Characteristics Report reflects the demographics for the participants¹ served in the centralized intake system (MIS). The tables below reflect data comparison for FFY18 – FFY22.

Goal 1: Individuals and Families with Low-Incomes are Stable and Achieve Economic Security.

	FFY18	FFY19	FFY20	FFY21	FFY22
Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained	7,111	6855	4361	7547	6855
Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained	2,936	3053	1753	3673	3448

¹This is not a complete reflection of data for all participants served based on not all programs collect each of the unique data characteristics.

INDIVIDUAL LEVEL CHARACTERISTICS

		FFY18	FFY19	FFY20	FFY21	FFY22									
Gender															
Male		3140	2999	1960	3148	2848									
Female		3971	3856	2401	4359	3991									
Other		0	0	0	0	4									
Unknown/not reported		0	0	0	40	12									
TOTAL		7111	6855	4361	7547	6855									
Age															
0-5		682	690	390	615	557									
6-13		1390	1338	813	1292	1127									
14-17		624	611	392	616	566									
18-24		500	476	322	501	433									
25-44		1626	1532	910	1668	1395									
45-54		824	785	498	771	755									
55-59		489	476	340	494	471									
60-64		361	364	281	488	488									
65-74		395	386	286	653	639									
75+		220	197	129	449	424									
Unknown/not reported		0	0	0	0	0									
TOTAL		7111	6855	4361	7547	6855									
		FFY18		FFY19		FFY20		FFY21		FFY22					
Education Levels		ages 14-24	ages 25+	ages 14-24	ages 25+	ages 14-24	ages 25+	ages 14-24	ages 25+	ages 14-24	ages 25+				
Grades 0-8		310	114	278	107	197	61	231	67	214	63				
Grades 9-12/Non-Graduate		468	688	461	617	176	283	257	366	270	412				
High School Graduate/Equivalency Diploma		182	2428	144	2211	40	1085	45	1360	59	1327				
GED/Equivalency Diploma		0	0	0	0	0	0	0	0	7	84				
12 grades + Some Post-Secondary		4	22	2	20	0	8	0	33	12	204				
2- or 4-years College Graduate		11	341	6	312	4	110	4	120	6	289				
Graduate of other post-secondary school		0	14	0	6	0	4	4	200	2	49				
Unknown/not reported		149	308	196	467	297	893	0	21	429	1744				
TOTAL		1124	3915	1087	3740	714	2444	576	2356	999	4172				
Disconnected Youth															
Youth ages 14-24 who are neither working or in school		1		0		0		0		0					
Health Insurance															
	Yes	No	Un-known	Yes	No	Un-known	Yes	No	Un-known	Yes	No	Un-known	Yes	No	Un-known
Disabling Condition	1605	5506	0	1554	5301	0	1079	3280	2	1906	5256	385	1734	4865	256
Health Insurance*	4284	1138	1689	4359	1249	1247	1857	474	2030	3095	628	3824	1507	124	5225
Health Insurance Sources															
Medicaid			2313		2343		6		146		820				
Medicare			280		276		0		159		413				

	FFY18	FFY19	FFY20	FFY21	FFY22
State Children's Health Insurance Program	179	153	0	12	46
State Health Insurance for Adults	16	10	0	1	39
Military Health Care	6	3	0	2	16
Direct-Purchase	173	89	0	2	19
Employment Based	106	118	0	2	76
Unknown/not Reported	4044	3863	4355	7286	343
TOTAL	7120	6855	4361	7610	1772
Ethnicity					
Hispanic, Latino or Spanish Origins	202	137	77	238	189
Not Hispanic, Latino or Spanish Origins	6500	6281	3988	6845	6257
Unknown/not reported	409	437	296	465	409
TOTAL	7111	6855	4361	7548	6855
Race					
American Indian or Alaska Native	25	22	15	51	50
Asian	2	3	14	3	5
Black or African American	328	322	214	692	391
Native Hawaiian and Other Pacific Islander	20	8	1	40	8
White	6118	5917	3754	6110	5931
Other	10	8	5	298	178
Multi-race (two or more of the above)	172	116	96	179	178
Unknown/not reported	436	459	262	175	114
TOTAL	7111	6855	4361	7548	6855
Military Status					
Veteran	189	167	70	170	184
Active Military	0	0	0	1	2
Never Served in the Military	0		1822		2861
Unknown/not reported	4226	6688	874	3572	1558
TOTAL	4415	6855	2766	1281	4605
Work Status (Individuals 18+)					
Employed Full-Time	118	27	0	158	282
Employed Part-Time	75	29	0	66	167
Migrant Seasonal Farm Worker	2	0	0	2	0
Unemployed (Short-Term, 6 months or less)	85	29	2	46	118
Unemployed (Long-Term, more than 6 months)	235	39	2	91	227
Unemployed (Not in Labor Force)	298	137	0	200	488
Retired	192	55	0	432	598

	FFY18	FFY19	FFY20	FFY21	FFY22
Unknown/not reported	3410	3900	2762	4029	2725
TOTAL	4415	4216	2762	5024	4605

HOUSEHOLD LEVEL CHARACTERISTICS

	FFY18	FFY19	FFY20	FFY21	FFY22
Household Type					
Single Person	1147	1082	707	1788	1622
Two Adults NO Children	340	322	218	377	427
Single Parent Female	691	743	376	757	760
Single Parent Male	71	69	40	66	97
Two Parent Household	586	597	318	442	300
Non-related Adults with Children	18	25	10	53	39
Multigenerational Household	28	64	21	86	74
Other	55	93	50	67	107
Unknown/not reported	0	58	13	37	22
TOTAL	2936	3053	1753	3673	3448
Household Size					
Single Person	1147	1082	707	1789	1622
Two	632	688	368	689	693
Three	424	445	254	452	411
Four	361	362	181	366	331
Five	206	261	121	212	206
Six or more	166	215	122	165	185
Unknown/not reported	0	0	0	0	0
TOTAL	2936	3053	1753	3673	3448
Housing					
Own	1167	1299	879	1041	1273
Rent	1742	1711	760	2226	1815
Other permanent housing	2	3	0	2	0
Homeless	5	3	0	23	31
Other	19	31	5	9	4
Unknown/not reported	1	6	109	372	325
TOTAL	2936	3053	1753	3673	3448
Level Of Household Income (% of HHS Guideline)					
Up to 50%	555	603	637	2494	2053
51% to 75%	672	799	573	451	503
76% to 100%	543	550	301	312	367
101% to 125%	384	309	198	233	265
126% to 150%	111	68	30	87	131
151% to 175%	17	7	0	33	45
176% to 200%	9	4	0	14	27
201% to 250%	8	4	0	7	13
250% and over	1	0	1	7	7
Unknown/not reported	636	709	14	35	37
TOTAL	2936	3053	1753	3673	3448
Sources of Household Income					
Income from Employment Only	64	20	0	21	11
Income from Employment and Other Income Source	15	7	1	3	12

	FFY18	FFY19	FFY20	FFY21	FFY22
Income from Employment, Other Income Source, and Non-Cash Benefits	10	4	394	65	411
Income from Employment and Non-Cash Benefits	46	20	50	319	76
Other Income Source Only	1267	1322	0	114	25
Other Income Source and Non-Cash Benefits	837	920	706	1072	858
No Income	106	191	1	58	14
Non-Cash Benefits Only	170	218	601	774	596
Unknown/not reported	421	351	0	2159	1445
TOTAL	2936	3053	1753	4585	3448

Other Income and or Non-Cash Benefit details

(Below are the report details for the types of other income and/or non-cash benefits received by the households who reported sources other than employment)

TANF	18	9	0	32	32
Supplemental Security Income (SSI)	233	116	391	422	456
Social Security Disability Income (SSDI)	198	151	0	31	149
VA Service-Connected Disability Compensation	4	0	0	3	10
VA Non-Service-Connected Disability Pension	1	1	0	3	7
Private Disability Insurance	1	1	0	2	0
Worker's Compensation	0	0	0	0	2
Retirement Income from Social Security	191	52	1	84	180
Pension	21	8	13	38	40
Child Support	42	17	145	97	109
Alimony or other Spousal Support	0	0	0	1	0
Unemployment Insurance	5	2	23	62	11
EITC	0		0	1	0
Other	1622	1139	949	2	5
Unknown/not reported	1998	2350	0	3351	2898

Non-Cash Benefits

SNAP	1174	1253	3	95	491
WIC	18	29	0	8	29
LIHEAP	2662	2729	1750	1712	1824
Housing Choice Voucher	30	50	0	2	18
Public Housing	0	0	0	4	16
Permanent Supportive Housing	2	1	0	0	0
HUD-VASH	2	0	0	0	1
Childcare Voucher	1	0	0	1	0
Affordable Care Act Subsidy	0	0	0	0	1
Other	1	3	0	10	14
Unknown/not reported	2035	1996	1	1911	1398

EMPLOYMENT

UNEMPLOYMENT RATE

CURRENT UNEMPLOYMENT

Labor force employment and unemployment data for each county in the report area is provide in the table below. Overall, the report area experienced an average 3.0% unemployment rate in May 2023.

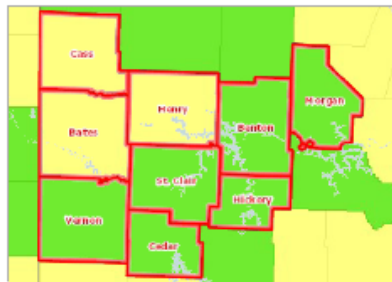
UNEMPLOYMENT CHANGE

Unemployment change within the report area from May 2022 to May 2023, including the percent of individuals who are not employed, is shown in the chart below. According to the U.S. Department of Labor, unemployment for this one-year period grew from 2.3% to 3.0%.

Report Area	Unemployment May 2022	Unemployment May 2023	Unemployment Rate May 2022	Unemployment Rate May 2023	Rate Change
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	2,593	3,445	2.3%	3.0%	0.7%
Bates County, MO	190	232	2.5%	3.0%	0.5%
Benton County, MO	222	290	3.0%	3.9%	0.9%
Cass County, MO	1,178	1,558	2.1%	2.7%	0.6%
Cedar County, MO	145	188	2.5%	3.2%	0.7%
Henry County, MO	228	299	2.2%	2.8%	0.6%
Hickory County, MO	95	141	2.2%	3.3%	1.1%
Morgan County, MO	214	285	2.5%	3.3%	0.8%
St. Clair County, MO	97	152	2.5%	3.9%	1.4%
Vernon County, MO	224	300	2.4%	3.2%	0.8%
Missouri	69,447	90,820	2.3%	2.9%	0.6%
United States	5,634,100	5,771,130	3.4%	3.4%	0.0%

Note: This indicator is compared to the state average.

Data Source: US Department of Labor, Bureau of Labor Statistics. 2023 - May. Source geography: County



Unemployment, Rate by County, BLS 2023 - May



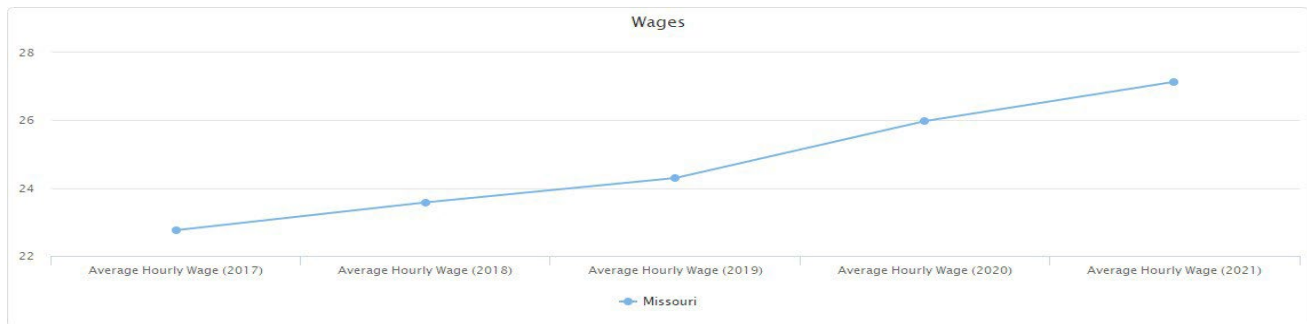
AVERAGE HOURLY WAGE

Average hourly and annual wages in the selected county(s) for the last five years are shown below. Due to limitations of the data, there is no calculation for average hourly or average annual wage for the report area.

Report Area	Average Hourly Wage (2017)	Average Annual Wage (2017)	Average Hourly Wage (2018)	Average Annual Wage (2018)	Average Hourly Wage (2019)	Average Annual Wage (2019)	Average Hourly Wage (2020)	Average Annual Wage (2020)	Average Hourly Wage (2021)	Average Annual Wage (2021)
Bates County, MO	\$15.05	\$31,298.00	\$15.97	\$33,213.00	\$16.1	\$33,467	\$17.03	\$35,418	\$17.73	\$36,879.00
Benton County, MO	\$14.16	\$29,444.00	\$14.57	\$30,310.00	\$14.73	\$30,647	\$15.65	\$32,549	\$16.90	\$35,151.00
Cass County, MO	\$16.74	\$34,826.00	\$17.38	\$36,145.00	\$17.93	\$37,282	\$19.5	\$40,571	\$20.46	\$42,558.00
Cedar County, MO	\$13.19	\$27,425.00	\$13.62	\$28,326.00	\$13.93	\$28,976	\$14.88	\$30,926	\$15.68	\$32,607.00
Henry County, MO	\$17.21	\$35,798.00	\$17.64	\$36,691.00	\$18.15	\$37,726	\$19.65	\$40,848	\$20.48	\$42,605.00

Report Area	Average Hourly Wage (2017)	Average Annual Wage (2017)	Average Hourly Wage (2018)	Average Annual Wage (2018)	Average Hourly Wage (2019)	Average Annual Wage (2019)	Average Hourly Wage (2020)	Average Annual Wage (2020)	Average Hourly Wage (2021)	Average Annual Wage (2021)
Hickory County, MO	\$12.33	\$25,640.00	\$12.47	\$25,941.00	\$12.95	\$26,921	\$14.28	\$29,699	\$15.36	\$31,948.00
Morgan County, MO	\$13.70	\$28,494.00	\$13.83	\$28,762.00	\$14.18	\$29,480	\$15.43	\$32,095	\$16.28	\$33,868.00
St. Clair County, MO	\$12.88	\$26,789.00	\$13.21	\$27,474.00	\$13.8	\$28,700	\$15.08	\$31,355	\$15.98	\$33,231.00
Vernon County, MO	\$17.32	\$36,030.00	\$17.72	\$36,859.00	\$17.88	\$37,171	\$19.08	\$39,664	\$19.51	\$40,586.00
Missouri	\$22.76	\$47,351.00	\$23.58	\$49,050.00	\$24.3	\$50,536	\$25.98	\$54,046	\$27.14	\$56,447.00

Data Source: Missouri Department of Economic Development, [Missouri Economic Research and Information Center](#). Source geography: County



LIVING WAGE / COST OF LIVING

The cost of maintaining a certain standard of living and living wage is defined as the money required to cover necessary expenses (level of income needed for adequate coverage of basic needs) to maintain a certain lifestyle standard in a particular place and time.

The cost of living and living wage shown is the hourly rate that an individual must earn to support their family, if they are the sole provider and are working full-time (2080 hours per year). Effective January 1, 2023 the Minimum Hourly Wage for Missouri is \$12.00.

Report Area	One Adult	One Adult One Child	Two Adults	Two Adults One Child	Two Adults Two Children
Bates County, MO	\$14.89	\$29.66	\$12.10	\$16.76	\$20.50
Benton County, MO	\$14.87	\$29.46	\$12.06	\$16.67	\$20.37
Cass County, MO	\$16.68	\$32.77	\$13.36	\$18.32	\$22.41
Cedar County, MO	\$14.66	\$29.46	\$12.24	\$16.67	\$20.37
Henry County, MO	\$14.87	\$29.75	\$12.16	\$16.81	\$20.52
Hickory County, MO	\$14.44	\$29.51	\$12.07	\$16.69	\$20.40
Morgan County, MO	\$14.66	\$29.91	\$12.35	\$16.89	\$20.82
St. Clair County, MO	\$14.41	\$29.46	\$12.06	\$16.67	\$20.37
Vernon County, MO	\$14.85	\$29.74	\$12.21	\$16.80	\$20.51
Missouri	\$15.77	\$32.67	\$12.70	\$18.27	\$22.89

Data Source: Massachusetts Institute of Technology, [Living Wage Calculator](#). Source geography: County

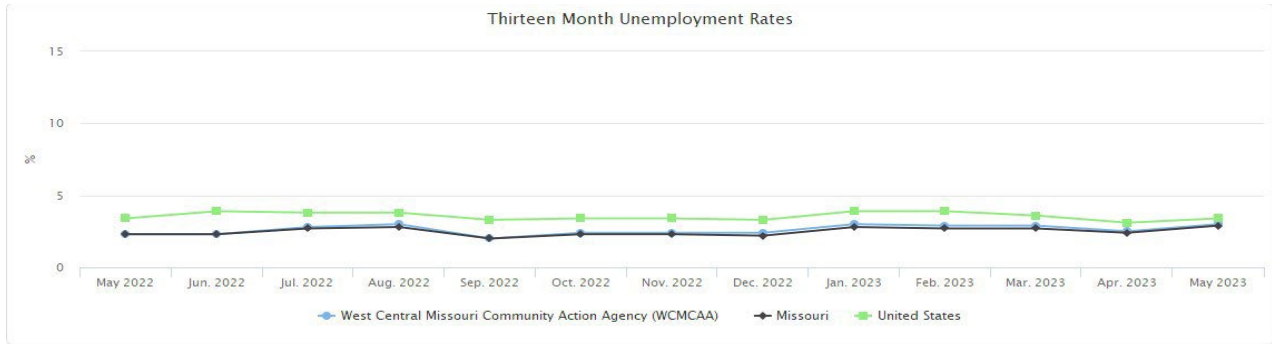
THIRTEEN MONTH UNEMPLOYMENT RATES

Unemployment change within the report area from May 2022 to May 2023 is shown in the chart below.

Report Area	May 2022	Jun. 2022	Jul. 2022	Aug. 2022	Sep. 2022	Oct. 2022	Nov. 2022	Dec. 2022	Jan. 2023	Feb. 2023	Mar. 2023	Apr. 2023	May 2023
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	2.3%	2.3%	2.8%	3.0%	2.0%	2.4%	2.4%	2.4%	3.0%	2.9%	2.9%	2.5%	3.0%
Bates County, MO	2.5%	2.4%	2.9%	3.0%	1.9%	2.3%	2.4%	2.5%	3.1%	3.3%	2.9%	2.5%	3.0%
Benton County, MO	3.0%	2.9%	3.6%	3.9%	2.7%	3.3%	3.4%	3.6%	4.5%	4.2%	3.9%	3.4%	3.9%
Cass County, MO	2.1%	2.1%	2.6%	2.7%	1.9%	2.2%	2.2%	2.1%	2.7%	2.6%	2.6%	2.3%	2.7%
Cedar County, MO	2.5%	2.6%	3.5%	3.3%	2.1%	2.6%	2.6%	2.7%	3.2%	3.0%	3.3%	2.7%	3.2%
Henry County, MO	2.2%	2.3%	3.1%	3.2%	1.9%	2.3%	2.3%	2.4%	2.8%	2.6%	2.6%	2.3%	2.8%
Hickory County, MO	2.2%	2.4%	2.7%	3.0%	1.9%	2.5%	2.6%	3.0%	3.8%	3.7%	3.3%	2.8%	3.3%

Morgan County, MO	2.5%	2.4%	2.8%	3.1%	2.2%	2.7%	3.0%	2.9%	4.0%	3.8%	3.5%	2.9%	3.3%
St. Clair County, MO	2.5%	2.7%	3.0%	3.2%	2.2%	2.8%	2.6%	2.6%	3.1%	3.0%	3.2%	3.3%	3.9%
Vernon County, MO	2.4%	2.4%	2.9%	3.1%	2.0%	2.4%	2.4%	2.4%	2.9%	2.8%	3.0%	2.7%	3.2%
Missouri	2.3%	2.3%	2.7%	2.8%	2.0%	2.3%	2.3%	2.2%	2.8%	2.7%	2.7%	2.4%	2.9%
United States	3.4%	3.9%	3.8%	3.8%	3.3%	3.4%	3.4%	3.3%	3.9%	3.9%	3.6%	3.1%	3.4%

Data Source: US Department of Labor, Bureau of Labor Statistics. 2023 - May. Source geography: County

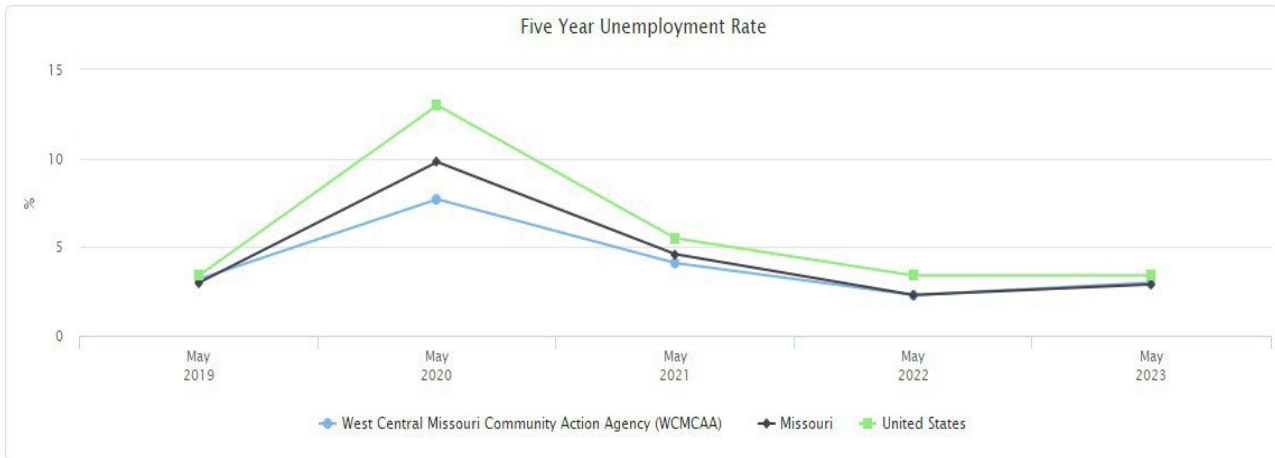


FIVE YEAR UNEMPLOYMENT RATE

Unemployment change within the report area from May 2019 to May 2023 is shown in the chart below. According to the U.S. Department of Labor, unemployment for this five-year period fell from 3.2% to 3.0%.

Report Area	May 2019	May 2020	May 2021	May 2022	May 2023
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	3.2%	7.7%	4.1%	2.3%	3.0%
Bates County, MO	3.7%	6.7%	4.2%	2.5%	3.0%
Benton County, MO	4.2%	9.9%	5.2%	3.0%	3.9%
Cass County, MO	2.8%	8.1%	4.1%	2.1%	2.7%
Cedar County, MO	3.5%	5.1%	3.6%	2.5%	3.2%
Henry County, MO	4.1%	8.6%	3.8%	2.2%	2.8%
Hickory County, MO	3.4%	6.0%	3.7%	2.2%	3.3%
Morgan County, MO	3.6%	8.4%	4.7%	2.5%	3.3%
St. Clair County, MO	4.2%	8.0%	4.5%	2.5%	3.9%
Vernon County, MO	3.2%	4.9%	3.2%	2.4%	3.2%
Missouri	3.0%	9.8%	4.6%	2.3%	2.9%
United States	3.4%	13.0%	5.5%	3.4%	3.4%

Data Source: US Department of Labor, Bureau of Labor Statistics. 2023 - May. Source geography: County



SMALL BUSINESS/ ENTREPRENEURSHIP GROWTH RATE

PERCENT OF NEW SMALL BUSINESSES ESTABLISHED

Small Business Formation by Geographic Area in the table below includes data for all NAICS codes, All Establishments by Legal Form of Organization Codes, and All Establishments by Employment Size of Establishments Code.

Geographic Area	2018		2019		2020	
	Number of establishments	Number of employees	Number of establishments	Number of employees	Number of establishments	Number of employees
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	566.75	5,571	562.5	5,514	588	6,044
Bates County, MO	354	2,897	355	2,937	342	2,717
Benton County, MO	395	2,312	383	2,180	376	2,259
Cass County, MO	2004	21,763	2005	21,826	2016	22,256
Cedar County, MO	300	2,470	278	2,402	286	2,324
Henry County, MO	568	6,734	574	6,753	555	6,735
Hickory County, MO	136	833	134	852	142	877
Morgan County, MO	488	3,299	494	3,104	497	3,191
St. Clair County, MO	158	1,285	166	1,252	164	1,149
Vernon County, MO	485	5,873	466	5,742	456	5,778
Missouri	153,710	2,533,694	151,816	2,547,310	150,761	2,566,786

Source <https://data.census.gov/table?q=small+business+formation,+missouri&tid=CBP2018.CB1800CBP> All Sectors: County Business Patterns, including Zip Code Business Patterns, by Legal Form of Organization and Employment Size Class for the U.S., States, and Selected Geographies

JOB GROWTH RATE AND AREA'S GROWTH RATE BY INDUSTRY

PERCENT OF NEW EMPLOYMENT OPPORTUNITIES I.E. THE PERCENT OF JOBS ADDED IN THE ECONOMY

NEW TYPES OF BUSINESSES THAT ARE DEVELOPING RAPIDLY, WHICH INCREASE EMPLOYMENT OPPORTUNITIES

West Central's data source for both job growth rate and the area's growth rate by industry data source is the Missouri Economic Research and Information Center (MERIC). MERIC is the research division of the Missouri Department of Higher Education and Workforce Development's Office of Performance and Strategy. MERIC provides innovative analyses and assistance to policymakers and the public, including studies of the state's economic trends, targeted industries, and labor markets.

West Central's primary service region is located in the Kansas City and Vicinity Region and West Central Region.

The West Central Region is comprised of 13 counties in the west central part of Missouri. This region is home to cities including Warrensburg, Sedalia, Lexington, Clinton, and Nevada. The Kansas City Region is comprised of five counties in the west central part of Missouri. The region is home to several cities including Kansas City and Independence. West Central's has one county (Cass) physically located in the Kansas City Region with the remaining eight counties located in the West Central Region.

The Health Care and Social Assistance industry is the largest employing industry in both the Kansas City and West Central Region with over 82,000 jobs and 15,500 jobs respectively. Manufacturing and Retail Trade are the next largest industries in the area, with over 12,700 and 10,400 jobs in 2021, respectively for the West Central Region.

MERIC produces occupational projections that estimates labor demand over a 10-year period. MERIC categorizes these occupations using its Now-Next-Later method to help job seekers understand the training, education, and experience requirements for various occupations. Now jobs typically require short-term, on-the-job training, little to no experience, and/or a high school diploma.

Now occupations for the Kansas City Region Waiters and Waitresses; Fast Food and Counter Workers; and Cashiers. Ushers, Lobby Attendants, and Ticket Takers; Nonfarm Animal Caretakers; and Locker Room, Coatroom, and Dressing Room Attendants are projected to be the fastest growing Now occupations over the next decade. West Central Region with the most projected openings are Home Health and Personal Care Aides; Cashiers; and Fast Food and Counter Workers. Passenger Vehicle Driver; Light Truck or Delivery Services Drivers; and Home Health and Personal Care Aides are projected to be the fastest growing Now occupations over the next decade.

Next jobs typically require a non-degree certificate, associate degree, apprenticeship, some experience, or moderate to long-term training. Kansas City Region Cooks; Assemblers and Fabricators; and Heavy and Tractor-Trailer Truck Drivers are projected to have the most openings for the Next category of occupations. Cooks; Fitness Trainers and Aerobics Instructors; and Physical Therapist Assistants are the fastest growing Next occupations. West Central Region Cooks; Nursing Assistants; and Heavy and Tractor-Trailer Truck Drivers are projected to

have the most openings for the Next category of occupations. Cooks; Welders, Cutters, Solderers, and Brazers; and Molding, Coremaking, and Casting Machine Setters are the fastest growing Next occupations.

Later jobs typically require a bachelor's degree or higher. Kansas City Region General and Operations Managers; Software Developers and Software Quality Assurance Analysts and Testers; and Registered Nurses are projected to have the most openings. Nurse Practitioners; Medical and Health Services Managers; and Coaches and Scouts are the fastest growing Later occupations. West Central Region for Later occupations, Secondary School Teachers; General and Operations Managers; and Registered Nurses are projected to have the most openings. General and Operations Managers; Registered Nurses; and Secondary School Teachers are the fastest growing Later occupations

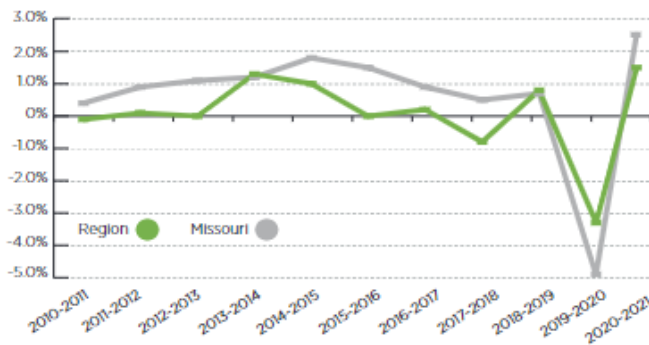
West Central Region 2022 Economic Report data is shown in the following graphics. Source: <https://meric.mo.gov/economic-research/mo-regional-economic-reports>

WEST CENTRAL REGION

INDUSTRY ANALYSIS

The West Central Region averaged over 82,400 jobs in 2021. The region gained 1,229 jobs, an increase of 1.5 percent from 2020 to 2021, whereas the region lost over 2,800 jobs from 2019 to 2020, resulting in a -3.3 percent employment growth due to the impact of the COVID-19 pandemic. In 2020, Missouri employment decreased by 4.9 percent, however Missouri employment increased by 2.5 percent in 2021, showing recovery from the pandemic impacts. From 2017 to 2021, the West Central Region averaged -0.5 percent compound annual growth for an overall decrease of 1.9 percent. During that same period Missouri's employment declined by 1.4 percent.

West Central Employment Annual Growth Rate



SOURCE: U.S. BUREAU OF LABOR STATISTICS, QCEW

The *Health Care and Social Assistance* industry is the largest employing industry in the region with over 15,500 jobs. *Manufacturing* and *Retail Trade* are the next largest industries in the area, with over 12,700 and 10,400 jobs in 2021, respectively.

The industries of *Manufacturing; Retail Trade; Construction; Wholesale Trade; Administrative and Support and Waste Management and Remediation Services; and Other Services (except Public Administration)* had employment gains from 2017 to 2021.

West Central Region Top Employing Industries

Industry	Employment		Net Change	2017-2021 Empl. CAGR	2020 Annual Wages
	2017	2021			
Health Care & Social Assistance	16,122	15,561	-561	-0.9%	\$38,352
Manufacturing	11,996	12,721	725	1.5%	\$50,052
Retail Trade	10,389	10,492	103	0.2%	\$30,852
Educational Services	9,330	9,132	-198	-0.5%	\$38,544
Accommodation & Food Services	7,054	6,978	-76	-0.3%	\$16,392
Public Administration	4,131	3,918	-213	-1.3%	\$28,812
Construction	3,590	3,894	304	2.1%	\$49,320
Wholesale Trade	2,894	2,988	94	0.8%	\$55,188
Administrative Support & Waste	2,273	2,460	187	2.0%	\$35,520
Finance & Insurance	2,634	2,445	-189	-1.8%	\$53,400
Other Services (ex. Public Adm.)	2,076	2,114	38	0.5%	\$30,204
Transportation & Warehousing	2,109	2,100	-9	-0.1%	\$41,136

SOURCE: LEHD QWI, 2017-2021 ANNUAL AVERAGES

LOCATION QUOTIENT

To understand the major industries within a region, an analysis of industry concentration or clustering can be useful. The Location Quotient (LQ) describes the concentration of an industry in a geographic region, in relation to the nation, with 1.0 being the national average. Industries with higher than 1.0 LQ indicate a concentration.

The West Central Region has higher concentrations in *Gas Stations; Support Activities for Agriculture and Forestry; Primary Metal Manufacturing; Animal Production and Aquaculture; and Machinery Manufacturing.*

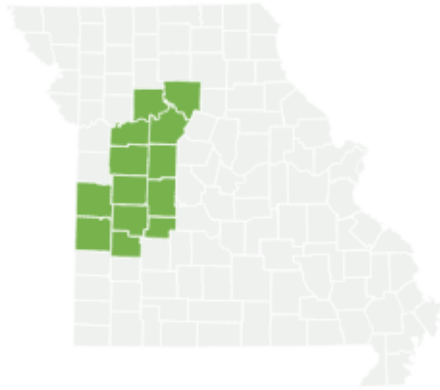


2021 West Central Region Location Quotients

Industry	Employment	Location Quotient
Gasoline Stations	1,838	3.9
Support Activities for Agriculture & Forestry	515	2.7
Primary Metal Manufacturing	446	2.5
Animal Production & Aquaculture	323	2.4
Machinery Manufacturing	1,259	2.4
Fabricated Metal Product Manufacturing	1,623	2.3
Nursing & Residential Care Facilities	3,426	2.3
Food Manufacturing	1,837	2.2
Crop Production	499	1.8
Motor Vehicle & Parts Dealers	1,664	1.7
General Merchandise Stores	2,474	1.6
Merchant Wholesalers, Nondurable Goods	1,616	1.5
Bldg. Material & Garden Equip. Dealers	1,081	1.5
Social Assistance	2,844	1.4
Credit Intermediation & Related Activities	1,857	1.4

SOURCE: U.S. BUREAU OF LABOR STATISTICS, QCEW

Projected growth in industry helps to identify future employment needs for an area. Projections indicate that the largest industry growth in the West Central Region from 2020-2030 will be in the *Food Services and Drinking Places; Hospitals, Educational Services; Ambulatory Health Care Services; and Food Manufacturing* industries.



West Central Region Largest Growth Industries 2020-2030

Industry	Employment		Change	
	2020 Estimated	2030 Projected	2020-2030 Numeric	2020-2030 Percent
Food Services & Drinking Places	6,354	7,473	1,119	17.6%
Hospitals	4,211	4,607	396	9.4%
Educational Services	9,686	10,049	363	3.8%
Ambulatory Health Care Services	2,188	2,507	319	14.6%
Food Manufacturing	3,798	4,086	288	7.6%
Fabricated Metal Product Manufacturing	1,666	1,927	261	15.7%
Professional, Scientific, & Technical Services	1,707	1,956	249	14.6%
Administrative & Support Services	1,439	1,618	179	12.4%
Machinery Manufacturing	1,345	1,515	170	12.6%
Merchant Wholesalers, Durable Goods	998	1,154	156	15.6%

SOURCES: MERIC INDUSTRY PROJECTIONS, 2020-2030

PROJECTED GROWTH BY INDUSTRY HELPS TO IDENTIFY FUTURE EMPLOYMENT NEEDS FOR AN AREA.

OCCUPATIONAL PROJECTIONS

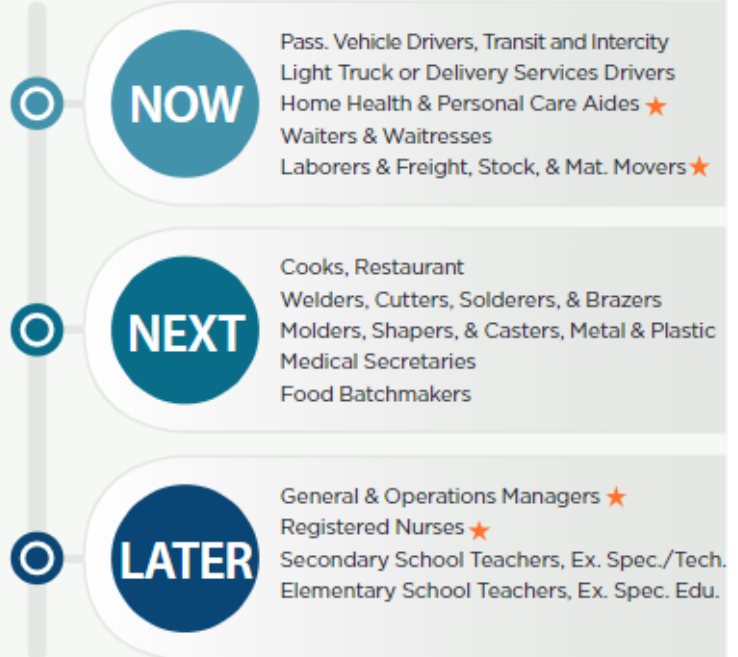
MERIC produces occupational projections that estimates labor demand over a 10-year period. MERIC categorizes these occupations using its Now-Next-Later method to help job seekers understand the training, education, and experience requirements for various occupations.

Now jobs typically require short-term, on-the-job training, little to no experience, and/or a high school diploma. Now occupations with the most projected openings are *Home Health and Personal Care Aides; Cashiers; and Fast Food and Counter Workers. Passenger Vehicle Driver; Light Truck or Delivery Services Drivers; and Home Health and Personal Care Aides* are projected to be the fastest growing Now occupations over the next decade.

Next jobs typically require a non-degree certificate, associate degree, apprenticeship, some experience, or moderate to long-term training. *Cooks; Nursing Assistants; and Heavy and Tractor-Trailer Truck Drivers* are projected to have the most openings for the Next category of occupations. *Cooks; Welders, Cutters, Solderers, and Brazers; and Molding, Coremaking, and Casting Machine Setters* are the fastest growing Next occupations.

Later jobs typically require a bachelor's degree or higher. For Later occupations, *Secondary School Teachers; General and Operations Managers; and Registered Nurses* are projected to have the most openings. *General and Operations Managers; Registered Nurses; and Secondary School Teachers* are the fastest growing Later occupations.

West Central Region Fastest Growing Occupations



NOTE: OCCUPATIONS WITH ANNUAL TOTAL OPENINGS OF LESS THAN 50 ARE OMITTED

SOURCE: MERIC OCCUPATIONAL PROJECTIONS, 2020-2030

★ DENOTES OCCUPATIONS TOP TEN ONLINE JOB ADS FOR 2021-2022 IN THE REGION AND WITHIN THE NOW-NEXT-LATER CLASSIFICATIONS

West Central Region Long-Term Occupational Projections by Top Openings

Occupation	2020 Estimated Employment	2030 Projected Employment	Growth Openings	Exits	Transfers	Total Openings	Median Wages
NOW							
Home Health & Personal Care Aides	3,638	4,176	54	250	221	525	\$22,380 ★
Cashiers	2,752	2,544	-21	225	254	458	\$22,665 ★
Fast Food & Counter Workers	1,701	1,848	15	172	188	375	\$21,202 ★
Waiters & Waitresses	1,614	1,811	20	126	204	350	\$20,179
Laborers & Freight, Stock, & Material Movers, Hand	2,016	2,193	18	92	183	293	\$28,246 ★
NEXT							
Cooks, Restaurant	1,285	1,829	54	92	133	279	\$22,004
Nursing Assistants	1,503	1,545	4	98	86	188	\$23,783 ★
Heavy & Tractor-Trailer Truck Drivers	1,521	1,623	10	64	107	181	\$45,163 ★
Maintenance & Repair Workers, General	1,457	1,511	5	52	87	144	\$34,889 ★
Teaching Assistants, Except Postsecondary	970	1,009	4	44	46	94	\$24,253
LATER							
Secondary School Teachers, Ex. Spec. & Tech. Edu.	2,295	2,392	10	62	95	167	\$42,934
General & Operations Managers	1,441	1,552	11	30	93	134	\$59,631 ★
Registered Nurses	1,597	1,713	12	44	42	98	\$60,913 ★
Elementary School Teachers, Ex. Spec. Edu.	688	714	3	22	28	53	\$41,616
Proj. Mngt. Specialists & Business Op. Specialists	576	575	0	13	28	41	\$67,698

SOURCE: MERIC OCCUPATIONAL PROJECTIONS 2020-2030

★ DENOTES OCCUPATIONS IN THE TOP TEN FOR 2021-2022 ON-LINE JOB ADS IN THE REGION & WITHIN THE NOW-NEXT-LATER CLASSIFICATION

ONLINE JOB POSTINGS

Job postings are an indicator of demand and opportunities in an area and can assist individuals seeking job opportunities in current in-demand occupations. According to information based on online job posting data collected and aggregated by Lightcast™ for the Central Region, jobs like *Registered Nurses*; *Retail Salespersons*; and *Licensed Practical and Licensed Vocational Nurses* had a high number of job postings in the region during the last year.

West Central Region Top Five Online Job Postings in Now-Next-Later Classification

Occupation Title	Online Job Postings
NOW	
Retail Salespersons	358
Fast Food & Counter Workers	317
Home Health & Personal Care Aides	302
Laborers & Freight, Stock, & Material Movers, Hand	229
Office Clerks, General	175
NEXT	
Licensed Practical & Licensed Vocational Nurses	329
Heavy & Tractor-Trailer Truck Drivers	306
Nursing Assistants	299
First-Line Supervisors of Retail Sales Workers	292
Merchandise Displayers & Window Trimmers	260
LATER	
Registered Nurses	594
Personal Service Managers, All Other; Entertainment & Recreation Managers, Except Gambling; & Managers, All Other	161
Postsecondary Teachers	131
Medical & Health Services Managers	124
Clinical Laboratory Technologists & Technicians	86

SOURCE: LIGHTCAST™ (FORMERLY EMSI BURNING GLASS TECHNOLOGIES), ONLINE JOB ADS FROM JUNE 1, 2021 TO MAY 31, 2022

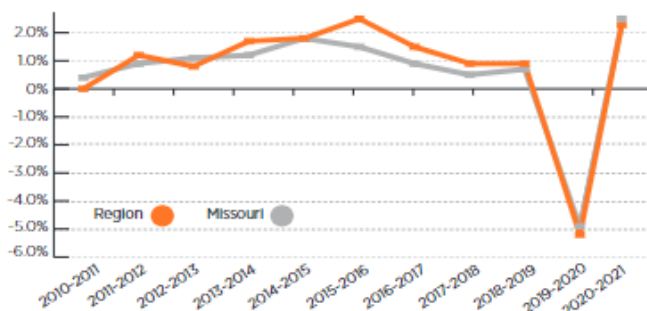
This report was prepared by the staff of the Missouri Economic Research and Information Center (MERIC) as part of the Missouri Workforce Report. All data in this report was current at the time of publication and is subject to revision. Additional details on data sources can be found in the full report. This workforce solution was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. The solution was created by the grantee and does not necessarily reflect the official position of the U.S. Department of Labor. The Department of Labor makes no guarantees, warranties, or assurances of any kind, express or implied, with respect to such information, including any information on linked sites and including, but not limited to, accuracy of the information or its completeness, timeliness, usefulness, adequacy, continued availability, or ownership.

KANSAS CITY REGION

INDUSTRY ANALYSIS

The Kansas City Region averaged over 540,600 jobs in 2021. The region gained 11,349 jobs, an increase of 2.1 percent from 2020 to 2021, whereas the region had lost 29,274 jobs from 2019 to 2020, declining 5.2 percent due to the impact of the COVID-19 pandemic. In 2020, Missouri employment decreased by 4.9 percent, however Missouri employment increased by 2.5 percent in 2021, showing recovery from the pandemic impacts. From 2017 to 2021, the Kansas City Region averaged -0.4 percent compound annual growth for an overall decrease of 1.4 percent. During that same period Missouri's employment also declined by 1.4 percent.

Kansas City Employment Annual Growth Rate



SOURCE: U.S. BUREAU OF LABOR STATISTICS, QCEW

The *Health Care and Social Assistance* industry continues to have the highest employment in the Kansas City region, with more than 82,000 jobs in 2021. *Retail Trade* is the second largest industry, even though it lost over 700 jobs from 2017 to 2021, a decrease of 0.3 percent annually for the region.

Professional, Scientific, and Technical Services grew by 1.5 percent annually, adding over 3,100 jobs from 2017 to 2021. *Accommodation and Food Services* lost over 7,100 jobs, for an annual decline of 3.3 percent from 2017 to 2021. *Accommodation and Food Services* was gaining employment from 2016 to 2019, but lost employment from 2020 to 2021 and was significantly affected by the COVID-19 pandemic.

Kansas City Region Top Employing Industries

Industry	Employment 2017	Employment 2021	Net Change	2017-2021 Empl. CAGR	2020 Annual Wages
Health Care & Social Assistance	82,191	82,326	135	0.0%	\$57,936
Retail Trade	64,218	63,442	-776	-0.3%	\$33,624
Professional, Science & Tech. Servs.	52,310	55,452	3,142	1.5%	\$94,236
Accommodation & Food Services	56,873	49,764	-7,109	-3.3%	\$21,564
Manufacturing	44,103	44,216	113	0.1%	\$65,844
Educational Services	37,237	36,591	-646	-0.4%	\$46,800
Administrative Support & Waste	35,707	34,769	-938	-0.7%	\$41,052
Construction	29,644	32,573	2,929	2.4%	\$69,708
Finance & Insurance	29,883	29,006	-877	-0.7%	\$99,096
Wholesale Trade	25,213	25,046	-167	-0.2%	\$81,660
Transportation & Warehousing	23,533	24,335	802	0.8%	\$49,188
Other Services (exc. Publ. Adm.)	16,900	15,931	-969	-1.5%	\$44,232

SOURCE: LEHD QWI, 2017-2021 ANNUAL AVERAGES

LOCATION QUOTIENT

To understand the major industries within a region, an analysis of industry concentration or clustering can be useful. The Location Quotient (LQ) describes the concentration of an industry in a geographic region, in relation to the nation, with 1.0 being the national average. Industries with higher than 1.0 LQ indicate a concentration.

The Kansas City Region has higher concentrations in *Transportation Equipment Manufacturing; Paper Manufacturing; Performing Arts, Spectator Sports, and Related Industries; and Data Processing and Hosting and Related Services*.



TRANSPORTATION EQUIPMENT MANUFACTURING

2021 Kansas City Region Location Quotients

Industry	Employment	Location Quotient
Transportation Equipment Manufacturing	10,892	1.8
Paper Manufacturing	2,165	1.7
Performing Arts, Spectator Sports...	2,370	1.6
Data Processing, Hosting, & Related Services	2,264	1.6
Support Activities for Transportation	3,941	1.5
Museums, Historical Sites, & Similar Institutions	763	1.5
Insurance Carriers & Related Activities	12,463	1.4
Professional, Scientific, & Technical Services	49,928	1.4
Computer & Electronic Product Manufacturing	5,248	1.3
Petroleum & Coal Products Manufacturing	509	1.3
Truck Transportation	6,678	1.2
Transit & Ground Passenger Transportation	1,640	1.2
Gasoline Stations	4,067	1.2
Printing & Related Support Activities	1,602	1.2
Bldg. Material & Garden Equip. Dealers	6,081	1.2

SOURCE: U.S. BUREAU OF LABOR STATISTICS, QCEW

Kansas City Region Largest Growth Industries 2020-2030

Projected growth in industry helps to identify future employment needs for an area. Projections indicate that the largest industry growth in the Kansas City Region between 2020-2030 will be in *Professional, Scientific, and Technical Services; Hospitals; Warehousing and Storage; Specialty Trade Contractors; and Ambulatory Health Care Services* industries.



Industry	Employment		Change 2020-2030	
	2020 Estimated	2030 Projected	Numeric	Percent
Professional, Scientific, & Technical Services	48,628	58,000	9,372	19.3%
Hospitals	30,043	33,144	3,101	10.3%
Warehousing & Storage	4,024	5,920	1,896	47.1%
Specialty Trade Contractors	18,414	20,237	1,823	9.9%
Ambulatory Health Care Services	23,517	25,331	1,814	7.7%
Personal & Laundry Services	4,813	6,136	1,323	27.5%
Perform. Arts, Spectator Sports, & Related Indust.	2,024	3,086	1,062	52.5%
Support Activities for Transportation	3,711	4,739	1,028	27.7%
Real Estate	6,043	6,718	675	11.2%
Motor Vehicle & Parts Dealers	7,973	8,456	483	6.1%

SOURCES: MERIC INDUSTRY PROJECTIONS, 2020-2030

PROJECTED GROWTH BY INDUSTRY HELPS TO IDENTIFY FUTURE EMPLOYMENT NEEDS FOR AN AREA.

OCCUPATIONAL PROJECTIONS

MERIC produces occupational projections that estimate labor demand over a 10-year period. MERIC categorizes these occupations using its Now-Next-Later method to help job seekers understand the training, education, and experience requirements for various occupations.

Now jobs typically require short-term, on-the-job training, little to no experience, and/or a high school diploma. Now occupations with the most projected openings include *Waiters and Waitresses; Fast Food and Counter Workers; and Cashiers. Ushers, Lobby Attendants, and Ticket Takers; Nonfarm Animal Caretakers; and Locker Room, Coatroom, and Dressing Room Attendants* are projected to be the fastest growing Now occupations over the next decade.

Next jobs typically require a non-degree certificate, associate degree, apprenticeship, some experience, or moderate- to long-term training. *Cooks; Assemblers and Fabricators; and Heavy and Tractor-Trailer Truck Drivers* are projected to have the most openings for the Next category of occupations. *Cooks; Fitness Trainers and Aerobics Instructors; and Physical Therapist Assistants* are the fastest growing Next occupations.

Later jobs typically require a bachelor's degree or higher. For Later occupations, *General and Operations Managers; Software Developers and Software Quality Assurance Analysts and Testers; and Registered Nurses* are projected to have the most openings. *Nurse Practitioners; Medical and Health Services Managers; and Coaches and Scouts* are the fastest growing Later occupations.

Kansas City Region Fastest Growing Occupations



NOTE: OCCUPATIONS WITH ANNUAL TOTAL OPENINGS OF LESS THAN 50 ARE OMITTED

SOURCE: MERIC OCCUPATIONAL PROJECTIONS, 2020-2030

★ DENOTES OCCUPATIONS TOP TEN ONLINE JOB ADS FOR 2020-2021 IN THE REGION AND WITHIN THE NOW-NEXT-LATER CLASSIFICATIONS

Kansas City Region Long-Term Occupational Projections by Top Openings

Occupation	2020 Estimated Employment	2030 Projected Employment	Growth Openings	Exits	Transfers	Total Openings	Median Wages
NOW							
Writers & Waitresses	10,872	13,448	258	893	1,452	2,603	\$20,372
Fast Food & Counter Workers	10,704	12,750	205	1,137	1,240	2,582	\$27,426 ★
Cashiers	15,028	13,787	-124	1,226	1,379	2,481	\$24,233
Home Health & Personal Care Aides	11,206	14,600	339	826	731	1,896	\$23,712 ★
Stockers & Order Fillers	10,976	11,923	95	652	1,117	1,864	\$28,982 ★
NEXT							
Cooks, Restaurant	5,170	7,873	270	384	558	1,212	\$30,564
Miscellaneous Assemblers & Fabricators	9,569	10,372	80	380	712	1,172	\$43,902
Heavy & Tractor-Trailer Truck Drivers	8,045	8,575	53	340	564	957	\$45,674 ★
Nursing Assistants	5,344	5,766	42	356	314	712	\$28,282 ★
First-Line Supv. of Food Prep. & Serving Workers	3,386	4,231	84	170	388	642	\$38,013
LATER							
General & Operations Managers	12,339	13,705	137	260	807	1,204	\$89,476 ★
Software Develop. & Analysts & Testers	8,871	11,169	230	232	491	953	\$93,713 ★
Registered Nurses	13,984	15,173	119	389	367	875	\$70,319 ★
Accountants & Auditors	6,924	7,544	62	202	428	692	\$66,947 ★
Proj. Manag. Specialists & Business Op. Specialists	6,886	7,371	48	165	350	563	\$82,540

SOURCE: MERIC OCCUPATIONAL PROJECTIONS 2020-2030 ★ DENOTES OCCUPATIONS IN THE TOP TEN FOR 2021-2022 ON-LINE JOB ADS IN THE REGION & WITHIN THE NOW-NEXT-LATER CLASSIFICATION

ONLINE JOB POSTINGS

Job postings are an indicator of demand and opportunities in an area, and can assist individuals seeking job opportunities in current in-demand occupations. According to information based on online job posting data collected and aggregated by Lightcast™ for the Kansas City Region, jobs like *Registered Nurses; Sales Representatives; Wholesale and Manufacturing; and Software Developers and Software Quality Assurance Analysts and Testers* had a high number of job postings in the region during the last year.

Kansas City Region Top Five Online Job Postings in Now-Next-Later Classification

Occupation Title	Online Job Postings
NOW	
Retail Salespersons	6,118
Laborers & Freight, Stock, & Material Movers, Hand	5,824
Customer Service Representatives	5,083
First-Line Supervisors of Retail Sales Workers	4,599
Fast Food & Counter Workers	3,995
NEXT	
Sales Representatives, Wholesale & Manufacturing, Except Technical & Scientific Products	7,251
Heavy & Tractor-Trailer Truck Drivers	6,817
Maintenance & Repair Workers, General	3,678
Food Service Managers	3,450
Medical Dosimetrists, Medical Records Specialists, & Health Technologists & Technicians, All Other	2,759
LATER	
Registered Nurses	12,215
Software Developers & Software Quality Assurance Analysts & Testers	6,895
Personal Service Managers, All Other; Entertainment & Recreation Managers, Except Gambling; & Managers, All Other	4,499
Computer Occupations, All Other	3,624
General & Operations Managers	3,034

SOURCE: LIGHTCAST™ (FORMERLY EMSI BURNING GLASS TECHNOLOGIES), ONLINE JOB ADS FROM JUNE 1, 2021 TO MAY 31, 2022

This report was prepared by the staff of the Missouri Economic Research and Information Center (MERIC) as part of the Missouri Workforce Report. All data in this report was current at the time of publication and is subject to revision. Additional details on data sources can be found in the full report. This workforce solution was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. The solution was created by the grantee and does not necessarily reflect the official position of the U.S. Department of Labor. The Department of Labor makes no guarantees, warranties, or assurances of any kind, express or implied, with respect to such information, including any information on linked sites and including, but not limited to, accuracy of the information or its completeness, timeliness, usefulness, adequacy, continued availability, or ownership.

METHOD OF COMMUTE

See data reported in the Multiple Domains / Other section of the Community Needs Assessment.

EDUCATION AND COGNITIVE DEVELOPMENT

PUBLIC SCHOOL DISTRICTS

Enrollment, dropout rate and English proficiency by school district are shown in the table below.

District	County	Additional Counties	Enrollment K-12	Dropout Rate	ELL/LEP
ADRIAN R-III	Bates	No data	723	0	0
BALLARD R-II	Bates	No data	109	0	0
BUTLER R-V	Bates	No data	934	0	0
HUDSON R-IX	Bates	No data	38	0	0
HUME R-VIII	Bates	Vernon	120	0	0
MIAMI R-I	Bates	No data	159	0	0
RICH HILL R-IV	Bates	Vernon	352	4.5	0
COLE CAMP R-I	Benton	Pettis	699	0	0
LINCOLN R-II	Benton	No data	489	0	0
WARSAW R-IX	Benton	Henry	1,170	1.8	0
ARCHIE R-V	Cass	Bates	490	0	0
BELTON 124	Cass	No data	4,213	2.8	258
DREXEL R-IV	Cass	Bates	284	6.4	0
EAST LYNNE 40	Cass	No data	147	0	0
HARRISONVILLE R-IX	Cass	No data	2,153	2.3	29
MIDWAY R-I	Cass	No data	444	0	0
PLEASANT HILL R-III	Cass	No data	2,160	0.7	20
RAYMORE-PECULIAR R-II	Cass	No data	6,248	2.4	77
SHERWOOD CASS R-VIII	Cass	Henry, Johnson	772	0	0
STRASBURG C-3	Cass	No data	120	0	0
EL DORADO SPRINGS R-II	Cedar	Vernon, St. Clair	1,173	1.7	0
STOCKTON R-I	Cedar	Dade	920	2.1	0
CALHOUN R-VIII	Henry	No data	86	0	0
CLINTON	Henry	No data	1,717	1.6	0
DAVIS R-XII	Henry	No data	48	0	0
HENRY CO. R-I	Henry	Johnson, Pettis, Benton	683	0	0
LEESVILLE R-IX	Henry	No data	99	0	0
MONTROSE R-XIV	Henry	No data	86	0	0
SHAWNEE R-III	Henry	No data	51	0	0
HERMITAGE R-IV	Hickory	No data	244	0	0
HICKORY CO. R-I	Hickory	Dallas, Polk	709	0	0
WHEATLAND R-II	Hickory	Benton	294	0	0
MORGAN CO. R-I	Morgan	Benton	776	0	0
MORGAN CO. R-II	Morgan	No data	1,240	0	0
APPLETON CITY R-II	St. Clair	Bates	313	0	0
LAKELAND R-III	St. Clair	Henry	404	0	0
OSCEOLA	St. Clair	No data	501	2.7	0
ROSCOE C-1	St. Clair	No data	47	0	0
WEAUBLEAU R-III	St. Clair	Hickory, Benton	358	0	0
BRONAUGH R-VII	Vernon	No data	156	0	0
NEVADA R-V	Vernon	No data	2,380	1.5	8
NORTHEAST VERNON CO. R-I	Vernon	No data	187	0	0
SHELDON R-VIII	Vernon	Barton, Cedar	165	0	0

Data Source: US Census Bureau, *Topologically Integrated Geographic Encoding and Referencing*. Missouri Department of Elementary & Secondary Education. Accessed via KIDS COUNT data center. 2022. Source geography: County.

* This county is not in the report area, but includes a school district overlapping the report area.

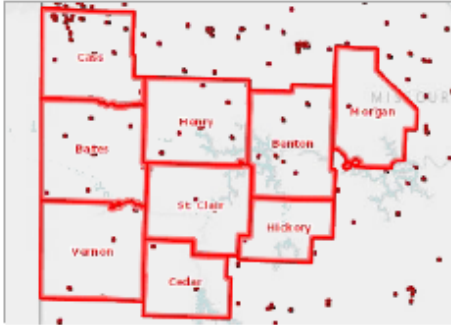
COLLEGES, UNIVERSITIES AND TRADE SCHOOLS

The number of colleges, universities, and trade Schools in the report area are shown below.

Report Area	Colleges, Universities, and Trade Schools
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	4
Bates County, MO	0
Benton County, MO	0

Report Area	Colleges, Universities, and Trade Schools
Cass County, MO	2
Cedar County, MO	0
Henry County, MO	1
Hickory County, MO	0
Morgan County, MO	0
St. Clair County, MO	0
Vernon County, MO	1
Missouri	156

Data Source: National Center for Education Statistics, *NCES - Common Core of Data*. Additional data analysis by CARES. 2023. Source geography: County



[View larger map](#)

Public Schools, Location by Address, DESE-MO 2018

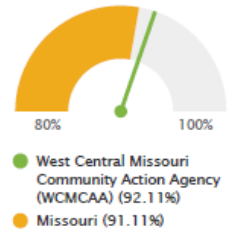
- Public Schools, Location by Address, DESE-MO 2018
- West Central Missouri Community Action Agency (WCMCAA)

HIGH SCHOOL GRADUATION RATES

The number of 2022 high school graduates and the graduation rate in the report area are shown in the table. The report area average graduation rate was 92.11%, compared to the statewide rate of 91.11%

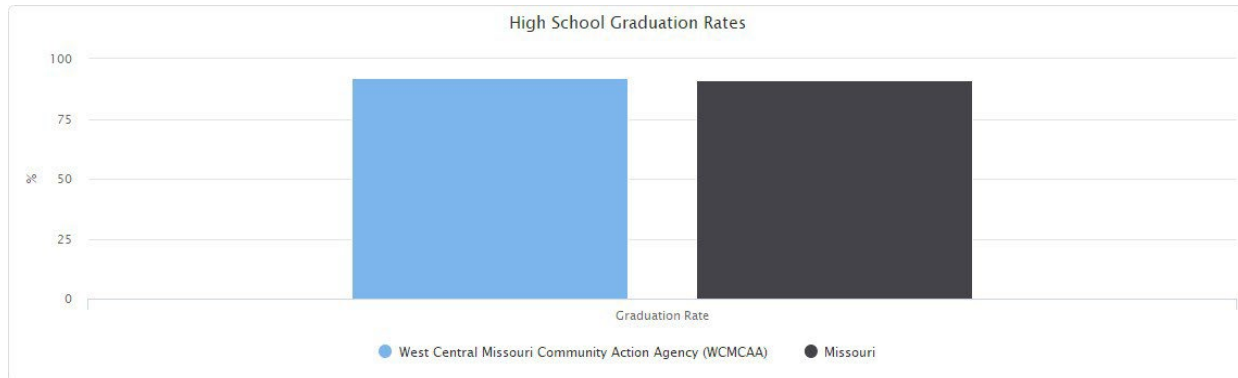
Report Area	Enrollment	Graduates	Graduation Rate
West Central Missouri Community Action Agency (WCMCAA)	2,610	2,404	92.11%
Bates County, MO	196	183	93.37%
Benton County, MO	153	147	96.08%
Cass County, MO	1,321	1,196	90.54%
Cedar County, MO	165	144	87.27%
Henry County, MO	305	291	95.41%
Morgan County, MO	137	133	97.08%
St. Clair County, MO	106	99	93.40%
Vernon County, MO	227	211	92.95%
Missouri	65,279	59,473	91.11%

Graduation Rate



Note: This indicator is compared to the state average.

Data Source: Missouri Department of Elementary & Secondary Education. Accessed via KIDS COUNT data center. 2022. Source geography: County



EDUCATIONAL ATTAINMENT

The table below shows the distribution of educational attainment levels in the report area. Educational attainment is calculated for persons over 25, and is an average for the period from 2017 to 2021 compared to data collected in the 2000 Census.

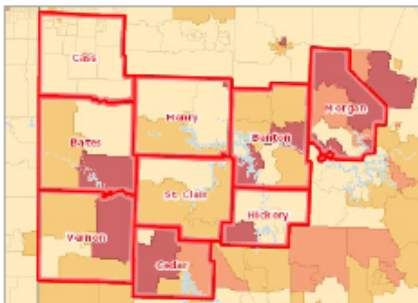
Report Area	No High School Diploma 2000	No High School Diploma 2021	High School Only 2000	High School Only 2021	Bachelors' 2000	Bachelors' 2021	Graduate or Professional 2000	Graduate or Professional 2021
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	20.65%	10.43%	40.55%	37.86%	8.89%	13.20%	4.37%	7.04%
Bates County, MO	23.06%	11.94%	45.38%	48.17%	6.65%	9.44%	3.47%	4.55%
Benton County, MO	28.15%	13.05%	38.68%	40.52%	5.84%	7.44%	2.96%	6.84%
Cass County, MO	13.27%	6.67%	37.72%	32.39%	12.07%	18.55%	5.61%	8.67%
Cedar County, MO	25.96%	13.84%	43.84%	39.27%	6.71%	9.01%	3.28%	6.43%
Henry County, MO	22.72%	11.41%	43.86%	42.63%	7.53%	9.55%	4.13%	6.12%
Hickory County, MO	26.64%	10.87%	42.18%	47.89%	4.44%	5.95%	3.20%	3.89%
Morgan County, MO	25.47%	20.89%	40.63%	40.27%	7.44%	8.38%	3.27%	4.73%
St. Clair County, MO	26.93%	11.92%	45.68%	41.81%	5.32%	9.33%	3.68%	4.05%
Vernon County, MO	23.40%	10.66%	39.91%	40.22%	9.64%	11.59%	4.57%	7.48%

No High School Degree: 2021



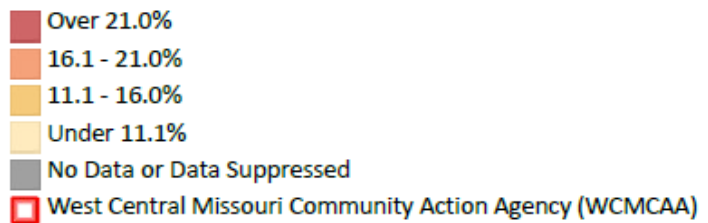
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



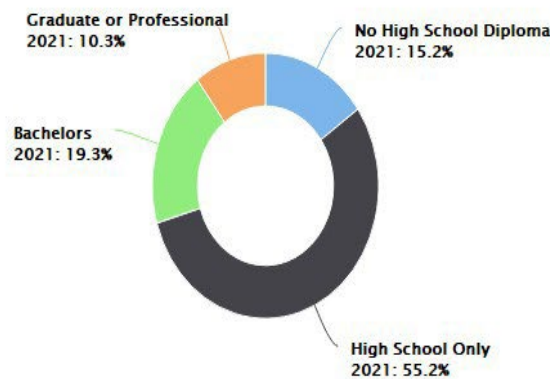
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Population with No High School Diploma (Age 18+), Percent by Tract, ACS 2017-21



Educational Attainment

West Central Missouri Community Action Agency (WCMCAA)



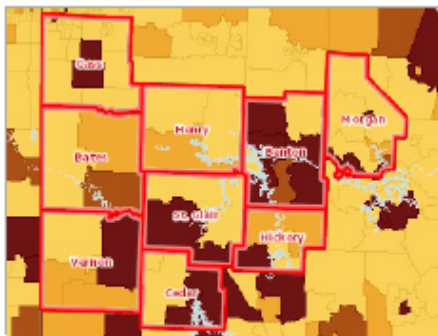
VETERANS - EDUCATIONAL ATTAINMENT

Veterans Educational Attainment contrasts the distribution of educational attainment levels between military veterans and non-veterans in the region. Educational attainment is calculated for persons over 25, and is an estimated average for the period from 2017 to 2021.

Report Area	Veterans % No Diploma	Veterans % High School Diploma	Veterans % Some College Diploma	Veterans % Bachelors or Higher Diploma	Non-Veterans % No Diploma	Non-Veterans % High School Diploma	Non-Veterans % Some College Diploma	Non-Veterans % Bachelors or Higher Diploma
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	7.50%	37.37%	36.69%	18.44%	10.79%	37.96%	30.83%	20.43%
Bates County, MO	10.49%	42.99%	35.62%	10.90%	12.08%	48.68%	24.94%	14.29%
Benton County, MO	12.26%	35.07%	38.32%	14.35%	13.17%	41.30%	31.33%	14.19%
Cass County, MO	4.60%	32.48%	39.54%	23.38%	6.92%	32.40%	33.02%	27.67%
Cedar County, MO	16.07%	38.86%	24.03%	21.04%	13.53%	39.32%	32.50%	14.65%
Henry County, MO	5.34%	43.84%	38.91%	11.91%	12.33%	42.62%	28.77%	16.28%
Hickory County, MO	8.78%	49.93%	36.30%	4.98%	11.18%	47.74%	30.80%	10.28%
Morgan County, MO	12.07%	44.59%	27.25%	16.09%	21.87%	39.84%	25.59%	12.69%
St. Clair County, MO	7.19%	37.15%	38.35%	17.31%	12.51%	42.39%	32.20%	12.89%
Vernon County, MO	4.86%	39.61%	36.27%	19.25%	11.15%	40.35%	29.53%	18.97%
Missouri	5.96%	32.44%	36.20%	25.40%	9.34%	30.35%	29.15%	31.16%
United States	5.25%	27.49%	37.29%	29.97%	11.65%	26.45%	27.95%	33.95%

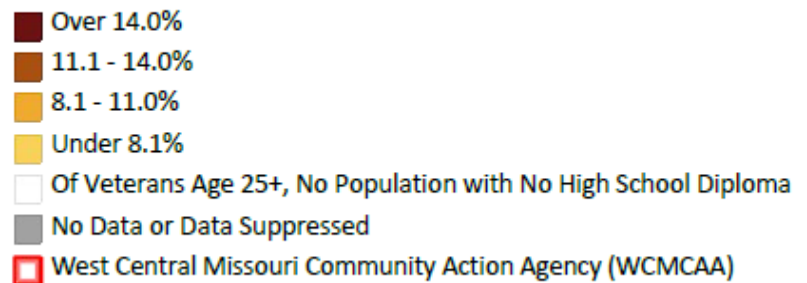
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



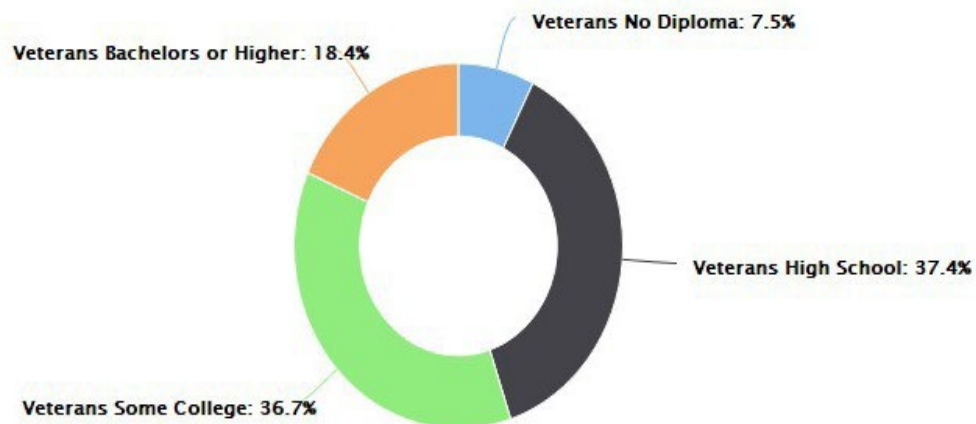
[View larger map](#)

No High School Diploma, Veterans, Percent by Tract, ACS 2016-20



Veterans - Educational Attainment

West Central Missouri Community Action Agency (WCMCAA)



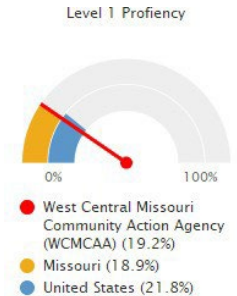
ADULT LITERACY

Literacy data published by the Program for the International Assessment of Adult Competencies (PIACC) breaks adult literacy into three different "Levels". Those reported as Level 1 are at risk for being able to understand printed material. Those at the upper end of Level 1 can read and understand the text well enough to be able to perform small task, but might have difficulty understanding or drawing inferences from multiple forms of text. Those at the lower end may struggle with basic vocabulary or even be functionally illiterate.

The percentage at or below Level 1 for literacy in the report area is estimated at 19.2%, with a 95% probability that the actual (true, unknown) percentage is between 15.4% and 23.5%.

Note: This indicator is compared to the state average.

Report Area	Population Ages 16-74	Total At or Below Level 1	At or Below Level 1	Total Lower Credible Interval	Lower Credible Interval	Total Upper Credible Interval	Upper Credible Interval
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	165,401	31,814	19.2%	25,480	15.4%	38,801	23.5%
Bates County, MO	11,425	2,479	21.7%	2,045	17.9%	2,925	25.6%
Benton County, MO	13,789	3,130	22.7%	2,634	19.1%	3,709	26.9%
Cass County, MO	72,697	10,541	14.5%	8,142	11.2%	13,231	18.2%
Cedar County, MO	9,465	2,281	24.1%	1,921	20.3%	2,688	28.4%
Henry County, MO	15,572	3,208	20.6%	2,507	16.1%	3,971	25.5%
Hickory County, MO	6,708	1,623	24.2%	1,328	19.8%	1,932	28.8%
Morgan County, MO	14,253	4,062	28.5%	3,250	22.8%	4,932	34.6%
St. Clair County, MO	6,738	1,745	25.9%	1,469	21.8%	2,035	30.2%
Vernon County, MO	14,754	2,744	18.6%	2,184	14.8%	3,379	22.9%
Missouri	4,433,131	839,176	18.9%	680,962	15.4%	1,017,356	22.9%



Data Source: National Center for Education Statistics, NCES - Program for the International Assessment of Adult Competencies. 2017.

ADULT LITERACY LEVEL 2

Those reported at Level 2 still struggle to perform text based informational tasks, but are considered to be nearing reading proficiency. People in this literacy level can usually be able to read printed words and digital print, as well as being able to relate and make inferences from multiple pieces of information that can be pulled from more than one document. Complex evaluation and inferencing may still be too difficult.

The percentage at or below Level 2 for literacy in the report area is estimated at 40%, with a 95% probability that the actual (true, unknown) percentage is between 34.4% and 45.2%.

Report Area	Population Ages 16-74	Total At or Below Level 2	At or Below Level 2	Total Lower Credible Interval	Lower Credible Interval	Total Upper Credible Interval	Upper Credible Interval
West Central Missouri Community Action Agency (Service Area)	165,401	66,214	40%	56,906	34.4%	74,692	45.2%
Bates County, MO	11,425	5,164	45.2%	4,593	40.2%	5,724	50.1%
Benton County, MO	13,789	6,012	43.6%	5,309	38.5%	6,701	48.6%
Cass County, MO	72,697	25,807	35.5%	22,027	30.3%	28,933	39.8%
Cedar County, MO	9,465	4,079	43.1%	3,559	37.6%	4,572	48.3%
Henry County, MO	15,572	6,649	42.7%	5,684	36.5%	7,599	48.8%
Hickory County, MO	6,708	2,958	44.1%	2,556	38.1%	3,347	49.9%
Morgan County, MO	14,253	6,200	43.5%	5,046	35.4%	7,326	51.4%
St. Clair County, MO	6,738	2,911	43.2%	2,527	37.5%	3,275	48.6%
Vernon County, MO	14,754	6,433	43.6%	5,607	38%	7,215	48.9%
Missouri	4,433,131	1,547,784	34.9%	1,319,891	29.8%	1,766,695	39.9%
United States	235,567,157	76,178,529	32.3%	64,300,451	27.3%	88,084,541	37.4%

ADULT LITERACY LEVEL 3

Those reported at Level 3 still are proficient in reading. This includes being able to understand and work with multiple complex texts, while still being able to evaluate the reliability of sources. People in this level can infer complex ideas and sophisticated meanings from written documents and texts.

The percentage at or below Level 3 for literacy in the report area is estimated at 40.8%, with a 95% probability that the actual (true, unknown) percentage is between 35.8% and 46.1%.

Report Area	Population Ages 16-74	Total At or Below Level 3	At or Below Level 3	Total Lower Credible Interval	Lower Credible Interval	Total Upper Credible Interval	Upper Credible Interval
West Central Missouri (Service Area)	165,401	67,446	40.8%	59,268	35.8%	76,181	46.1%
Bates County, MO	11,425	3,782	33.1%	3,245	28.4%	4,342	38%
Benton County, MO	13,789	4,647	33.7%	3,971	28.8%	5,323	38.6%
Cass County, MO	72,697	36,421	50.1%	33,295	45.8%	40,056	55.1%
Cedar County, MO	9,465	3,105	32.8%	2,631	27.8%	3,578	37.8%
Henry County, MO	15,572	5,715	36.7%	4,812	30.9%	6,587	42.3%
Hickory County, MO	6,708	2,126	31.7%	1,757	26.2%	2,489	37.1%
Morgan County, MO	14,253	3,991	28%	2,993	21%	5,031	35.3%
St. Clair County, MO	6,738	2,082	30.9%	1,738	25.8%	2,432	36.1%
Vernon County, MO	14,754	5,577	37.8%	4,825	32.7%	6,344	43%
Missouri	4,433,131	2,046,186	46.2%	1,833,140	41.4%	2,257,093	50.9%
United States	235,567,157	107,981,194	45.8%	96,513,724	41%	119,346,496	50.7%

CHILDREN WITH DISABILITIES RECEIVING SERVICES

The number of students with disabilities receiving special education services categorized by age in the report area are shown in the table. According to the Missouri Department of Elementary and Secondary Education, a total of 6,103 students with disabilities received special education services in the report area in April, 2022.

Report Area	Ages 3 to Pre-K	Ages Kindergarten to 21	Ages 14 to 21	Ages All
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	470	4,386	1,484	6,103
Bates County, MO	47	284	81	412
Benton County, MO	39	424	158	621
Cass County, MO	149	1,969	716	2,834
Cedar County, MO	100	255	78	433
Henry County, MO	48	394	92	534
Hickory County, MO	No data	180	57	No data
Morgan County, MO	43	283	94	420
St. Clair County, MO	6	182	62	250
Vernon County, MO	38	415	146	599
Missouri	10,624	112,370	39,212	162,206

Data Source: Missouri Department of Elementary & Secondary Education. Accessed via KIDS COUNT data center. Source geography: County

EDUCATION ENROLLMENT

NUMBER OF INDIVIDUALS (CHILDREN) ENROLLED IN PRE-SCHOOL OR KINDERGARTEN

NUMBER OF INDIVIDUALS ENROLLED IN A COLLEGE-LEVEL INSTITUTION (E.G., UNIVERSITIES, PROFESSIONAL SCHOOLS, ETC.)

The number of individuals enrolled in school in the report area are shown in the table. According to the American Community Survey, School Enrollment by level of school population 3 years and over, a total of 2,949 are enrolled in nursery school, preschool and 2,427 are enrolled in kindergarten. A total of 7,634 are enrolled in college, undergraduate years and 1,494 are enrolled in graduate or professional school.

	Bates	Benton	Cass	Cedar	Henry	Hickory	Morgan	St. Clair	Vernon	Service Area
Enrolled in school										
Enrolled in nursery school, preschool	182	232	1,385	282	274	80	162	122	230	2,949
Enrolled in kindergarten	224	116	1,061	227	222	72	227	83	195	2,427
Enrolled in grade 1 – 12	2,534	2,228	18,674	2,207	3,237	940	2,867	1,216	3,202	37,105
Enrolled in college, undergraduate years	218	456	4,886	318	461	179	182	174	760	7,634
Graduate or professional school	41	128	927	7	117	42	61	21	150	1,494
Not enrolled in school	12,192	15,780	79,222	10,646	16,8200	6,951	16,552	7,306	14,599	180,068

Source: <https://data.census.gov/table?q=school+enrollment,+missouri&tid=ACSDT1Y2021.B14001>

FIRST STEP PROGRAM

The number of children participating in the First Step Program and the participation rate for each age group in the report area for 2009-2010 is shown in the table. First Steps offers coordinated services and assistance to young children with special needs and their families. First Steps is designed for children, birth to age 3, who have delayed development or diagnosed conditions that are associated with developmental disabilities. According to the Missouri Department of Elementary and Secondary Education, the average participation rate for the report area was 1.71% compared to the statewide rate of 1.72%.

Report Area	Participation Age 0-1	Participation Rate Age 0-1	Participation Age 1-2	Participation Rate Age 1-2	Participation Age 2-3	Participation Rate Age 2-3	Participation All Ages	Participation Rate All Ages
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	16	0.55%	59	2.07%	75	2.46%	150	1.71%
Bates County, MO	1	0.46%	8	3.86%	8	3.62%	17	2.63%
Benton County, MO	1	0.56%	6	3.47%	7	3.63%	14	2.57%
Cass County, MO	10	0.73%	29	2.2%	30	2.18%	69	1.69%
Cedar County, MO	0	0%	3	1.92%	0	0%	3	0.62%
Henry County, MO	2	0.79%	9	3.57%	9	2.97%	20	2.47%
Hickory County, MO	0	0%	0	0%	5	5.26%	5	2.1%
Morgan County, MO	0	0%	1	0.37%	8	2.85%	9	1.11%
St. Clair County, MO	1	0.95%	0	0	1	.99%	11	.65%
Vernon County, MO	1	0.36%	3	1.02%	7	2.31%	11	1.26%
Missouri	676	0.84%	1,339	1.63%	2,185	2.66%	4,200	1.72%

Note: This indicator is compared to the state average. Data Source: Missouri Department of Elementary & Secondary Education. Accessed via KIDS COUNT data center. Source geography: County

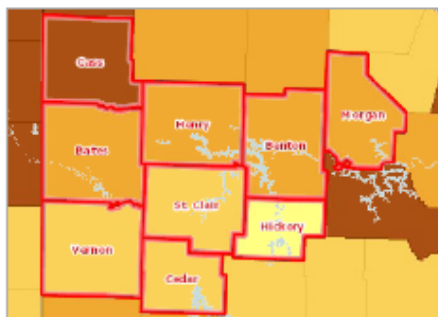
INCOME, INFRASTRUCTURE, AND ASSETT BUILDING

INCOME LEVELS

Two common measures of income are Median Household Income and Per Capita Income based on American Community Survey 5-year estimates. Both measures are shown for the report area below.

Report Area	Median Household Income	Per Capita Income
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	No data	\$30,732
Bates County, MO	\$52,093	\$27,986
Benton County, MO	\$45,533	\$28,198
Cass County, MO	\$76,924	\$36,072
Cedar County, MO	\$41,211	\$26,330
Henry County, MO	\$49,682	\$29,491
Hickory County, MO	\$32,132	\$20,779
Morgan County, MO	\$46,078	\$25,146
St. Clair County, MO	\$40,470	\$23,181
Vernon County, MO	\$49,494	\$24,771
Missouri	\$61,043	\$33,770
United States	\$69,021	\$37,638

Data Source: US Census Bureau, American Community Survey. 2017-2021. Source geography: County



[View larger map](#)

Per Capita Income by County, ACS 2016-20

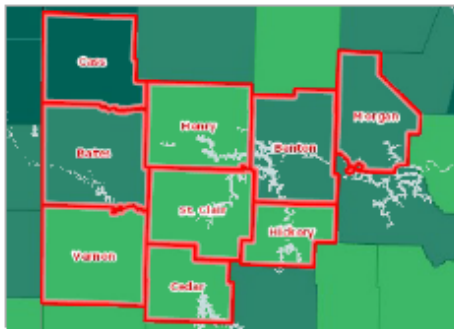
- Over \$30,000
- \$25,001 - \$30,000
- \$20,001 - \$25,000
- Under \$20,001
- No Data or Data Suppressed
- West Central Missouri Community Action Agency (WCMCAA)

MEDIAN HOUSEHOLD INCOME

Median annual household incomes in the report area for 2021 are shown in the table below. Since this reports a median amount, a "Report Area" value is not able to be calculated.

Report Area	Estimated Population	Median Household Income
Bates County, MO	15,781	\$54,634
Benton County, MO	19,744	\$51,574
Cass County, MO	108,123	\$79,949
Cedar County, MO	14,275	\$43,563
Henry County, MO	21,993	\$48,263
Hickory County, MO	8,541	\$40,224
Morgan County, MO	21,080	\$50,410
St. Clair County, MO	9,203	\$41,754
Vernon County, MO	18,902	\$48,273
Missouri	5,977,320	\$61,815
United States	323,384,188	\$69,717

Data Source: US Census Bureau, *Small Area Income and Poverty Estimates*. 2021. Source geography: County



[View larger map](#)

Median Household Income by County, SAIPE 2021



POPULATION RECEIVING STATE ASSISTANCE

Data for individuals receiving state-funded public assistance including TANF, SNAP, EITC, etc. is reflected by source.

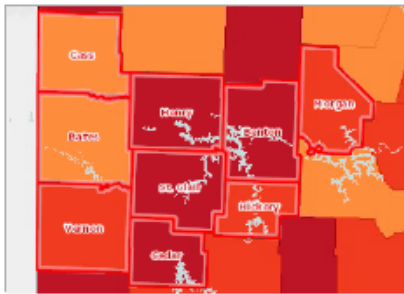
TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF)

The average number of families receiving TANF in September of 2017, and the number of families receiving TANF per 1000 families (based on 2013 - 2017 population estimates) are shown for the report area below. The Missouri Department of Health and Senior Services reported that a total of 388 families were receiving TANF benefits in the report area.

The Estimated Average Payment of TANF Recipients is based on the reported average payment (per family) in September 2017 being \$225.96.

Report Area	Total Families Receiving TANF	TANF Recipients by Family per 1000	Estimated Average Payment of TANF Recipients
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	388	6.22	\$87,671.70
Bates County, MO	21	5.23	\$4,745.12
Benton County, MO	46	9.18	\$10,394.07
Cass County, MO	105	3.54	\$23,725.59
Cedar County, MO	37	10.34	\$8,360.45
Henry County, MO	48	8.21	\$10,845.98
Hickory County, MO	17	9.20	\$3,841.29
Morgan County, MO	44	8.63	\$9,942.15
St. Clair County, MO	16	6.50	\$3,615.33
Vernon County, MO	54	11.11	\$12,201.73
Missouri	12,032	7.80	\$2,718,726.66

Data Source: US Census Bureau, *American Community Survey*. 2017-21. Source geography: County



TANF Utilization Rate, Rate Per 100 People by County, MICA 2008-12

- Over 2.0
- 1.6 - 2.0
- 1.1 - 1.5
- Under 1.1
- West Central Missouri Community Action Agency (WCMCAA)

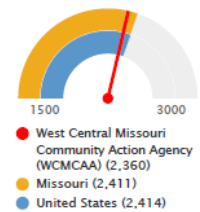
[View larger map](#)

EARNED INCOME TAX CREDIT

The 2014 Earned Income Tax Credit (EITC) as reported by The Brookings Institution for the report area can be seen in the below table.

Report Area	Total Returns Claiming EITC	Total EITC Amount (\$1,000)	Average EITC Amount per Return (\$)
West Central Missouri Community Action Agency (WCMCAA)	18,320	43,245	2,360
Bates County, MO	1,330	3,240	2,436
Benton County, MO	1,720	4,077	2,370
Cass County, MO	6,530	14,922	2,285
Cedar County, MO	1,330	3,370	2,533
Henry County, MO	2,010	4,700	2,338
Hickory County, MO	840	1,882	2,240
Morgan County, MO	1,850	4,470	2,416
St. Clair County, MO	820	1,980	2,414
Vernon County, MO	1,890	4,604	2,435
Missouri	495,490	1,194,704	2,411
United States	26,558,520	64,119,818	2,414

Average EITC Amount per Return (\$)



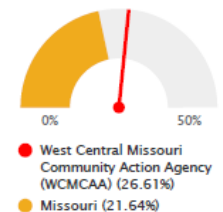
Note: This indicator is compared to the state average. Data Source: IRS - Statistics of Income, 2018. Source geography: ZCTA

FIXED INCOME

Fixed income is set and is primarily individuals receiving Social Security and or Disability (SSI).

Report Area	Total Persons Receiving SSA Benefits	Percent of Population Receiving SSA Benefits	Total SSA Payments (\$1,000s)	Average SSA Payment
West Central Missouri Community Action Agency (WCMCAA)	63,035	26.61%	\$91,881	\$1,458
Bates County, MO	4,230	26.27%	\$5,931	\$1,402
Benton County, MO	7,485	38.68%	\$10,648	\$1,423
Cass County, MO	22,195	20.75%	\$35,311	\$1,591
Cedar County, MO	4,295	30.28%	\$5,686	\$1,324
Henry County, MO	6,805	31.10%	\$9,622	\$1,414
Hickory County, MO	3,520	41.76%	\$4,810	\$1,366
Morgan County, MO	6,555	31.39%	\$9,273	\$1,415
St. Clair County, MO	3,020	32.70%	\$4,063	\$1,345
Vernon County, MO	4,930	24.86%	\$6,537	\$1,326
Missouri	1,329,084	21.64%	\$1,990,464	\$1,498

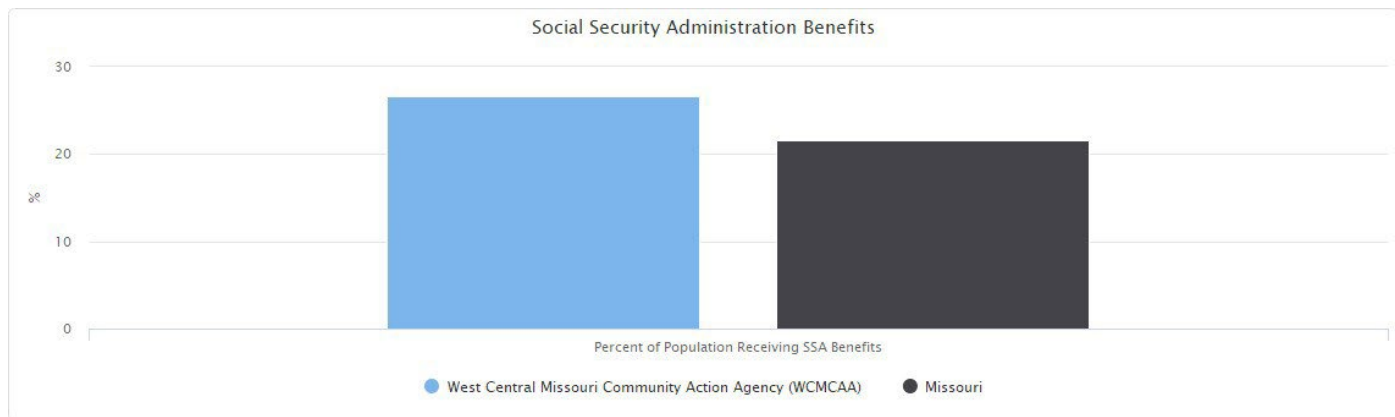
Percent of Population Receiving SSA Benefits



Note: This indicator is compared to the state average. Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County

SOCIAL SECURITY ADMINISTRATION BENEFITS

Total persons receiving Social Security benefits, percent of the population, total Social Security payments, and average Social Security payments for the report area are shown below. The Social Security Administration (SSA) reported that a total of 63,035 persons were receiving SSA benefits in the report area in 2021.



RATE OF POPULATION BY DISABILITY

Percent of individuals who have an established disability through the Social Security Administration (SSA) office

Data	Bates	Benton	Cass	Cedar	Henry	Hickory	Morgan	St. Clair	Vernon
Total civilian noninstitutionalized population	17.7	25	14	22.8	20.4	25.9	20.5	23.2	17.3
SEX									
Male	18.5	26	14.2	25.4	20	30.6	18.7	26	18.7
Female	16.9	23.9	13.8	19.9	20.7	21.2	22.3	20.3	15.9
RACE AND HISPANIC OR LATINO ORIGIN									
White alone	17.4	24.5	13.7	22.2	20.4	25.8	21.1	22.6	17.6
Black or African American alone	36.8	69.8	14	82.6	15.3	-	4.1	14.3	25.7
American Indian and Alaska Native alone	50.0	53.8	N	23.4	22.6	0	100	37.9	3.7
Asian alone	1.6	-	N	0	5.9	100	23.2	0	0
Native Hawaiian and Other Pacific Islander alone	0.0	0	N	-	100	-	-	-	-
Some other race alone	0.0	23.6	5.8	0	33.3	13.3	0	23.5	0
Two or more races	19.3	20.8	18.8	51	20.9	29.6	9.4	37.3	12.8
White alone, not Hispanic or Latino	17.7	24.6	14	22	20.4	26.2	21	22.7	17.6
Hispanic or Latino (of any race)	0.5	24	7.1	23.5	10	6.1	17.5	15.4	12.3
AGE									
Under 5 years	0.0	1.6	6.4	0.6	0	0	0	0.6	0.4
5 to 17 years	5.7	8.2	4	6.7	6.3	4.2	6.5	7.8	2.6
18 to 34 years	11.0	16.7	8.6	11.9	10.9	20	20.3	7.7	9.2
35 to 64 years	18.5	24.2	10.5	29.9	22.9	25.9	17.7	23.9	19.5
65 to 74 years	37.5	35.2	27.4	32.7	31.7	36	32	35.2	34.9
75 years and over	45.1	49.1	59.2	45.7	52.1	47.1	56.3	59	51.3
DISABILITY TYPE BY DETAILED AGE									
With a hearing difficulty	5.7	8.3	5	9	7.2	9.3	5.8	6.9	5.6
Population under 18 years	1.9	0.4	1.5	0.6	0.2	0.6	1.4	0	0
Population under 5 years	0.0	1.6	6.4	0.6	0	0	0	0	0
Population 5 to 17 years	2.5	0	0	0.6	0.3	0.8	2	0	0.1
Population 18 to 64 years	3.6	3	2.4	8.9	4.5	8.6	2.6	4	3.2
Population 18 to 34 years	2.5	0.8	0.6	5.8	0.6	2.1	0.7	2.6	2.7
Population 35 to 64 years	4.2	3.8	3.2	10.4	6.3	10.6	3.5	4.5	3.5
Population 65 years and over	17.1	22.3	18.8	18.2	21.5	15.3	17.7	18.3	20.2
Population 65 to 74 years	11.3	17.3	9.3	16.1	16.5	8.9	10.4	12.1	14.7
Population 75 years and over	25.0	30.1	31.9	21	28.7	24.4	28.8	26.6	28.4
With a vision difficulty	2.1	3.4	2.1	3.5	3.3	2.8	4.4	2.5	3
Population under 18 years	0.9	1	0.6	0.5	0.1	0	0.7	0.8	0.5
Population under 5 years	0.0	0	0	0	0	0	0	0.6	0.4
Population 5 to 17 years	1.3	1.3	0.8	0.6	0.2	0	1	0.9	0.5
Population 18 to 64 years	1.7	2.3	1.7	4	3.4	3.5	4.6	1.8	2.9

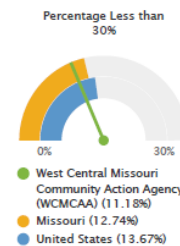
Data	Bates	Benton	Cass	Cedar	Henry	Hickory	Morgan	St. Clair	Vernon
Population 18 to 34 years	1.2	1	0.3	0.7	1.1	0.8	7.7	1.8	2.2
Population 35 to 64 years	1.9	2.7	2.3	5.5	4.5	4.3	3.2	1.8	3.3
Population 65 years and over	4.9	6.9	6	5.5	6.2	3.2	7.7	5.3	6.8
Population 65 to 74 years	4.1	5.9	4.1	6.3	6.2	3.4	5.9	1.3	5.1
Population 75 years and over	6.1	8.5	8.4	4.4	6.2	3	10.4	10.8	9.3
With a cognitive difficulty	5.3	11.8	5.8	8.6	7.7	11.3	9.5	7.8	5.3
Population under 18 years	1.5	7.8	4	5.4	5.7	3.8	4.4	7.6	1.8
Population 18 to 64 years	6.3	13.9	4.4	8.6	7.9	12	12.2	7.2	5.7
Population 18 to 34 years	5.4	14.4	7.6	4.8	7.5	16.3	15.9	4.8	6.1
Population 35 to 64 years	6.7	13.7	2.9	10.2	8.1	10.6	10.5	8.3	5.6
Population 65 years and over	5.8	9.8	12.3	11.4	8.5	13.3	7	9	7.4
Population 65 to 74 years	3.4	6.5	3.8	10.2	9.8	15.3	5.6	4.7	3.9
Population 75 years and over	9.0	15.1	23.9	12.9	6.7	10.4	9.2	14.8	12.7
With an ambulatory difficulty	10.7	12.2	6.7	13.1	12.4	15.4	10.7	13.9	10.5
Population under 18 years	0.4	0.1	0	0	0.3	0	0.3	0	0
Population 18 to 64 years	7.8	10.2	2.4	13.5	11.5	10.8	9.8	10.3	8
Population 18 to 34 years	0.7	1	0	2.4	3.3	2.1	6.1	2.3	1.7
Population 35 to 64 years	11.3	13.5	3.6	18.4	15.3	13.5	11.5	13.7	11.4
Population 65 years and over	29.7	20.9	27.9	22.5	24	28.9	20.5	29.2	28.5
Population 65 to 74 years	29.4	19.3	19.3	20.9	17.7	28.7	13.8	23.3	22.2
Population 75 years and over	30.1	23.5	39.6	24.7	33.3	29.3	30.7	37.2	37.9
With a self-care difficulty	3.3	4.3	1.8	5.1	3.6	4.6	4.2	3.8	2.4
Population under 18 years	1.0	0.3	0.7	0.6	2	0	0.5	0.4	0
Population 18 to 64 years	1.9	4	0.4	6.2	2.7	4	4.5	3.4	1.8
Population 18 to 34 years	0.7	0	0	0.1	0.7	0	3.2	2.3	1
Population 35 to 64 years	2.4	5.4	0.5	8.9	3.6	5.3	5.1	3.9	2.2
Population 65 years and over	9.9	6.5	7.5	6.2	7	7.4	6.3	6.7	6.7
Population 65 to 74 years	6.2	5.1	2.9	2.6	5.4	10.5	1.7	2.9	5
Population 75 years and over	14.9	8.7	13.9	11.1	9.4	3	13.3	11.8	9.3
With an independent living difficulty	8.1	12.3	6.9	11.8	8.5	6.9	11.6	9.7	7.1
Population 18 to 64 years	5.9	11.7	3.9	11.4	6.6	5.7	11.5	7.6	5.5
Population 18 to 34 years	6.7	11.5	7.1	1.5	3.7	4.7	14.2	3.3	3.9
Population 35 to 64 years	5.5	11.7	2.4	15.8	7.9	6	10.4	9.3	6.4
Population 65 years and over	15.0	13.4	16.7	12.8	13.7	8.9	11.6	14	11.9
Population 65 to 74 years	9.7	8.4	6.8	12	8.9	6.6	7.2	3.5	7.2
Population 75 years and over	22.1	21.3	30.2	13.9	20.7	12.3	18.3	28.2	18.8

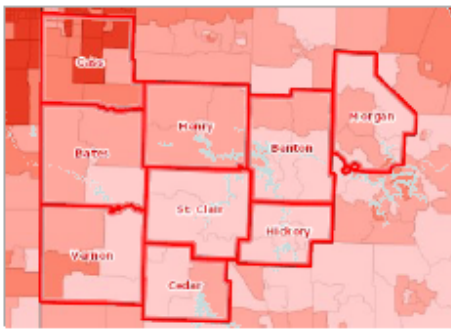
Data Source: US Census American Community Survey S1810 Disability Characteristics by county <https://data.census.gov/table?q=disability+missouri>

NUMBER OF HOUSEHOLDS EARNING 30% OR 50% OF MEDIAN GROSS INCOME

The number of households earning 30% or less, or 50% or less of the Area Median Income (AMI) for the report area is listed below. AMI divides the household income distribution into two equal parts: one-half of the cases falling below the median household income and one-half above the median. For the report area, 11.18% of households are earning less than 30% AMI, while 22.95% of households are earning less than 50% AMI.

Report Area	Less than 30%	Percentage Less than 30%	Less than 50%	Percentage Less than 50%
West Central Missouri Community Action Agency (WCMCAA)	10,327	11.18%	21,209	22.95%
Bates County, MO	772	12.9%	1,431	23.91%
Benton County, MO	949	12.03%	1,942	24.61%
Cass County, MO	4,404	10.71%	9,192	22.36%
Cedar County, MO	596	10.83%	1,125	20.44%
Henry County, MO	1,065	11.59%	2,304	25.07%
Hickory County, MO	389	11.41%	673	19.75%
Morgan County, MO	986	13.03%	2,047	27.06%
St. Clair County, MO	460	11.63%	865	21.87%
Vernon County, MO	706	9.07%	1,630	20.94%
Missouri	309,993	12.74%	583,902	23.99%
United States	17,114,926	13.67%	30,944,041	24.71%





[View larger map](#)

Median Family Income by Tract, ACS 2017-21

- Over \$100,000
- \$80,001 - \$100,000
- \$60,001 - \$80,000
- Under \$60,001
- No Data or Data Suppressed
- West Central Missouri Community Action Agency (WCMCAA)

Note: This indicator is compared to the state average. Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County

HOUSING

LOW-INCOME HOUSING AVAILABILITY

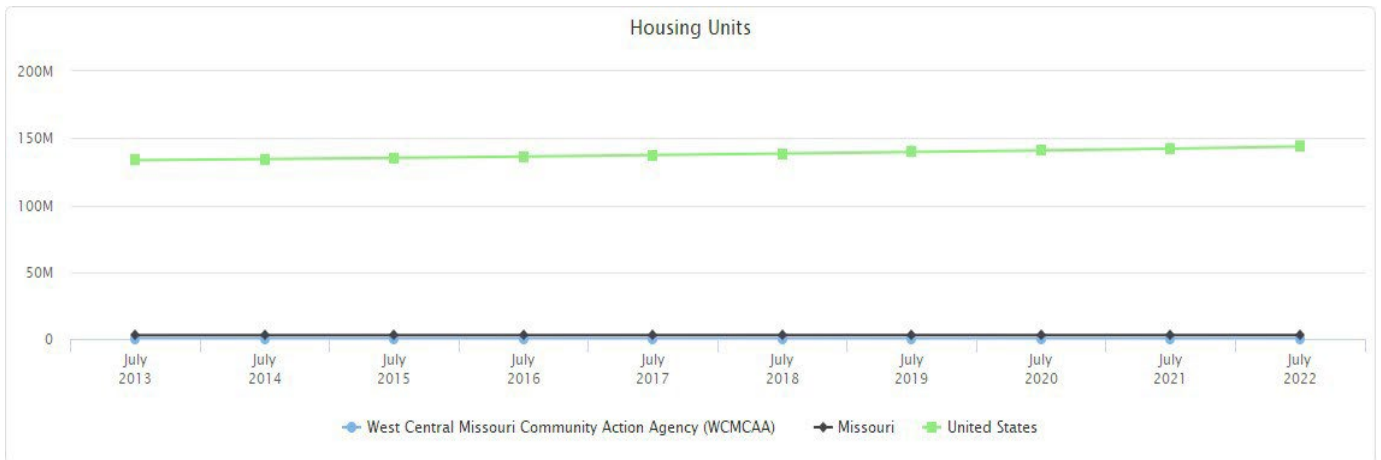
The available housing opportunities for low-income individuals as reported by the St. Clair County Public Housing Authority (PHA) as of August 1, 2023 is 1,308 vouchers. The PHA has 1,036 applicants are on the Housing Wait List and 1,053 vouchers are currently being utilized.

HOUSING UNITS

The number of housing units within the report area in July of each year from 2013-2022 is shown below. According to the U.S. Census, there were a total of 119,505 housing units in the report area in 2022, an increase of 1,263 (or 1.07%) since 2013 compared to a 3.32% increase statewide.

Report Area	July 2013	July 2014	July 2015	July 2016	July 2017	July 2018	July 2019	July 2020	July 2021	July 2022
(Service Area)	118,242	118,440	118,816	119,109	119,803	120,481	120,976	116,717	117,913	119,505
Bates County, MO	7,855	7,853	7,855	7,850	7,847	7,845	7,838	7,188	7,189	7,189
Benton County, MO	14,177	14,184	14,203	14,206	14,247	14,262	14,274	13,554	13,571	13,591
Cass County, MO	40,481	40,654	40,927	41,209	41,772	42,395	42,878	43,561	44,657	46,167
Cedar County, MO	7,238	7,240	7,248	7,249	7,253	7,262	7,266	6,931	6,946	6,955
Henry County, MO	10,950	10,949	10,952	10,951	10,979	10,982	10,983	10,692	10,699	10,714
Hickory County, MO	6,849	6,853	6,865	6,867	6,872	6,881	6,885	5,466	5,483	5,488
Morgan County, MO	15,542	15,545	15,576	15,590	15,595	15,606	15,607	15,114	15,147	15,169
St. Clair County, MO	5,643	5,643	5,651	5,648	5,649	5,652	5,650	5,289	5,292	5,292
Vernon County, MO	9,507	9,519	9,539	9,539	9,589	9,596	9,595	8,922	8,929	8,940
Missouri	2,735,758	2,746,573	2,760,142	2,774,831	2,790,414	2,806,113	2,819,383	2,790,172	2,807,604	2,826,508
United States	133,538,615	134,388,318	135,285,123	136,286,436	137,366,902	138,516,439	139,684,244	140,805,345	142,153,010	143,786,655

Data Source: US Census Bureau, US Census Population Estimates. Source geography: County

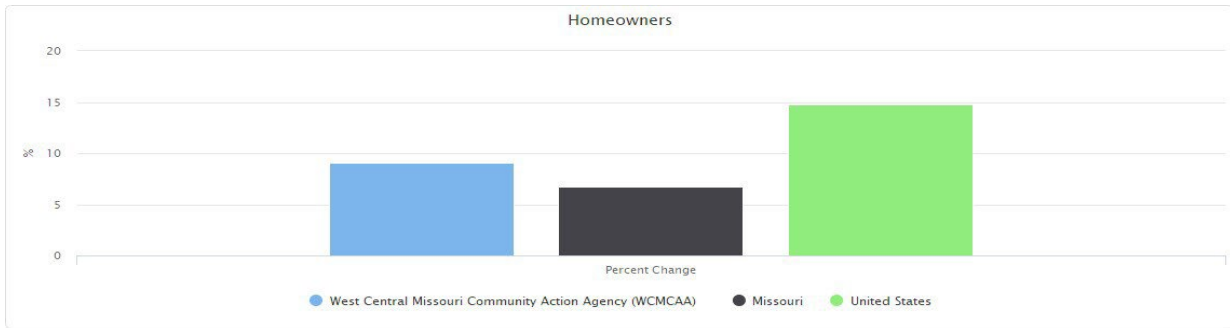


HOMEOWNERS

The U.S. Census Bureau estimated there were 64,840 homeowners in the report area in 2000, and 70,687 homeowners in the report area for the 5-year estimated period from 2017 - 2021. This equates to a change of 9.02%.

Report Area	Homes 2000	Homes 2021	Percent Change 2000-2021
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	64,840	70,687	9.02%
Bates County, MO	4,890	4,369	-10.65%
Benton County, MO	6,097	6,449	5.77%
Cass County, MO	23,982	31,342	30.69%
Cedar County, MO	4,454	4,016	-9.83%
Henry County, MO	6,657	6,541	-1.74%
Hickory County, MO	3,304	2,858	-13.50%
Morgan County, MO	6,500	6,179	-4.94%
St. Clair County, MO	3,206	3,120	-2.68%
Vernon County, MO	5,750	5,813	1.10%
Missouri	1,542,149	1,645,433	6.70%
United States	69,815,753	80,152,161	14.81%

Data Source: US Census Bureau, *American Community Survey*. 2017-21. Source geography: County

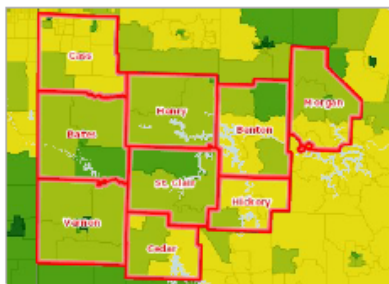


HOUSING AGE

Total housing units, median year built and median age in 2021 for the report area are shown below. Housing units used in housing age include only those where the year built is known.

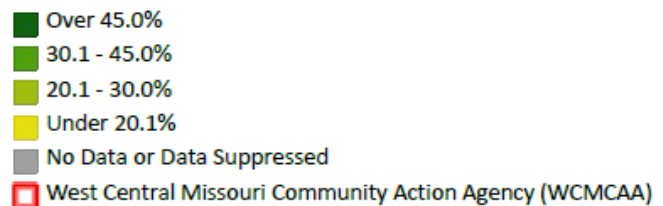
Report Area	Total Housing Units	Median Year Built	Median Age (from 2021)
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	116,887	No data	No data
Bates County, MO	7,283	1974	47
Benton County, MO	13,638	1985	36
Cass County, MO	43,144	1989	32
Cedar County, MO	6,971	1981	40
Henry County, MO	10,733	1976	45
Hickory County, MO	5,620	1981	40
Morgan County, MO	15,173	1981	40
St. Clair County, MO	5,328	1976	45
Vernon County, MO	8,997	1974	47
Missouri	2,782,081	1977	44
United States	139,647,020	1979	42

Data Source: US Census Bureau, *American Community Survey*. 2017-21. Source geography: County



[View larger map](#)

Housing Constructed Before 1960, Percent by Tract, ACS 2017-21



FORECLOSURES

The estimated number of mortgages, foreclosures and rate of foreclosure for the report area is shown in the below table. The U.S. Department of Housing and Urban Development estimates a total of 1,869 houses were in foreclosure in the report area during the 18-month period starting January 2007. The average foreclosure rate for the report area was 4.42%, compared to the average statewide rate of 4.02%.

Data Source: US Department of Housing and Urban Development. 2004-07; 2009-10. Source geography: County

Report Area	Estimated Number of Mortgages	Estimated Number of Foreclosures	Estimated Foreclosure Rate
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	42,291	1,869	4.42%
Bates County, MO	2,304	142	6.16%
Benton County, MO	2,016	108	5.36%
Cass County, MO	27,333	1,071	3.92%
Cedar County, MO	1,708	100	5.85%
Henry County, MO	2,940	154	5.24%
Hickory County, MO	606	29	4.79%
Morgan County, MO	2,438	127	5.21%
St. Clair County, MO	552	33	5.98%
Vernon County, MO	2,394	105	4.39%
Missouri	1,297,577	52,185	4.02%



VACANCY RATES

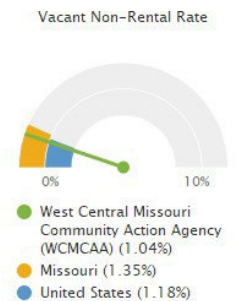
The U.S. Census Bureau provides vacancy data based on American Community Survey 5-year estimates (2017 - 2021). Vacancy rates for the report area are reported below.

Vacant non-rental housing totals 1,218 units and includes those for sale only and sold but not occupied. For the report area, that is a non-rental housing vacancy rate of 1.04%, in comparison the national rate is 1.18%.

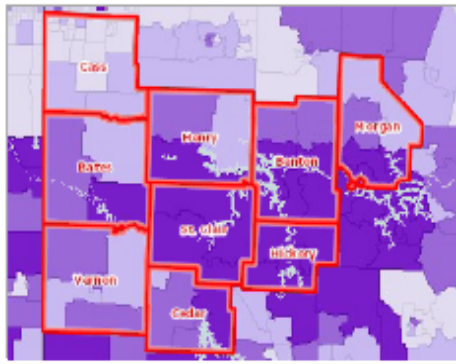
Vacant rental housing totals 975 units and includes those for rent and rented but not occupied. For the report area, that is a rental housing vacancy rate of 0.83%, in comparison the national rate is 2.31%.

Vacant other housing totals 22,300 units and includes those used for seasonal, recreational, or occasional use, as well as units used for migrant workers. For the report area, that is another housing vacancy rate of 19.08%, in comparison the national rate is 7.71%.

Report Area	Total Housing Units	Vacant Non-Rental	Vacant Non-Rental Rate	Vacant Rental	Vacant Rental Rate	Vacant Other	Vacant Other Rate
West Central (Service Area)	116,887	1,218	1.04%	975	0.83%	22,300	19.08%
Bates County, MO	7,283	139	1.91%	76	1.04%	1,084	14.88%
Benton County, MO	13,638	178	1.31%	216	1.58%	5,353	39.25%
Cass County, MO	43,144	354	0.82%	223	0.52%	1,454	3.37%
Cedar County, MO	6,971	116	1.66%	36	0.52%	1,315	18.86%
Henry County, MO	10,733	162	1.51%	85	0.79%	1,296	12.07%
Hickory County, MO	5,620	75	1.33%	27	0.48%	2,110	37.54%
Morgan County, MO	15,173	99	0.65%	203	1.34%	7,305	48.14%
St. Clair County, MO	5,328	42	0.79%	57	1.07%	1,274	23.91%
Vernon County, MO	8,997	53	0.59%	52	0.58%	1,109	12.33%
Missouri	2,782,081	37,608	1.35%	55,842	2.01%	254,812	9.16%
United States	139,647,020	1,642,968	1.18%	3,226,323	2.31%	10,766,737	7.71%



Note: This indicator is compared to the state average. Data Source: US Census Bureau, American Community Survey. 2017-21. Source geography: County



[View larger map](#)

Vacant Housing Units, Percent by Tract, ACS 2017-21

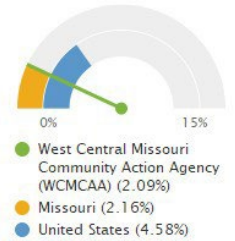
- Over 20.0%
- 14.1 - 20.0%
- 8.1 - 14.0%
- Under 8.1%
- No Data or Data Suppressed
- West Central Missouri Community Action Agency (WCMCAA)

OVERCROWDED HOUSING

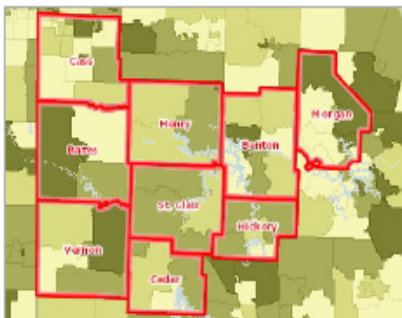
Occupied housing units, overcrowded housing units, and percent overcrowded for 2012-2016 and 2017-2021 American Community Survey Estimates are provided for the report area below. The average for the report area for 2021 is 2.09%, compared to a statewide average of 2.16%.

Report Area	Occupied Housing Units 2016	Overcrowded Housing Units 2016	Percent Overcrowded 2016	Occupied Housing Units 2021	Overcrowded Housing Units 2021	Percent Overcrowded 2021
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	88,146	1,522	1.73%	86,478	1,810	2.09%
Bates County, MO	6,408	117	1.83%	5,742	270	4.70%
Benton County, MO	7,995	175	2.19%	7,617	164	2.15%
Cass County, MO	35,538	690	1.94%	37,289	565	1.52%
Cedar County, MO	5,716	23	0.40%	5,161	114	2.21%
Henry County, MO	9,093	156	1.72%	8,779	214	2.44%
Hickory County, MO	3,855	22	0.57%	3,291	57	1.73%
Morgan County, MO	7,624	102	1.34%	7,285	211	2.90%
St. Clair County, MO	3,919	84	2.14%	3,691	83	2.25%
Vernon County, MO	7,998	153	1.91%	7,623	132	1.73%
Missouri	2,007,863	38,588	1.92%	2,007,699	43,327	2.16%
United States	90,970,439	3,932,606	4.32%	90,254,560	4,134,928	4.58%

Percentage of Housing Units Overcrowded (2021)



Note: This indicator is compared to the state average. Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



[View larger map](#)

Overcrowded Housing (Over 1 Person/Room), Percent by Tract, ACS 2017-21

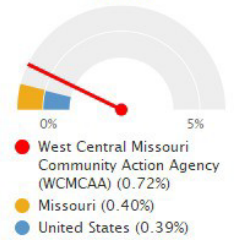
- Over 4.0%
- 2.1 - 4.0%
- 1.1 - 2.0%
- Under 1.1%
- No Data or Data Suppressed
- West Central Missouri Community Action Agency (WCMCAA)

NUMBER OF UNSAFE, UNSANITARY HOMES

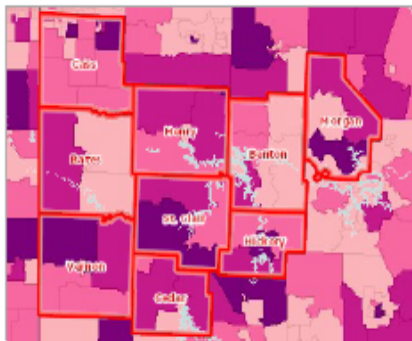
The number and percentage of occupied housing units without plumbing are shown for the report area. U.S. Census data shows 549 housing units in the report area were without plumbing in 2000 and ACS 5-year estimates show 668 housing units in the report area were without plumbing in 2021.

Report Area	Occupied Housing Units 2000	Housing Units without Plumbing 2000	Percent without Plumbing 2000	Occupied Housing Units 2021	Housing Units without Plumbing 2021	Percent without Plumbing 2021
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	82,684	549	0.66%	92,394	668	0.72%
Bates County, MO	6,511	70	0.97%	5,984	17	0.28%
Benton County, MO	7,420	79	0.62%	7,891	28	0.35%
Cass County, MO	30,168	63	0.20%	41,113	172	0.42%
Cedar County, MO	5,685	45	0.66%	5,504	42	0.76%
Henry County, MO	9,133	46	0.45%	9,190	83	0.90%
Hickory County, MO	3,911	30	0.49%	3,408	60	1.76%
Morgan County, MO	7,850	69	0.50%	7,566	69	0.91%
St. Clair County, MO	4,040	72	1.38%	3,955	56	1.42%
Vernon County, MO	7,966	75	0.85%	7,783	141	1.81%
Missouri	2,194,594	11,923	0.49%	2,433,819	9,692	0.40%

Percentage of Housing Units Without Complete Plumbing Facilities

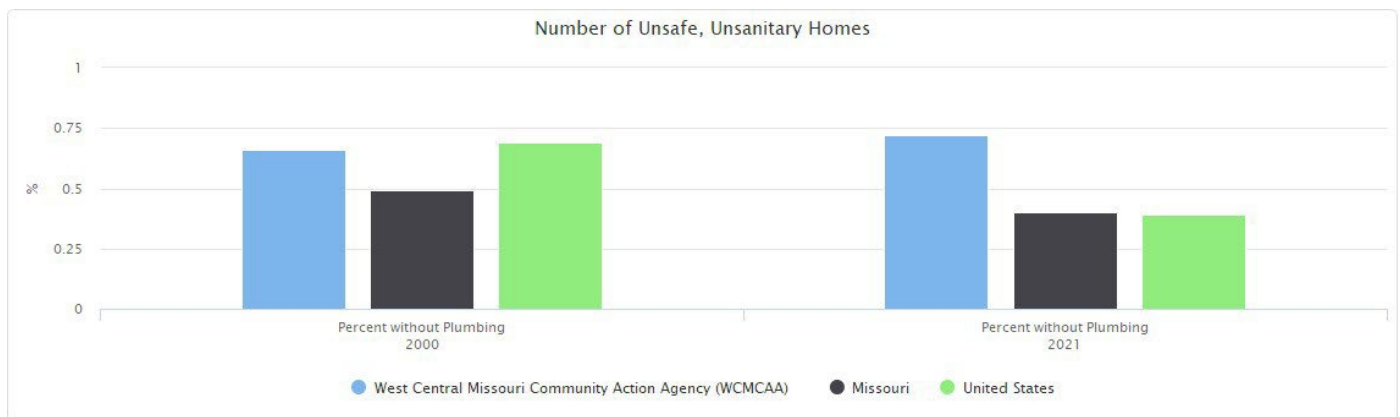
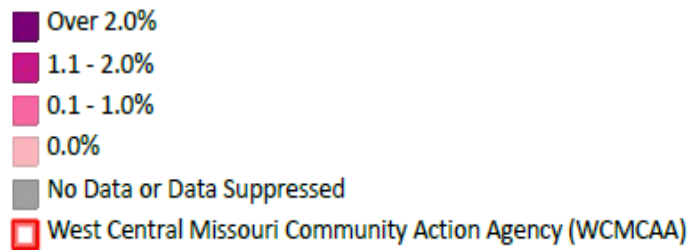


Note: This indicator is compared to the state average. Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



[View larger map](#)

Housing Units Lacking Complete Plumbing Facilities, Percent by Tract, ACS 2017-21



FAIR MARKET RENT (MEDIAN RENTAL COST)

The middle value between the highest and lowest amounts of rent costs is for West Central’s services area data relates to Fair market monthly rent for 2023 (0-4 bedrooms), which is shown below.

Report Area	Fair Market Rent (Monthly) 0 Bedrooms	Fair Market Rent (Monthly) 1 Bedrooms	Fair Market Rent (Monthly) 2 Bedrooms	Fair Market Rent (Monthly) 3 Bedrooms	Fair Market Rent (Monthly) 4 Bedrooms
Bates County, MO	\$604	\$608	\$800	\$1,043	\$1,317
Benton County, MO	\$563	\$567	\$746	\$990	\$1,256
Cass County, MO	\$885	\$1,002	\$1,164	\$1,530	\$1,777
Cedar County, MO	\$549	\$625	\$746	\$997	\$1,157
Henry County, MO	\$578	\$582	\$766	\$1,043	\$1,083
Hickory County, MO	\$499	\$567	\$746	\$935	\$1,157
Morgan County, MO	\$549	\$660	\$746	\$998	\$1,002
St. Clair County, MO	\$499	\$567	\$746	\$908	\$1,075
Vernon County, MO	\$596	\$615	\$809	\$1,058	\$1,322
Missouri	\$604.41	\$645.43	\$819.5	\$1,079.70	\$1,248.22

Data Source: National Low Income Housing Coalition. 2023. Source geography: County

AVERAGE GROSS RENT BY UNIT SIZE (\$)

HA	0 Bedrooms	1 Bedroom	2 Bedrooms	3 Bedrooms	4 Bedrooms	5+ Bedrooms	Overall Average Gross Rent
MO	\$668	\$717	\$875	\$1,178	\$1,410	\$1,636	\$963
St. Clair PHA MO197 (West Central Service Area)	\$566	\$670	\$885	\$1,169	\$1,488	\$1,564	\$918

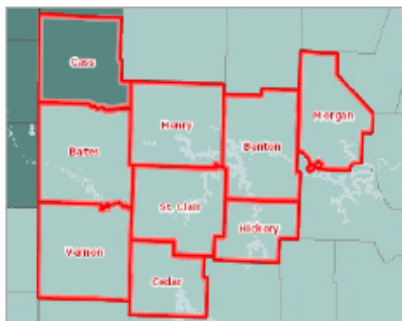
Source: contract rent + utility allowance from schedule above for St. Clair County PHA - MO197

HOUSING AFFORDABILITY

The National Low Income Housing Coalition reports each year on the amount of money a household must earn in order to afford a rental unit based on Fair Market Rents in the area and an accepted limit of 30% of income for housing costs.

Report Area	Average Renter Hourly Wage	Hourly Wage 0 Bedrooms	Hourly Wage 1 Bedrooms	Hourly Wage 2 Bedrooms	Hourly Wage 3 Bedrooms	Hourly Wage 4 Bedrooms
Bates County, MO	\$10.87	\$10.02	\$10.27	\$13.52	\$17.94	\$21.15
Benton County, MO	\$9.15	\$9.94	\$10.02	\$13.17	\$18.23	\$22.54
Cass County, MO	\$12.58	\$14.65	\$16.83	\$19.81	\$26.25	\$30.17
Cedar County, MO	\$9.81	\$9.40	\$11.00	\$13.17	\$17.29	\$17.87
Henry County, MO	\$10.73	\$9.94	\$10.58	\$13.92	\$18.42	\$18.88
Hickory County, MO	\$9.57	\$8.83	\$10.10	\$13.29	\$16.42	\$20.58
Morgan County, MO	\$9.69	\$9.40	\$11.56	\$13.17	\$17.79	\$17.87
St. Clair County, MO	\$11.67	\$8.75	\$10.02	\$13.17	\$17.29	\$20.27
Vernon County, MO	\$12.29	\$9.90	\$10.81	\$13.88	\$18.58	\$23.77
Missouri	\$17.83	\$12.41	\$13.58	\$16.94	\$22.45	\$25.91

Data Source: National Low Income Housing Coalition. 2022. Source geography: County



[View larger map](#)

Hourly Wage Needed to Afford Housing, 1-Bedroom (at FMR) by County, NLIHC 2022

- Over \$26
- \$20 - \$26
- \$15 - \$19
- \$13 - \$14
- Under \$13
- No Data or Data Suppressed
- West Central Missouri Community Action Agency (WCMCAA)

HOMELESS CHILDREN

Homeless children ages 3 through the 12th grade are shown for the report area below. Missouri Department of Elementary and Secondary Education data show a total of 1,450 homeless children in the report area during the 2019-2020 school year. Homeless children and youth are defined in this report as individuals who lack a fixed, regular, and adequate nighttime residence.

Report Area	Homeless Year 2015-2016	Homeless Year 2016-2017	Homeless Year 2017-2018	Homeless Year 2018-2019	Homeless Year 2019-2020
West Central Missouri Community Action Agency (WCMCAA) (Service Area)	1,238	1,410	1,507	1,507	1,450
Bates County, MO	0	0	0	19	3
Benton County, MO	93	101	118	175	184
Cass County, MO	466	557	593	487	479
Cedar County, MO	35	29	45	46	51
Henry County, MO	78	63	82	100	118
Hickory County, MO	0	0	0	2	4
Morgan County, MO	102	104	140	185	175
St. Clair County, MO	11	0	10	85	8
Vernon County, MO	453	556	519	408	428
Missouri	31,819	33,219	35,549	34,099	34,944

Data Source: Missouri Department of Elementary & Secondary Education. Accessed via KIDS COUNT data center. 2019-2020. Source geography: County

HOMELESS RATE

The Missouri Balance of State Continuum of Care (Mo BoS CoC) is a group of agencies within the HUD designated geographical region working together to end homelessness. The Mo BoS CoC is a member-based organization comprised of ten regions, West Central's primary services area is Regions 5, 9, and 10.

The U.S. Department of Housing and Urban Development (HUD) requires that all Continua of Care conduct an annual count of people experiencing homelessness at a specific point in time (PIT). Both sheltered and unsheltered populations are seen, acknowledged and reflected. The information in the Point in Time Count (PITC) report represents the 101 counties within the 10 regions of the Missouri Balance of State Continuum of Care (MO BoS CoC) during the night of February 23, 2022.

MO BOS COC SHELTER TYPE OVERVIEW

ON A SINGLE NIGHT IN 2022,

The following percentages represent a snapshot of homelessness from one night within the MO BoS CoC.



906 individuals were in Emergency Shelters - that's **58%** of the MO BoS CoC

134 individuals were in Transitional Housing .

8 individuals were in Safe Havens.



25% of individuals surveyed were experiencing **chronic homelessness**.



Those who were surveyed represent **40%** of individuals experiencing **homelessness** within in the state of Missouri.



HUD defines sheltered homeless persons as adults, children, and unaccompanied children who, on the night of the count, are living in shelters for the homeless.

HUD considers individuals and families sleeping in a place not designed for or ordinarily used as a regular sleeping accommodation (e.g., abandoned buildings, train stations, or camping grounds) as unsheltered homeless.

HUD defines Emergency Shelter (ES) as any facility with a primary purpose of providing a temporary shelter for individuals experiencing homelessness. Safe Haven (SH) as a form of supportive housing that serves hard-to-reach homeless individuals with severe mental illness who come primarily from the streets and have been unable or unwilling to participate in housing or supportive services. Transitional Housing (TH) as being designed to provide homeless individuals and families with stability and support to successfully move to and maintain permanent housing. Chronic Homelessness describes individuals who experience repeated

bouts of homelessness while simultaneously struggling with a disabling condition such as a serious mental illness, substance use disorder, or physical disability.

REGION 9 OVERVIEW



Region 9 Individuals:

91 sheltered

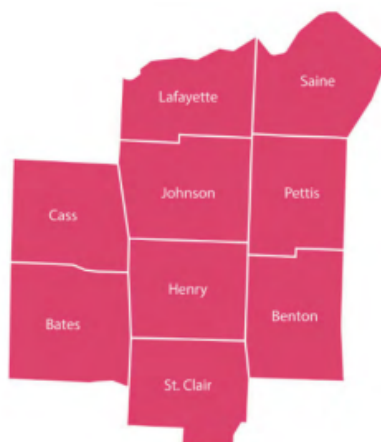
33 unsheltered

124 total

Region 9 Households:

86

REGION 10 OVERVIEW



Region 10 Individuals:

30 sheltered

103 unsheltered

133 total

Region 10 Households:

128

REGION 5 OVERVIEW



Region 5 Individuals:

459 sheltered

74 unsheltered

533 total

Region 5 Households:

391

MONTHLY HOUSING COST

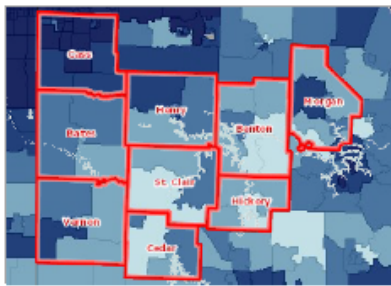
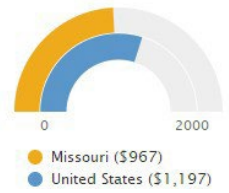
The median monthly total ownership cost of owner-occupied housing units for the report area are shown below.

Note: This indicator is compared to the state average.

Report Area	Median Monthly Total Ownership Cost	Median Monthly Total Ownership Cost with Mortgage	Median Monthly Total Ownership Cost with no Mortgage
Bates County, MO	\$692	\$1,109	\$427
Benton County, MO	\$538	\$986	\$357
Cass County, MO	\$1,196	\$1,514	\$539
Cedar County, MO	\$595	\$1,050	\$373
Henry County, MO	\$739	\$1,095	\$412
Hickory County, MO	\$508	\$800	\$310
Morgan County, MO	\$685	\$1,135	\$383
St. Clair County, MO	\$586	\$1,054	\$390
Vernon County, MO	\$628	\$1,003	\$416
Missouri	\$967	\$1,343	\$472
United States	\$1,197	\$1,697	\$538

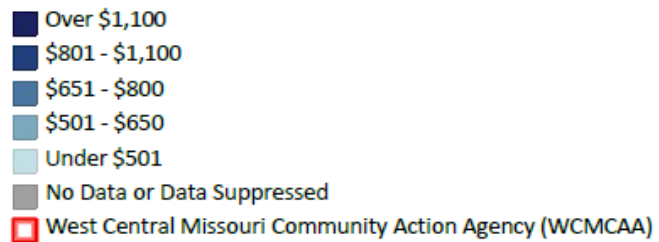
Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County

Median Monthly Total Ownership Cost



[View larger map](#)

Monthly Homeowner Housing Costs, All Units, Median by Tract, ACS 2017-21



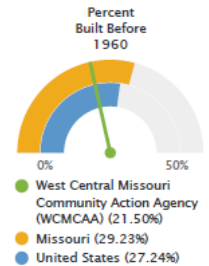
AGE OF HOUSING UNIT RENTALS

The age of rental housing units is listed in the table. 21.50% of all rentals in the report area were built before 1960.

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County

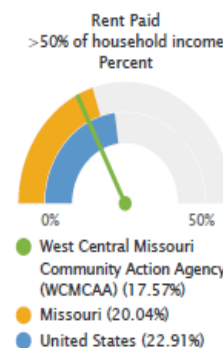
Report Area	Percent Built Before 1960	Built Before 1960	Built 1960-1979	Built 1980-1999	Built 2000-2009	Built 2010-2019	Built after 2020
West Central Missouri Community Action Agency (WCMCAA)	21.50%	4,667	6,880	6,480	2,043	1,637	0
Bates County, MO	32.20%	520	520	407	103	65	0
Benton County, MO	18.38%	265	465	537	103	72	0
Cass County, MO	17.04%	1,665	2,823	3,141	980	1,162	0
Cedar County, MO	12.84%	191	648	308	249	92	0
Henry County, MO	24.35%	645	925	686	273	120	0
Hickory County, MO	21.82%	120	157	177	92	4	0
Morgan County, MO	27.18%	377	332	577	48	53	0
St. Clair County, MO	28.98%	242	348	139	65	41	0
Vernon County, MO	32.59%	642	662	508	130	28	0
Missouri	29.23%	230,459	228,710	197,263	74,751	56,131	1,072
United States	27.24%	11,947,033	11,994,390	11,668,436	4,698,308	3,504,137	46,527



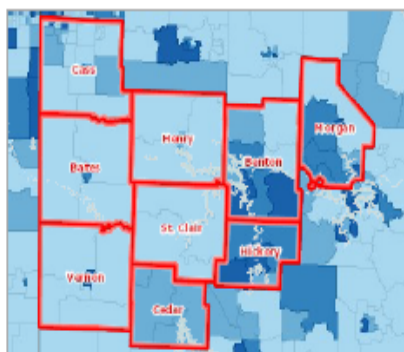
GREATER THAN 50% OF INCOME PAID TOWARDS RENT/MORTGAGE

Those who are paying over 50% of the household income to either monthly rent or to mortgage payments for the report are shown in the table below. According to the American Community Survey 5-year estimate, for those households where income is known, 17.57% of rental households and 6.45% of mortgage households were paying over 50% of household income on rent or mortgage payments.

Report Area	Rent Paid	Rent Paid	Mortgage Paid	Mortgage Paid
	>50% of household income Total	>50% of household income Percent	>50% of household income Total	>50% of household income Percent
West Central Missouri Community Action Agency (WCMCAA)	3,814	17.57%	4,558	6.45%
Bates County, MO	275	17.03%	221	5.06%
Benton County, MO	391	27.12%	581	9.01%
Cass County, MO	1,506	15.41%	1,655	5.28%
Cedar County, MO	265	17.81%	321	7.99%
Henry County, MO	407	15.36%	282	4.31%
Hickory County, MO	221	40.18%	369	12.91%
Morgan County, MO	275	19.83%	611	9.89%
St. Clair County, MO	93	11.14%	183	5.87%
Vernon County, MO	381	19.34%	335	5.76%
Missouri	157,965	20.04%	108,384	6.59%
United States	10,048,573	22.91%	7,127,618	8.89%



Note: This indicator is compared to the state average. Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



[View larger map](#)

Severely Cost Burdened Households (Housing Costs Exceed 50% of Household Income), Percent by Tract, ACS 2017-21

- Over 15.0%
- 12.1 - 15.0%
- 9.1 - 12.0%
- Under 9.1%
- No Data or Data Suppressed
- West Central Missouri Community Action Agency (WCMCAA)

UTILITY COSTS

The St. Clair County Public Housing Authority (PHA) operates in West Central’s Service Area. The PHA is required to contract with a 3rd party to perform utility allowance study for the 9-county jurisdiction. The utility allowance study reflects the average cost of utilities i.e., electric, gas, water, sewer services. Data is reflected in the following tables for multi-family and single-family homes.

Utility Allowance Schedule

U.S. Department of Housing and Urban Development
Office of Public and Indian Housing

OMB Approval
No. 25577-0169
exp.7/31/2022

See Public Reporting and Instructions on back.

The following allowances are used to determine the total cost of tenant-furnished utilities and appliances.

Date (mm/dd/yyyy): 10.01.2022

Locality: **St Clair County Public Housing Authority, MO** Unit Type: **Multi-Family (High-Rise/Apartment/Row House/Semi-Detached/Duplex)**

Utility or Service:	0 BR	1 BR	2 BR	3 BR	4 BR	5 BR
Monthly Dollar Allowances						

Heating

a. Natural Gas (avg)	\$22.00	\$25.00	\$29.00	\$33.00	\$36.00	\$40.00
b. Bottle Gas/Propane	\$57.00	\$64.00	\$76.00	\$86.00	\$95.00	\$107.00
c. Electric (avg)	\$14.00	\$17.00	\$23.00	\$28.00	\$34.00	\$40.00
d. Electric Heat Pump (avg)	\$13.00	\$15.00	\$18.00	\$20.00	\$22.00	\$24.00
e. Oil						

Cooking

a. Natural Gas (avg)	\$3.00	\$3.00	\$5.00	\$6.00	\$8.00	\$9.00
b. Bottle Gas/Propane	\$7.00	\$7.00	\$12.00	\$17.00	\$21.00	\$24.00
c. Electric (avg)	\$4.00	\$5.00	\$7.00	\$9.00	\$11.00	\$13.00

Other Electric & Cooling

Other Electric (Lights & Appliances) (avg)	\$17.00	\$20.00	\$27.00	\$34.00	\$41.00	\$48.00
Air Conditioning (avg)	\$5.00	\$6.00	\$9.00	\$11.00	\$14.00	\$16.00

Water Heating

a. Natural Gas (avg)	\$7.00	\$8.00	\$11.00	\$15.00	\$18.00	\$22.00
b. Bottle Gas/Propane	\$19.00	\$21.00	\$29.00	\$38.00	\$48.00	\$57.00
c. Electric (avg)	\$11.00	\$13.00	\$17.00	\$20.00	\$24.00	\$27.00
d. Oil						

Water, Sewer, Trash Collection

Water (avg)	\$38.00	\$39.00	\$49.00	\$59.00	\$69.00	\$79.00
Sewer (avg)	\$38.00	\$39.00	\$50.00	\$60.00	\$70.00	\$81.00
Trash Collection (avg)	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00

Tenant-supplied Appliances

Range / Microwave Tenant-supplied	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00
Refrigerator Tenant-supplied	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00

Other--specify: Monthly Charges

Electric Charge \$22.98 (avg)	\$23.00	\$23.00	\$23.00	\$23.00	\$23.00	\$23.00
Natural Gas Charge \$18.50 (avg)	\$19.00	\$19.00	\$19.00	\$19.00	\$19.00	\$19.00

Actual Family Allowances

To be used by the family to compute allowance. Complete below for the actual unit rented.		Utility or Service	per month cost
Name of Family		Heating	\$
		Cooking	\$
Address of Unit		Other Electric	\$
		Air Conditioning	\$
		Water Heating	\$
Number of Bedrooms		Water	\$
		Sewer	\$
		Trash Collection	\$
		Range / Microwave	\$
		Refrigerator	\$
		Other	\$
		Other	\$
		Total	\$



The Nelrod Company 2/2022 Update

adapted from form HUD-52667
(7/2019)

Utility Allowance Schedule

U.S. Department of Housing and Urban Development
Office of Public and Indian Housing

OMB Approval
No. 25577-0169
exp.7/31/2022

See Public Reporting and Instructions on back.

The following allowances are used to determine the total cost of tenant-furnished utilities and appliances.

Date (mm/dd/yyyy): 10.01.2022

Locality: St Clair County Public Housing Authority, MO		Unit Type: Single-Family (Detached House/Mobile Home)				
Utility or Service:	0 BR	1 BR	2 BR	3 BR	4 BR	5 BR
Monthly Dollar Allowances						
Heating						
a. Natural Gas (avg)	\$31.00	\$35.00	\$41.00	\$46.00	\$52.00	\$58.00
b. Bottle Gas/Propane	\$81.00	\$93.00	\$109.00	\$121.00	\$138.00	\$152.00
c. Electric (avg)	\$33.00	\$39.00	\$45.00	\$52.00	\$58.00	\$64.00
d. Electric Heat Pump (avg)	\$18.00	\$21.00	\$25.00	\$28.00	\$31.00	\$35.00
e. Oil						
Cooking						
a. Natural Gas (avg)	\$3.00	\$3.00	\$5.00	\$6.00	\$8.00	\$9.00
b. Bottle Gas/Propane	\$7.00	\$7.00	\$12.00	\$17.00	\$21.00	\$24.00
c. Electric (avg)	\$4.00	\$5.00	\$7.00	\$9.00	\$11.00	\$13.00
Other Electric & Cooling						
Other Electric (Lights & Appliances) (avg)	\$24.00	\$28.00	\$38.00	\$49.00	\$59.00	\$69.00
Air Conditioning (avg)	\$4.00	\$5.00	\$11.00	\$17.00	\$23.00	\$29.00
Water Heating						
a. Natural Gas (avg)	\$8.00	\$10.00	\$14.00	\$18.00	\$23.00	\$26.00
b. Bottle Gas/Propane	\$21.00	\$26.00	\$36.00	\$48.00	\$60.00	\$69.00
c. Electric (avg)	\$14.00	\$16.00	\$21.00	\$25.00	\$30.00	\$34.00
d. Oil						
Water, Sewer, Trash Collection						
Water (avg)	\$38.00	\$39.00	\$49.00	\$59.00	\$69.00	\$79.00
Sewer (avg)	\$38.00	\$39.00	\$50.00	\$60.00	\$70.00	\$81.00
Trash Collection (avg)	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00
Tenant-supplied Appliances						
Range / Microwave Tenant-supplied	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00
Refrigerator Tenant-supplied	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00
Other--specify: Monthly Charges						
Electric Charge \$22.98 (avg)	\$23.00	\$23.00	\$23.00	\$23.00	\$23.00	\$23.00
Natural Gas Charge \$18.50 (avg)	\$19.00	\$19.00	\$19.00	\$19.00	\$19.00	\$19.00
Actual Family Allowances		Utility or Service		per month cost		
To be used by the family to compute allowance. Complete below for the actual unit rented.		Heating		\$		
		Cooking		\$		
Name of Family		Other Electric		\$		
		Air Conditioning		\$		
		Water Heating		\$		
		Water		\$		
Address of Unit		Sewer		\$		
		Trash Collection		\$		
		Range / Microwave		\$		
		Refrigerator		\$		
		Other		\$		
		Other		\$		
Number of Bedrooms		Total		\$		



The Nelrod Company 2/2022 Update

adapted from form HUD-52667
(7/2019)

AVERAGE HOUSEHOLD SIZE

The number of individuals in a household on average is 2.49 in the service area is 2.49 persons per household.

Fact	Bates	Benton	Cass	Cedar	Henry	Hickory	Morgan	St. Clair	Vernon
Households, 2017-2021	5,984	7,891	41,113	5,504	9,190	3,408	7,566	3,955	7,783
Persons per household, 2017-2021	2.63	2.42	2.58	2.54	2.35	2.45	2.71	2.27	2.46

Data Category	Data Indicator	Source
Population Profile	Age and Gender Demographics	Data Source: US Census Bureau, American Community Survey. 2017-21. Source geography: Tract
Population Profile	Households	Note: This indicator is compared to the state average. Data Source: US Census Bureau, American Community Survey. 2017-21. Source geography: County
Housing	Housing Units	Data Source: US Census Bureau, US Census Population Estimates. Source geography: County

2020 Census Demographics and Housing Characteristics details are shown in the table below.

Household	Bates	Benton	Cass	Cedar	Henry	Hickory	Morgan	St. Clair	Vernon	Service Area
Total:	6391	8525	40907	5609	9253	3691	8548	3928	7751	94603
1-person household	1820	2664	9380	1650	2937	1179	2563	1248	2331	25772
2-person household	2290	3621	14845	2049	3357	1597	3313	1521	2726	35319
3-person household	871	943	6508	740	1207	392	999	453	1046	13159
4-person household	778	681	5647	539	906	265	752	343	872	10783
5-person household	355	319	2798	312	487	152	443	197	413	5476
6-person household	163	171	1109	181	226	70	218	90	216	2444
7-or-more-person household	114	126	620	138	133	36	260	76	147	1650

Source: U.S. Census Bureau, 2020 Census Demographic and Housing Characteristics File (DHC)

<https://data.census.gov/table?q=household+size+missouri&tid=DECENNIALDHC2020.H9>

HEALTH, WELLNESS, AND SOCIAL BEHAVIORAL DEVELOPMENT

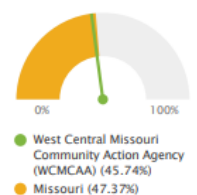
FOOD

FREE AND REDUCED LUNCH PROGRAM

Free and Reduced Lunch enrollment for the report area are shown below. According to the January 2023 statistics released by the Missouri Department of Education, of the 33,591 students enrolled at public school lunch programs, 45.74% were participating in either free or reduced lunches.

Report Area	Total Lunch Enrollment	Free/Reduced Lunch Count	Percent Free/Reduced Lunch
West Central Missouri Community Action Agency (WCMCAA)	33,591	15,365	45.74%
Bates County, MO	2,372	957	40.33%
Benton County, MO	2,415	1,829	75.76%
Cass County, MO	16,598	5,630	33.92%
Cedar County, MO	2,011	1,221	60.72%
Henry County, MO	2,651	1,327	50.07%
Hickory County, MO	1,571	815	51.91%
Morgan County, MO	1,974	1,436	72.78%
St. Clair County, MO	1,210	647	53.52%
Vernon County, MO	2,784	1,497	53.80%
Missouri	840,690	398,270	47.37%

Percent Free/Reduced Lunch



Note: This indicator is compared to the state average. Data Source: Missouri Department of Elementary & Secondary Education. Accessed via KIDS COUNT data center. Source geography: County

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) (FORMERLY FOOD STAMP PROGRAM)

The average number of households per month receiving SNAP benefits, the average monthly benefit payment and total SNAP dollars issued per county are shown for the report area.

Report Area	Households Receiving Benefits (Average per Month)	Benefit Payment (Average per Month)	Total Benefits Issued
West Central Missouri Community Action Agency (WCMCAA)	11,792	\$414.44	\$59,129,254
Bates County, MO	760	\$431	\$3,933,761
Benton County, MO	1,259	\$395	\$5,967,741
Cass County, MO	3,379	\$436	\$17,692,802
Cedar County, MO	973	\$419	\$4,896,633
Henry County, MO	1,534	\$398	\$7,333,128
Hickory County, MO	563	\$411	\$2,775,897
Morgan County, MO	1,319	\$425	\$6,721,956
St. Clair County, MO	624	\$407	\$3,046,389
Vernon County, MO	1,381	\$408	\$6,760,947
Missouri	345,580	\$413	\$1,713,493,328

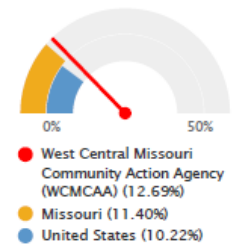
Data Source: Missouri Department of Social Services, 2021. Source geography: County

FOOD INSECURITY – AVAILABILITY RATE

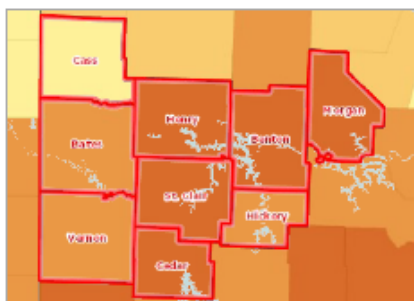
Overall Food Insecurity for the report area is listed in the table below. In 2020, there was an estimated 29,980 individuals in the area thought to be food insecure, which is 12.69% of the total area population.

Report Area	Total Population	Food Insecure Population, Total	Food Insecurity Rate
West Central Missouri Community Action Agency (WCMCAA)	236,287	29,980	12.69%
Bates County, MO	16,204	2,220	13.70%
Benton County, MO	19,281	3,220	16.70%
Cass County, MO	104,949	10,390	9.90%
Cedar County, MO	14,156	2,180	15.40%
Henry County, MO	21,883	3,370	15.40%
Hickory County, MO	9,489	1,300	13.70%
Morgan County, MO	20,387	3,160	15.50%
St. Clair County, MO	9,408	1,430	15.20%
Vernon County, MO	20,530	2,710	13.20%
Missouri	6,103,772	695,830	11.40%
United States	326,616,501	33,365,240	10.22%

Percentage of Total Population with Food Insecurity



Note: This indicator is compared to the state average. Data Source: Feeding America, 2020. Source geography: County



[View larger map](#)

Food Insecure Population, Percent by County, Feeding America 2020

- Over 15.0%
- 12.6 - 15.0%
- 10.0 - 12.5%
- Under 10.0%
- West Central Missouri Community Action Agency (WCMCAA)

FOOD INSECURITY - FOOD INSECURE CHILDREN

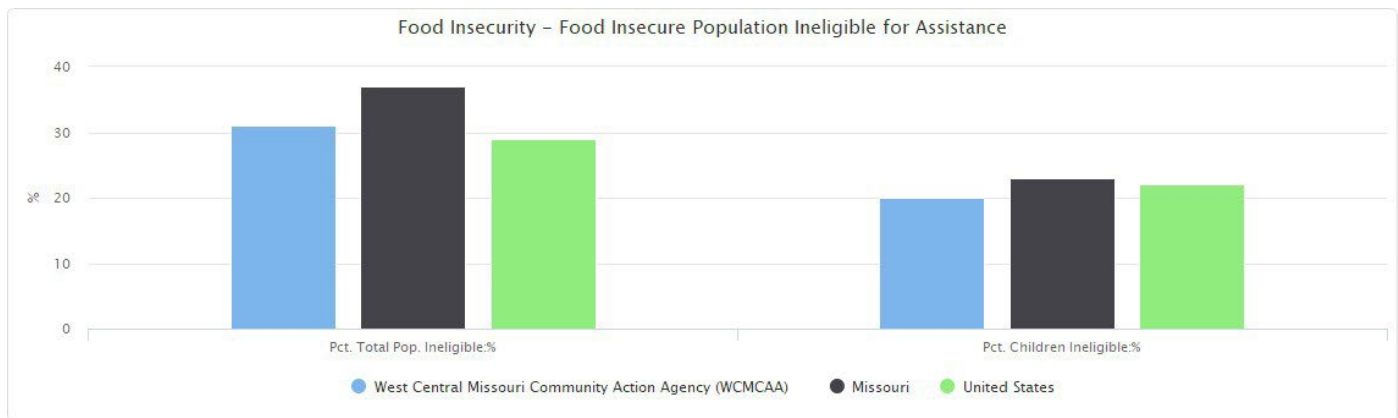
This indicator reports the estimated percentage of the population under age 18 that experienced food insecurity at some point during the report year. Food insecurity is the household-level economic and social condition of limited or uncertain access to adequate food.

Report Area	Population Under Age 18	Food Insecure Children, Total	Child Food Insecurity Rate
West Central Missouri Community Action Agency (WCMCAA)	53,602	7,830	14.61%
Bates County, MO	3,789	610	16.10%
Benton County, MO	3,348	740	22.10%
Cass County, MO	25,128	2,940	11.70%
Cedar County, MO	3,412	580	17.00%
Henry County, MO	4,831	860	17.80%
Hickory County, MO	1,582	250	15.80%
Morgan County, MO	4,633	820	17.70%
St. Clair County, MO	1,879	310	16.50%
Vernon County, MO	5,000	720	14.40%
Missouri	1,376,383	194,070	14.10%
United States	73,342,236	10,590,280	14.44%

FOOD INSECURITY - FOOD INSECURE POPULATION INELIGIBLE FOR ASSISTANCE

This indicator reports the estimated percentage of the total population and the population under age 18 that experienced food insecurity at some point during the report year, but are ineligible for State or Federal nutrition assistance. Food insecurity is the household-level economic and social condition of limited or uncertain access to adequate food. Assistance eligibility is determined based on household income of the food insecure households relative to the maximum income-to-poverty ratio for assistance programs (SNAP, WIC, school meals, CSFP and TEFAP).

Report Area	Food Insecure Population	Food Insecure Population Ineligible for Assistance, Percent	Food Insecure Children	Food Insecure Children Ineligible for Assistance, Percent
West Central Missouri Community Action Agency (WCMCAA)	29,980	31.00%	7,830	20.00%
Bates County, MO	2,220	26.00%	610	11.00%
Benton County, MO	3,220	25.00%	740	23.00%
Cass County, MO	10,390	49.00%	2,940	34.00%
Cedar County, MO	2,180	6.00%	580	0.00%
Henry County, MO	3,370	32.00%	860	24.00%
Hickory County, MO	1,300	7.00%	250	14.00%
Morgan County, MO	3,160	19.00%	820	4.00%
St. Clair County, MO	1,430	26.00%	310	21.00%
Vernon County, MO	2,710	22.00%	720	0.00%
Missouri	695,830	37.00%	194,070	23.00%
United States	33,365,240	29.00%	10,590,280	22.00%



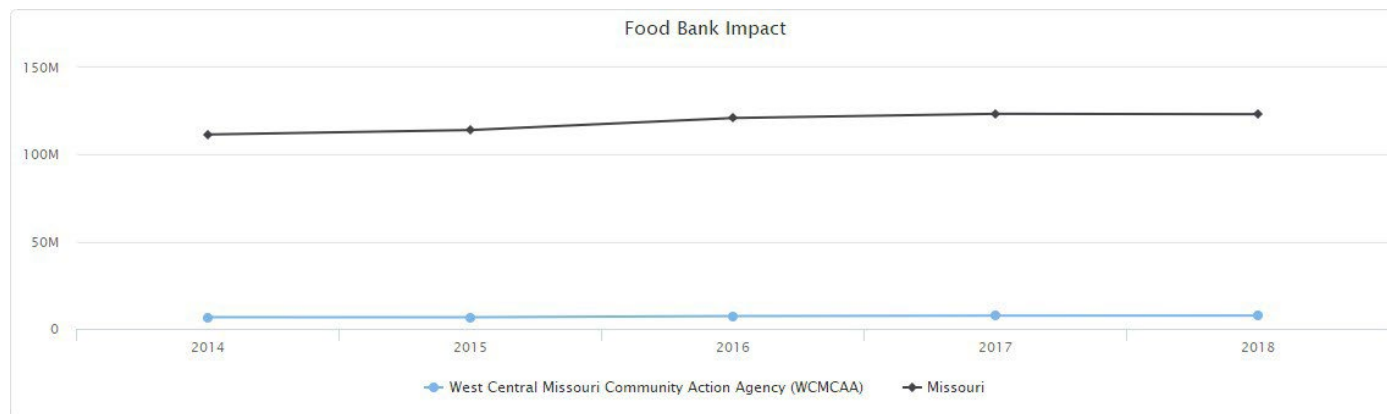
FOOD BANK IMPACT

The total amount of food (in pounds) distributed from regional food banks is listed in the table below for the report area. The amount of food includes USDA commodity foods.

In the report area there were 1,189,503.2 more total pounds of food distributed this year compared to last.

Report Area	Total Pounds Distributed 2014	Total Pounds Distributed 2015	Total Pounds Distributed 2016	Total Pounds Distributed 2017	Total Pounds Distributed 2018	Total Pounds Distributed 2019
West Central Missouri Community Action Agency (WCMCAA)	6,657,401.67	6,622,993.13	7,311,096.93	7,551,426.21	7,579,612.41	8,769,115.61
Bates County, MO	543,952	583,498.85	592,585.75	728,214.81	794,568.45	1,404,578.55
Benton County, MO	1,130,558	1,196,608	1,068,238	1,061,504	1,013,684	942,609
Cass County, MO	1,743,073.62	1,907,654.88	2,608,195.46	2,625,734.16	2,542,373.79	2,447,677.00
Cedar County, MO	217,836	162,490	144,463	164,029	153,235	214,603
Henry County, MO	980,326.06	997,099.40	1,338,840.72	1,429,291.24	1,332,113.17	1,628,903.05
Hickory County, MO	225,944	243,726	310,280	340,380	410,697	482,837
Morgan County, MO	1,431,968	1,198,902	860,548	828,138	944,292	1,173,124
St. Clair County, MO	88,195	78,943	97,578	121,211	126,334	173,074
Vernon County, MO	295,549	254,071	290,368	252,924	262,315	301,710
Missouri	111,592,785	114,146,873	121,054,446	123,460,705	123,237,295	135,070,170

Data Source: Feeding America, 2014-2019. Source geography: County

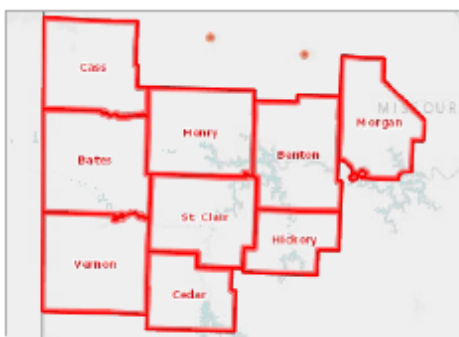


NUMBER OF FARMER'S MARKETS

The number of farmers' markets in the report area are shown below.

Report Area	Number of Farmers Markets
West Central Missouri Community Action Agency (WCMCAA)	13
Bates County, MO	No data
Benton County, MO	1
Cass County, MO	7
Cedar County, MO	1
Henry County, MO	No data
Hickory County, MO	1
Morgan County, MO	1
St. Clair County, MO	No data
Vernon County, MO	2
Missouri	197

Data Source: Missouri Grown USA, June 2023. Source geography: County



[View larger map](#)

Farmers' Markets, USDA - AMS Feb 2023

- Farmers' Markets, USDA - AMS Feb 2023
- West Central Missouri Community Action Agency (WCMCAA)

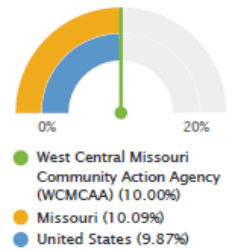
WOMEN, INFANTS, AND CHILDREN (WIC) ELIGIBLE

Below are the number of infants and children, ages 0 - 5 who are eligible for Women, Infants and Children's Program (WIC) benefits for the report area. Eligibility is defined as those living at or below 185 percent of the federal poverty level.

For this report, of the total population of 68,170 eligible for WIC, 10.00% are age 0 - 5 according to the American Community Survey 5-year estimates.

Report Area	Population WIC Eligible	Population Age 0-5 WIC Eligible	Percent Age 0-5 WIC Eligible
West Central Missouri Community Action Agency (WCMCAA)	68,170	6,814	10.00%
Bates County, MO	5,491	600	10.93%
Benton County, MO	6,631	619	9.33%
Cass County, MO	20,105	2,094	10.42%
Cedar County, MO	6,468	757	11.70%
Henry County, MO	7,100	612	8.62%
Hickory County, MO	3,523	179	5.08%
Morgan County, MO	7,991	918	11.49%
St. Clair County, MO	3,429	305	8.89%
Vernon County, MO	7,432	730	9.82%
Missouri	1,646,769	166,183	10.09%
United States	85,630,280	8,449,681	9.87%

Percent Age 0-5 WIC Eligible



Note: This indicator is compared to the state average.

Data Source: US Census Bureau, *American Community Survey*. 2017-21. Source geography: County

WOMEN, INFANTS, AND CHILDREN (WIC) PROGRAM

Prenatal, postpartum, infant and child participation in the WIC program within the report area for 2020 are shown. The Missouri Department of Health and Senior Services reported that a total of 5,382 persons received WIC benefits in the report area in 2020.

Report Area	Prenatal Participation	Postpartum Participation	Infant Participation	Child Participation
West Central Missouri Community Action Agency (WCMCAA)	878	983	1,120	2,401
Bates County, MO	80	82	97	205
Benton County, MO	82	82	99	213
Cass County, MO	240	317	341	696
Cedar County, MO	61	67	90	188
Henry County, MO	100	109	144	279
Hickory County, MO	48	47	58	123
Morgan County, MO	107	105	115	249
St. Clair County, MO	40	41	38	162
Vernon County, MO	120	133	138	286
Missouri	22,083	27,346	30,856	55,307

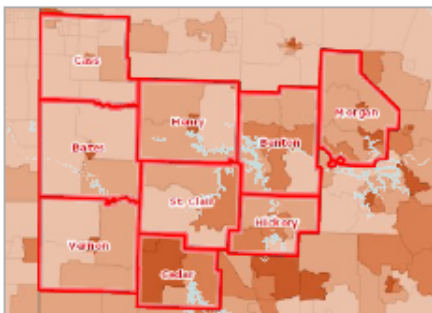
Data Source: US Department of Health & Human Services, *Missouri Department of Health & Senior Services*. 2020. Source geography: County

HOUSEHOLDS RECEIVING SNAP BY POVERTY STATUS (ACS)

The below table shows that according to the American Community Survey (ACS), 10,041 households (or 10.9%) received SNAP payments during 2017-2021. During this same period there were 6,390 households with income levels below the poverty level that were not receiving SNAP payments.

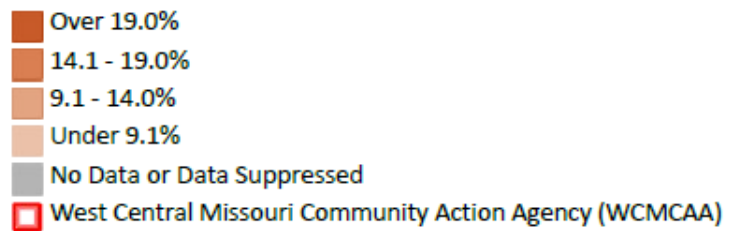
Report Area	Households Receiving SNAP Total	Households Receiving SNAP Percent	Households Receiving SNAP Income Below Poverty	Households Receiving SNAP Income Above Poverty	Households Not Receiving SNAP Total	Households Not Receiving SNAP Percent	Households Not Receiving SNAP Income Below Poverty	Households Not Receiving SNAP Income Above Poverty
West Central Missouri Community Action Agency (WCMCAA)	10,041	10.9%	4,963	5,078	82,353	89.1%	6,390	75,963
Bates County, MO	867	14.49%	540	327	5,117	85.51%	542	4,575
Benton County, MO	1,043	13.22%	520	523	6,848	86.78%	824	6,024
Cass County, MO	2,790	6.79%	1,154	1,636	38,323	93.21%	1,762	36,561
Cedar County, MO	1,112	20.20%	477	635	4,392	79.80%	454	3,938
Henry County, MO	1,467	15.96%	789	678	7,723	84.04%	504	7,219
Hickory County, MO	457	13.41%	238	219	2,951	86.59%	365	2,586
Morgan County, MO	972	12.85%	609	363	6,594	87.15%	897	5,697
St. Clair County, MO	501	12.67%	281	220	3,454	87.33%	407	3,047
Vernon County, MO	832	10.69%	355	477	6,951	89.31%	635	6,316
Missouri	246,960	10.15%	126,102	120,858	2,186,859	89.85%	183,369	2,003,490
United States	14,105,231	11.37%	6,300,621	7,804,610	109,905,761	88.63%	9,081,147	100,824,614

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



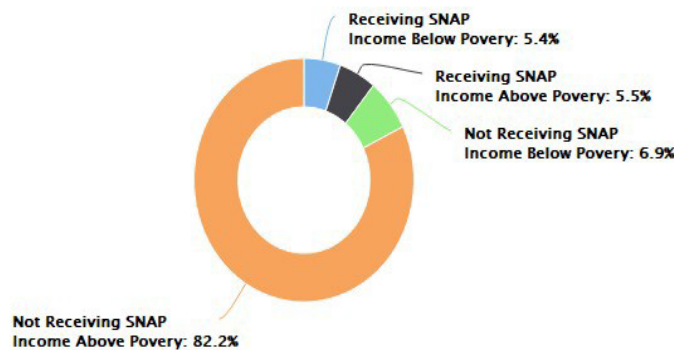
[View larger map](#)

Households Receiving SNAP Benefits, Percent by Tract, ACS 2017-21



Households Receiving SNAP by Poverty Status (ACS)

West Central Missouri Community Action Agency (WCMCAA)



HEALTH, WELLNESS, AND SOCIAL BEHAVIOURAL DEVELOPMENT

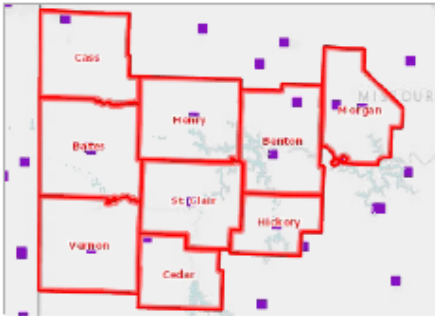
FEDERALLY QUALIFIED HEALTH CENTERS

Federally Qualified Health Centers in this selected area.

County	Provider Number	FQHC Name	Address	City	Phone
Bates County	PN: 261097	COMPASS HEALTH INC	805 NORTH ORANGE STREET	BUTLER	(660) 890-8186
Bates County	PN: 261098	COMPASS HEALTH BATES COUNTY DENTAL CLINIC	205 EAST DAKOTA STREET	BUTLER	(660) 679-4636
Benton County	PN: 791005	KATY TRAIL COMMUNITY HEALTH	500 S KEENEY ST	COLE CAMP	(660) 826-4774
Benton County	PN: 261005	KATY TRAIL COMMUNITY HEALTH-WARSAW	17571 N DAM ACCESS ROAD	WARSAW	(660) 438-2717

County	Provider Number	FQHC Name	Address	City	Phone
Cass County	PN: 261121	COMPASS HEALTH INC	1010 REMINGTON PLZ	RAYMORE	(816) 318-4430
Cedar County	PN: 261094	COMPASS HEALTH	107 W BROADWAY ST	EL DORADO SPG	(660) 890-8189
Henry County	PN: 261066	COMPASS HEALTH WELLNESS	1800 COMMUNITY	CLINTON	(660) 885-8131
Henry County	PN: 261164	COMPASS HEALTH INC	2000 N GAINES DR	CLINTON	(660) 890-8156
Hickory County	PN: 261082	OZARKS COMMUNITY HEALTH CENTER	18753 SPRING ST	HERMITAGE	(417) 745-2121
Morgan County	PN: 791003	KATY TRAIL COMMUNITY HEALTH	41569 IVY BEND RD	STOVER	(660) 826-4774
Morgan County	PN: 261053	KATY TRAIL COMMUNITY HEALTH	112 N HIGHWAY 5	VERSAILLES	(573) 378-2349
Morgan County	PN: 261059	KATY TRAIL COMMUNITY HEALTH	701 NORTH OAK STREET	STOVER	(573) 377-4295
St. Clair County	PN: 261067	COMPASS HEALTH WELLNESS	101 HOSPITAL DRIVE	OSCEOLA	(417) 646-8158
Vernon County	PN: 261125	ACCESS FAMILY CARE-NEVADA DENTAL ²	204 NORTH CEDAR STREET	NEVADA	(417) 549-6845
Vernon County	PN: 261130	COMPASS HEALTH-NEVADA	320 MAC BLVD	NEVADA	(888) 403-1071

Data Source: US Department of Health & Human Services, Center for Medicare & Medicaid Services, Provider of Services File. September 2020. Source geography: County --² Location closed – data point reported to source



[View larger map](#)

Federally Qualified Health Centers, POS September 2020

- Federally Qualified Health Centers, POS September 2020
- West Central Missouri Community Action Agency (WCMCAA)

MO HEALTHNET PROVIDERS

The Missouri Department of Social Services, MO HealthNet Division manages claims by health care providers for Medicare and other types of reimbursement. The table below shows the number of total providers submitting claims in June 2023.

There are 61 different types of providers broken into 151 specialties. A single health care provider may be counted multiple times depending on how many types and specialty services they provide.

Report Area	Number of All Providers (2023)
West Central Missouri Community Action Agency (WCMCAA)	4,375
Bates County, MO	235
Benton County, MO	563
Cass County, MO	1,255
Cedar County, MO	196
Henry County, MO	842
Hickory County, MO	65
Morgan County, MO	264
St. Clair County, MO	444
Vernon County, MO	511
Missouri	143,242

Data Source: Missouri Department of Social Services, Missouri Healthnet Division. 2023. Source geography: County

MEDICARE AND MEDICAID PROVIDERS

Total institutional Medicare and Medicaid providers, including hospitals, nursing facilities, Federally qualified health centers, rural health clinics and community mental health centers for the report area are shown. According to the U.S. Department of Health and Human Services, there were 89 active Medicare and Medicaid institutional service providers in the report area in the third quarter of 2021.

Report Area	Total Institutional Providers	Hospitals	Nursing Facilities	Federally Qualified Health Centers	Rural Health Clinics	Community Mental Health Centers
West Central Missouri Community Action Agency (WCMCAA)	89	8	28	16	25	0

Report Area	Total Institutional Providers	Hospitals	Nursing Facilities	Federally Qualified Health Centers	Rural Health Clinics	Community Mental Health Centers
Bates County, MO	10	1	2	2	5	1
Benton County, MO	10	0	3	2	2	1
Cass County, MO	20	2	8	2	4	4
Cedar County, MO	9	1	2	1	5	1
Henry County, MO	13	2	3	2	2	2
Hickory County, MO	2	0	1	1	0	0
Morgan County, MO	8	0	3	4	1	0
St. Clair County, MO	7	1	2	1	3	1
Vernon County, MO	10	1	4	1	3	4
Missouri	1,847	148	516	250	331	
United States	77,398	7,292	15,269	10,382	4,894	

Data Source: US Department of Health & Human Services, Center for Medicare & Medicaid Services, [Provider of Services File](#). 2021. Source geography: County

RATIO OF MENTAL HEALTH PROVIDERS TO POPULATION

The available amount of mental health providers in comparison to the area's population. Mental Health Providers is the ratio of the population to mental health providers. The ratio represents the number of individuals served by one mental health provider in a county, if the population was equally distributed across providers. For example, if a county has a population of 50,000 and has 20 mental health providers, their ratio would be: 2,500:1. The value on the right side of the ratio is always 1 or 0; 1 indicates that there is at least one mental health provider in the county, and zero indicates there are no registered mental health providers in the county.

Mental Health Provider Ratio		
County	# Mental Health Providers	Ratio
Missouri	14,250	430:1
Bates	11	1,460:1
Benton	15	1,330:1
Cass	119	920:1
Cedar	12	1,210:1
Henry	77	290:1
Hickory	7	1,230:1
Morgan	9	2,380:1
St. Clair	2	4,690:1
Vernon	1	2

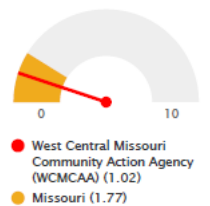
Source: County Health Rankings and Roadmaps Building a Culture of Health, County by County <https://www.countyhealthrankings.org/explore-health-rankings/county-health-rankings-model/health-factors/clinical-care/access-to-care>

PHYSICIANS

The number of licenses recorded by county from the Missouri Division of Professional Registration is listed for the report area in the table below.

Report Area	Physicians, MD	Physicians, DO	Physicians Assistants	Physicians per 1,000 Persons
West Central Missouri Community Action Agency (WCMCAA)	157	61	24	1.02
Bates County, MO	6	7	1	0.87
Benton County, MO	3	5	2	0.52
Cass County, MO	63	18	7	0.82
Cedar County, MO	7	3	8	1.27
Henry County, MO	47	16	5	3.11
Hickory County, MO	1	0	0	0.12
Morgan County, MO	7	4	1	0.57
St. Clair County, MO	4	2	0	0.65
Vernon County, MO	19	6	0	1.26
Missouri	7,862	2,128	863	1.77

Physicians per 1,000 Persons



Note: This indicator is compared to the state average. Data Source: US Census Bureau, [American Community Survey](#). 2017-21; 2023. Source geography: County

MO HEALTHNET RECIPIENTS

The number of persons receiving MO HealthNet benefits and total benefit payments for the report area are shown below. A total of 41,214 persons received benefits in the report area. Data shown is from January 2021.

Report Area	Persons Receiving Benefits	Total Benefit Payments
West Central Missouri Community Action Agency (WCMCAA)	41,214	\$33,667,082
Bates County, MO	2,974	\$2,883,481
Benton County, MO	3,917	\$2,820,445
Cass County, MO	13,148	\$10,682,292
Cedar County, MO	3,445	\$2,895,555
Henry County, MO	4,792	\$4,106,411
Hickory County, MO	1,781	\$1,035,791
Morgan County, MO	4,613	\$2,738,738
St. Clair County, MO	1,941	\$1,413,674
Vernon County, MO	4,603	\$5,090,695
Missouri	1,037,065	\$770,258,788

Data Source: Missouri Department of Social Services, Missouri HealthNet Division. Source geography: County

DENTISTS

The number of licenses recorded by county from the Missouri Division of Professional Registration is listed for the report area in the table below.

Note: This indicator is compared to the state average.

Report Area	Dentists	Dental Specialists	Dental Hygienists	Dental Professionals per 1,000 Persons
West Central Missouri Community Action Agency (WCMCAA)	49	3	122	0.73
Bates County, MO	4	0	3	0.43
Benton County, MO	4	0	12	0.83
Cass County, MO	21	2	69	0.86
Cedar County, MO	4	0	6	0.71
Henry County, MO	8	1	14	1.05
Hickory County, MO	0	0	4	0.47
Morgan County, MO	4	0	6	0.48
St. Clair County, MO	1	0	2	0.32
Vernon County, MO	3	0	6	0.45

Data Source: US Census Bureau, American Community Survey. 2017-21; 2023. Source geography: County

Dental Professionals per 1,000 Persons



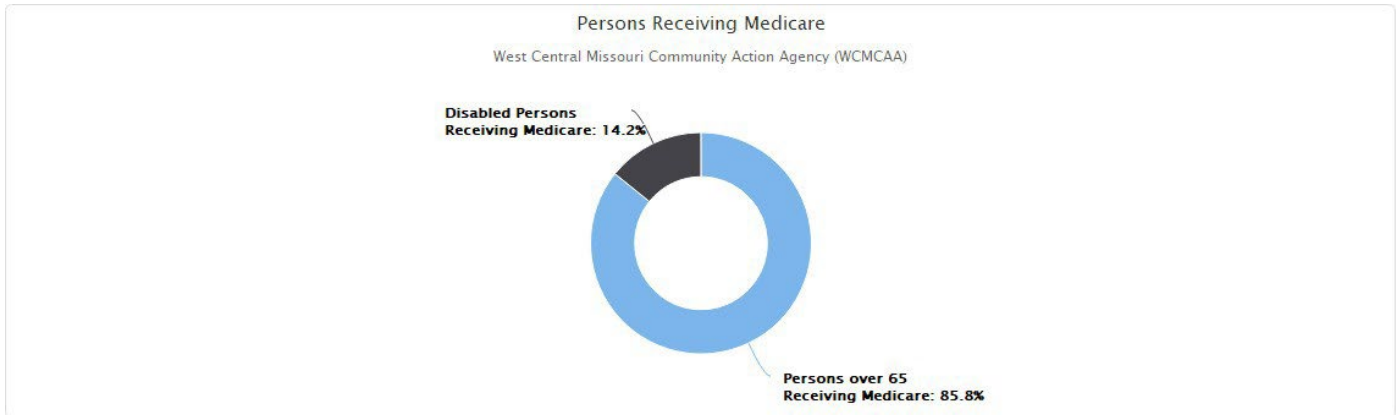
PERSONS RECEIVING MEDICARE

The total number of persons receiving Medicare is shown, broken down by number over 65 and number of disabled persons receiving Medicare for the report area. The U.S. Department of Health and Human Services reported that a total of 59,640 persons were receiving Medicare benefits in the report area in 2022. A large number of individuals in our society are aware that persons over 65 years of age receive Medicare; however, many of them are unaware that disabled persons also receive Medicare benefits. A total of 8,470 disabled persons in the report area received Medicare benefits in 2022.

Report Area	Persons Over 65 Receiving Medicare	Disabled Persons Receiving Medicare	Total Persons Receiving Medicare
West Central Missouri Community Action Agency (WCMCAA)	51,172	8,470	59,640
Bates County, MO	3,183	601	3,783
Benton County, MO	6,112	1,095	7,206
Cass County, MO	19,863	2,424	22,287
Cedar County, MO	3,432	639	4,071
Henry County, MO	5,171	1,060	6,231
Hickory County, MO	2,363	424	2,787
Morgan County, MO	4,914	886	5,800

Report Area	Persons Over 65 Receiving Medicare	Disabled Persons Receiving Medicare	Total Persons Receiving Medicare
St. Clair County, MO	2,303	466	2,769
Vernon County, MO	3,831	875	4,706
Missouri	1,096,435	185,397	1,281,832
United States	57,284,076	7,723,275	65,007,351

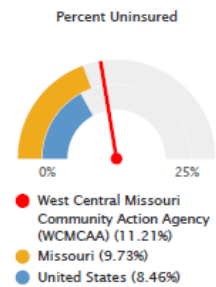
Data Source: Centers for Medicare and Medicaid Services, [CMS - Geographic Variation Public Use File](#) . 2022. Source geography: County



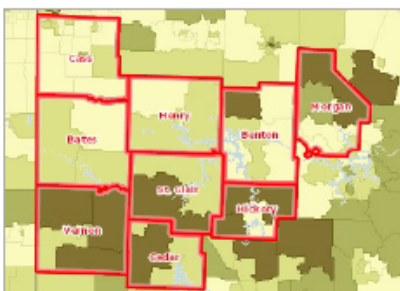
UNINSURED POPULATION

The uninsured population of 2020 is calculated by estimating the number of persons eligible for insurance (generally those under 65) minus the estimated number of insured persons.

Report Area	Insurance Population (2021 Estimate)	Number Insured	Number Uninsured	Percent Uninsured
West Central Missouri Community Action Agency (WCMCAA)	236,863	158,216	26,552	11.21%
Bates County, MO	16,100	10,710	1,977	12.28%
Benton County, MO	19,351	11,079	2,035	10.52%
Cass County, MO	106,966	77,177	10,405	9.73%
Cedar County, MO	14,184	9,012	1,728	12.18%
Henry County, MO	21,884	14,294	2,501	11.43%
Hickory County, MO	8,429	5,204	1,060	12.58%
Morgan County, MO	20,883	11,905	3,409	16.32%
St. Clair County, MO	9,235	5,752	1,114	12.06%
Vernon County, MO	19,831	13,083	2,323	11.71%
Missouri	6,141,534	4,312,293	597,591	9.73%
United States	329,725,481	239,173,287	27,895,218	8.46%



Note: This indicator is compared to the state average. Data Source: US Census Bureau, [American Community Survey](#). US Census Bureau, [Small Area Health Insurance Estimates](#). 2020. Source geography: County



[View larger map](#)

Uninsured Population, Percent by Tract, ACS 2017-21

- Over 20.0%
- 15.1 - 20.0%
- 10.1 - 15.0%
- Under 10.1%
- No Data or Data Suppressed
- West Central Missouri Community Action Agency (WCMCAA)

CAUSES OF DEATH

Total deaths broken down by cause for the report area are shown in the table below. According to the Missouri Department of Health and Senior Services in 2020, there were 3,206 deaths in the report area.

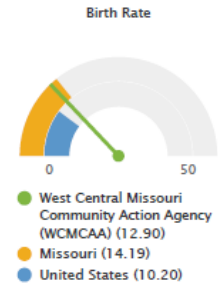
Report Area	All Deaths	Heart Disease	Cancer	Stroke	Accidents	Diabetes	Alzheimer's Disease	Pneumonia and Influenza	Kidney Disease	Other Causes
West Central Missouri Community Action Agency (WCMCAA)	3,206	720	No data	165	134	90	88	48	61	1,282
Bates County, MO	225	57	No data	11	6	3	8	6	10	78
Benton County, MO	367	77	No data	17	11	20	11	3	8	124
Cass County, MO	1,119	241	No data	63	54	19	29	14	18	466
Cedar County, MO	187	39	No data	9	8	5	6	3	2	90
Henry County, MO	363	87	No data	17	23	10	13	3	8	146
Hickory County, MO	161	41	No data	2	5	2	5	2	3	67
Morgan County, MO	338	81	No data	16	13	17	2	11	3	129
St. Clair County, MO	165	39	No data	8	8	5	6	1	3	64
Vernon County, MO	281	58	No data	22	6	9	8	5	6	118
Missouri	73,883	15,932	No data	3,275	4,411	1,844	2,873	1,169	1,682	29,790

Data Source: US Department of Health & Human Services, Missouri Department of Health & Senior Services. Source geography: County

TEEN BIRTHS

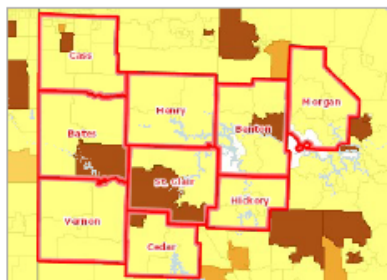
Based on American Community Survey 2017-2021 5-year estimates, there was an average of 12.90 births for every 1,000 teens (age 15 - 19) in the report area.

Report Area	Females Age 15 to 19	Births to Teens	Births per 1,000 Teens
West Central Missouri Community Action Agency (WCMCAA)	7,211	93	12.90
Bates County, MO	479	29	60.54
Benton County, MO	446	6	13.45
Cass County, MO	3,391	39	11.50
Cedar County, MO	371	14	37.74
Henry County, MO	609	0	0.00
Hickory County, MO	204	0	0.00
Morgan County, MO	614	0	0.00
St. Clair County, MO	257	5	19.46
Vernon County, MO	840	0	0.00
Missouri	195,194	2,770	14.19
United States	10,578,036	107,889	10.20



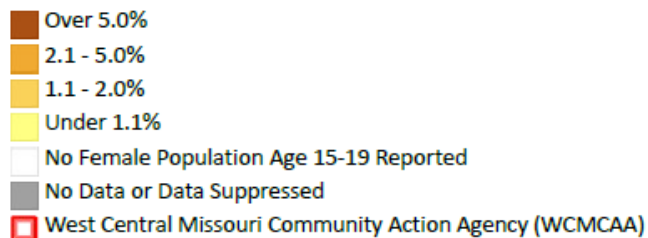
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



[View larger map](#)

Women that Gave Birth, Age 15-19, Percent by Tract, ACS 2017-21

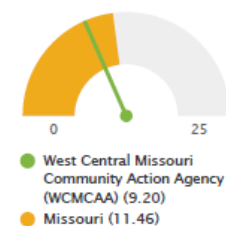


INFANT HEALTH

Low birth weight for the report area in 2020 are shown in the table below. According to the Missouri Information for Community Assessment (MICA), of the 2,599 total births there were 1,120 certified as Women, Infants, and Children (WIC) infants. Of these WIC infants, 103 (or a rate of 9.20) had low birth weights.

Report Area	Total Missouri Resident Births	All WIC Certified Infants in a Given Year	Low Birth Weight WIC Certified Infants	Rate of Low Birth Weight in WIC Certified Infants
West Central Missouri Community Action Agency (WCMCAA)	2,599	1,120	103	9.20
Bates County, MO	191	97	6	6.19
Benton County, MO	161	99	9	9.09
Cass County, MO	1,093	341	40	11.73
Cedar County, MO	180	90	7	7.78
Henry County, MO	255	144	15	10.42
Hickory County, MO	87	58	10	17.24
Morgan County, MO	272	115	10	8.70
St. Clair County, MO	102	38	No data	No data
Vernon County, MO	258	138	6	4.35
Missouri	69,277	30,856	3,537	11.46

Rate of Low Birth Weight in WIC Certified Infants



Note: This indicator is compared to the state average. Data Source: Missouri Department of Health and Senior Services, Missouri Information for Community Assessment. Source geography: County

INFANT MORTALITY AND MORBIDITY

Percent of infant death occurrences data are found in the data table.

Location	Data Type	2014-2018	2015-2019	2016-2020	2017-2021
Bates	Number	3	2	4	4
	Rate	3.3	2.7	4.3	4.3
Benton	Number	6	6	5	2
	Rate	7.1	8.8	6.0	2.4
Cass	Number	26	33	29	28
	Rate	4.5	7.1	5.0	4.9
Cedar	Number	8	9	8	6
	Rate	8.6	11.9	8.6	6.4
Henry	Number	10	9	5	3
	Rate	8.1	9.1	3.8	2.3
Hickory	Number	4	4	1	2
	Rate	10.5	13.5	2.5	5
Morgan	Number	7	8	7	7
	Rate	5.2	7.3	5.3	5.3
St. Clair	Number	2	3	4	3
	Rate	4.0	7.6	7.9	6.0
Vernon	Number	9	7	8	7
	Rate	7.1	6.9	6.5	5.6

Definition and Source

Provider: [Family and Community Trust](#)

Definition: Number of deaths to infants under one year of age. Data aggregated over five-year periods in order to provide more stable rates. Rates is per 1,000 live births.

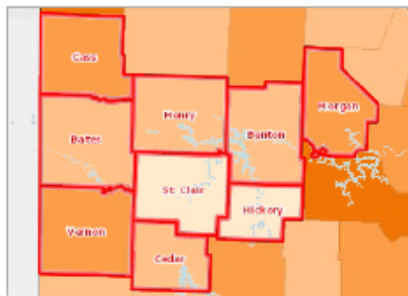
Data Source: Missouri Department of Health and Senior Services <https://datacenter.aecf.org/data/tables/1970-infant-mortality?loc=27&loct=5#detailed/5/4155-4156,4167-4168,4190-4191,4219,4241,4256/false/2454,2026,1983,1692,1691,1607,1572,1485/any/18782,17343>

CHILD ABUSE AND NEGLECT

Substantiated child abuse/neglect incidents and number of children are shown for the report area in the table below. There was a total of 161 substantiated incidents in the report area in 2022.

Report Area	Substantiated Incidents	Substantiated Children
West Central Missouri Community Action Agency (WCMCAA)	161	217
Bates County, MO	4	6
Benton County, MO	10	11
Cass County, MO	64	82
Cedar County, MO	16	17
Henry County, MO	14	19
Hickory County, MO	11	18
Morgan County, MO	20	25
St. Clair County, MO	8	10
Vernon County, MO	14	29
Missouri	3,040	4,151

Data Source: Missouri Department of Social Services, Missouri Department of Social Services, Children's Division. 2022. Source geography: County



[View larger map](#)

Substantiated Cases of Child Abuse or Neglect, Number of Cases by County, MO DSS CD 2020

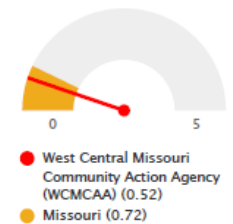
- Over 45
- 21 - 45
- 9 - 20
- Under 9
- No Data or Data Suppressed
- West Central Missouri Community Action Agency (WCMCAA)

LICENSED PROFESSIONAL COUNSELORS

The number of licenses recorded by county from the Missouri Division of Professional Registration is listed for the report area in the table below.

Report Area	Licensed Professional Counselors	Counselors per 1,000 persons
West Central Missouri Community Action Agency (WCMCAA)	122	0.52
Bates County, MO	5	0.31
Benton County, MO	6	0.31
Cass County, MO	59	0.55
Cedar County, MO	4	0.28
Henry County, MO	15	0.69
Hickory County, MO	2	0.24
Morgan County, MO	7	0.34
St. Clair County, MO	1	0.11
Vernon County, MO	23	1.16
Missouri	4,399	0.72

Counselors per 1,000 persons



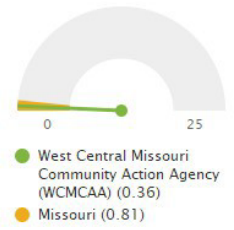
Note: This indicator is compared to the state average. Data Source: US Census Bureau, American Community Survey. 2017-21; 2023. Source geography: County

JUVENILE COURT REFERRALS

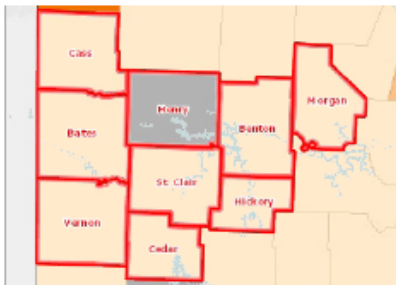
The number of juvenile court referrals in the latest data release year within the report area is shown below, in addition to the number of referrals per 100 persons age 10 to 19. The rate for the report area was 0.36 which was lower than the statewide rate of 0.81.

Report Area	Number of Referrals	Referrals per 100 Persons Age 10 to 19
West Central Missouri Community Action Agency (WCMCAA)	113	0.36
Bates County, MO	11	0.50
Benton County, MO	6	0.29
Cass County, MO	8	0.05
Cedar County, MO	28	1.47
Henry County, MO	0	0
Hickory County, MO	6	0.67
Morgan County, MO	27	0.99
St. Clair County, MO	1	0.09
Vernon County, MO	26	0.88
Missouri	6,490	0.81

Referrals per 100 Persons Age 10 to 19



Note: This indicator is compared to the state average. Data Source: US Census Bureau, American Community Survey. 2021. Source geography: County



[View larger map](#)

Juvenile Court Referrals, Number of Referrals by County, MO DSS CD 2021

- Over 535
- 260 - 535
- 131 - 260
- Under 131
- No Data or Data Suppressed
- West Central Missouri Community Action Agency (WCMCAA)

DOMESTIC VIOLENCE

Reported incidents of domestic violence within the report area are shown in the table. According to the Missouri State Highway Patrol's Uniform Crime Reporting Program, a total of -8,722 incidents were reported in 2022.

Report Area	Spouses	Former Spouses	With Children in Common	Related by Blood	Related by Marriage	Not Married, Residing Together	Not Married, Formerly Residing Together	Total Number of Reported Incidents	Incidents per 1,000 Persons
West Central Missouri Community Action Agency (WCMCAA)	-9,784	-29,958	-19,911	-9,675	-19,958	-19,814	-29,962	-8,722	No data
Bates County, MO	10	4	12	15	5	6	2	100	6.21
Benton County, MO	32	4	7	30	1	36	5	132	6.82
Cass County, MO	117	15	48	175	20	109	15	705	6.59
Cedar County, MO	9	No data	3	21	No data	9	8	60	4.23
Henry County, MO	11	3	13	19	3	No data	No data	83	3.79
Hickory County, MO	13	No data	No data	5	2	6	1	37	4.39
Morgan County, MO	16	6	3	37	5	14	4	111	5.32
St. Clair County, MO	No data	No data	No data	No data	No data	No data	No data	No data	No data
Vernon County, MO	7	7	1	22	4	4	No data	49	2.47
Missouri	3,164	629	1,732	4,927	753	3,130	682	20,794	3.39

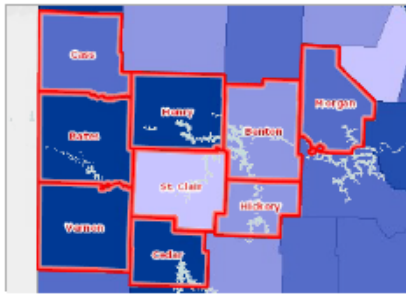
Data Source: US Census Bureau, American Community Survey. 2022. Source geography: County

VIOLENT CRIME

Occurrences of violent crime within the report area are shown in the below table. According to the Missouri State Highway Patrol's Uniform Crime Reporting Program, a total of 5 murders, 2 incidents of involuntary manslaughter, 565 assaults, 20 armed robberies, and 142 rapes and attempted rapes took place in 2022.

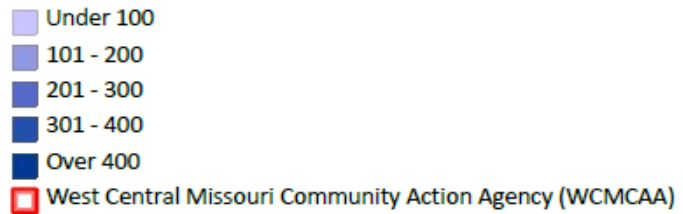
Report Area	Homicide	Involuntary Manslaughter	Aggravated Assault	Armed Robbery	Forcible Rape	Attempted Rape	Total Violent Crimes
West Central Missouri Community Action Agency (WCMCAA)	5	2	565	20	141	1	734
Bates County, MO	0	1	115	0	8	0	124
Benton County, MO	0	0	29	1	6	0	36
Cass County, MO	0	1	164	15	39	0	219
Cedar County, MO	1	0	50	1	12	0	64
Henry County, MO	3	0	78	1	22	1	105
Hickory County, MO	0	0	11	0	5	0	16
Morgan County, MO	1	0	43	0	14	0	58
St. Clair County, MO	0	0	5	0	3	0	8
Vernon County, MO	0	0	70	2	32	0	104
Missouri	628	81	22,680	3,379	2,844	105	29,717

Data Source: Missouri State Highway Patrol, 2022. Source geography: County



[View larger map](#)

Violent Crimes, Rate (Per 100,000 Pop.) by County, MO State Highway Patrol 2022

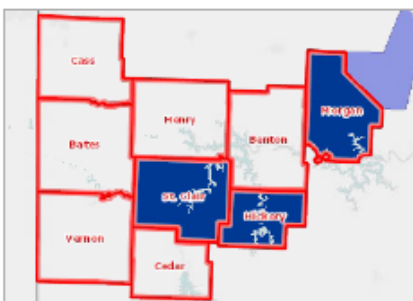


PROPERTY CRIME

Occurrences of property crime within the report area are shown in the table below. According to the Missouri State Highway Patrol's Uniform Crime Reporting Program, a total of 502 burglaries, 2,172 larcenies, 350 automotive thefts, and 17 incidents of arson were reported in 2022.

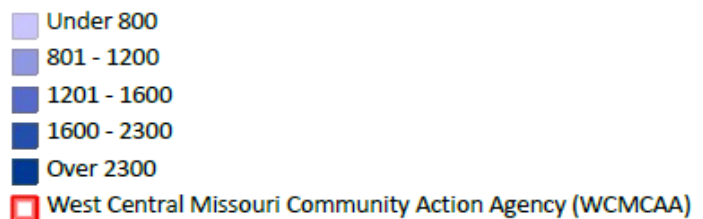
Report Area	Burglaries	Larcenies	Auto Theft	Arson	Property Crimes Total
West Central Missouri Community Action Agency (WCMCAA)	502	2,172	350	17	3,041
Bates County, MO	87	154	21	4	266
Benton County, MO	38	110	37	1	186
Cass County, MO	166	1,085	144	2	1,397
Cedar County, MO	44	124	13	2	183
Henry County, MO	81	128	48	0	257
Hickory County, MO	9	29	8	0	46
Morgan County, MO	24	55	27	2	108
St. Clair County, MO	5	24	6	3	38
Vernon County, MO	48	463	46	3	560
Missouri	17,802	94,357	30,643	1,002	143,804

Data Source: Missouri State Highway Patrol, 2022. Source geography: County



[View larger map](#)

Property Crimes, Rate (Per 100,000 Pop.) by County, MO State Highway Patrol 2022



CIVIC ENGAGEMENT AND COMMUNITY INVOLVEMENT

ADVOCACY AND ENGAGEMENT

VOLUNTEER RATIO OF ORGANIZATIONS TO POPULATION

The amount of available volunteer organizations in comparison to the area's population. A reliable data source for the ratio of volunteer organizations to population was not found. Various data sources have been reported for the Community Needs Assessment including quantitative data and from VolunteerMatch.org. VolunteerMatch.org is the largest network in the nonprofit work, with the most volunteers, nonprofits, and opportunities to make a difference. In person volunteer organizations by location can be found in the chart below.

Location	In Person Volunteer Organization (Non-Profit)
Bates	2
Benton	2
Cass	23
Cedar	1
Henry	3
Hickory	2
Morgan	4
St. Clair	0
Vernon	1
Service Area	38
Missouri	2496

"Many people in the community really care about it and the people who live here. They are willing to volunteer and contribute to the betterment of their community."

Community Survey Response to Question 6 - What are the Two Biggest Strengths of our Communities?

Source: <https://www.volunteermatch.org/>

VOTER REGISTRATION

Registered Voters in Missouri Percent of population who are registered to vote

Missouri Election Authorities are the custodians of voter registration information and should be contacted for additional information or questions concerning voter registration data. Figures below are based on voter registration numbers provided by local election authorities.

County	Registered Voters	Active Voters	Inactive Voters	Actual Voters	Percentage of Voter Turnout
Bates	11795	10725	1070	5768	48.90%
Benton	15116	13378	1738	7730	51.14%
Cass	80723	70434	10289	39799	49.30%
Cedar	9869	8861	1008	5149	52.17%
Henry	16020	14032	1988	7548	47.12%
Hickory	6923	6366	557	3671	53.03%
Morgan	13047	12092	955	6951	53.28%
St. Clair	6724	6256	468	3692	54.91%
Vernon	12223	11324	899	6156	50.36%
Service Area	172440	153468	18972	86464	51.13%
Missouri	4277046	3799775	477268	2069481	49.23%

Source: Voter Turnout Report - State of Missouri General Election – Tuesday, November 8, 2022
<https://www.sos.mo.gov/CMSImages/ElectionResultsStatistics/Nov2022OfficialVoterTurnout.pdf>

MULTIPLE DOMAINS / OTHER

CHILDCARE

CHILD CARE COSTS

For the 2022 Market Rate Survey, Missouri Department of Health and Senior Services, which is responsible for licensing childcare facilities, provided a list of all licensed facilities. Surveys were made available online to providers. Providers were notified by multiple email messages and calls. A total of 1,265 surveys were completed and providers were offered a modest incentive to enhance participation, resulting in a 39% response rate.

Surveys returned with no rate for a given category of care had no influence on calculating rate information for that type of care. Because of this, the total number of surveys for each type of care and classification varies depending on the number of providers that reported a rate for that type of care.

Caution should be used in interpreting results where there are few responses in a given geographical area or for a certain type of care. This is especially true with respect to Group Homes. Also, keep in mind that voluntary participation introduces the potential for self-selection bias. With respect to this particular survey, providers charging more than DSS rates may have a perceived incentive to return the survey in the hope of influencing state paid rates. Providers charging below or close to the DSS rates may be more satisfied and, therefore, have less incentive to respond. In addition, only licensed providers were surveyed. It is uncertain how the inclusion of unlicensed providers may have affected the results.

More information on the survey results can be found by looking at the [2022 Child Care Market Rate Survey](#).

DAYTIME RATES - LICENCED

County	Type of Care	Infant Full	Infant Half	Infant Part	Preschool Full	Preschool Half	Preschool Part	School Age Full	School Age Half	School Age Part
BATES	Center	\$34.00	\$25.50	\$17.00	\$26.87	\$13.44	\$7.19	\$18.00	\$13.50	\$9.00
BATES	Group	\$21.50	\$16.13	\$10.75	\$19.22	\$9.61	\$5.50	\$15.22	\$11.42	\$7.61
BATES	Family	\$22.00	\$16.50	\$11.00	\$20.00	\$10.00	\$7.25	\$10.00	\$7.50	\$5.00
BENTON	Center	\$30.00	\$22.50	\$15.00	\$24.00	\$12.00	\$6.11	\$18.00	\$13.50	\$9.00
BENTON	Group	\$20.00	\$15.00	\$10.00	\$19.00	\$9.50	\$5.80	\$17.00	\$12.75	\$8.50
BENTON	Family	\$21.75	\$16.31	\$10.88	\$20.00	\$10.00	\$5.80	\$15.00	\$11.25	\$7.50
CASS	Center	\$34.00	\$25.50	\$17.00	\$27.11	\$13.56	\$9.19	\$18.00	\$13.50	\$9.00
CASS	Group	\$24.00	\$18.00	\$12.00	\$20.00	\$10.00	\$7.36	\$17.35	\$13.01	\$8.68
CASS	Family	\$23.50	\$17.63	\$11.75	\$20.00	\$10.00	\$8.70	\$13.12	\$9.84	\$6.56
CEDAR	Center	\$30.00	\$22.50	\$15.00	\$24.00	\$12.00	\$6.11	\$18.00	\$13.50	\$9.00
CEDAR	Group	\$20.00	\$15.00	\$10.00	\$19.00	\$9.50	\$5.80	\$17.00	\$12.75	\$8.50
CEDAR	Family	\$21.75	\$16.31	\$10.88	\$20.00	\$10.00	\$5.80	\$15.00	\$11.25	\$7.50
HENRY	Center	\$30.00	\$22.50	\$15.00	\$24.00	\$12.00	\$6.11	\$18.00	\$13.50	\$9.00
HENRY	Group	\$20.00	\$15.00	\$10.00	\$19.00	\$9.50	\$5.80	\$17.00	\$12.75	\$8.50
HENRY	Family	\$21.75	\$16.31	\$10.88	\$20.00	\$10.00	\$5.80	\$15.00	\$11.25	\$7.50
HICKORY	Center	\$30.00	\$22.50	\$15.00	\$24.00	\$12.00	\$6.11	\$18.00	\$13.50	\$9.00
HICKORY	Group	\$20.00	\$15.00	\$10.00	\$19.00	\$9.50	\$5.80	\$17.00	\$12.75	\$8.50
HICKORY	Family	\$21.75	\$16.31	\$10.88	\$20.00	\$10.00	\$5.80	\$15.00	\$11.25	\$7.50
MORGAN	Center	\$30.00	\$22.50	\$15.00	\$24.00	\$12.00	\$6.11	\$18.00	\$13.50	\$9.00
MORGAN	Group	\$20.00	\$15.00	\$10.00	\$19.00	\$9.50	\$5.80	\$17.00	\$12.75	\$8.50
MORGAN	Family	\$21.75	\$16.31	\$10.88	\$20.00	\$10.00	\$5.80	\$15.00	\$11.25	\$7.50
ST CLAIR	Center	\$30.00	\$22.50	\$15.00	\$24.00	\$12.00	\$6.11	\$18.00	\$13.50	\$9.00
ST CLAIR	Group	\$20.00	\$15.00	\$10.00	\$19.00	\$9.50	\$5.80	\$17.00	\$12.75	\$8.50
ST CLAIR	Family	\$21.75	\$16.31	\$10.88	\$20.00	\$10.00	\$5.80	\$15.00	\$11.25	\$7.50
VERNON	Center	\$30.00	\$22.50	\$15.00	\$24.00	\$12.00	\$6.11	\$18.00	\$13.50	\$9.00
VERNON	Group	\$20.00	\$15.00	\$10.00	\$19.00	\$9.50	\$5.80	\$17.00	\$12.75	\$8.50
VERNON	Family	\$21.75	\$16.31	\$10.88	\$20.00	\$10.00	\$5.80	\$15.00	\$11.25	\$7.50

Data Source: Missouri Department of Social Services, Child Care Market Rate Survey. Source geography: County

DAYTIME RATES - REGULATED AND FAITH BASED

County	Type of Care	Infant Full	Infant Half	Infant Part	Preschool Full	Preschool Half	Preschool Part	School Age Full	School Age Half	School Age Part
BATES	Center	\$28.00	\$21.00	\$14.00	\$24.00	\$12.00	\$5.03	\$11.94	\$8.96	\$5.97
BATES	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
BATES	Family	\$15.40	\$11.55	\$7.70	\$14.00	\$7.00	\$5.08	\$7.00	\$5.25	\$3.50
BENTON	Center	\$20.00	\$15.00	\$10.00	\$20.00	\$10.00	\$5.00	\$17.35	\$13.01	\$8.68
BENTON	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
BENTON	Family	\$15.23	\$11.42	\$7.62	\$14.00	\$7.00	\$4.66	\$10.50	\$7.88	\$5.25
CASS	Center	\$29.85	\$22.39	\$14.93	\$24.00	\$12.00	\$7.50	\$17.61	\$13.21	\$8.81
CASS	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
CASS	Family	\$16.45	\$12.34	\$8.23	\$14.00	\$7.00	\$6.09	\$9.18	\$6.89	\$4.59
CEDAR	Center	\$20.00	\$15.00	\$10.00	\$20.00	\$10.00	\$5.00	\$17.35	\$13.01	\$8.68
CEDAR	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
CEDAR	Family	\$15.23	\$11.42	\$7.62	\$14.00	\$7.00	\$4.66	\$10.50	\$7.88	\$5.25
HENRY	Center	\$20.00	\$15.00	\$10.00	\$20.00	\$10.00	\$5.00	\$17.35	\$13.01	\$8.68
HENRY	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
HENRY	Family	\$15.23	\$11.42	\$7.62	\$14.00	\$7.00	\$4.66	\$10.50	\$7.88	\$5.25

County	Type of Care	Infant Full	Infant Half	Infant Part	Preschool Full	Preschool Half	Preschool Part	School Age Full	School Age Half	School Age Part
HICKORY	Center	\$20.00	\$15.00	\$10.00	\$20.00	\$10.00	\$5.00	\$17.35	\$13.01	\$8.68
HICKORY	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
HICKORY	Family	\$15.23	\$11.42	\$7.62	\$14.00	\$7.00	\$4.66	\$10.50	\$7.88	\$5.25
MORGAN	Center	\$20.00	\$15.00	\$10.00	\$20.00	\$10.00	\$5.00	\$17.35	\$13.01	\$8.68
MORGAN	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
MORGAN	Family	\$15.23	\$11.42	\$7.62	\$14.00	\$7.00	\$4.66	\$10.50	\$7.88	\$5.25
ST CLAIR	Center	\$20.00	\$15.00	\$10.00	\$20.00	\$10.00	\$5.00	\$17.35	\$13.01	\$8.68
ST CLAIR	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
ST CLAIR	Family	\$15.23	\$11.42	\$7.62	\$14.00	\$7.00	\$4.66	\$10.50	\$7.88	\$5.25
VERNON	Center	\$20.00	\$15.00	\$10.00	\$20.00	\$10.00	\$5.00	\$17.35	\$13.01	\$8.68
VERNON	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
VERNON	Family	\$15.23	\$11.42	\$7.62	\$14.00	\$7.00	\$4.66	\$10.50	\$7.88	\$5.25

Data Source: Missouri Department of Social Services, Child Care Market Rate Survey.

EVENING AND WEEKEND RATES - LICENSED

County	Type of Care	Infant Full	Infant Half	Infant Part	Preschool Full	Preschool Half	Preschool Part	School Age Full	School Age Half	School Age Part
BATES	Center	\$39.10	\$29.33	\$19.55	\$30.90	\$15.45	\$8.27	\$14.04	\$10.53	\$7.02
BATES	Group	\$24.73	\$18.55	\$12.37	\$22.10	\$11.05	\$6.33	\$12.65	\$9.49	\$6.33
BATES	Family	\$25.30	\$18.98	\$12.65	\$23.00	\$11.50	\$8.34	\$16.68	\$12.51	\$8.34
BENTON	Center	\$34.50	\$25.88	\$17.25	\$27.60	\$13.80	\$7.05	\$13.01	\$9.76	\$6.51
BENTON	Group	\$23.00	\$17.25	\$11.50	\$21.85	\$10.93	\$6.67	\$12.39	\$9.29	\$6.20
BENTON	Family	\$25.01	\$18.76	\$12.51	\$23.00	\$11.50	\$6.67	\$12.39	\$9.29	\$6.20
CASS	Center	\$39.10	\$29.33	\$19.55	\$31.18	\$15.59	\$10.57	\$18.10	\$13.58	\$9.05
CASS	Group	\$27.60	\$20.70	\$13.80	\$23.00	\$11.50	\$8.46	\$14.05	\$10.54	\$7.03
CASS	Family	\$27.03	\$20.27	\$13.52	\$23.00	\$11.50	\$10.01	\$16.68	\$12.51	\$8.34
CEDAR	Center	\$34.50	\$25.88	\$17.25	\$27.60	\$13.80	\$7.05	\$13.01	\$9.76	\$6.51
CEDAR	Group	\$23.00	\$17.25	\$11.50	\$21.85	\$10.93	\$6.67	\$12.39	\$9.29	\$6.20
CEDAR	Family	\$25.01	\$18.76	\$12.51	\$23.00	\$11.50	\$6.67	\$12.39	\$9.29	\$6.20
HENRY	Center	\$34.50	\$25.88	\$17.25	\$27.60	\$13.80	\$7.05	\$13.01	\$9.76	\$6.51
HENRY	Group	\$23.00	\$17.25	\$11.50	\$21.85	\$10.93	\$6.67	\$12.39	\$9.29	\$6.20
HENRY	Family	\$25.01	\$18.76	\$12.51	\$23.00	\$11.50	\$6.67	\$12.39	\$9.29	\$6.20
HICKORY	Center	\$34.50	\$25.88	\$17.25	\$27.60	\$13.80	\$7.05	\$13.01	\$9.76	\$6.51
HICKORY	Group	\$23.00	\$17.25	\$11.50	\$21.85	\$10.93	\$6.67	\$12.39	\$9.29	\$6.20
HICKORY	Family	\$25.01	\$18.76	\$12.51	\$23.00	\$11.50	\$6.67	\$12.39	\$9.29	\$6.20
MORGAN	Center	\$34.50	\$25.88	\$17.25	\$27.60	\$13.80	\$7.05	\$13.01	\$9.76	\$6.51
MORGAN	Group	\$23.00	\$17.25	\$11.50	\$21.85	\$10.93	\$6.67	\$12.39	\$9.29	\$6.20
MORGAN	Family	\$25.01	\$18.76	\$12.51	\$23.00	\$11.50	\$6.67	\$12.39	\$9.29	\$6.20
ST CLAIR	Center	\$34.50	\$25.88	\$17.25	\$27.60	\$13.80	\$7.05	\$13.01	\$9.76	\$6.51
ST CLAIR	Group	\$23.00	\$17.25	\$11.50	\$21.85	\$10.93	\$6.67	\$12.39	\$9.29	\$6.20
ST CLAIR	Family	\$25.01	\$18.76	\$12.51	\$23.00	\$11.50	\$6.67	\$12.39	\$9.29	\$6.20
VERNON	Center	\$34.50	\$25.88	\$17.25	\$27.60	\$13.80	\$7.05	\$13.01	\$9.76	\$6.51
VERNON	Group	\$23.00	\$17.25	\$11.50	\$21.85	\$10.93	\$6.67	\$12.39	\$9.29	\$6.20
VERNON	Family	\$25.01	\$18.76	\$12.51	\$23.00	\$11.50	\$6.67	\$12.39	\$9.29	\$6.20

Data Source: Missouri Department of Social Services, Child Care Market Rate Survey.

EVENING AND WEEKEND RATES - REGULATED AND FAITH BASED

County	Type of Care	Infant Full	Infant Half	Infant Part	Preschool Full	Preschool Half	Preschool Part	School Age Full	School Age Half	School Age Part
BATES	Center	\$32.20	\$24.15	\$16.10	\$27.60	\$13.80	\$5.79	\$10.72	\$8.04	\$5.36
BATES	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
BATES	Family	\$17.71	\$13.28	\$8.86	\$16.10	\$8.05	\$5.84	\$11.67	\$8.75	\$5.84
BENTON	Center	\$23.00	\$17.25	\$11.50	\$23.00	\$11.50	\$5.75	\$10.72	\$8.04	\$5.36
BENTON	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
BENTON	Family	\$17.51	\$13.13	\$8.76	\$16.10	\$8.05	\$5.36	\$10.72	\$8.04	\$5.36
CASS	Center	\$34.33	\$25.75	\$17.17	\$27.60	\$13.80	\$8.63	\$14.78	\$11.09	\$7.39
CASS	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
CASS	Family	\$18.92	\$14.19	\$9.46	\$16.10	\$8.05	\$7.01	\$11.67	\$8.75	\$5.84
CEDAR	Center	\$23.00	\$17.25	\$11.50	\$23.00	\$11.50	\$5.75	\$10.72	\$8.04	\$5.36
CEDAR	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
CEDAR	Family	\$17.51	\$13.13	\$8.76	\$16.10	\$8.05	\$5.36	\$10.72	\$8.04	\$5.36
HENRY	Center	\$23.00	\$17.25	\$11.50	\$23.00	\$11.50	\$5.75	\$10.72	\$8.04	\$5.36

County	Type of Care	Infant Full	Infant Half	Infant Part	Preschool Full	Preschool Half	Preschool Part	School Age Full	School Age Half	School Age Part
HENRY	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
HENRY	Family	\$17.51	\$13.13	\$8.76	\$16.10	\$8.05	\$5.36	\$10.72	\$8.04	\$5.36
HICKORY	Center	\$23.00	\$17.25	\$11.50	\$23.00	\$11.50	\$5.75	\$10.72	\$8.04	\$5.36
HICKORY	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
HICKORY	Family	\$17.51	\$13.13	\$8.76	\$16.10	\$8.05	\$5.36	\$10.72	\$8.04	\$5.36
MORGAN	Center	\$23.00	\$17.25	\$11.50	\$23.00	\$11.50	\$5.75	\$10.72	\$8.04	\$5.36
MORGAN	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
MORGAN	Family	\$17.51	\$13.13	\$8.76	\$16.10	\$8.05	\$5.36	\$10.72	\$8.04	\$5.36
ST CLAIR	Center	\$23.00	\$17.25	\$11.50	\$23.00	\$11.50	\$5.75	\$10.72	\$8.04	\$5.36
ST CLAIR	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
ST CLAIR	Family	\$17.51	\$13.13	\$8.76	\$16.10	\$8.05	\$5.36	\$10.72	\$8.04	\$5.36
VERNON	Center	\$23.00	\$17.25	\$11.50	\$23.00	\$11.50	\$5.75	\$10.72	\$8.04	\$5.36
VERNON	Group	No data	No data	No data	No data	No data	No data	No data	No data	No data
VERNON	Family	\$17.51	\$13.13	\$8.76	\$16.10	\$8.05	\$5.36	\$10.72	\$8.04	\$5.36

Data Source: Missouri Department of Social Services, Child Care Market Rate Survey.

CHILD CARE FACILITIES

The number of licensed child care facilities and total maximum capacity of slots within the report area are shown below. According to the Missouri Department of Health and Senior Services, there were a total of 89 licensed child care facilities in the report area in 2020, with a combined maximum capacity of 4,522 children.

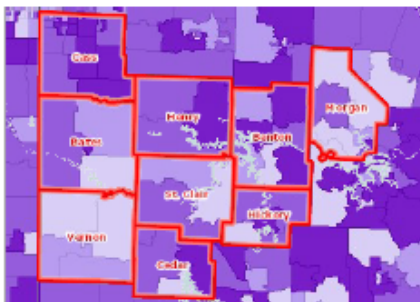
Report Area	Number of Facilities	Total Maximum Capacity
West Central Missouri Community Action Agency (WCMCAA)	89	4,522
Bates County, MO	7	152
Benton County, MO	9	301
Cass County, MO	40	2,901
Cedar County, MO	6	142
Henry County, MO	6	376
Hickory County, MO	3	72
Morgan County, MO	4	200
St. Clair County, MO	2	60
Vernon County, MO	12	318
Missouri	2,888	168,007

Data Source: US Department of Health & Human Services, Missouri Department of Health & Senior Services. 2023. Source geography: County

TRANSPORTATION / MOBILITY

COMMUTER TRAVEL PATTERNS

This indicator shows the method of transportation workers used to travel to work for the report area. Of the 102,224 workers in the report area, 80.7% drove to work alone while 8.2% carpooled. 0.1% of all workers reported that they used some form of public transportation, while others used some optional means including 1.7% walking or riding bicycles, and 1.2% used taxicabs to travel to work.



[View larger map](#)

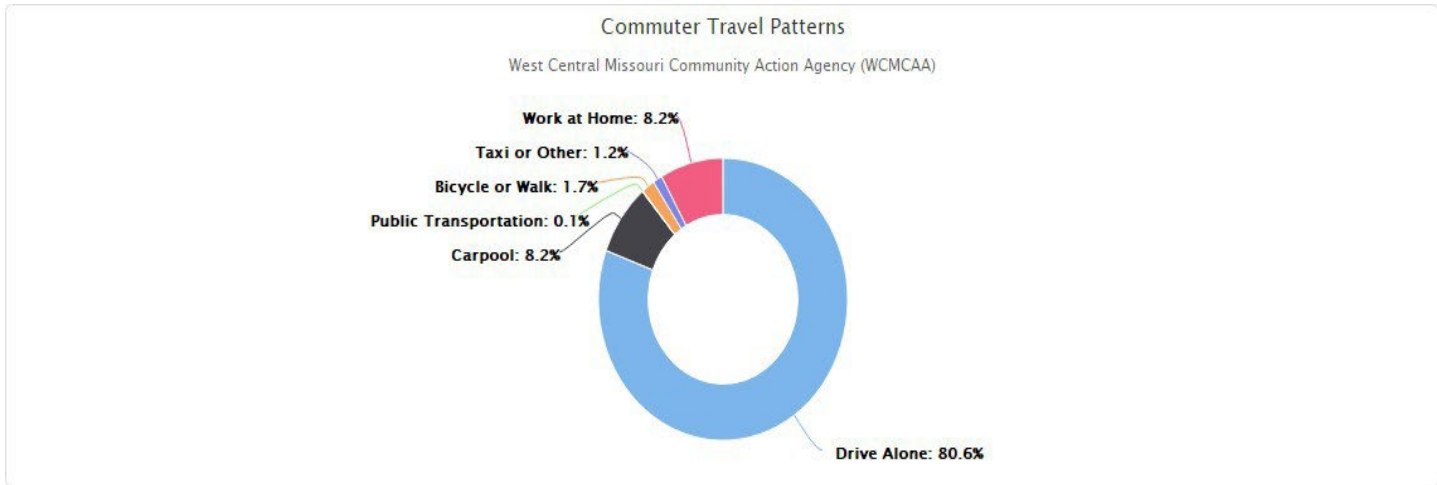
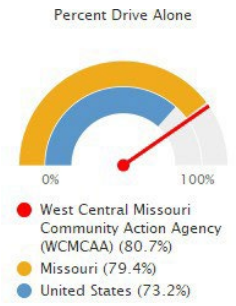
Workers Traveling to Work by Car Alone, Percent by Tract, ACS 2017-21

- Over 83.0%
- 79.1 - 83.0%
- 75.1 - 79.0%
- Under 75.1%
- No Data or Data Suppressed
- West Central Missouri Community Action Agency (WCMCAA)

Report Area	Workers 16 and up	Percent Drive Alone	Percent Carpool	Percent Public Transportation	Percent Bicycle or Walk	Percent Taxi or Other	Percent Work at Home
West Central Missouri Community Action Agency (WCMCAA)	102,224	80.7%	8.2%	0.1%	1.7%	1.2%	8.2%
Bates County, MO	6,951	78.3%	9.1%	0.0%	1.6%	1.4%	9.6%
Benton County, MO	6,772	80.9%	10.5%	0.0%	3.3%	1.5%	3.7%
Cass County, MO	52,244	83.3%	6.7%	0.0%	1.2%	0.7%	8.2%
Cedar County, MO	5,002	80.1%	6.4%	0.3%	1.9%	2.4%	8.9%
Henry County, MO	9,241	85.6%	8.1%	0.2%	1.4%	0.2%	4.7%
Hickory County, MO	2,541	81.6%	9.6%	0.0%	0.6%	4.7%	3.6%
Morgan County, MO	7,492	68.0%	16.3%	0.4%	2.0%	1.8%	11.4%
St. Clair County, MO	3,637	77.8%	11.3%	0.3%	2.9%	0.6%	7.1%
Vernon County, MO	8,344	73.7%	6.9%	0.2%	3.5%	2.7%	13.0%
Missouri	2,910,919	79.4%	8.1%	1.0%	2.1%	1.0%	8.4%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey, 2017-21. Source geography: County



NON-HISPANIC COMMUTERS

This indicator shows the method of transportation non-Hispanic workers used to travel to work for the report area. Of the 100,543 non-Hispanic workers in the report area, 88.91% drove to work. 0.11% of all workers reported that they used some form of public transportation, while others used some optional means including 2.90% walking or riding bicycles, and 8.08% worked from home.

Report Area	Workers 16 and up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
West Central Missouri Community Action Agency (WCMCAA)	100,543	88.91%	0.11%	2.90%	8.08%
Bates County, MO	6,951	87.44%	0.04%	2.95%	9.57%
Benton County, MO	6,772	91.36%	0.04%	4.86%	3.74%
Cass County, MO	50,563	90.08%	0.03%	1.89%	7.99%
Cedar County, MO	5,002	86.51%	0.30%	4.30%	8.90%
Henry County, MO	9,241	93.60%	0.19%	1.54%	4.66%
Hickory County, MO	2,541	91.15%	0.00%	5.27%	3.58%
Morgan County, MO	7,492	84.37%	0.36%	3.87%	11.40%
St. Clair County, MO	3,637	89.08%	0.33%	3.46%	7.12%
Vernon County, MO	8,344	80.60%	0.23%	6.14%	13.04%
Missouri	2,782,523	87.43%	1.04%	3.05%	8.48%
United States	127,996,109	81.52%	3.87%	4.20%	10.41%

Data Source: US Census Bureau, American Community Survey, 2017-21.

WHITE NON-HISPANIC COMMUTERS

This indicator shows the method of transportation white non-Hispanic workers used to travel to work for the report area. Of the 64,203 white non-Hispanic workers in the report area, 84.75% drove to work. 0.19% of all workers reported that they used some form of public transportation, while others used some optional means including 3.61% walking or riding bicycles, and 11.45% worked from home.

Report Area	Workers 16 and up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
West Central Missouri Community Action Agency (WCMCAA)	64,203	84.75%	0.19%	3.61%	11.45%
Bates County, MO	4,081	79.44%	0.07%	4.63%	15.85%
Benton County, MO	4,037	88.63%	0.07%	6.27%	5.03%
Cass County, MO	26,068	83.97%	0.07%	2.64%	13.33%
Cedar County, MO	3,726	81.64%	0.40%	6.47%	11.49%
Henry County, MO	8,275	93.22%	0.22%	1.41%	5.15%
Hickory County, MO	1,633	94.24%	0.37%	0.61%	4.78%
Morgan County, MO	6,175	80.87%	0.44%	4.91%	13.78%
St. Clair County, MO	2,493	84.80%	0.48%	4.81%	9.91%
Vernon County, MO	7,715	81.70%	0.26%	5.13%	12.91%
Missouri	2,353,298	88.35%	0.49%	2.73%	8.43%
United States	95,511,828	82.88%	2.52%	3.89%	10.71%

Data Source: US Census Bureau, American Community Survey, 2017-21.

HISPANIC COMMUTERS

This indicator shows the method of transportation Hispanic workers used to travel to work for the report area. Of the 1,681 Hispanic workers in the report area, 86.14% drove to work. 0.00% of all workers reported that they used some form of public transportation, while others used some optional means including 0.30% walking or riding bicycles, and 13.56% worked from home.

Report Area	Workers 16 and up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
West Central Missouri Community Action Agency (WCMCAA)	1,681	86.14%	0.00%	0.30%	13.56%
Bates County, MO	No data	No data	No data	No data	No data
Benton County, MO	No data	No data	No data	No data	No data
Cass County, MO	1,681	86.14%	0.00%	0.30%	13.56%
Cedar County, MO	No data	No data	No data	No data	No data
Henry County, MO	No data	No data	No data	No data	No data
Hickory County, MO	No data	No data	No data	No data	No data
Morgan County, MO	No data	No data	No data	No data	No data
St. Clair County, MO	No data	No data	No data	No data	No data
Vernon County, MO	No data	No data	No data	No data	No data
Missouri	128,396	87.82%	1.12%	4.62%	6.44%
United States	28,317,021	83.50%	5.41%	4.80%	6.29%

Data Source: US Census Bureau, American Community Survey, 2017-21.

QUALITATIVE DATA:

CUSTOMER SATISFACTION

PURPOSE AND POLICY

Individuals will be given the opportunity to provide feedback on their experience(s) as customers of West Central. Customer feedback is utilized to assess processes and to identify opportunities for improvement. The West Central Customer Satisfaction survey is conducted in accordance with this policy/procedure.

Each agency customer receiving assistance at any of West Central's facilities (including the Mobile Action Center) or virtually is asked to complete the customer satisfaction survey. A paper survey may be provided, or the customer may be asked to complete the survey electronically. The Public Relations Director, with the assistance of IT as needed, is responsible for assuring electronic availability of the survey. Each survey is to remain anonymous. The survey does not require contact information.

Surveys can be left at any West Central location, mailed to the West Central's central office at 112 W. 4th St. in Appleton City, MO 64724 or be completed electronically.

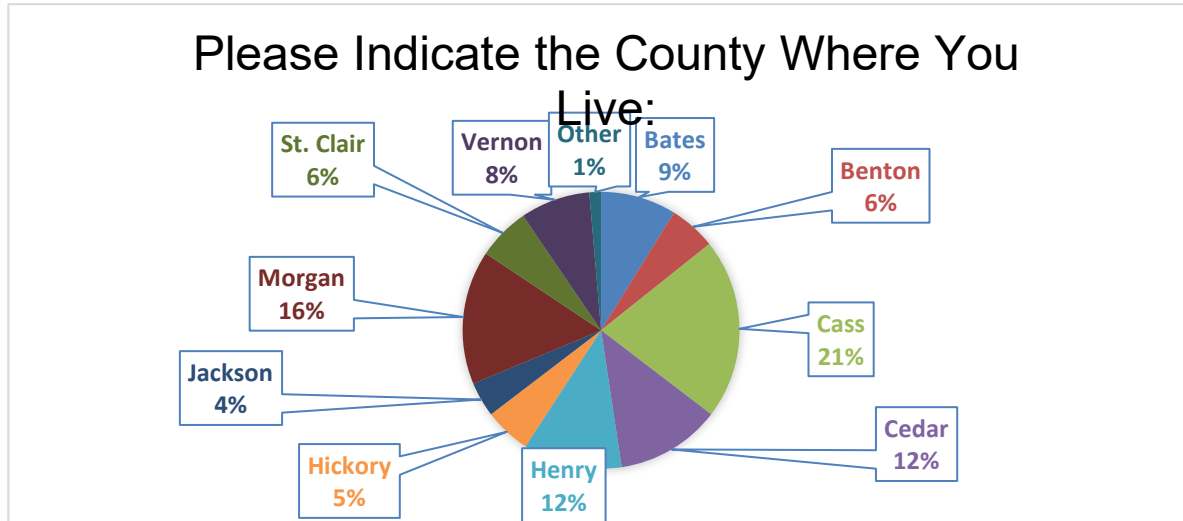
Paper surveys are entered manually into Survey Monkey by West Central staff.

The Chief Development and Compliance Officer will run a report from Survey Monkey at least quarterly. This feedback report will be reviewed by the West Central Leadership Team who will address negative feedback by discussing, formulating and creating strategies, policies and procedures to improve customer satisfaction. Positive feedback will be shared with the appropriate Unit Chief, program staff member, etc. to assure proper recognition is received by those who deserve to receive it. Customer satisfaction data will be reported to the West Central Board quarterly. Results will also be shared with funders as requested.

Unit Chiefs will share customer satisfaction data with program staff at least quarterly. Staff input into service improvements related to this data will be sought. If changes to programs are recommended, a plan will be developed by the appropriate Unit Chief in consultation with program staff and the Leadership Team.

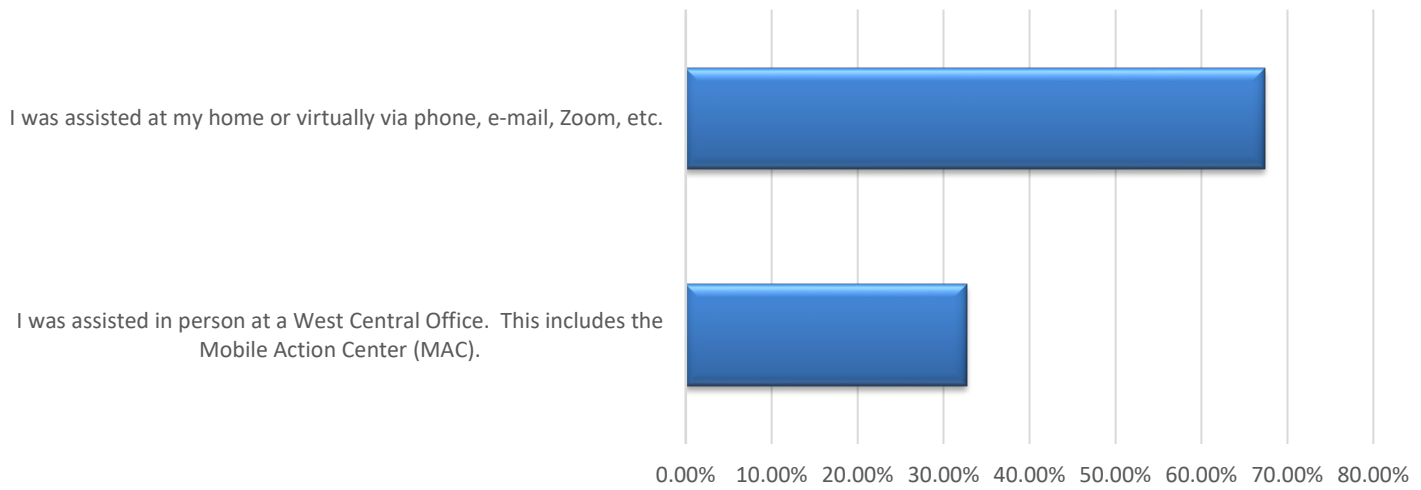
CUSTOMER SATISFACTION RESULTS

PLEASE INDICATE THE COUNTY WHERE YOU LIVE:



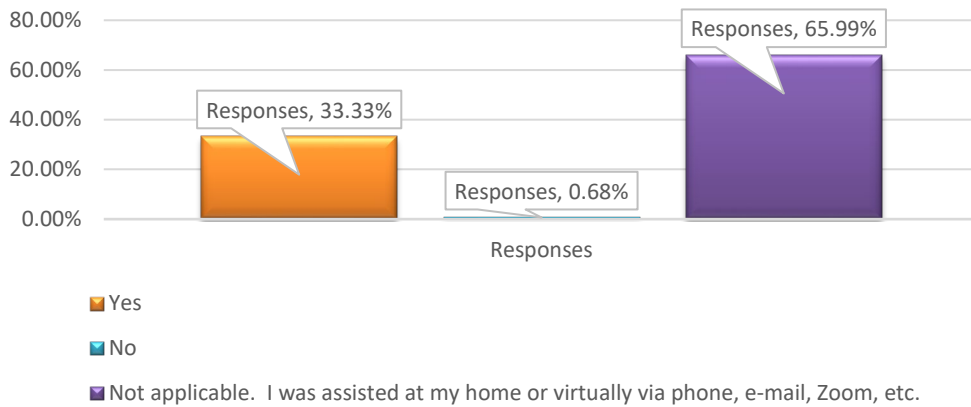
ANSWER CHOICES	RESPONSES	
Bates	8.84%	13
Benton	5.44%	8
Cass	21.09%	31
Cedar	12.24%	18
Henry	11.56%	17
Hickory	5.44%	8
Jackson	4.08%	6
Morgan	15.65%	23
St. Clair	6.12%	9
Vernon	8.16%	12
Other	1.36%	2
TOTAL		147

Please mark only one response.



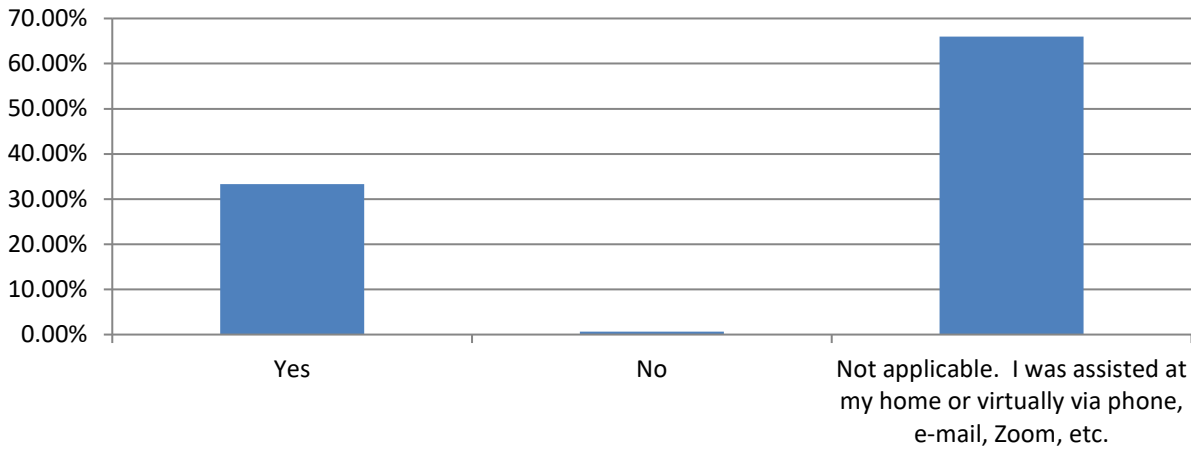
ANSWER CHOICES	RESPONSES	
I was assisted in person at a West Central Office. This includes the Mobile Action Center (MAC).	32.65%	48
I was assisted at my home or virtually via phone, e-mail, Zoom, etc.	67.35%	99
TOTAL		147

I felt welcome when I entered the building.



ANSWER CHOICES	RESPONSES	
Yes	33.33%	49
No	0.68%	1
Not applicable. I was assisted at my home or virtually via phone, e-mail, Zoom, etc.	65.99%	97
TOTAL		147

The facility was clean.



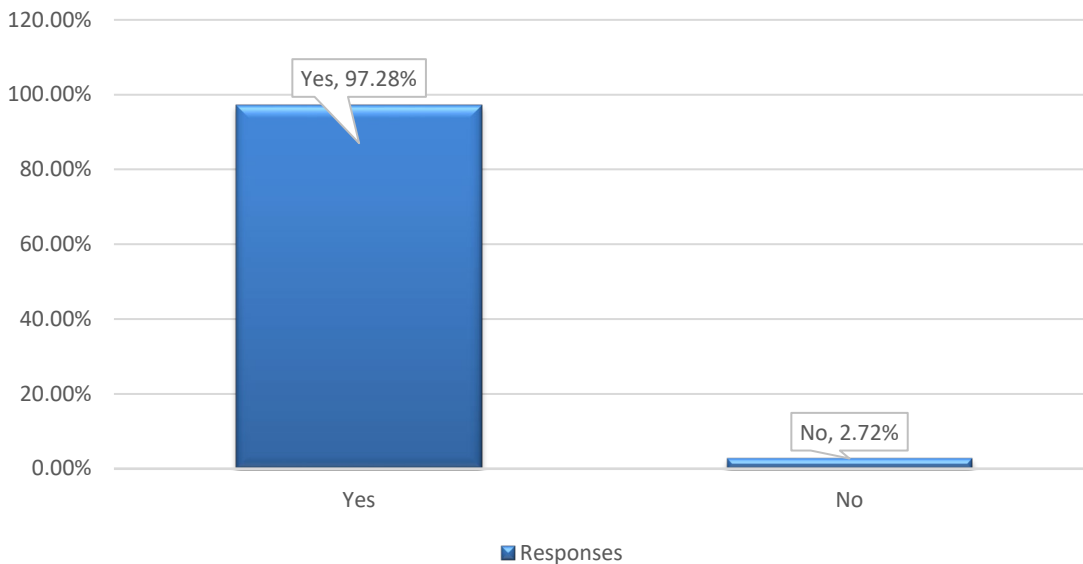
ANSWER CHOICES

RESPONSES

Yes	33.33%	49
No	0.68%	1
Not applicable. I was assisted at my home or virtually via phone, e-mail, Zoom, etc.	65.99%	97

TOTAL 147

I was helped in a timely manner.



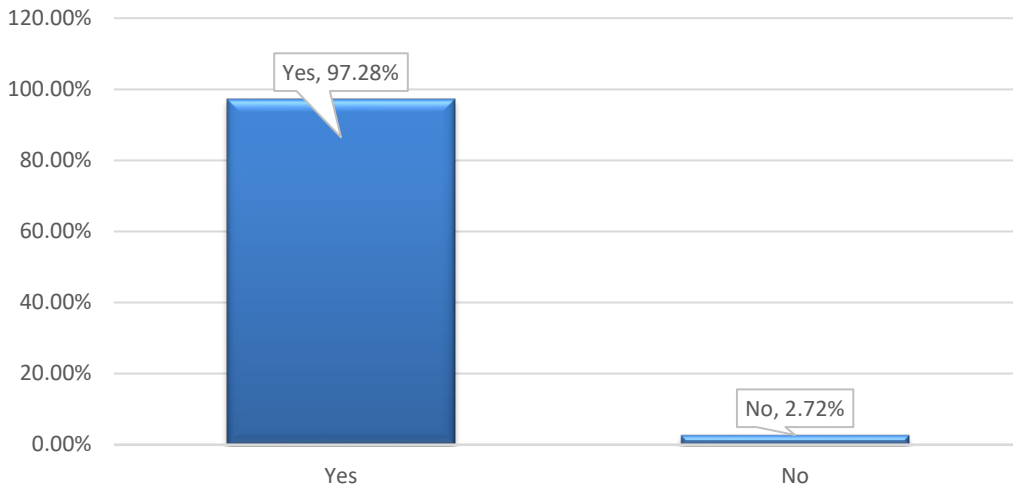
ANSWER CHOICES

RESPONSES

Yes	97.28%	143
No	2.72%	4

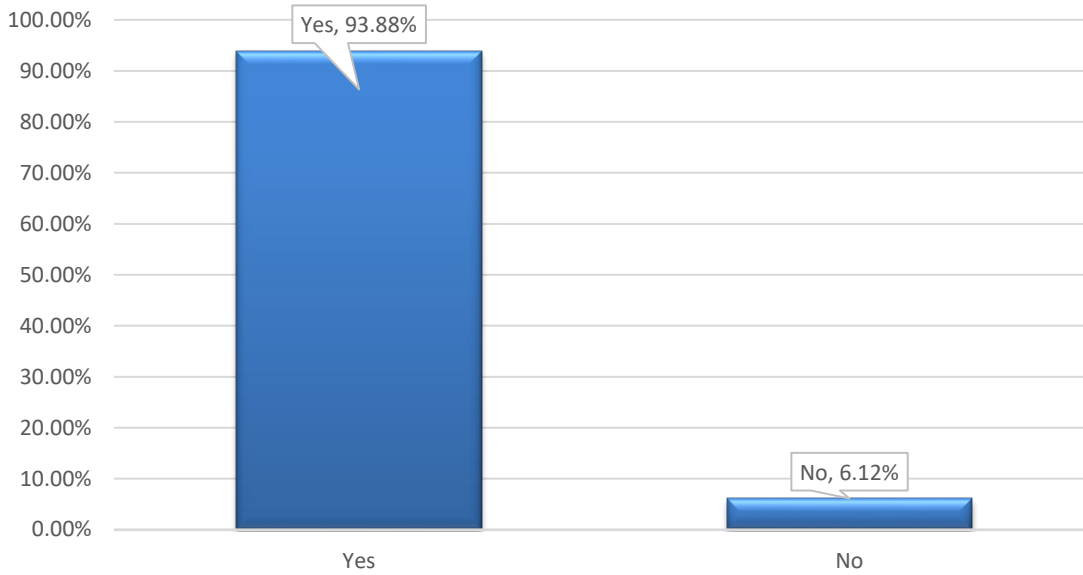
TOTAL 147

I was treated with respect.



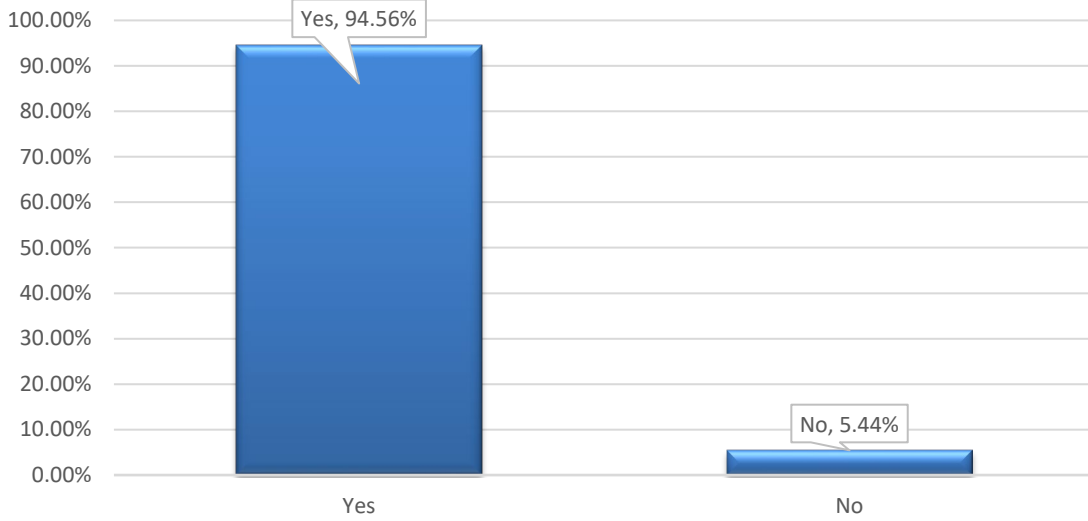
ANSWER CHOICES	RESPONSES	
Yes	97.28%	143
No	2.72%	4
TOTAL		147

My needs were met.



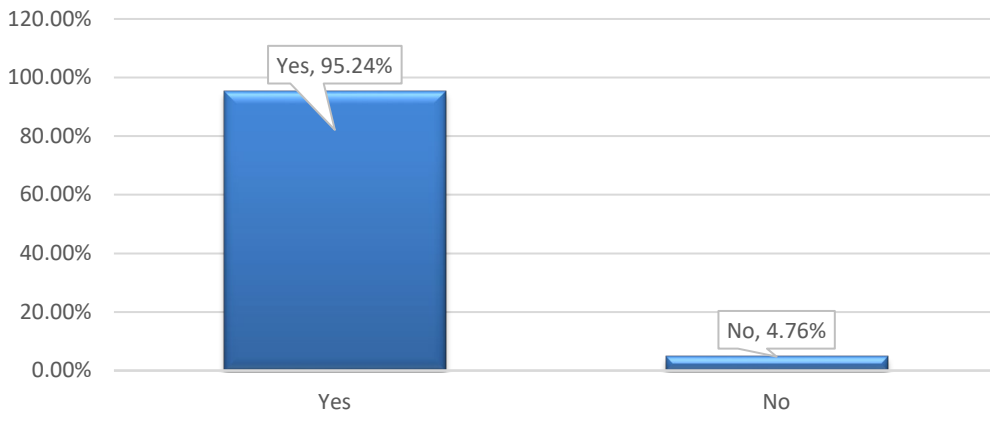
ANSWER CHOICES	RESPONSES	
Yes	93.88%	138
No	6.12%	9
TOTAL		147

I was informed about the programs and services offered by the Agency.



ANSWER CHOICES	RESPONSES	
Yes	94.56%	139
No	5.44%	8
TOTAL		147

I would recommend West Central to my friends and family members.



ANSWER CHOICES	RESPONSES	
Yes	95.24%	140
No	4.76%	7
TOTAL		147

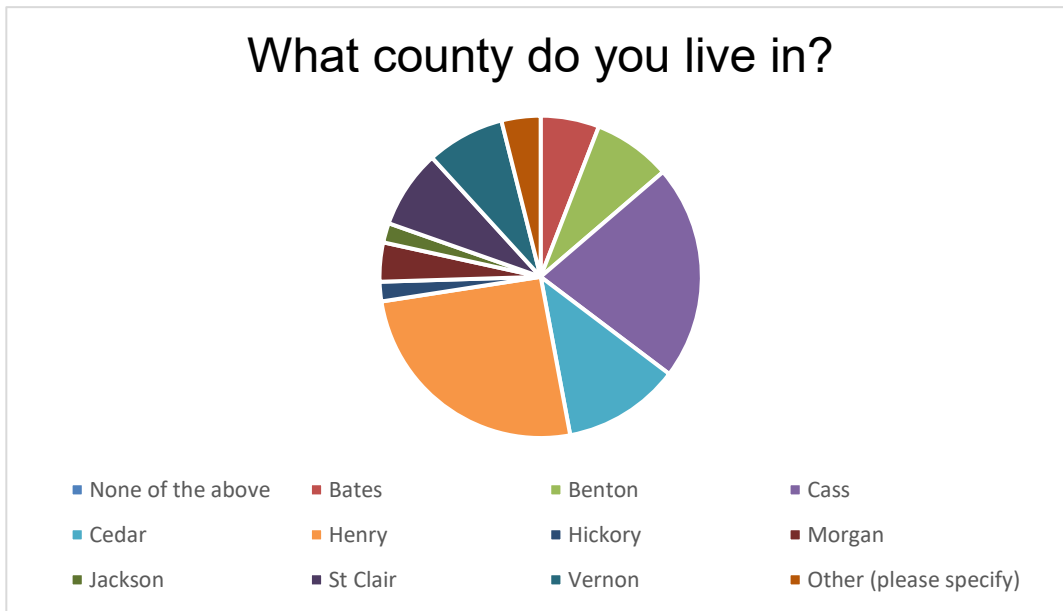
INDIVIDUALS AND FAMILIES

METHODOLOGY

Standard 1.2 – West Central analyzes information collected directly from low-income individuals as part of the community assessment.

The Community Needs Assessment Survey – Individuals and Families was directly distributed to low-income individuals and key stakeholders (sectors) in the community. Surveys were distributed and collected in both paper and virtual formats. Data was input directly by respondents and by staff for surveys submitted in paper form. Collected data was analyzed by staff and the Board of Directors. The following tables and charts are results.

QUESTION 1: WHAT COUNTY DO YOU LIVE IN?

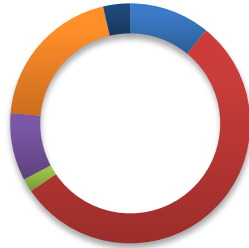


What county do you live in?

Answer Choices	Responses	
None of the above	0.00%	0
Bates	5.88%	3
Benton	7.84%	4
Cass	21.57%	11
Cedar	11.76%	6
Henry	25.49%	13
Hickory	1.96%	1
Morgan	3.92%	2
Jackson	1.96%	1
St Clair	7.84%	4
Vernon	7.84%	4
Other (please specify)	3.92%	2
Answered		51
Skipped		0

QUESTION 2: WHICH OF THE FOLLOWING DESCRIBES YOUR ROLE IN COMMUNITY ACTION?

Which of the following describes your role in community action? (Check all that apply)

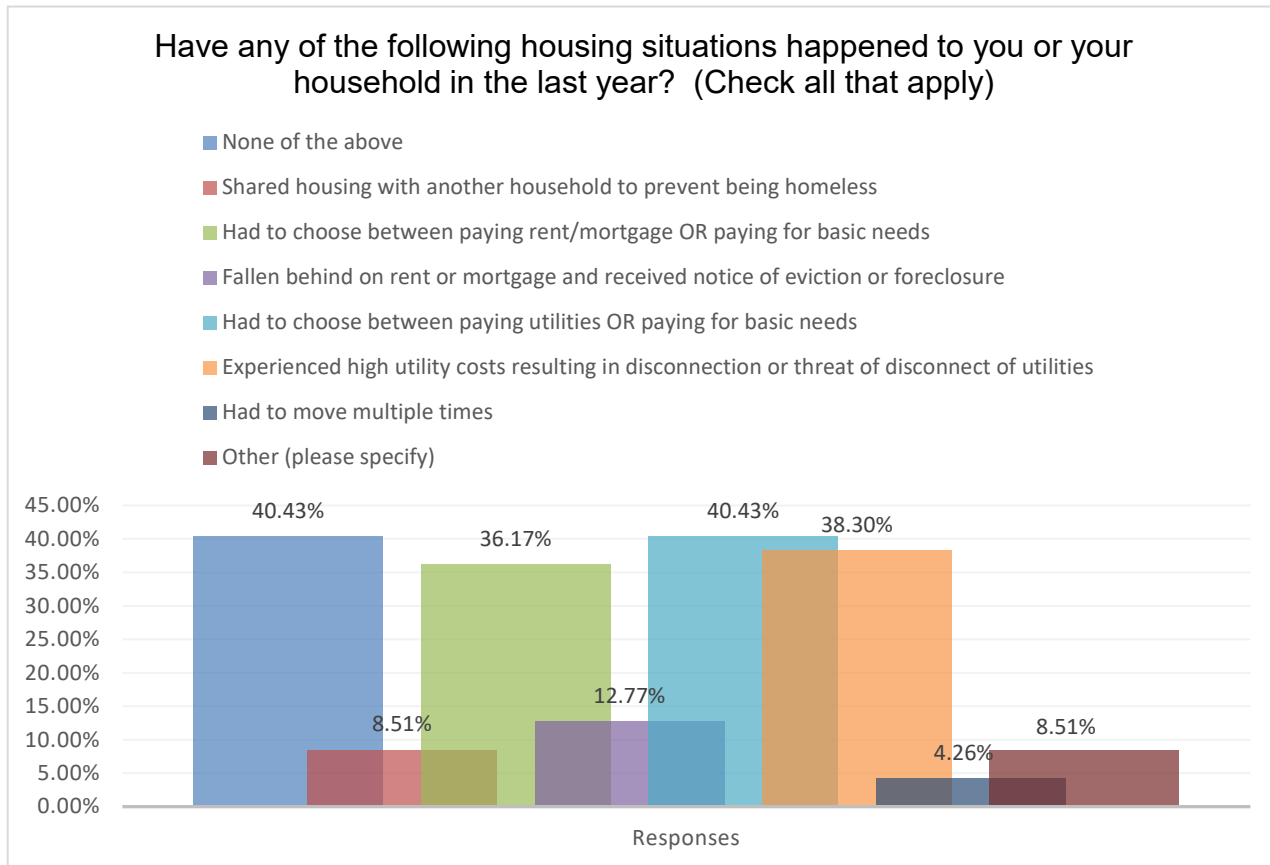


- None of the above
- Participant (person seeking or receiving services)
- Volunteer
- Staff Member
- Board Member
- Community Member
- Other (please specify)

Which of the following describes your role in community action? (Check all that apply)

Answer Choices	Responses	
None of the above	12.24%	6
Participant (person seeking or receiving services)	61.22%	31
Volunteer	2.04%	1
Staff Member	10.20%	5
Board Member	0.00%	0
Community Member	22.45%	11
Other (please specify)	4.08%	2
		4
	Answered	9
	Skipped	2

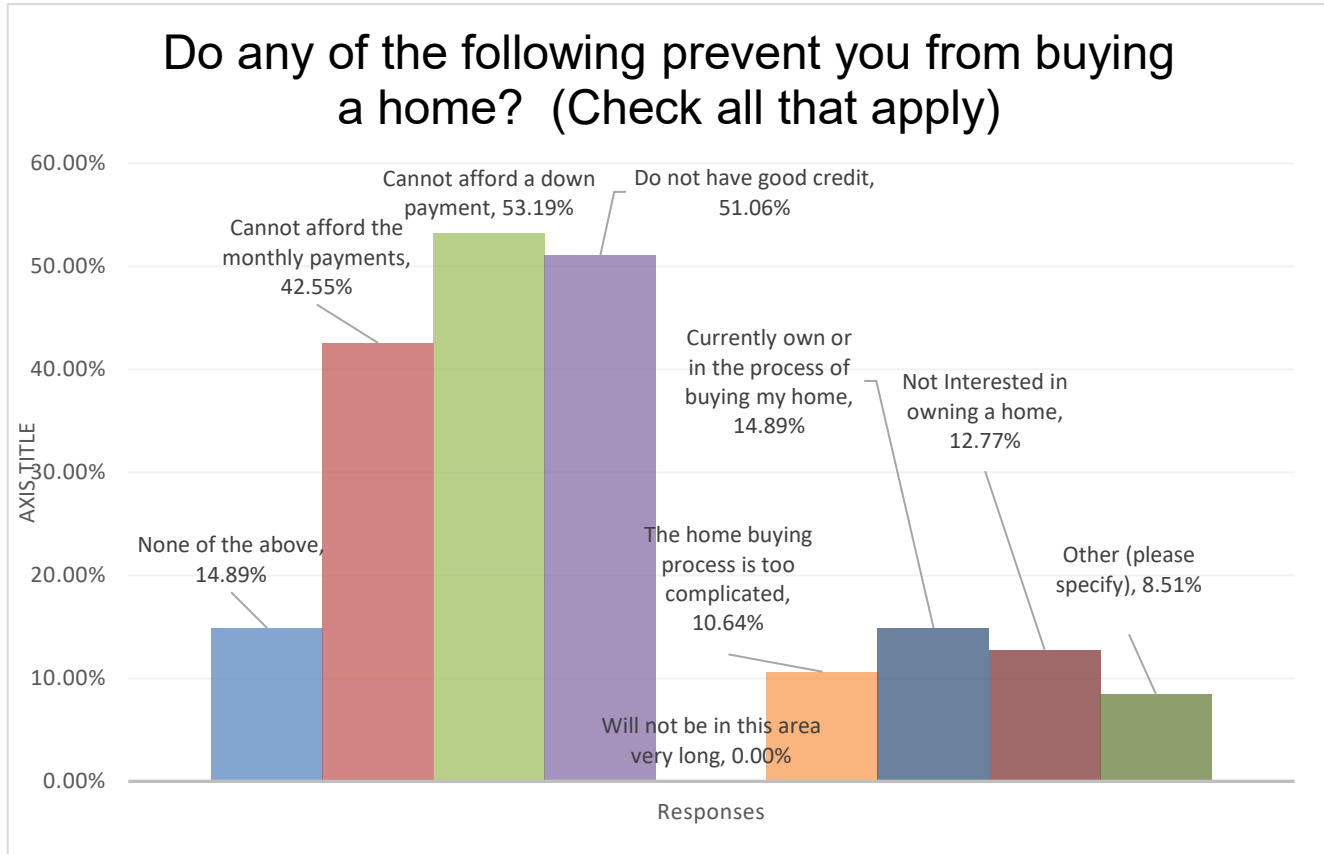
QUESTION 3: HAVE ANY OF THE FOLLOWING HOUSING SITUATIONS HAPPENED TO YOU OR YOUR HOUSEHOLD IN THE LAST YEAR?



Have any of the following housing situations happened to you or your household in the last year? (Check all that apply)

Answer Choices	Responses
None of the above	40.43% 19
Shared housing with another household to prevent being homeless	8.51% 4
Had to choose between paying rent/mortgage OR paying for basic needs	36.17% 17
Fallen behind on rent or mortgage and received notice of eviction or foreclosure	12.77% 6
Had to choose between paying utilities OR paying for basic needs	40.43% 19
Experienced high utility costs resulting in disconnection or threat of disconnect of utilities	38.30% 18
Had to move multiple times	4.26% 2
Other (please specify)	
Needing to get ac unit fixed lost air and almost heat	
Growing family not enough space	
Physical health decline due to Covid and as a result, failed my inspection. I passed it the 2nd or 3rd time.	
Living with family	8.51% 4
	Answered 47
	Skipped 4

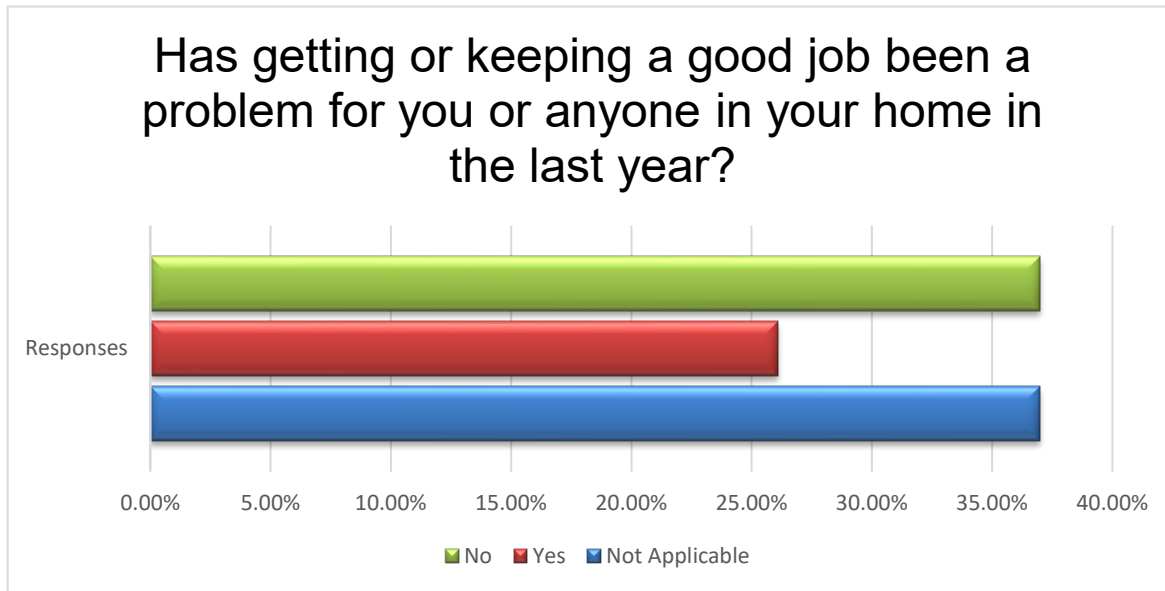
QUESTION 4: DO ANY OF THE FOLLOWING PREVENT YOU FROM BUYING A HOME?



**Do any of the following prevent you from buying a home?
(Check all that apply)**

Answer Choices	Responses	
None of the above	14.89%	7
Cannot afford the monthly payments	42.55%	20
Cannot afford a down payment	53.19%	25
Do not have good credit	51.06%	24
Will not be in this area very long	0.00%	0
The home buying process is too complicated	10.64%	5
Currently own or in the process of buying my home	14.89%	7
Not Interested in owning a home	12.77%	6
Other (please specify)		
Need help with buying		
Disabled so can't take care of it by myself.		
We have property in which to put a house on but most places want you to pay out right all at once and won't allow payments		
Unemployed	8.51%	4
	Answered	47
	Skipped	4

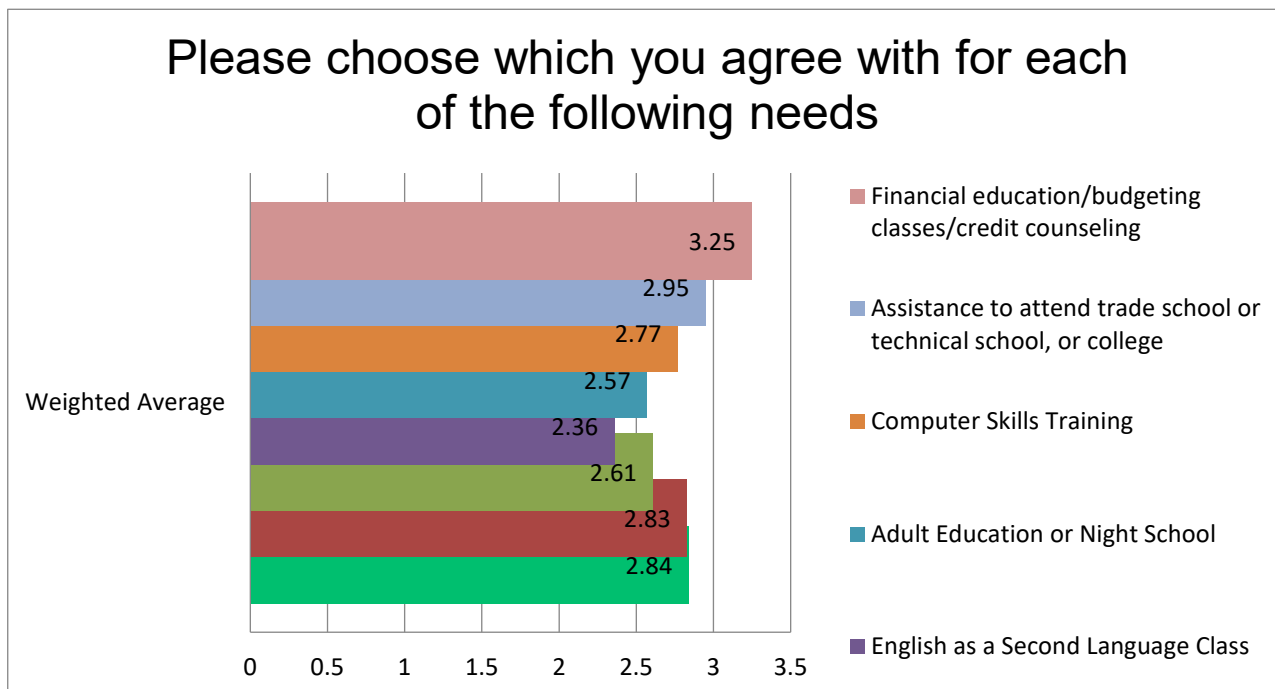
QUESTION 5: HAS GETTING OR KEEPING A GOOD JOB BEEN A PROBLEM FOR YOU OR ANYONE IN YOUR HOME IN THE LAST YEAR?



Has getting or keeping a good job been a problem for you or anyone in your home in the last year?

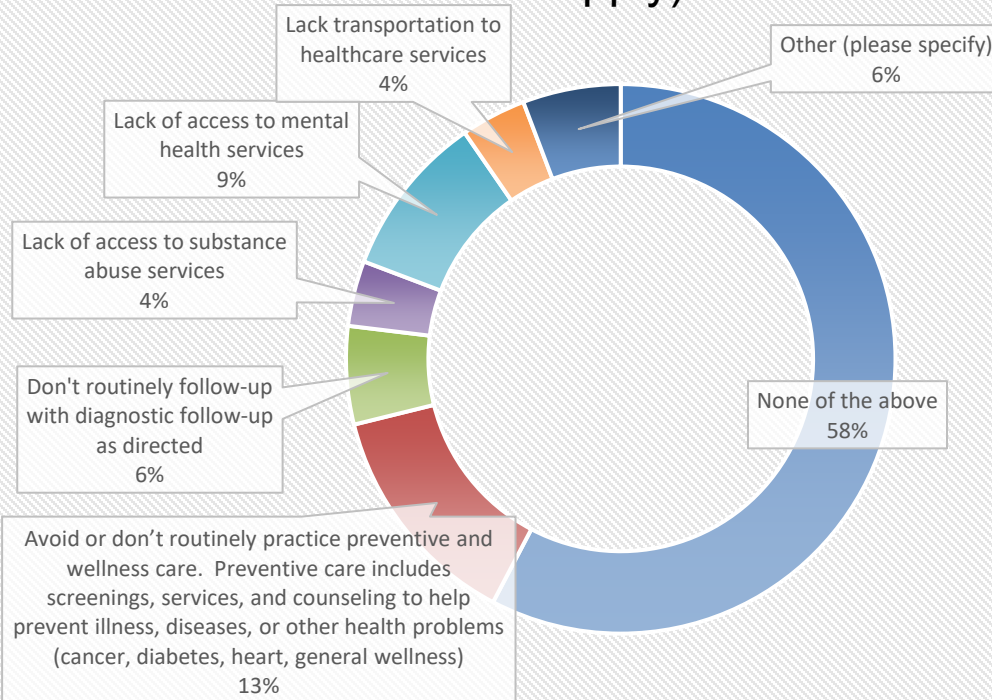
Answer Choices	Responses	Count
Not Applicable	36.96%	17
Yes	26.09%	12
No	36.96%	17
Answered		46
Skipped		5

QUESTION 6: PLEASE CHOOSE WHICH YOU AGREE WITH FOR EACH OF THE FOLLOWING NEEDS



QUESTION 7: HAVE YOU OR SOMEONE IN YOUR HOUSEHOLD EXPERIENCED ANY OF THE FOLLOWING ISSUES RELATED TO HEALTH AND WELLNESS IN THE LAST YEAR?

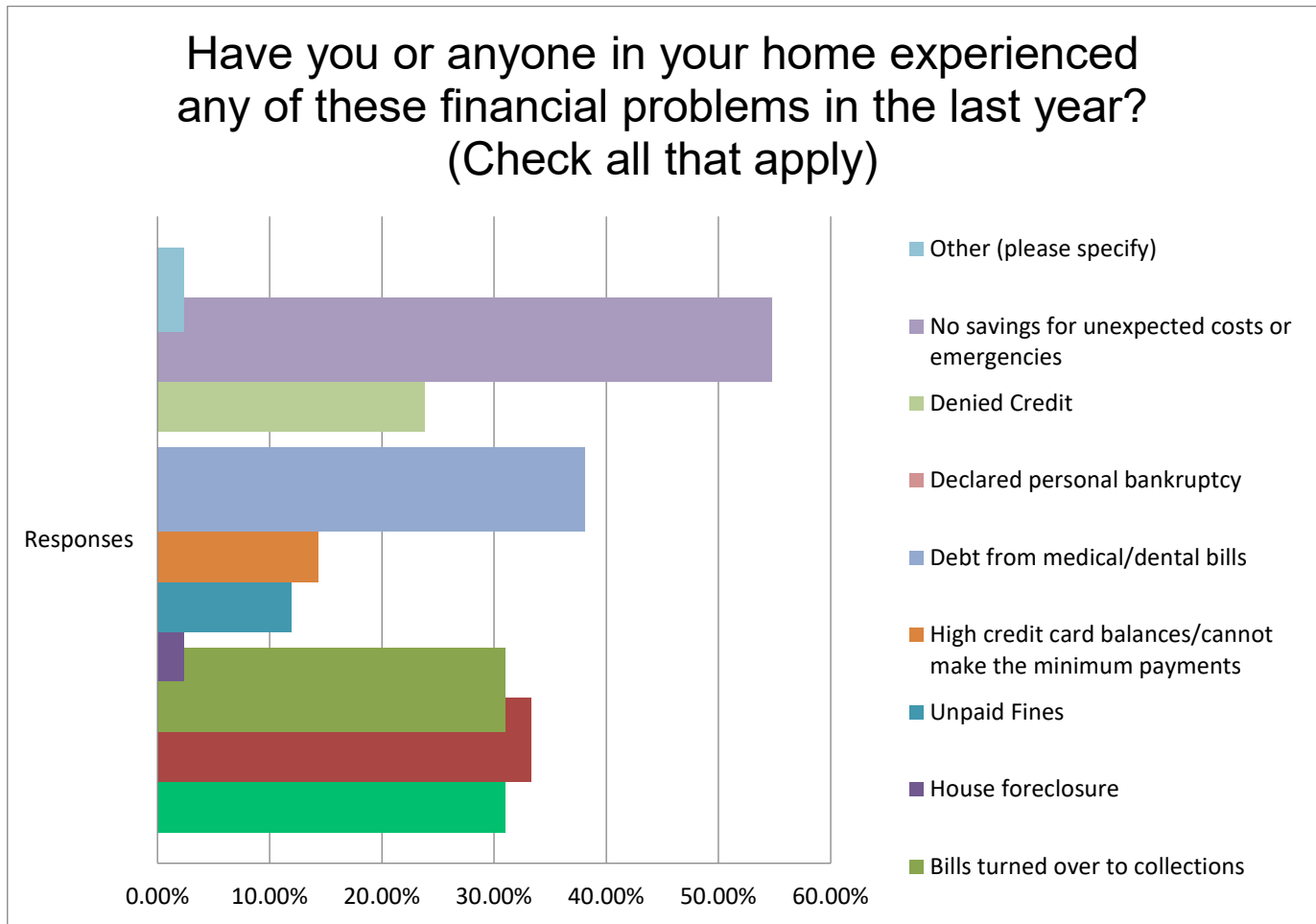
Have you or someone in your household experienced any of the following issues related to health and wellness in the last year? (Check all that apply)



Have you or someone in your household experienced any of the following issues related to health and wellness in the last year? (Check all that apply)

None of the above	75.00%	30
Avoid or don't routinely practice preventive and wellness care. Preventive care includes screenings, services, and counseling to help prevent illness, diseases, or other health problems (cancer, diabetes, heart, general wellness)	17.50%	7
Don't routinely follow-up with diagnostic follow-up as directed	7.50%	3
Lack of access to substance abuse services	5.00%	2
Lack of access to mental health services	12.50%	5
Lack transportation to healthcare services	5.00%	2
Other (please specify) Health insurance is unaffordable Transportation and time When Dr. referred me to a specialist due to certain issues, it was always one that wouldn't accept my Medicaid plan.	7.50%	3
	Answered: 40 Skipped: 11	

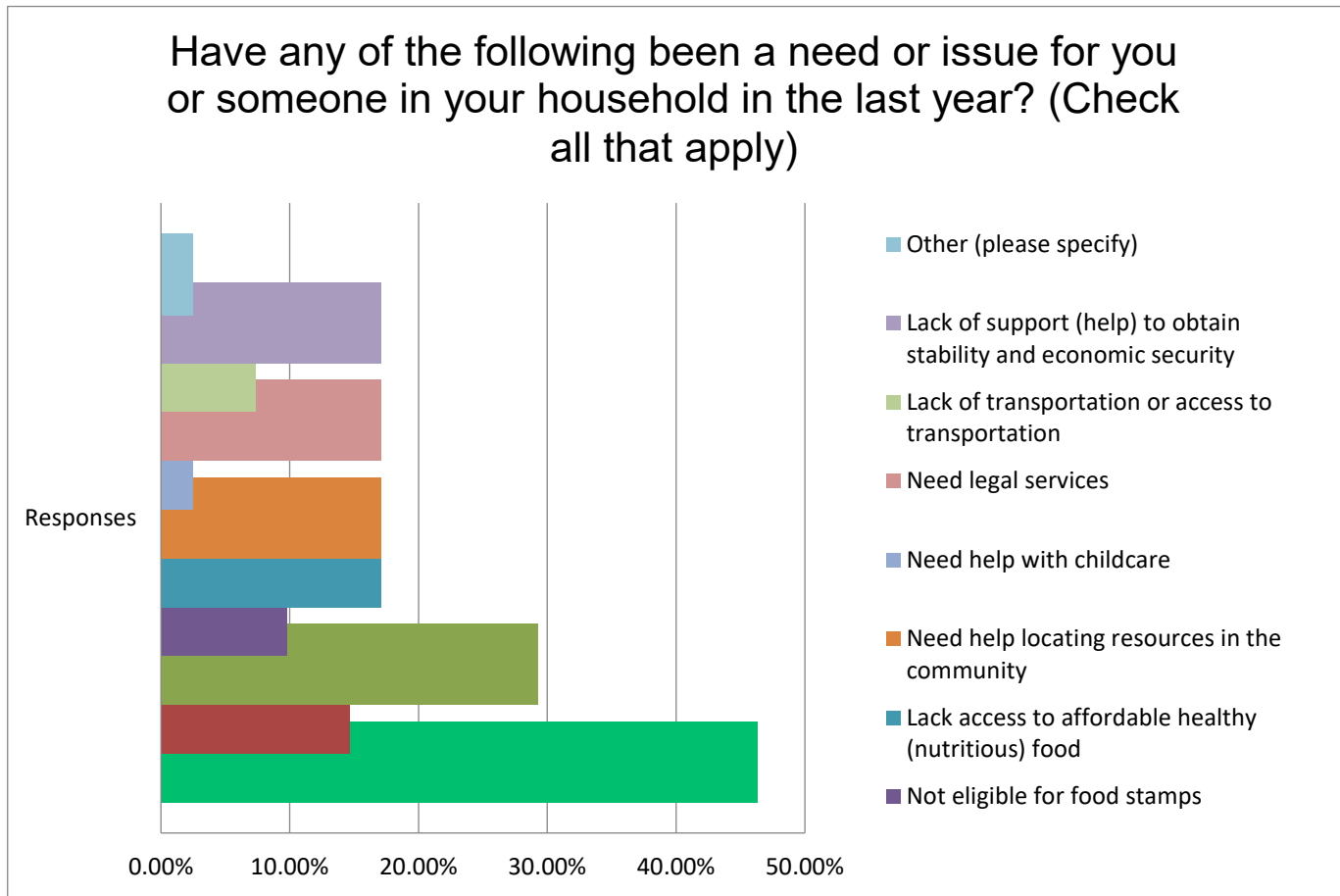
QUESTION 8: HAVE YOU OR ANYONE IN YOUR HOME EXPERIENCED ANY OF THESE FINANCIAL PROBLEMS IN THE LAST YEAR?



Have you or anyone in your home experienced any of these financial problems in the last year? (Check all that apply)

None of the above	30.95%	13
Not able to meet basic needs	33.33%	14
Bills turned over to collections	30.95%	13
House foreclosure	2.38%	1
Unpaid Fines	11.90%	5
High credit card balances/cannot make the minimum payments	14.29%	6
Debt from medical/dental bills	38.10%	16
Declared personal bankruptcy	0.00%	0
Denied Credit	23.81%	10
No savings for unexpected costs or emergencies	54.76%	23
Other (please specify)		
Car emergencies	2.38%	1
Answered		42
Skipped		9

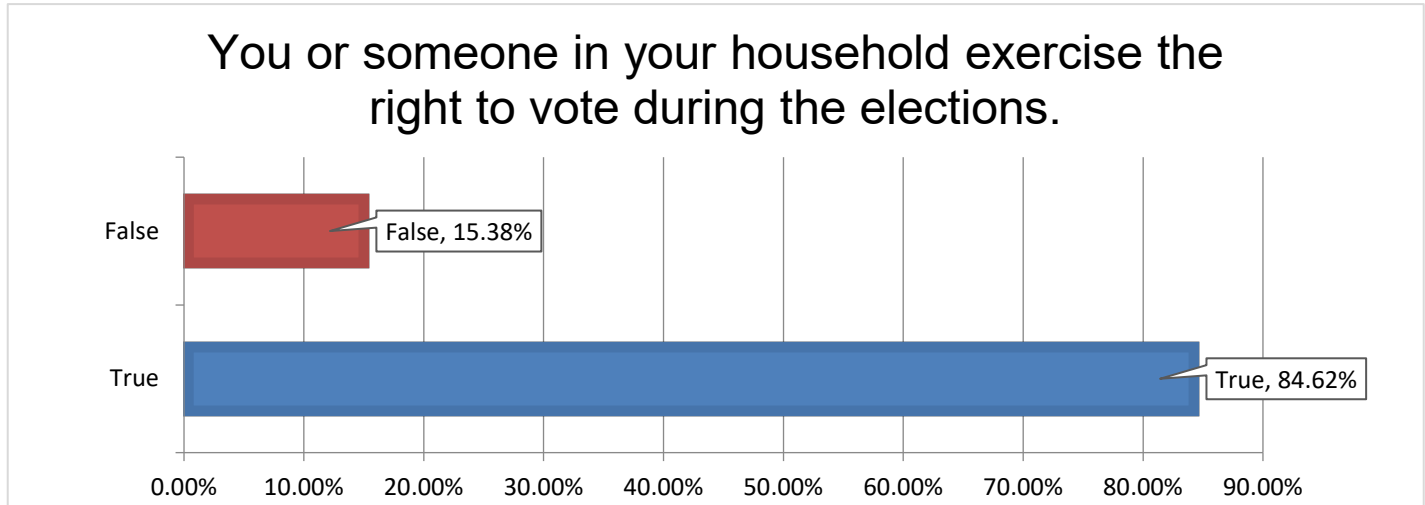
QUESTION 9: HAVE ANY OF THE FOLLOWING BEEN A NEED OR ISSUE FOR YOU OR SOMEONE IN YOUR HOUSEHOLD IN THE LAST YEAR?



Have any of the following been a need or issue for you or someone in your household in the last year? (Check all that apply)

None of the above	46.34%	19
Hunger because there was not enough food	14.63%	6
Food stamps run out before end of month	29.27%	12
Not eligible for food stamps	9.76%	4
Lack access to affordable healthy (nutritious) food	17.07%	7
Need help locating resources in the community	17.07%	7
Need help with childcare	2.44%	1
Need legal services	17.07%	7
Lack of transportation or access to transportation	7.32%	3
Lack of support (help) to obtain stability and economic security	17.07%	7
Other (please specify)		
I can take it off the stamps because I didn't send in the yellow paper but I did not receive it when I tried to call to get one sent to me so that I could turn a new one in I couldn't get through to anybody so they got shut off and I'm just SOL	2.44%	1
Answered	41	
Skipped	10	

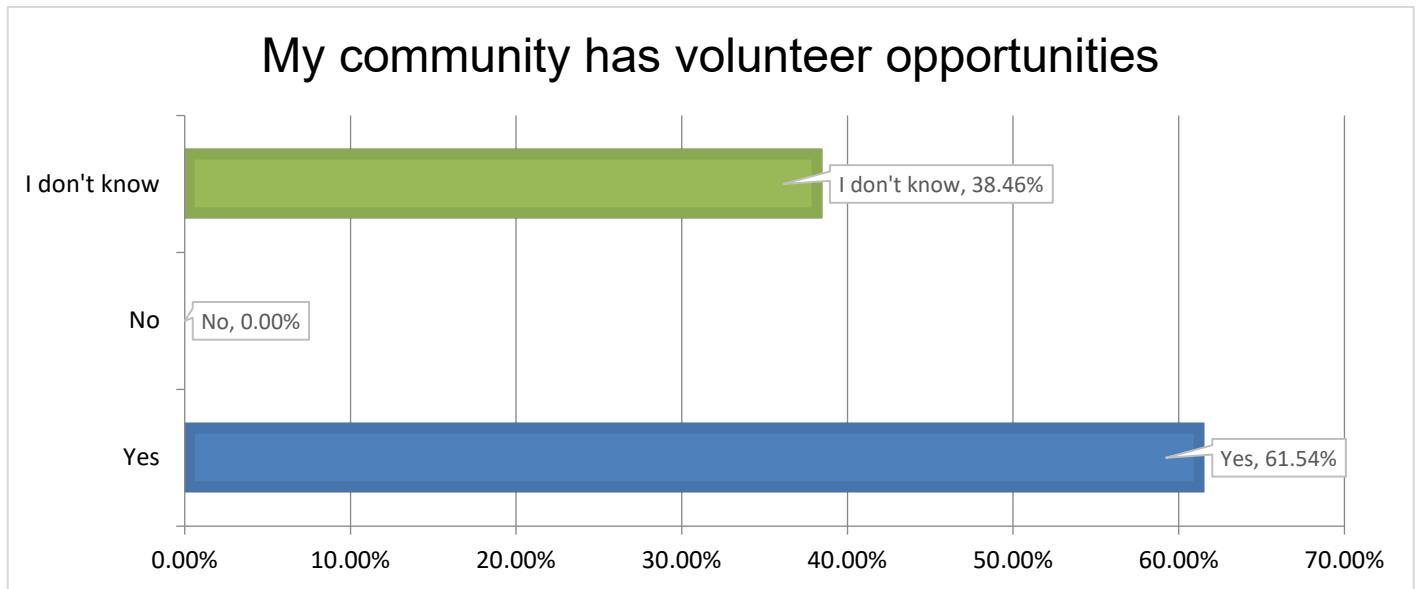
QUESTION 10: YOU OR SOMEONE IN YOUR HOUSEHOLD EXCERSICE THE RIGHT TO VOTE DURING THE ELECTIONS



You or someone in your household exercise the right to vote during the elections.

Answer Choices	Responses	
True	84.62%	33
False	15.38%	6
Answered		39
Skipped		12

QUESTION 11: MY COMMUNITY HAVE VOLUNTEER OPPORTUNITIES



My community has volunteer opportunities

Answer Choices	Responses	
Yes	61.54%	24
No	0.00%	0
I don't know	38.46%	15
Answered		39
Skipped		12

QUESTION 12: WHAT DO YOU LIKE MOST ABOUT YOUR COMMUNITY?



Response Word Cloud for Question 12

What do you like most about your community?		Answered	26
		Skipped	25
Responses			
The people			
affordable rent			
Love the people			
I love living here			
I like walking around and seeing all the pretty flowers			
That it is small.			
Nice Neighbors			
It's familiar to me, but that's it. Clinton simply isn't what it used to be.			
People help when needed around town and donate			
I like that it is quiet, kid friendly and it is close to the hospital			
The area			
The churches			
The help when willing to			
The people willing to help in our community			
Small town feel.			
It's a very quiet friendly community			
Small town			
It's not too large.			
Caring people, having maintenance to take care of things and good neighbors			
it's smaller and not a big city			
I don't			
Small town			
People helping people. Smaller community.			
Unsure			
That I live in my own space.			
The people that help the ones in need			

QUESTION 13: WHAT IS ONE THING YOU WOULD CHANGE IN YOUR COMMUNITY?



What is ONE thing you would CHANGE in your community?	
	Answered 26
	Skipped 25
Responses	
More jobs	
nothing	
More handicap spaces at Walmart	
Nothing	
Put something in for the younger people to do. I remember when you could go on the square and all the kids were there. Now you can go up there and there is hardly anyone there.	
Drugs	
Better Roads	
Help for substance abusers and the homeless. Also, better quality food available at the local food pantry for myself.	
More help for food or housing	
That there would be more stores closer in walking distance for people without transportation	
More health facilities like community gyms	
Help the people that don't want to work! They need to get a job!	
More help less judgment	
More people willing to volunteer instead of just complaining about what needs done	
Some unsavory neighbors	
More cooperation	
The homeless situation and lack of jobs	
Bring back the get togethers.	
city manager	
Change the city/county workers (mayor, city workers etc.) taxi service that run longer hours also need streets fixed	
More for the kids to do teenagers wise help keeps them out of trouble.	
Better place for adolescents to hang out	
More sidewalks. More fun activities that include being active.	
More things for kids and teens to do!	
Not having to worry about my bills.	
More food pantries and clothing pantries	

QUESTION 14: WHAT IS THE BIGGEST CHALLENGE FOR YOUTH?

What is the BIGGEST challenge for YOUTH?		
	Answered	26
	Skipped	25
Responses		
Bad and or single parent homes		
I have no answer at this time		
Finding things to do in Warsaw		
N/A		
Nothing for them to do.		
Finding legal activities to partake in.		
Those youth who are from poor families who are abusing drugs and don't care about their children's welfare. Food insecurity and many youth are homeless.		
Not enough things to do.		
There needs to be more activities and fun stuff to do for the youth		
Staying active		
Motivating them to work.		
Nothing to do so do thing and get into trouble		
No extra activities for them to do that doesn't involve sports		
Staying in school		
Nothing to do		
Lack of educational opportunities and good jobs to come home to		
Lack of adult support		
Need something for them to do. Activities, classes or something they can be involved in, especially when school is out.		
finding things to do around town that doesn't get them in trouble.		
Not much to do, no pool, parks need more/better equipment. Would be nice for a fence around parks especially if close to busy road (little easier on single parents with more than one child)		
Nothing to do		
I am not sure		
Not enough physical things to do for fun.		
Not enough activities to do or places to go for safe and fun activities		
I'm not sure. Maybe drugs.		
Bullying and finding jobs		

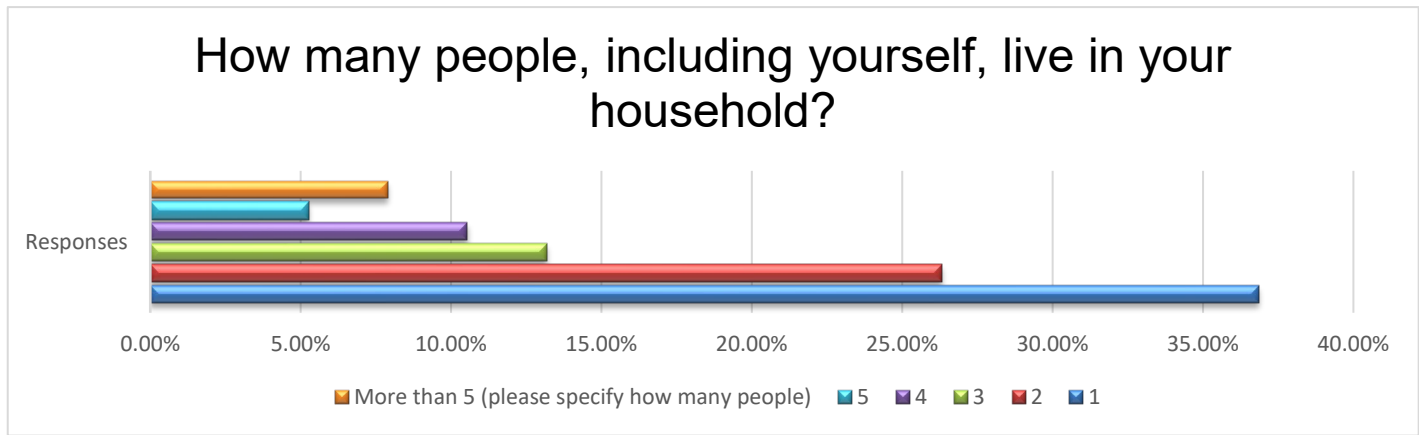
QUESTION 15: WHAT IS THE BIGGEST CHALLENGE FOR ELDERLY?

What is the BIGGEST challenge for ELDERLY?	
	Answered 25
	Skipped 26
Responses	
Houses	
I have no answer at this time	
Making our SS last the whole month	
N/A	
To decide if they are going to be able to pay for their medicine or buy food	
Living on a fixed income.	
lack of adequate income	
High cost of groceries/transportation/no one to check in on them on a regular basis. Food insecurity.	
Housing and food	
There needs to be more accessible places	
Idk	
Transportation	
Not enough help and rude people	
Not enough young people willing to help them learn and understand today's technology	
Financial	
Access to services	
Food and income	
The need for someone to check on them occasionally especially the home bound.	
not sure	
Nursing homes charges too much, some are raising grandkids but yet can't receive no help when they are on disability (make too much for food stamps)	
Getting proper care	
Not enough knowledge of resources offered. Companionship.	
Unsure	
I would say getting the help they need without having to go to a nursing home.	
Very little income and homelessness	

QUESTION 16: WHAT IS THE BIGGEST CHALLENGE FOR INDIVIDUALS AND FAMILIES?

What is the BIGGEST challenge for INDIVIDUALS and FAMILIES?	
Answered	24
Skipped	27
Responses	
Houses	
I have no answer at this time	
High paying jobs in Warsaw	
N/A	
Poverty	
lack of adequate income	
Jobs are scarce in our town. Very low paying jobs such as fast food, Dollar Tree, no benefits, putting food on the table, clothing. So much is needed just for basic needs.	
Housing food	
Financial recourses	
Finances	
Housing, food, utilities	
Not enough help and judgment on them	
Having the mindset that the resources are there and over using them instead of trying to sustain their needs on their own.	
The culture that we are now in, the way the government does some things.	
Childcare	
Housing and utilities	
High costs of everything! I spend more on food this past year than when my kids lived with me. I can only imagine what people with kids are going thru.	
trying to earn enough money to live comfortably	
Finding a big enough home for family size that don't cost an arm and a leg	
The price of everything	
AFFORDABLE housing and better paying jobs.	
Inflation	
I think it is just meeting basic needs.	
Keeping rent bills paid	

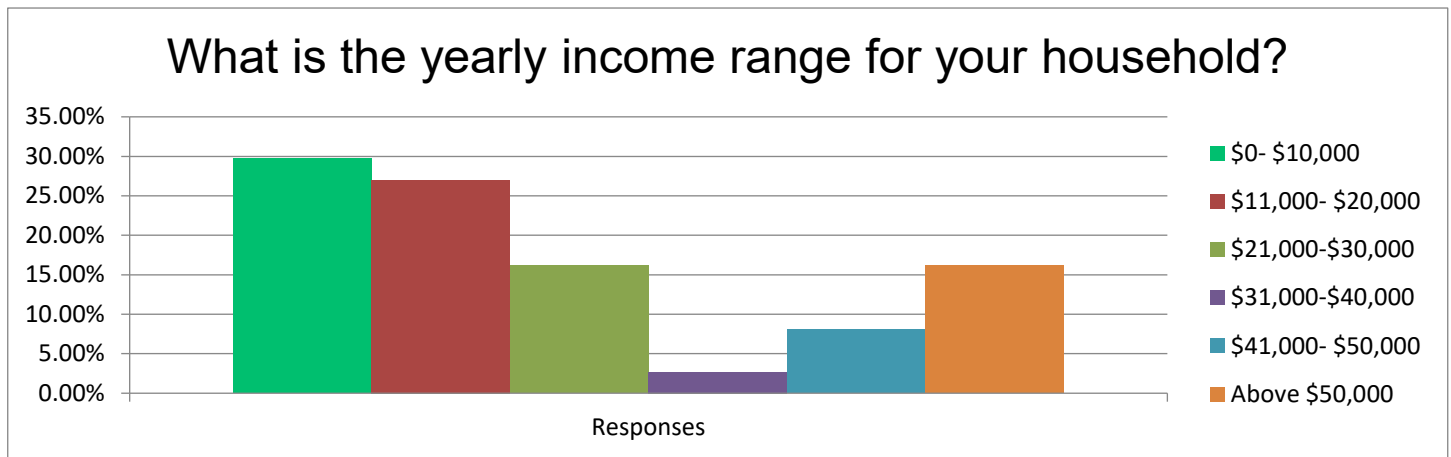
QUESTION 17: HOW MANY PEOPLE, INCLUDING YOURSELF, LIVE IN YOUR HOUSEHOLD?



How many people, including yourself, live in your household?

Answer Choices	Responses	Count
1	36.84%	14
2	26.32%	10
3	13.16%	5
4	10.53%	4
5	5.26%	2
More than 5 (please specify how many people)	7.89%	3
6		
9		
6		
Answered		38
Skipped		13

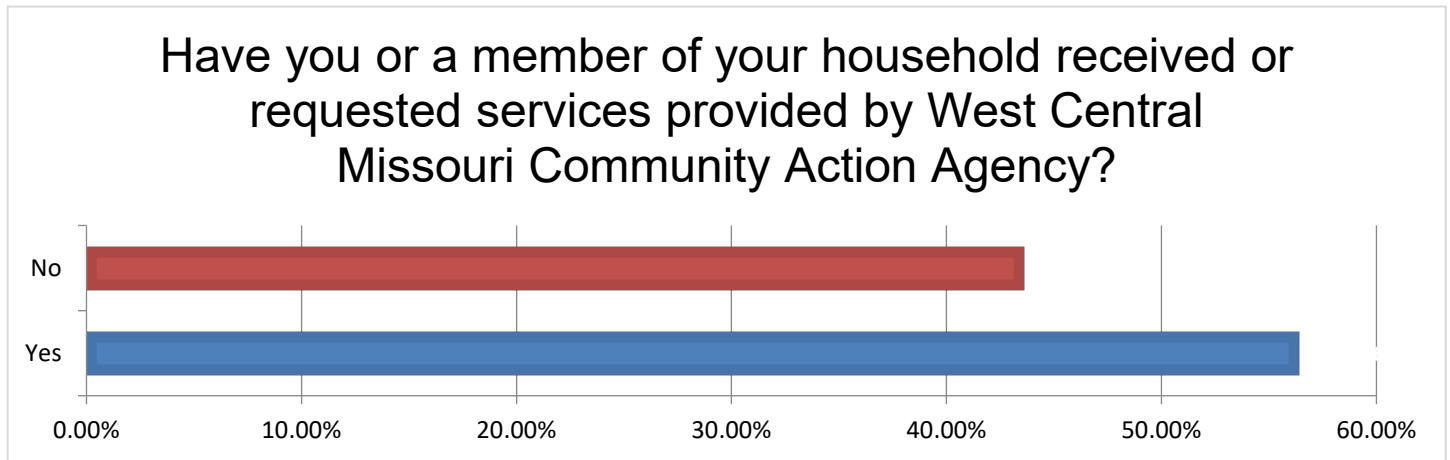
QUESTION 18: WHAT IS THE YEARLY INCOME RANGE FOR YOUR HOUSEHOLD?



What is the yearly income range for your household?

\$0- \$10,000	29.73%	11
\$11,000- \$20,000	27.03%	10
\$21,000-\$30,000	16.22%	6
\$31,000-\$40,000	2.70%	1
\$41,000- \$50,000	8.11%	3
Above \$50,000	16.22%	6
Answered		37
Skipped		14

QUESTION 19: HAVE YOU OR A MEMBER OF YOUR HOUSEHOLD RECEIVED OR REQUESTED SERVICES BY WEST CENTRAL MISSOURI COMMUNITY ACTION AGENCY?



Have you or a member of your household received or requested services provided by West Central Missouri Community Action Agency?

Answer Choices	Responses	
Yes	56.41%	22
No	43.59%	17
Answered		39
Skipped		12

QUESTION 20: CONTACT INFORMATION (OPTIONAL)

Contact Information (Optional)

Information is confidential and will not be disclosed to third parties without consent. A de-identified copy of this data may be used for research purposes.

Answer Choices	Responses	
Name:	100.00%	17
Company:	0.00%	0
Address:	0.00%	0
Address 2:	0.00%	0
City/Town:	0.00%	0
State/Province:	0.00%	0
ZIP/Postal Code:	100.00%	17
Country:	0.00%	0
Email Address:	94.12%	16
Phone Number:	100.00%	17
Answered		17
Skipped		34

QUESTION 21: DO YOU HAVE ANY OTHER COMMENTS, QUESTIONS, OR CONCERNS?

Do you have any other comments, questions, or concerns?	
Answered	12
Skipped	39
Responses	
I have no answer at this time	
N/A	
No	
All of the above I have mentioned.	
Need nice people and more programs for help	
No	
no	
No thank you	
I am thankful for everything I've received through the many years. I am embarrassed that I've had to utilize services. I try to give back at every opportunity I am able to.	
No	
I would really benefit from assistance if it was offered to me. I'm not always able to eat properly due to my bills. I have to rely on others to make my bills on time. I would like for this not to be an issue.	
Possibly moving to another town	

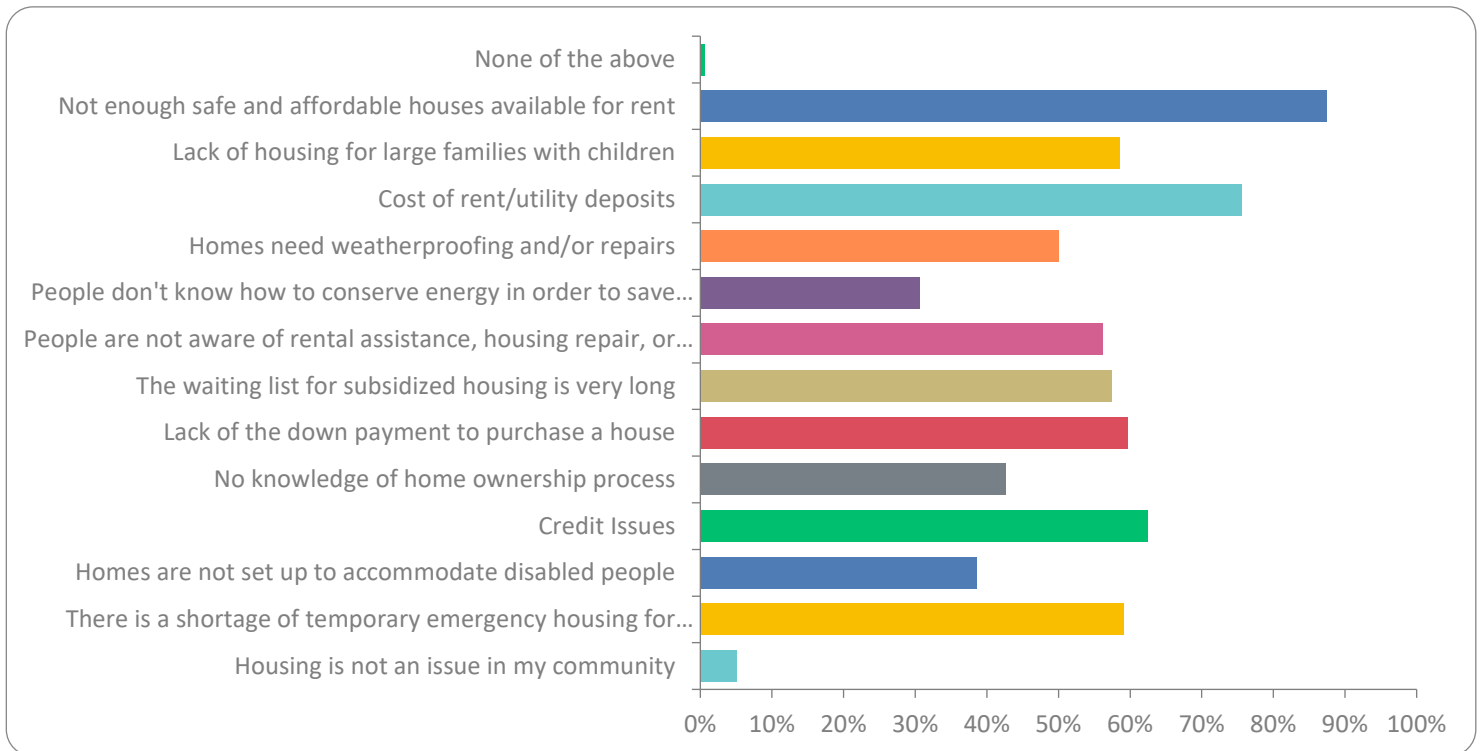
COMMUNITY STAKEHOLDERS (KEY SECTORS)

Standard 2.2 – The organization utilizes information gathered from key sectors of the community in assessing needs and resources, during the community assessment process or other times. These sectors would include at minimum: community-based organizations, faith-based organizations, private sector, public sector, and educational institutions.

The Community Needs Assessment Survey – Community Stakeholders was directly distributed to key stakeholders (sectors) in the community. Surveys were distributed and collected in both paper and virtual formats. Data was input directly by respondents and by staff for surveys submitted in paper form. Collected data was analyzed by staff and the Board of Directors. The following tables and charts are results.

QUESTION 1: HOUSING IS A PROBLEM FOR ECONOMICALLY DISADVANTAGED PEOPLE IN THIS AREA BECAUSE:

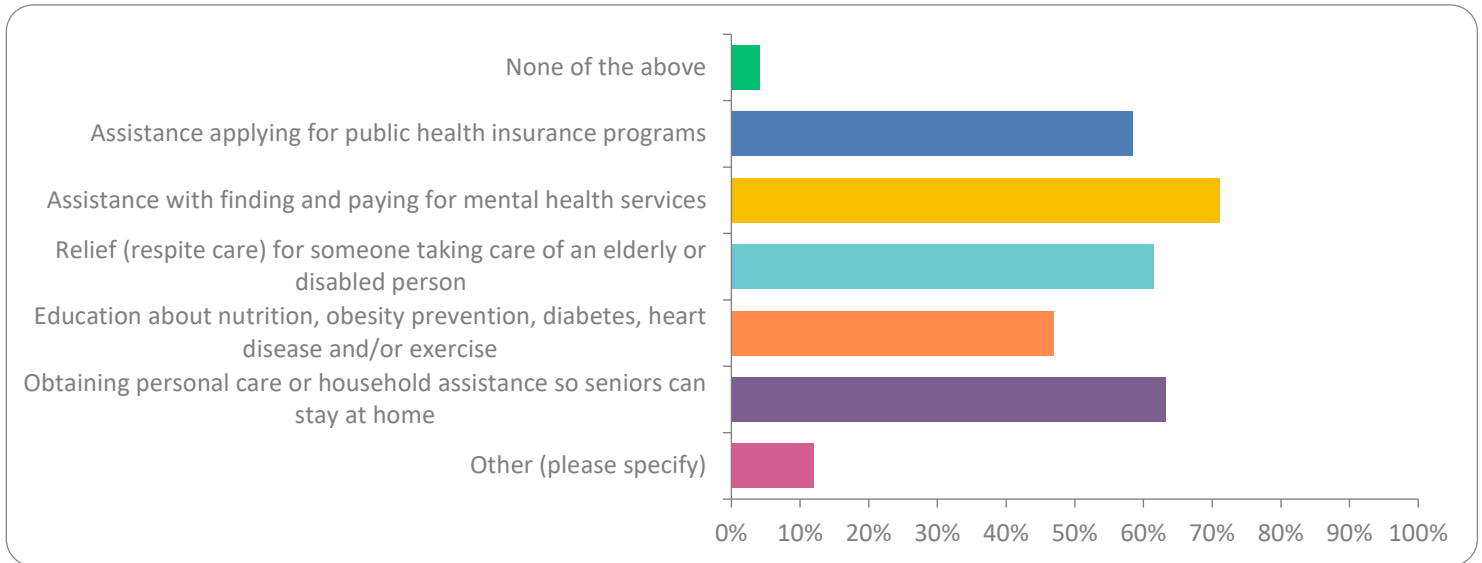
Answered: 176 Skipped: 1



ANSWER CHOICES	RESPONSES
None of the above	0.57% 1
Not enough safe and affordable houses available for rent	87.50% 154
Lack of housing for large families with children	58.52% 103
Cost of rent/utility deposits	75.57% 133
Homes need weatherproofing and/or repairs	50.0% 88
People don't know how to conserve energy in order to save on fuel bills	30.68% 54
People are not aware of rental assistance, housing repair, or housing loan programs	56.25% 99
The waiting list for subsidized housing is very long	57.39% 101
Lack of the down payment to purchase a house	59.66% 105
No knowledge of home ownership process	42.61% 75
Credit Issues	62.50% 110
Homes are not set up to accommodate disabled people	38.64% 68
There is a shortage of temporary emergency housing for homeless or abuse situations	59.09% 104
Housing is not an issue in my community	5.11% 9
TOTAL Respondents	176

QUESTION 2: HEALTH, WELLNESS, AND SOCIAL BEHAVIORAL DEVELOPMENT: FOR THE FOLLOWING CATEGORIES, PLEASE CHECK THE AREAS IN WHICH YOU SEE A NEED FOR MORE RESOURCES OR SERVICES:

Answered: 166 Skipped: 11



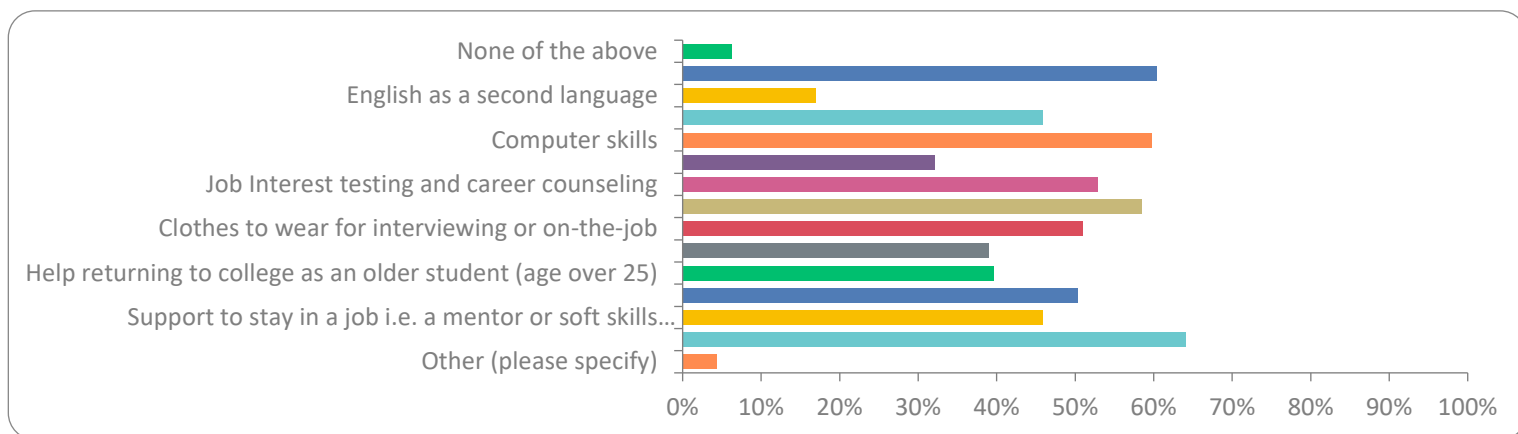
ANSWER CHOICES	RESPONSES	
None of the above	4.22%	7
Assistance applying for public health insurance programs	58.43%	97
Assistance with finding and paying for mental health services	71.08%	118
Relief (respite care) for someone taking care of an elderly or disabled person	61.45%	102
Education about nutrition, obesity prevention, diabetes, heart disease and/or exercise	46.99%	78
Obtaining personal care or household assistance so seniors can stay at home	63.25%	105
Other (please specify)	12.05%	20
Need for handicap ramps to be built, free or reduced rate. Most of these services exist in Vernon County Help redoing a porch so that it can accommodate an elderly and/or disabled person. Affordable housing for seniors Education about being employed and self-sufficient homeless shelters, housing for convicted felons Financial management High behavioral mental facilities Respite care for foster families serving in cedar county Employment training Heathy eating and living Struggling single mothers to go back to school and obtain reliable child care while also working Transportation Homeless young adults Housing and domestic violence counseling Transportation Housing I am at the end of my rope. Is there a net to catch if I fall? A diaper bank would be helpful to low-income families within the community Transportation		

TOTAL Respondents

166

QUESTION 3: EDUCATION: FOR THE FOLLOWING CATEGORIES, PLEASE CHECK THE AREAS IN WHICH YOU SEE A NEED:

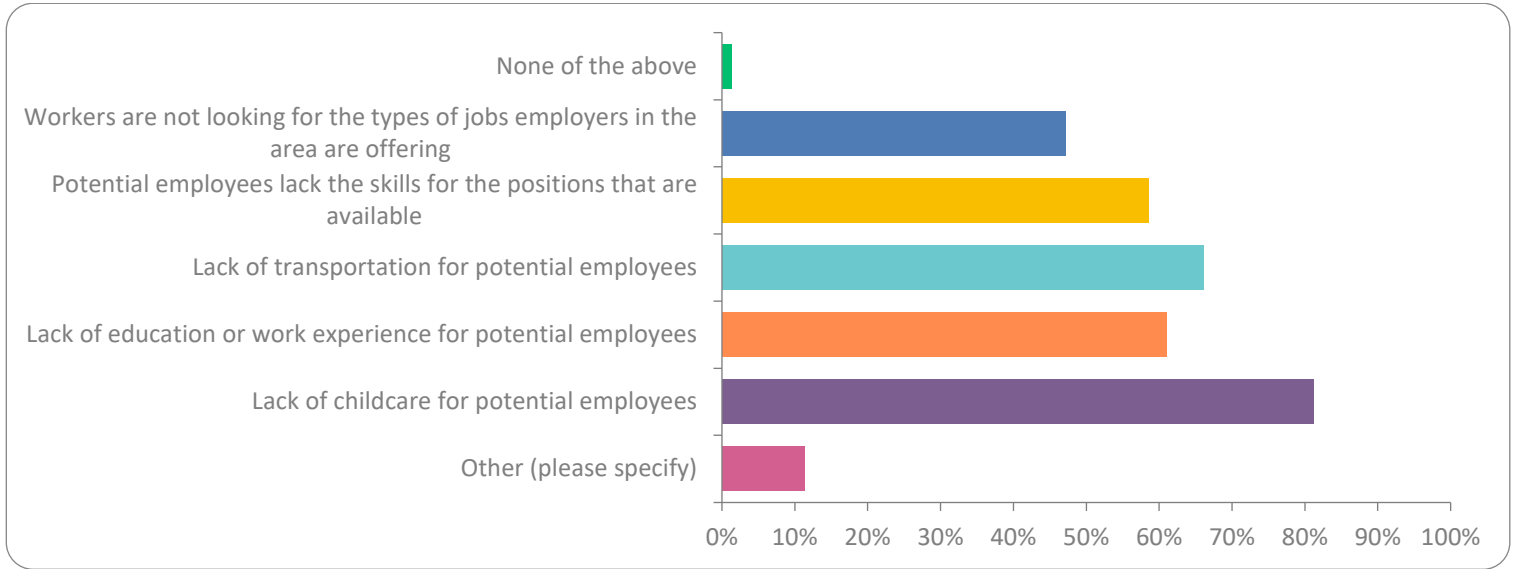
Answered: 159 Skipped: 18



ANSWER CHOICES	RESPONSES
None of the above	6.29% 10
Basic skills	60.38% 96
English as a second language	16.98% 27
GED/ABE	45.91% 73
Computer skills	59.75% 95
College Degree	32.08% 51
Job Interest testing and career counseling	52.83% 84
Help with resume writing and interviewing skills	58.49% 93
Clothes to wear for interviewing or on-the-job	50.94% 81
Information and/or loan to start a business	38.99% 62
Help returning to college as an older student (age over 25)	39.62% 63
Help obtaining financial aid to attend college or vocational training	50.31% 80
Support to stay in a job i.e., a mentor or soft skills support/follow-up from an employment counselor	45.91% 73
Services to help at-risk youth make positive choices and develop plans for their lives	64.15% 102
Other (please specify)	4.40% 7
Assistance i.e., training, financial, transportation, and especially emotional support/motivation in getting paroled or returning home inmates back into work fields/society training, jobs for convicted felons Too much resources eliminated the NEED for improvement Resources for victims of domestic violence and homelessness Disability I have nowhere else to go. Assistance for technical school/college tuition for individuals that don't qualify for government assistance but who don't have the financial means	
TOTAL Respondents	159

QUESTION 4: EMPLOYMENT: PLEASE CHECK THE AREAS YOU SEE AS A PRIMARY EMPLOYER/EMPLOYMENT REPORTED BARRIERS:

Answered: 159 Skipped: 18

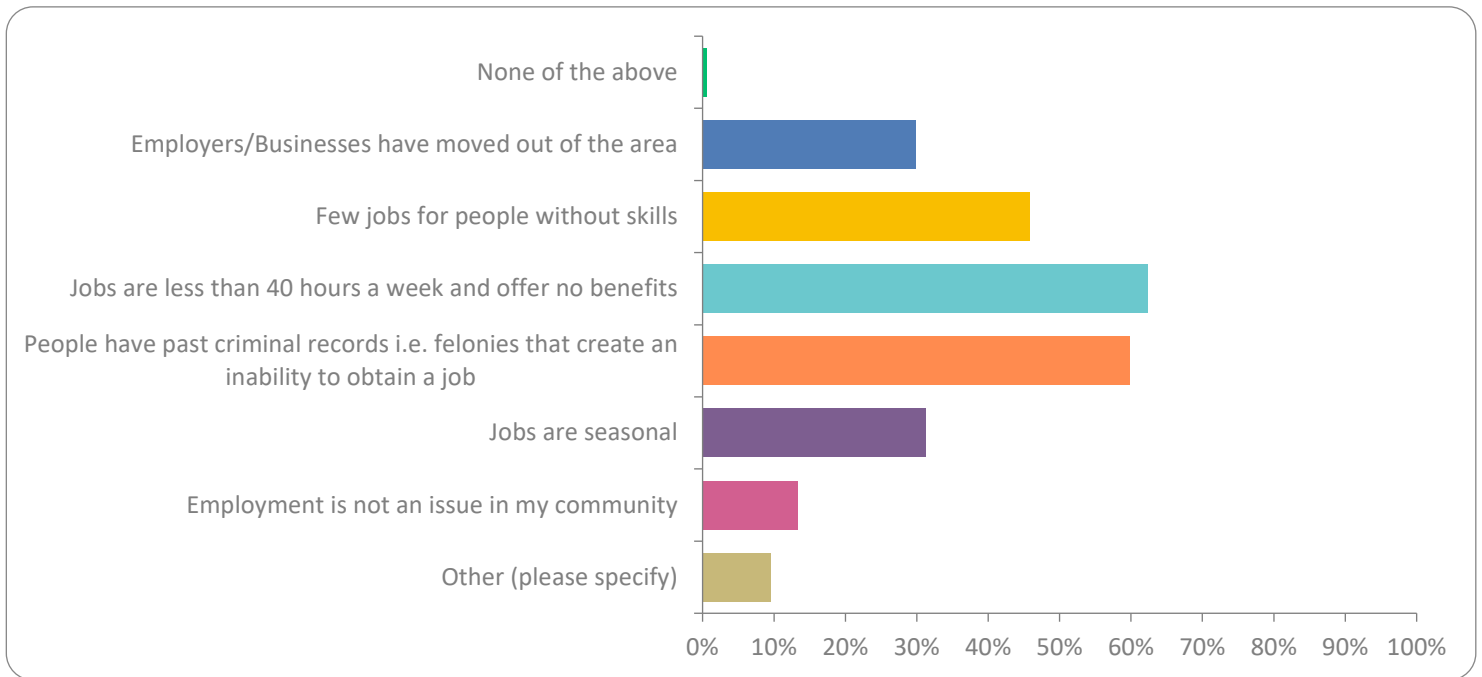


ANSWER CHOICES	RESPONSES
None of the above	1.26% 2
Workers are not looking for the types of jobs employers in the area are offering	47.17% 75
Potential employees lack the skills for the positions that are available	58.49% 93
Lack of transportation for potential employees	66.04% 105
Lack of education or work experience for potential employees	61.01% 97
Lack of childcare for potential employees	81.13% 129
Other (please specify)	11.32% 18
Several of our clients have a felony, job placement is hard for them People are lazy Work ethics classes Jobs are there. People are being too particular on the job they want. Prison record, cannot pass background check Low pay Lack of parenting Interested candidates unable to pass background checks due to damaged credit I don't see anyone looking for work No clue Workers unable to pass drug screen Lack of motivated individuals who want to work In general lack of job readiness Lack of jobs that pay enough to live on Transportation Disability I am too old and beat up to work. I am losing my home and have nowhere else to turn. Individuals that simply don't want to work	

TOTAL Respondents	159
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QUESTION 5: EMPLOYMENT IS AN ISSUE FOR ECONOMICALLY DISADVANTAGED PEOPLE IN THIS AREA BECAUSE:

Answered: 157 Skipped: 20



ANSWER CHOICES	RESPONSES
None of the above	0.64% 1
Employers/Businesses have moved out of the area	29.94% 47
Few jobs for people without skills	45.86% 72
Jobs are less than 40 hours a week and offer no benefits	62.42% 98
People have past criminal records i.e., felonies that create an inability to obtain a job	59.87% 94
Jobs are seasonal	31.21% 49
Employment is not an issue in my community	13.38% 21
Other (please specify)	9.55% 15
Employees do not get along with co-workers and are not able to maintain employment No real good paying jobs for people with disabilities in safe and cool environments. The community is saturated with people that have mental and developmental issue Too many subsidies keep people from wanting to work. Kids are not taught to work Unwilling workforce with too much govt support Some employers can't afford to offer insurance. FEAR, afraid to step out and try. We can rob dignity by helping too much Lots of lazy people Jobs may be available, but are hard to find because of how they might be posted Not high enough paying jobs Homeless I am disabled They often face barriers in their personal lives that keep them from holding a steady job. Lack childcare	

TOTAL Respondents	157
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QUESTION 6: WHAT ARE THE TWO BIGGEST STRENGTHS OF OUR COMMUNITIES?

Answered: 109 Skipped: 68

Responses to Question 6: What are the TWO biggest strengths of our communities?
Our schools & the few jobs that are available.
Support and Assistance
One is you - West Central - You offer grant rewards to the community, especially for those in need. The lake area is a tourist destination, even though summer is our main season, I see there is a lot going on all year. That is good for people seeking all year-round jobs.
Tourist town with jobs available year-round and weekends and holidays
friendly small-town atmosphere
Small town values and lifestyle. Low cost of living.
My "ljj"
Public education options and roadways
Housing, transportation, available jobs
Lots of jobs available, affordable cost of living except for housing
not a lot of crime - stealing - etc. county government - churches
beautiful landscape/scenery/lakes -caring people who live there
Communities that do better are the ones that pull together to help those that are struggling, because when they do each person doing better allows them to contribute more to their community. I don't see as much of that as I used to anymore. I see a lot of judgement around me and a lack of understanding that a mental illness doesn't make me dangerous. In fact, it makes me feel scared of people that are dangerous.
Mental healthcare and community engagement
Community members will provide service and money if they know the individual time or the family. (This can also be a hindrance. Great if you are a long timer - not so great if you are new to the community.) Resilience. It is amazing that many of the people in our community who are struggling "keep on hanging in there". They have not completely given up. Hope springs eternal.
A sense of family and caring about neighbors
Agriculture and reasonable cost of living
Food Pantries, Non-Profit organizations
It's a giving community. It pulls together when the need arises.
Caring community members
Providing lots of services Church support
Plenty of industry Plenty of businesses wanting employees
Relatively low crime rate. Low utility costs.
Resource Networking Proximity to larger towns.
Tourism and the square
Family oriented and friendliness
educational opportunities, community services such as early childhood education programs, its libraries or its employment opportunities.
Small community, people do come together to help each other out. There are resources in the community if you know where to look.
Many people in the community really care about it and the people who live here. They are willing to volunteer and contribute to the betterment of their community.
Cass County is receiving a lot of warehouse opportunities to the north. We have agencies willing to work together to solve problems.
Area is nice. Cost of living for some essentials lower than bigger communities.
The people in the community have the desire to see new growth. Our geographic location makes us desirable for new mid-level (50-100 employee) business.
Family units and home ownership, not rentals

Responses to Question 6: What are the TWO biggest strengths of our communities?
Good schools Safe communities
Long Term Employers location on Hwy. 54 and I 49
Farmers market and food pantries
Good schools, friendly residents that care for each other, Pomme lake, lots of public lands for outdoor recreation opportunities
Volunteerism concern for each other
Our area is a big supporter of small businesses. Harrisonville has a small-town community feel while having access to big-town items.
Parents as Teachers home visiting programs, School relationships, health care
Numerous churches and numerous organizations that help.
People willing to help. Good networking
1. There is a desire by residents to see the community grow and prosper. 2. We have Harvesters and a community food pantry, Tabitha's Closet for free clothing, and a Ministerial Alliance that helps those in need.
Community Partnerships, we have two FQHCs in our county now
Generous people Great churches
Strong police force. Our agency for the truly needy
Idk
WCMCAA and related helping agencies. Caring people
Job opportunities and affordable housing.
Caring individuals
Deep roots and community connections, willingness to persevere, youth
Helping neighbors
Residents and small business
Involvement Support
Helpful people.
West Central and friendliness
Faith and people who want to help.
Family and Support
West Central
Action agency providing services
People and goodwill
West Central, other resources.
Caring Communication
Friendly, helpful
The ability it come together and WC
Friendly, tight knit
Work ethic Tight knit
West Central Rural community environment
Having people that are thankful for the resources we have. And having people help support and promote the resources we have.
West Central Chamber of commerce
West Central,
Togetherness and supportiveness
Unity, integrity
Community support
Not sure
Local Resources
Community action Food pantry

Responses to Question 6: What are the TWO biggest strengths of our communities?
People want to help
Resources
Ability of services-hospital, grocery, DG,
Small. Friendly
Teamwork Caring
Helpful people West central!
Willingness to help Communication
Service organizations, Churches
Resources and support
West Central Harvesters
People
Core group of citizens who care about community. Small town allows for community events to involve citizens.
caring, knowing each other
Small town atmosphere and willingness to help each other
The community coming together despite their differences to help one another. Loyalty to their own communities
There are good people who care. There is good leadership with our elected mayor.
Social media awareness, helping organizations and churches
Word of mouth and small-town values
Plenty of job opportunities in the area if they want work.
Relaxed small-town life, good neighbors
The community supports families in need and there are a variety of business that offer employment for skilled and unskilled labor
Accepting that other people outside their community are of worth.
I avoid becoming involved in community.
Rural setting within reasonable driving distance of jobs and advanced healthcare
Multiple social/religious organizations
Collaboration between community entities
Community Involvement
The small-town atmosphere of Adrian allows for strong, city-wide relationships. The community comes together to share laughter regularly.
Affordable housing, stable income from employment.
low crime for residents
Strong network, West Central

QUESTION 7: WHAT ARE THE BIGGEST CHALLENGES FOR OUR COMMUNITIES?

Answered: 122 Skipped: 55

Responses to Question 7: What are the BIGGEST challenges for our communities?
Limited resources in Cass County for families. Most require transportation to Jackson County to obtain adequate assistance in housing and mental health services
Young people not wanting to work.
Education, Bus lines
I hate to say this, but sadly there are people who take advantage, they do not want to work. Community for Christ is there to help those in need or disabled, but we do have some who just do not to help themselves. After a while we are not that helpful for them.
Lack of tax of dollars to take care of communities
housing, lack of good paying jobs
Population has been declining and aging. We need to retain our young people and attract jobs.

Responses to Question 7: What are the BIGGEST challenges for our communities?
Housing and jobs
Jobs
Affordable housing and economic development
Drug usage
Child care, cost of transportation, Overcome laziness!
Housing cost and lack of child care options
Getting people to want to work - do a good job - to want to excel in life
-helping all youth and adults want to work, find work, and keep working
The biggest challenge is judgement and lack of compassion for people. What people don't seem to realize is that a person could go from being safe, well, and comfortable.... to waiting in a food line in an instant. There are no 'for sures' in life. The biggest challenge is there is no in between. If you make more money sub. housing takes it. So even if you do work harder, if you're poor to start with there isn't a 'in between' to get anywhere else. That cycle can be exhausting.
Affordable housing and childcare
Rural communities like El Dorado Springs need a solid economic base. A thriving business infrastructure can directly and indirectly contribute to a healthy community.
Developing a sense of community, trust, friendship, and pride
Over-saturated with under skilled labor
Transportation, Housing, Mental Health
housing/shelters/sober living for homeless and convicted felons
The lack of motivation on the part of a lot of people.
Jobs and people willing to work
Poverty and drug use
Getting individuals to look of jobs Drug usage is high
Shelter and cleaning stations for homeless or disadvantaged.
Jobs
Affordable housing
Maintaining infrastructure
Lack of future vision; leadership content with status quo.
Mental health needs & drugs and alcohol
Health Crisis. There comes a time in your life when you are not healthy. ... Workplace Issues. Of course, everyone gets to work when the time and opportunity are there. ... Emptiness. ... Friendship Issues. ... Failure. ... Financial Crisis. ... Career Pressure. ...
Jobs and available housing
Housing, homelessness and poorly paying jobs! The housing that is available for lower income is awful. We need to provide shelter for homeless people!
Houselessness
Crime
There seem to be certain roadblocks preventing those businesses from landing here. We need to be willing to be creative as a city/county to work with these businesses and get them here.
Large number of Rental properties
Housing for families with children Jobs
Poverty aging infrastructure
Low-income housing.
Child care, affordable housing, lack of affordable broadband/high speed internet, cell phone reception/lack of towers
lack of time and organization
There are not enough resources for homelessness and domestic violence victims.
Available childcare
Providing resources in rural communities as well as transportation.
Housing

Responses to Question 7: What are the BIGGEST challenges for our communities?

Transportation. Immediate assistance/ resources (crisis intervention)

1. We have a large population of people who are drug users/alcoholics who are dependent on the few community services we have in this town. There are no free programs aimed at getting these people free from their addictions and prepared to be responsible workers at the few jobs we have in town.

Lack of transportation, lack of education

Drug use

Endless family situation if entitlement without working.

Mental health and drug issues Housing needs repairs all over town, not many rentals available

Drug usage

Coming together while holding different beliefs

Motivation & Information disbursement

Having enough businesses.

Poor resources

Lack of financial infrastructure to support communities- access to capital in both the public and private sectors

Affordable vehicles and fuel prices

Getting people to take action

Not enough housing or jobs

Lack of employees

Location location location Not enough resources.

Transportation and education

Activities for the youth and seniors.

Finding a job

Serving everyone that need it.

Poverty

Employment

Rural area (spread out) lack of funding

Finding affordable rent.

Communication

Lack of education, drugs

Not enough supportive services to meet the needs of the people struggling.

Limited housing, limited resources

Lack of businesses and job opportunities

Childcare Transportation

Having people that take advantage of the resources and knowing they can go by without trying to actively “try” to make it on their own.

Finically to help those struggling

Drugs, employment

Lack of resources and distance to places with them

Poverty, crime

Living wages

Not enough businesses Too small of a community

Employment housing training

Not sure

Job wages that keep up with inflation.

Housing for families good jobs

Lack of jobs with benefits

Living wage jobs

Rural area

Good paying jobs

Responses to Question 7: What are the BIGGEST challenges for our communities?
Not being able to read Not knowing about help
Transportation Food dessert
Distance Opportunity
Poverty
Childcare and transportation
Affordable housing
Also, the people
Low income, school dropouts, drug distribution & use.
housing, childcare
Yards and houses not maintained. Retaining young people
Homelessness and domestic violence
Connecting people with resources and/or ways they can do their part to help better the community. The housing market is also ridiculous-- rent or buy, nothing is affordable.
Businesses not open on Fridays, lack of housing resources
Poverty and not enough resources. Addiction
People that want to work
Education and training, jobs, infrastructure
The community doesn't support organizations and the activities they try to provide
Accepting that other people outside their community are of worth
Understanding the worth of people who have different ideas than the ones taught by your ancestors.
Lack of childcare Lack of workforce Lack of starter housing for young families
Poverty
Transportation, housing and individuals that won't work
mental health and affordable healthcare
Childcare, Unrestricted resources, lack assisted living facilities.
Employment
Poverty and the struggles that come along with it.
Employment opportunities
childcare
Child care, good paying jobs

QUESTION 8: WHAT IS THE BIGGEST CHALLENGE FOR YOUTH?

Answered: 119 Skipped: 58

Responses to Question 8: What is the Biggest challenge for youth?
Limited resources in Cass County for families. Most require transportation to Jackson County to obtain adequate assistance in housing and mental health services Causing hardship on families and the youth.
Nothing for kids to do, all the kids have here is sports.
Bus lines / Transportation
Community for Christ does not work directly with the local youth, it their parents we deal with.
Lack of parent discipline. We need to take better care of our kids
lack of skills and poor work ethic
Good communication skills and motivation
No jobs
Jobs
Lack of mentorship and job training
Need basic skills from public schools
Transportation and family support
Not a lot of options for constructive recreation

Responses to Question 8: What is the Biggest challenge for youth?
To get direction for their lives - become a good stable individual. They need to find the Lord.
-graduating from high school and getting further education/training. Drugs, learning disabilities, lack of family/resource network of support, teen pregnancy, etc. make it hard for youth.
Folks judging them for who they are. And lack of stuff to do. My area is getting better with the park and library doing stuff. But for teens there aren't the same activities when I was a kid. Like where they can go somewhere to take a class for a small amount of money to learn a skill, like sewing. Or cooking. Or even building a bird house. If we want young people to be successful, we have to teach them that being different isn't a bad thing all the time. We have to learn what skills they have and what they enjoy and allow them avenues to express that in the workforce. It'd be nice if businesses would work with the school to get programs like job shadowing going.
After school care and educational assistance
Vision. Too many of our youth are never exposed to "the world out there". Close families and extended families are certainly admirable, but if young people see only one life style (as is too often the case in many rural communities) that is all they aspire to do and to be.
NO jobs in town for youths. Must have transportation to try next closest town
Drugs, alcohol, peer pressure, pride in the community, a sense of serving others
Being raised by parents who are second and third generation under providers.
Transportation, Basic Life Skills
Finding a good place for them to be at that will motivate them to be responsible and good citizens.
Substance use
Poverty and drug use
Not enough activities provided that are not cost related...
Staying indoors and being on screens.
Recreation
Safe activities
Jobs
Employment
A place to hang out with positive supervision. Drugs & alcohol
Depression. Bullying. Sexual Activity. Drug Use. Alcohol Use. Obesity. Academic Problems. Peer Pressure.
Jobs, summer activities,
Poverty, poor housing and domestic abuse.
Decent job
Nothing to do when not in school
There is nothing good, clean and productive for youth to do here. They need things that entertain them in a positive atmosphere.
Laziness
Technical skills training local
Employment opportunities breaking generational cycles
Taught basic life skills in schools
Lack of YMCA & child care/after school, poverty/food insecure. Older youth - Good paying jobs without excessive commute, affordable housing options other than living w parents/family, issues starting small trades business (carpenter, plumber, surveyor, appraiser, electrician, exterminator)
unsure
Motivation
Appropriate recreational opportunities.
Skills
Mental health options
We have very few youth appropriate jobs in town and NO activities outside of those that are church oriented. Kids are bored.
not sure

Responses to Question 8: What is the Biggest challenge for youth?
Finding a job that fits that fits their skill set
Fostered youth in our area needs programs, activities, and foster families need respite care
Home support. At least one strong loving parent. Two is so much more effective
Education and lack of food
Dysfunctional family environments
Having a place to go and do activities and engage with other youth.
Guidance
Living in poverty, to few options for jobs after graduating.
Understanding adults - technology has taken over
Social media dominates their lives
Nothing to do.
Not having parents home because they have to work
Parents are not parenting-not teaching life skills.
Education on basic life skills
Lack of supervised activities that enhance their growth in a positive way.
Not finding opportunities in their communities
Lack of parenting
Schools
Opportunity to do what they dream
No summer activities.
Education
Lack of activities, limited jobs, limited educational opportunities
Parents who are supposed to teach, guide, and provide, not doing so. Youth do not have the ability to provide for themselves.
Schools, limited activities
Lack of opportunity
Jobs for non-college educated Life skills
The school system
Staying out of trouble and finding ways to be productive
Drugs, incentive.
Lack of positive mentors and not enough supervision
Funds for education
Lack of parental guidance
No jobs No activities
Employment
Learning how to navigate their futures as adults. Education, career, Budgeting, etc.
Social media
Jobs Places to hang out/ activities
Staying out of trouble/vandalism
Nothing to do when school is out
No activities outside of school
Not enough activities
Lack of money
Lack of safe activities Parents stress transfers/ generational stress.
Lack of resources
Lack of parental guidance
Resources and transportation
Activities, trainings
Making positive connections & getting involved in healthy organizations.

Responses to Question 8: What is the Biggest challenge for youth?
appropriate activities for leisure, goal-focused job opportunities
Activities and future planning
Homelessness and parents with drug issues
There isn't enough for them to DO and keep them busy and out of trouble.
Putting down phone when at work
No healthy activities locally
Lack of parent involvement
A good economic future, leisure activities
Lack of programs and entertainment options
Accepting that other people outside their community are of worth
Education
Too many youth are living in unsafe and unhealthy environments due to parents mental health issues and/or drug use.
lack of positive activities for them in the community
Supports for homeless or couch surfers
finding a job that pays for them to support themselves
Safe activities to do outside of school that are local.
Education
Lack of positive mentors for these kids to learn how to be a proper citizen from.
Having a place to go (activity center) where they can go and hang out while staying out of trouble.
fun amenities for youth that are Middle School Age
Basic skills, transportation, jobs

QUESTION 9: WHAT IS THE BIGGEST CHALLENGE FOR ELDERLY?

Answered: 115 Skipped: 62

Responses to Question 9: What is the Biggest challenge for elderly?
Having in home health care workers
Trusting care takers
Housing, and this goes for the disabled as well. And along with housing, getting home repairs to help keep them in their home, if they choose. And utility costs.
Lack of family support to take care of them in their home
transportation
Transportation and specialized healthcare.
Housing and transportation no
Housing
Affordable housing, transportation, cost of healthcare
Inflation
Cost of living, utilities grocers and transportation
Affordable housing options and transportation
Cost of living
staying healthy and in their homes as they age - keeping a social network
Everything. The elderly in Versailles, Mo needs better access to transportation that's safe. They need stores that deliver food inside and outside of city limits. Even if it's dried goods or canned food. They need access to more virtual healthcare so they can have someone check in about their medicines. They need more good doctors in the area especially specialists that aren't over hours drive away because the older someone gets; they have more health issues and some can't do that drive even with someone to take them. I've watched my mom try so hard and she worked hard her whole life. Now that she is having pain and trouble in her elderly years, I don't see a lot of help out there for her from the community she contributed so much too. Which is upsetting. She bought a mobile a while back and when the flooding happened FEMA didn't help her. So now the back room and bathroom are in bad shape and really need the floor replaced but we can't afford it. I see the

Responses to Question 9: What is the Biggest challenge for elderly?
stress weigh on her. But that kind of money it takes to fix that work well the only hope of getting that kind of help is winning the lottery.
N/A
Accessible health care and services. Not too bad if you have the resources to travel for services or financial resources to cover health issues. Example - dental services. Even with most insurance policies, dental care is a serious issue.
Finding affordable housing, safe homes on one level, transportation to and from appointments, grocery shopping or deliveries,
Didn't save for retirement and can't make ends meet on social security. Many own their homes but don't have the resources for home maintenance.
Insurance, Prescription Drugs, In-home assistance, Affordable long-term care
Having enough money monthly to be able to take care of their own needs. They take pride in being able to take care of themselves and don't like to ask for help.
Financial assistance needed
Poverty
Inflation and a bullying building department condemning homes of people who can't afford the required repairs.
Recreation and transportation
Availability of home help
Paying bills
Housing
Financial
Ageism and a lost sense of purpose. ... Financial insecurity. ... Difficulty with everyday tasks and mobility. ... Finding the right care provision. ... Access to healthcare services. ... End of life preparations
We have resources but some people are not able to go get them because of lack of transportation
Poor housing and loneliness.
Cost of essentials. While lower still hard for fixed income
Attractive senior living housing.
Finances
Housing
Income not keeping up with inflation ability to get to needs and services
Transportation and assistance in the home
Transportation, lack of assisted senior housing, lack of mobile services that will come to them (pet grooming, house cleaning, yardwork/chores, moving furniture, car maintenance/delivery)
being aware of the programs that are designed to help them
Transportation
Help with obtaining basic needs such as groceries.
Housing and transportation
Care assistance
Transportation is probably the number one challenge for the elderly. There is no medical transportation set up in our little town to get those who cannot drive to appointments, etc.
Navigation to better utilize services that they qualify for, a lot of things are done online now as well and that is difficult for them to navigate.
Transportation and care
Support and help for elderly with no family support wanting to stay home
Transportation. Health care and the support of their children
Dealing with the youth
Being left behind by technology
Housing and transportation
Caring individuals
Lack of access to healthcare, fixed incomes

Responses to Question 9: What is the Biggest challenge for elderly?
Technology is harder for them to understand
Loneliness
Needing help in their homes.
Income
Isolation
Staying in home and being able to afford it
Help to stay in their home with assistance.
Getting places
Low-income affordable housing
Care
In home care/staying in the home
They aren't getting enough food stamps and are on a fixed income.
Transportation
Transportation, lack of services
Very limited resources
Accessibility, housing
Access to transportation and services
Navigating programs
Lack of computer skills when everything is online now
No one to take care of them.
Housing cost
Distance to health care and housing options that do not take away their money.
Transportation to doctors
Limited income that doesn't meet basic needs
Food sources Housing
Transportation healthcare and income care
Assistance for care when they can't care for themselves
Dentures
Affordable housing Stay in their own home
Income
No senior center local
Assistance
Pride
Transportation Access to affordable housing
Isolation
No one to care for them
Resources and transportation
Mobility
Isolation & not being tapped into as one of our community's richest natural resources. Human history & skills not passed down to next generation.
socialization activities, elder care, access to services
Staying in their home and loneliness
Housing and income
Keeping them socialized and giving them a sense of purpose.
Care aids
Fixed income. Not knowing how to use technology to obtain resources
Social security doesn't cover living expenses, and medical cost.
Housing, retirement activities
Finding quality in home care

Responses to Question 9: What is the Biggest challenge for elderly?

Accepting that other people outside their community are of worth

Housing

Lack of independent living options. I believe if there were more independent living options for seniors, this would free up starter homes for young families.

social isolation

In home services, transportation

affordable housing

Lack financial stability, well maintained assisted living facilities

High costs of medical insurance and medications

Access to dental and vision care is distant and travel can be a problem.

Being on a fixed, limited income.

transportation

keeping up with technology.

QUESTION 10: WHAT IS THE BIGGEST CHALLENGE FOR INDIVIDUALS AND FAMILIES?

Answered: 116 Skipped: 61

Responses to Question 10: What is the Biggest challenge for individuals and families?

Limited resources in **Cass County** for families. Most require transportation to Jackson County to obtain adequate assistance in housing and mental health services Causing hardship on families and the youth.

Not enough safe & affordable housing

Job search

For both, it's utility costs. Rental payments

Lack of family time to be together

jobs and housing

Drug addiction and dysfunctional families

Housing and childcare

Housing Jobs

Affordable housing, cost of healthcare, reasonable childcare

Inflation caused by Biden administration

Living accommodations for single person and large families

Affordable child care

Cost of living - affordable housing - available work - good work habits - child care

-affordable housing, making a living wage and not having to drive far from home to do so, raising children

Lack of hope. Once you do this for so long hope is hard to find. Some people are kind and remind me to keep at it but sometimes it gets tiring. I love my family. I want to help my mom more. Though it can get hard and tiring being a caregiver even if you love it. My sister and I do the best we can. Though there isn't a lot of support for caregivers. And it can be physically and mentally draining. There are a few people I've talked to in our community that are dealing with this and if there was even someone that could help find a used wheelchair for someone, or help make a ramp for a porch that would be amazing. It's really just the little stuff that makes it easier all the way around. I'm find with helping build the ramp, I just need a little help. I don't even care if it's refurbished wood as long as it's safe for her.

Being able to afford housing, childcare, and utilities with minimum wage jobs

See previous response. Accessible health care and services. Not too bad if you have the resources to travel for services or financial resources to cover health issues. Example - dental services. Even with most insurance policies, dental care is a serious issue.

Very few rental properties, local people are biased against certain individuals/families making co-existence an ordeal or obstacle.

Safe neighborhoods, good schools, the costs for educational supplies, computers, sports opportunity, basic needs

Living in a community that has no potential for economic growth.

Responses to Question 10: What is the Biggest challenge for individuals and families?
Financial, Health Care, Basic Life Skills, Decision Making Skills, Budgeting, Childcare, Mental Health, Addictions, Affordable Transportation, and Resources are so spread out in Cass-County
Budgeting. Making ends meet especially when something unexpected comes up. Most families don't have any money saved. They are living from paycheck to paycheck.
Financial assistance
Poverty
Low-income families...budgeting and providing for their families!
Free time for families, at the same time, when all members can do things together and funds to do recreational activities.
Economics
Jobs
Paying bills
Living wage
Drugs and alcohol
Family members' ages. Family members' personalities. The relationship between the parents of a family. A parent who is relaxed or strict. An absent parent. Intergenerational homes. The job requirements of working parents Age What Other People Think Toxic People Fear Negativity the Past or the Future the State of the World
Finances and lack of housing
Lack of availability of good paying jobs and the poverty that is a result of that.
Same as above
Finding affordable housing, variety in eating establishments and entertainment.
Cost of living
Housing
Cost of goods and services affordable housing and lack of housing stock
Housing and affordable health and child care
money management
Child care providers that accept state assistance.
Transportation, housing
Finding the numerous resources.
Transportation to assistance
Our little community has lost its factories, and with it, our population. There are very few jobs in town that provide an income sufficient for supporting a family.
I am not sure
Motivating parents to be good role models for their kids.
Spiritual support. Many things fall in line when spiritual needs are met
Money
Employment & education
Employee and housing
Day care
Overcoming persistent poverty
Individuals: putting themselves first Families: getting along due to technology
Utilities
No jobs and housing
Income
Not enough living wage jobs.
Housing and childcare
Job availability.
Making enough money to support their family
Money
Affording a healthy lifestyle

Responses to Question 10: What is the Biggest challenge for individuals and families?
Adorable rent
Knowledge
Childcare
Child care.
Limited childcare, limited housing
Access to jobs, Healthcare and food
Housing costs
The high cost of everything
Financially not being able to make it on one paycheck and have reliable child care
Pay scale vs affordable costs
Job support and lack of childcare
Funding employment
Living wages
Job opportunities Education
Income
Finding careers and affordable housing
Food is too expensive
Child care Limited resources
Affordable housing
Housing
Limited affordable housing
Making enough money
Fear
Good paying jobs Childcare
Childcare
Lack of jobs
Childcare
Locating and securing housing
Being dragged down with day-to-day struggles, financially & physically ...that they can't see beyond what's right in front of them.
childcare, family-oriented activities
Staying afloat
Income housing and domestic violence
Housing. 100%. Whether you're wanting to rent or buy, prices are unattainable. Too many landlords have gouged their rent and the housing market has nearly doubled in price in the last 3-5 years.
Being heard
Lack of resources for housing and transportation
Making ends meet
Support systems, childcare
Finding things to do within the community
Accepting that other people outside their community are of worth
Housing and food
Barriers such as mental disorders, alcoholism, drug addiction
Lots of children living with other family, relative care
inflation. The cost of everything
Lack financial stability, childcare, support
High cost of living with low wages
The homes that are available to rent aren't big enough for some families, and the cost of rent is so high that single parents are unable to afford rent in decent areas.

Responses to Question 10: What is the Biggest challenge for individuals and families?

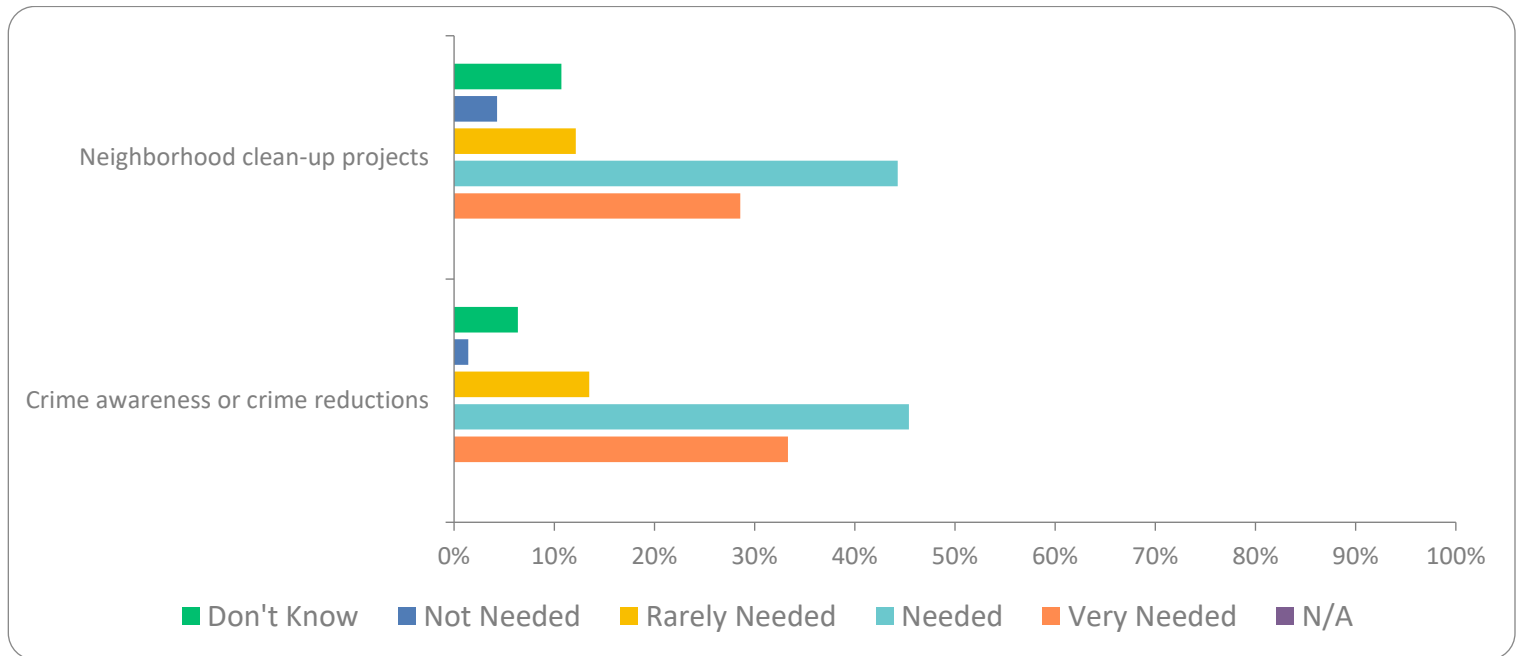
Affordable housing, transportation, stable employment.

affordable jobs and food

Not enough affordable housing

QUESTIONS 11: PLEASE CHECK THE BOX THAT REFLECTS YOUR OPINION ON THE NEED FOR EACH OF THE FOLLOWING:

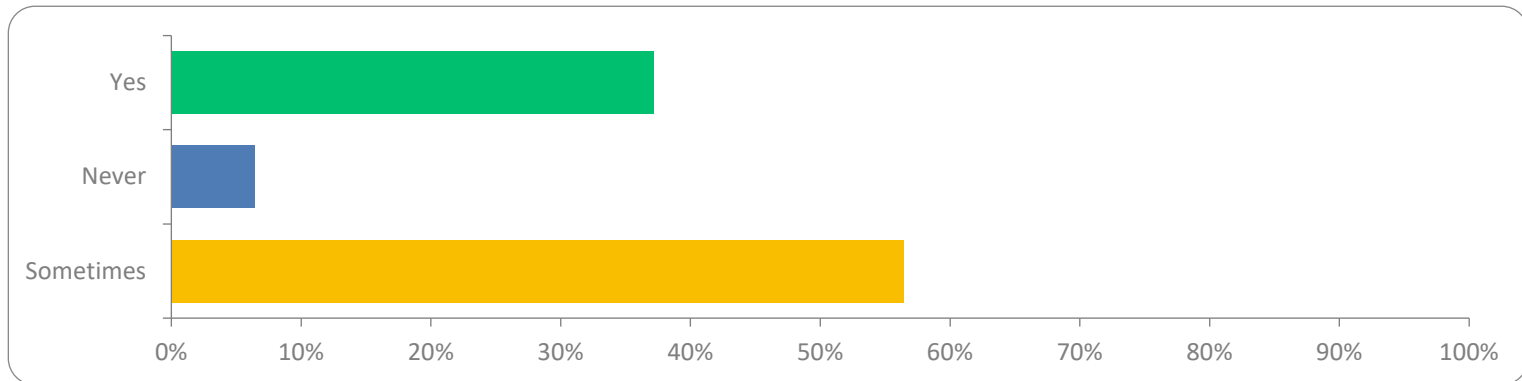
Answered: 141 Skipped: 36



	DON'T KNOW	NOT NEEDED	RARELY NEEDED	NEEDED	VERY NEEDED	N/A	TOTAL	WEIGHTED AVERAGE
Neighborhood clean-up projects	10.71% 15	4.29% 6	12.14% 17	44.29% 62	28.57% 40	0% 0	140	3.76
Crime awareness or crime reductions	6.38% 9	1.42% 2	13.48% 19	45.39% 64	33.33% 47	0% 0	141	3.98

QUESTION 12: DO ORGANIZATIONS IN YOUR COMMUNITY COLLABORATE WITH ONE ANOTHER TO MEET THE NEEDS OF LOW-INCOME PEOPLE?

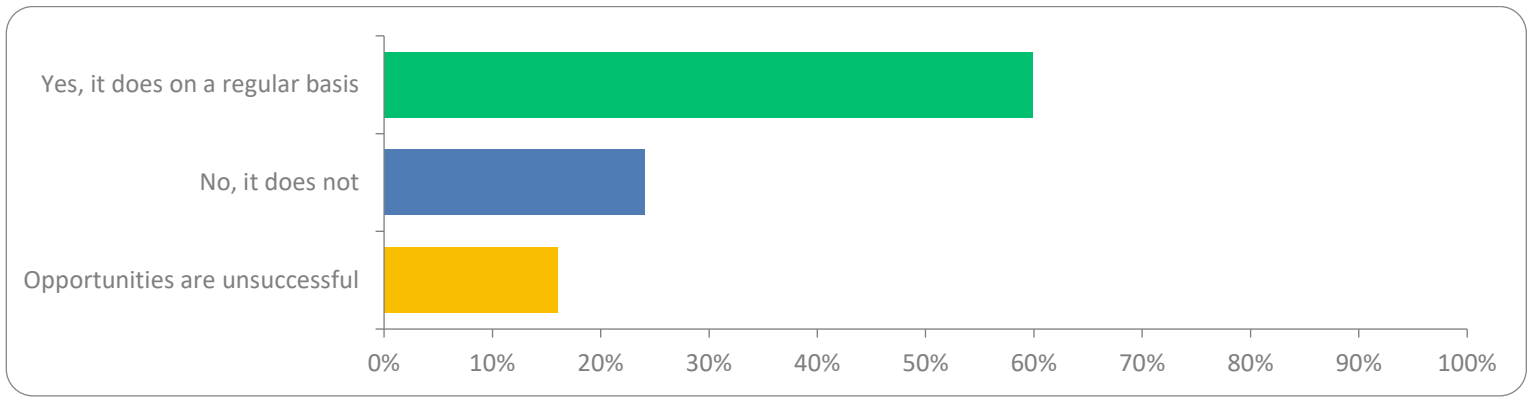
Answered: 140 Skipped: 37



ANSWER CHOICES	RESPONSES	
Yes	37.14%	52
Never	6.43%	9
Sometimes	56.43%	79
TOTAL		140

QUESTION 13: DOES THE COMMUNITY ENCOURAGE PEOPLE TO EXERCISE THE RIGHT TO VOTE?

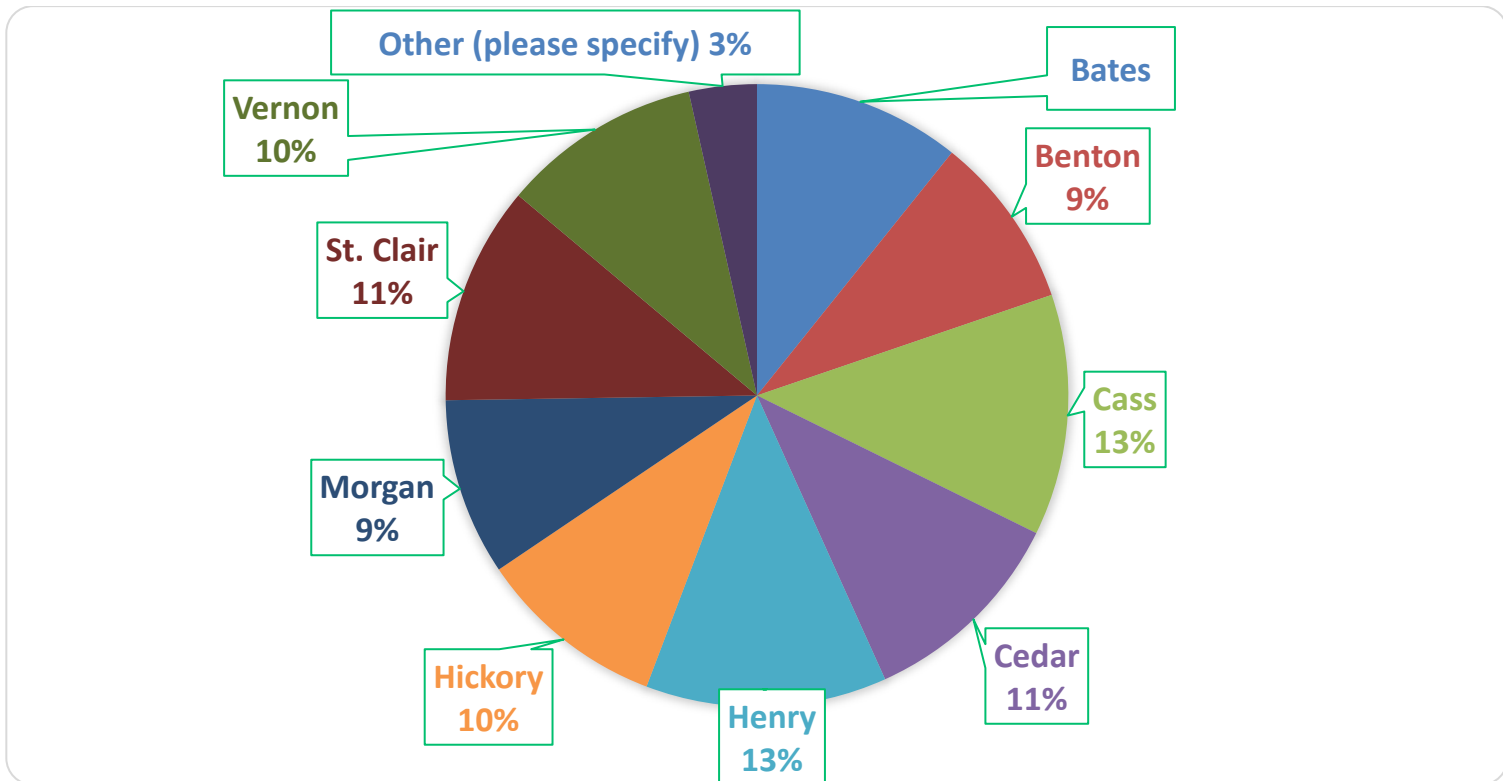
Answered: 137 Skipped: 40



ANSWER CHOICES	RESPONSES	
Yes, it does on a regular basis	59.85%	82
No, it does not	24.09%	33
Opportunities are unsuccessful	16.06%	22
TOTAL		137

QUESTION 14: WHICH OF THE FOLLOWING COUNTIES ARE YOU AFFILIATED WITH IN THE WORK YOU DO?

Answered: 141 Skipped: 36

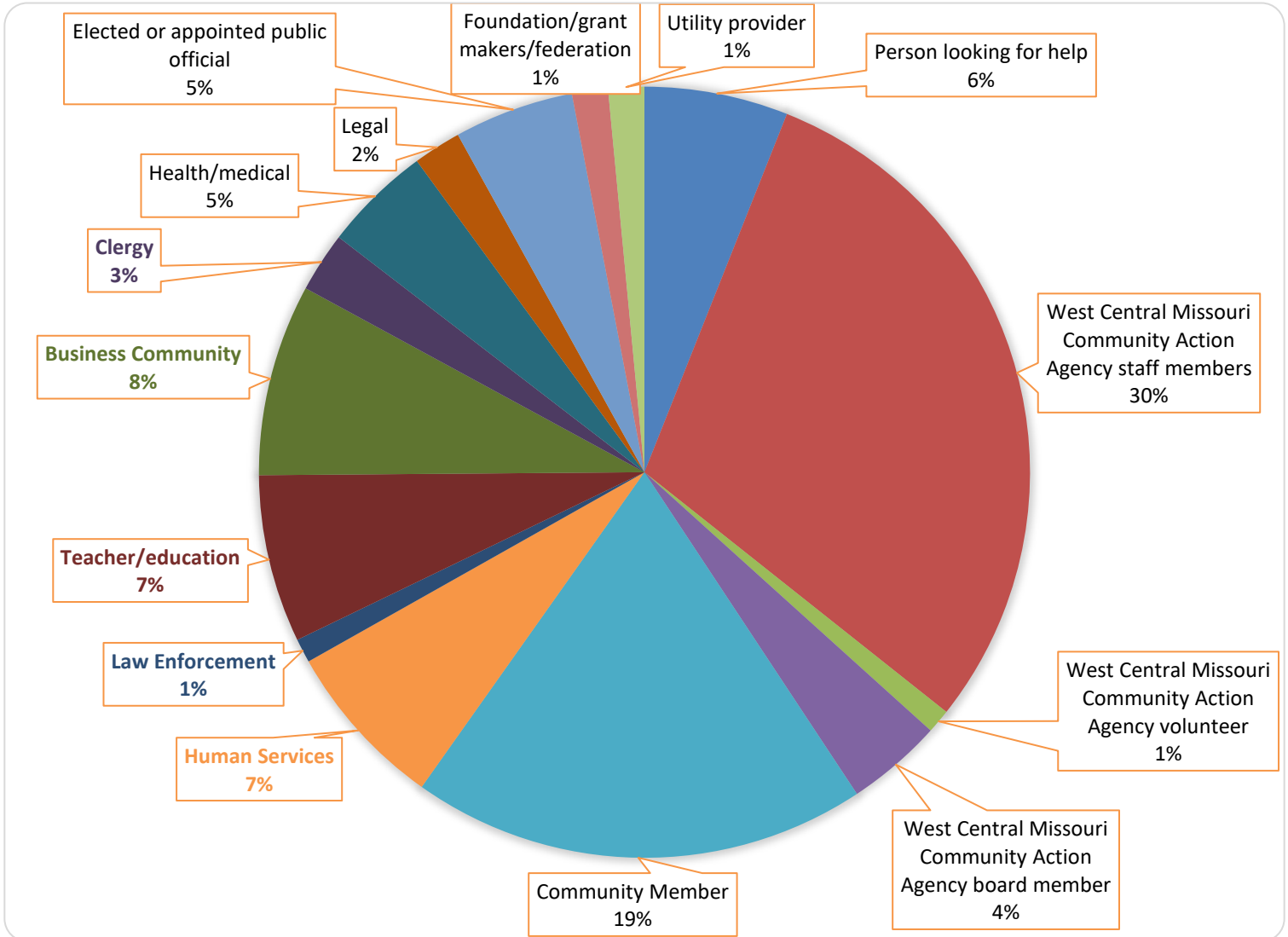


ANSWER CHOICES	RESPONSES	
Bates	39.01%	55

ANSWER CHOICES	RESPONSES	
Benton	32.62%	46
Cass	45.39%	64
Cedar	39.72%	56
Henry	45.39%	64
Hickory	35.46%	50
Morgan	33.33%	47
St. Clair	41.13%	58
Vernon	37.59%	53
Other (please specify)	12.77%	18
Cooper, Johnson, Retired teacher, Jackson County, Pettis, Pettis, Retired disabled, Agency Wide, Jackson, Barton, Dade, Polk, Bourbon, Crawford, All, Jackson, All, Jackson, Dade, Polk, Dallas		
TOTAL		141

QUESTION 15: PLEASE INDICATE THE PROFESSIONAL FIELD THAT DESCRIBES YOUR AREA OF WORK:

Answered: 139 Skipped: 38



ANSWER CHOICES	RESPONSES	
Person looking for help	8.63%	12
West Central Missouri Community Action Agency staff members	42.45%	59
West Central Missouri Community Action Agency volunteer	1.44%	2
West Central Missouri Community Action Agency board member	5.76%	8
Community Member	27.34%	38
Human Services	10.07%	14
Law Enforcement	1.44%	2
Teacher/education	10.07%	14
Business Community	11.51%	16
Clergy	3.60%	5
Health/medical	6.47%	9
Legal	2.88%	4
Elected or appointed public official	7.19%	10
Foundation/grant makers/federation	2.16%	3
Utility provider	2.16%	3
TOTAL Respondents		139

QUESTION 16: CONTACT INFORMATION (OPTIONAL)

Answered: 141 Skipped: 36

Information is confidential and will not be disclosed to third parties without consent. A de-identified copy of this data may be used for research purposes.

QUESTION 17: DO YOU HAVE ANY OTHER COMMENTS, QUESTIONS, OR CONCERN?

Answered: 141 Skipped: 36

Responses to Question 17: Do you have any other comments, questions, or concerns?
No
I'd like to thank everyone at West Central, for all the work you do to help our communities. The one thing I do wish could improve would be the return of phone calls. For us, at Community for Christ, we help people and families in need. Many times, it is for individuals who are disabled, and we have to fill out forms and act as "a go between" for them. I would really like if there was a better way to partner for the greater good of our clients'.
Childcare is a family issue not a community or agency need to be addressed
In many cases adequate services exist, but are not effectively utilized.
No
Transportation in Bates County is starting to improve with NGT and volunteers to make it work. We need radio advertisement in Bates County about New Growth Transit, people just think it for medical only!
I think there are people at the food pantry that have been a blessing and really helped out. I just think it'd be good to have information on what help is out there and for who.
West Central Missouri has many strengths, but it has (like all rural America) real challenges. Contrary to established thought, I don't believe it takes every person in the community to create a better place to live. If such were the case no town

Responses to Question 17: Do you have any other comments, questions, or concerns?

would survive, not to mention thrive. But, a critical mass of committed people can change their community --- and ultimately the world.
Resources needed badly for low-income or no income single mothers/couples with large families that have received a life altering medical diagnosis
Yes, I am a retired teacher, so I don't make much money. I take care of my son who is handicapped, I need to find affordable housing preferably for seniors, as I am 70 years old. But my son is 42 and he cannot be in a senior placement. I have full custody of him. I need to be around people, I feel very isolated. I need a community. I need my community to offer activities and friendships that meet my needs. My son because he is handicapped has pretty much the same needs as I do. And although he is a very nice fella, he is not welcome in a senior living apartment building. It's very difficult.
Would like to see the results of the report when it is finalized.
Our community is willing to help everyone, but would like to see those same people helping themselves too
Need more public restrooms
Helping people with utilities and food are the things most needed.
The two most desperately needed repairs that I have seen and experienced is roof repair and central A/C repair or replacement.
Government officials not applying laws and rules equally. Example is housing had a physical brawl between 10+ individuals. The one being evicted wasn't involved
Need a wider variety of vocational education for our youth. Need to reopen state hospitals to accommodate our severe hard to place mentally incapacitated highly behavioral and violent habitual offender individuals who are a danger to themselves and community.
No
None
I am homeless

STRONGER TOGETHER WORKSHOP

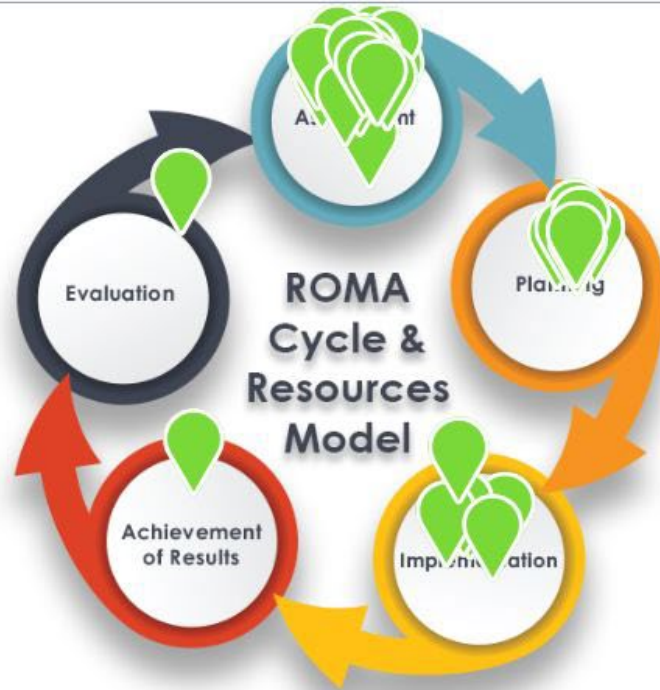
An all Agency Stronger Together Workshop was held June 8, 2023. Maximum feasible participation focused activities included teambuilding, surveys, interviews, focus groups, interviews, and forums. The following results reflect quantitative data collected during the workshop activities. Qualitative data indicated the Agency lacks unrestricted funding is the greatest challenge to delivering services.

DIRECT SERVICES LACKING IN OUR SERVICE AREA

Name one direct service that is lacking in our service area



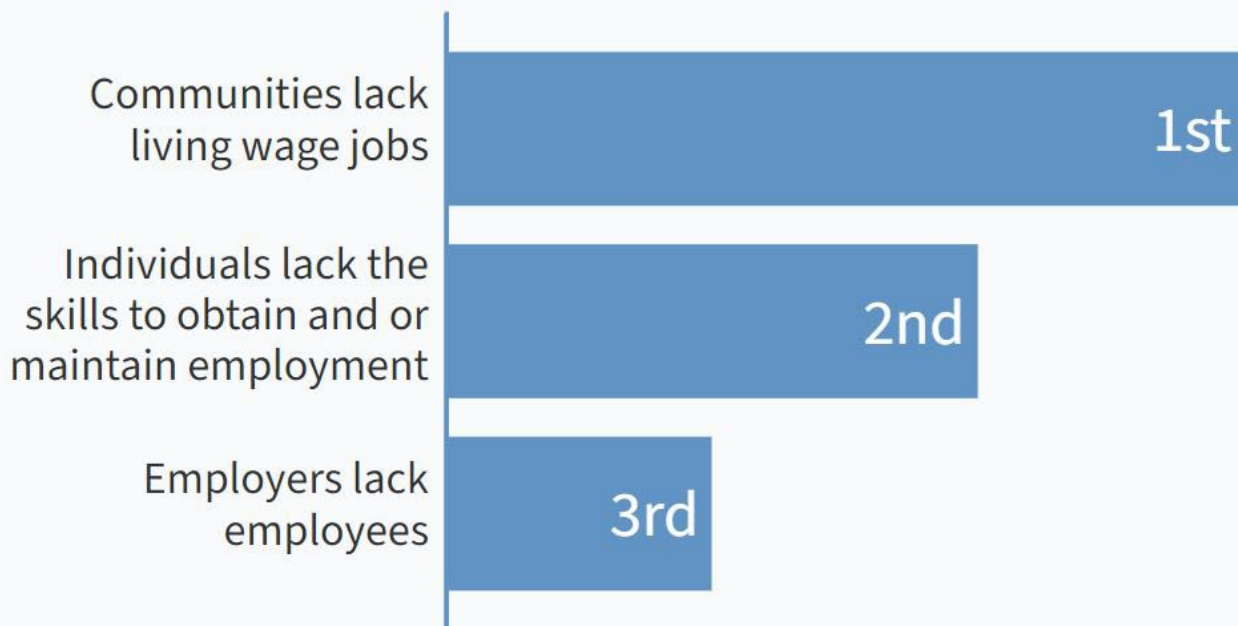
Which part of the ROMA cycle are we currently "in"?



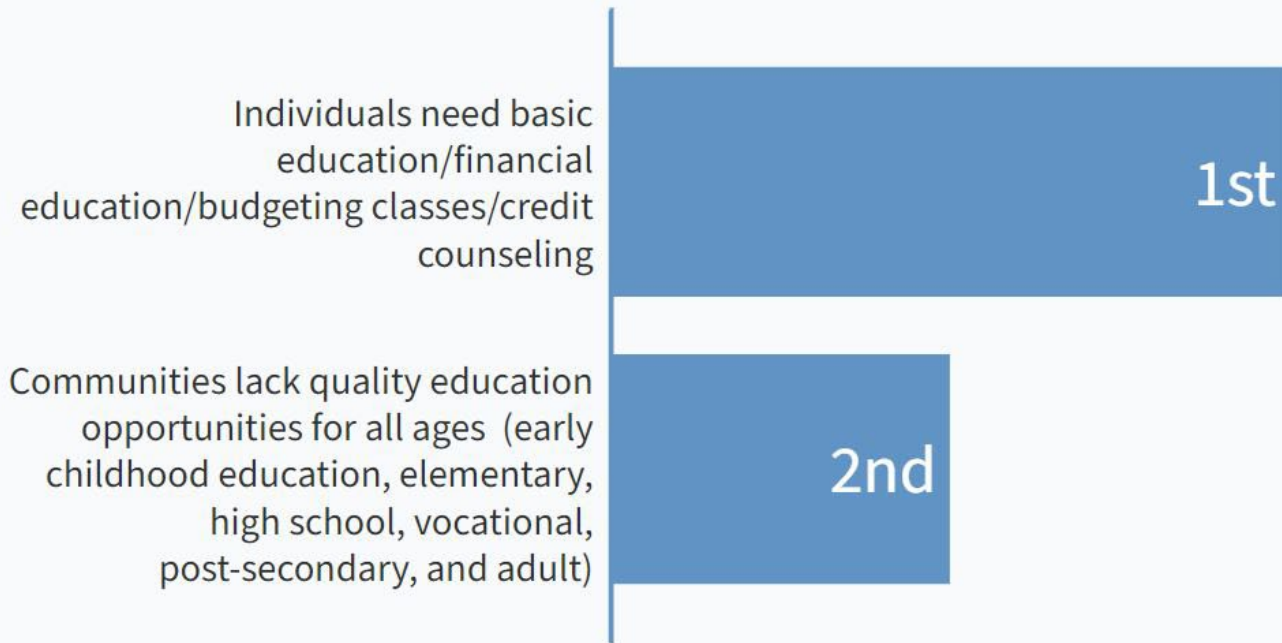
KEY FINDINGS – DOMAINS – FOCUS AREA

EMPLOYMENT

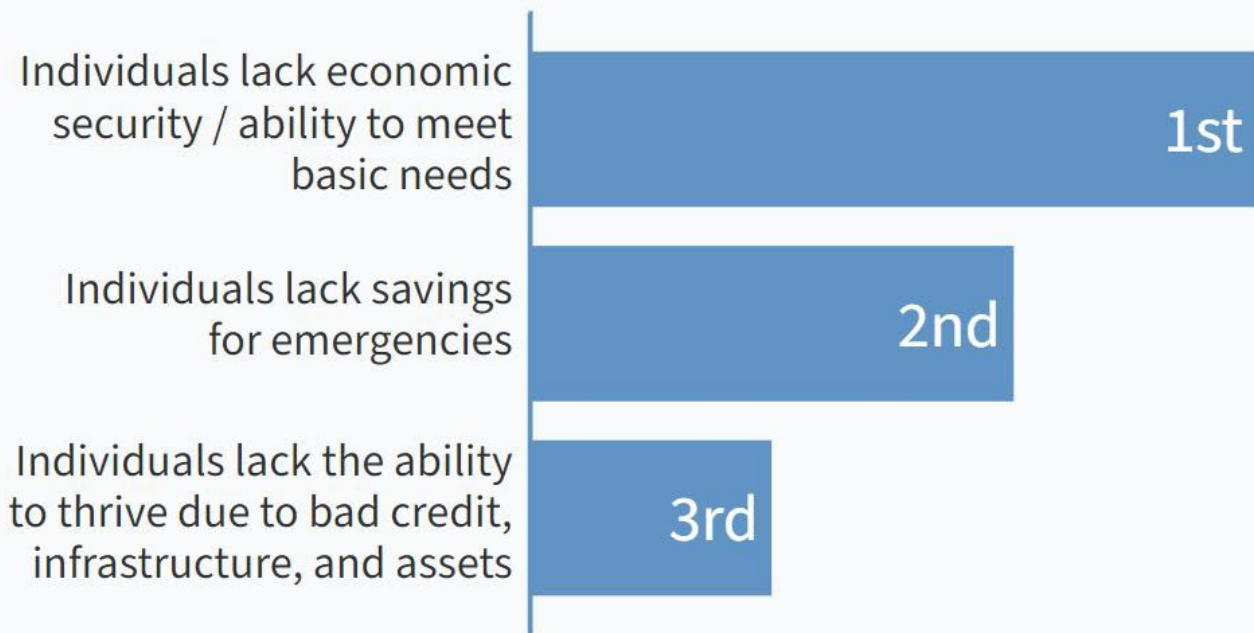
Rank the key findings in order of priority



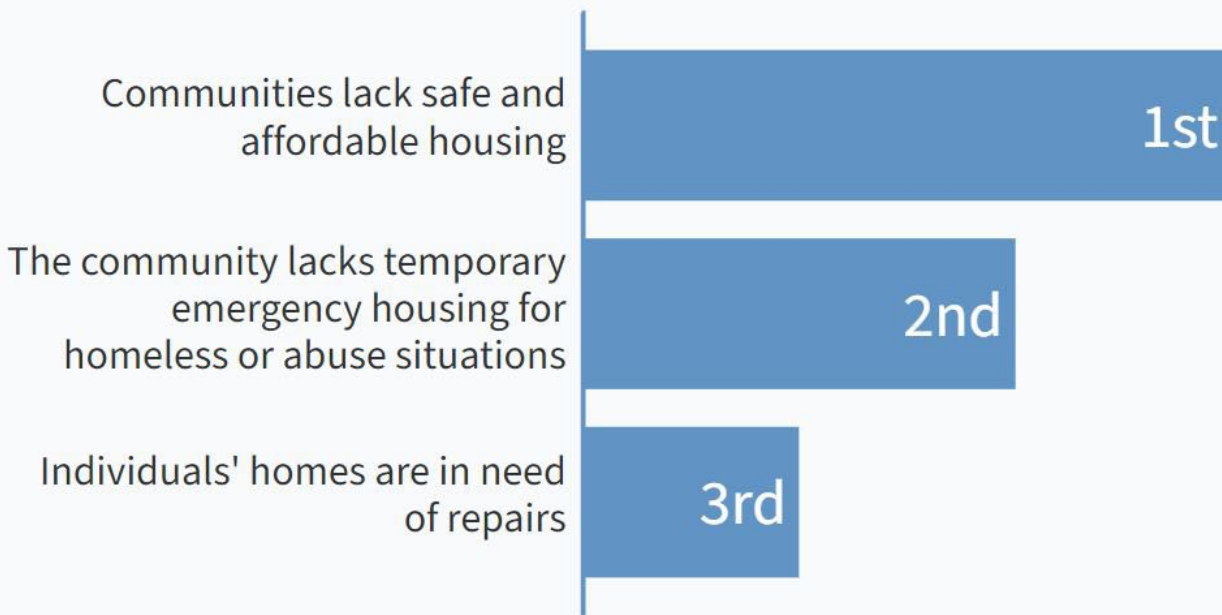
Rank the key findings in order of priority



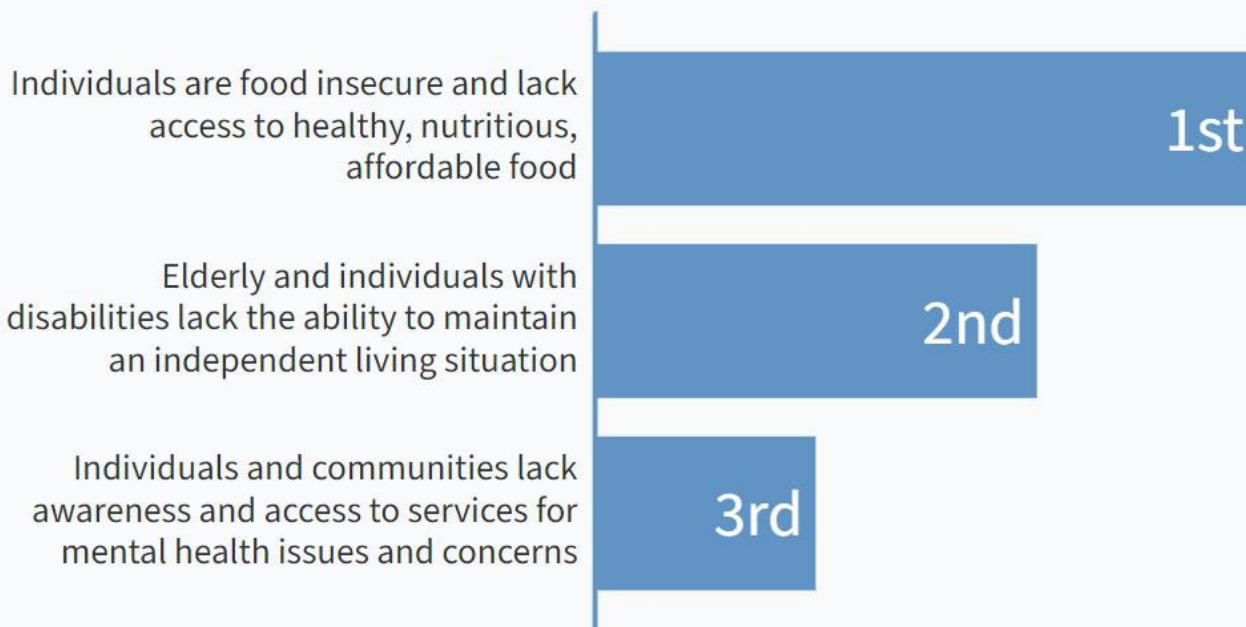
Rank the key findings in order of priority



Rank the key findings in order of priority



Rank the key findings in order of priority

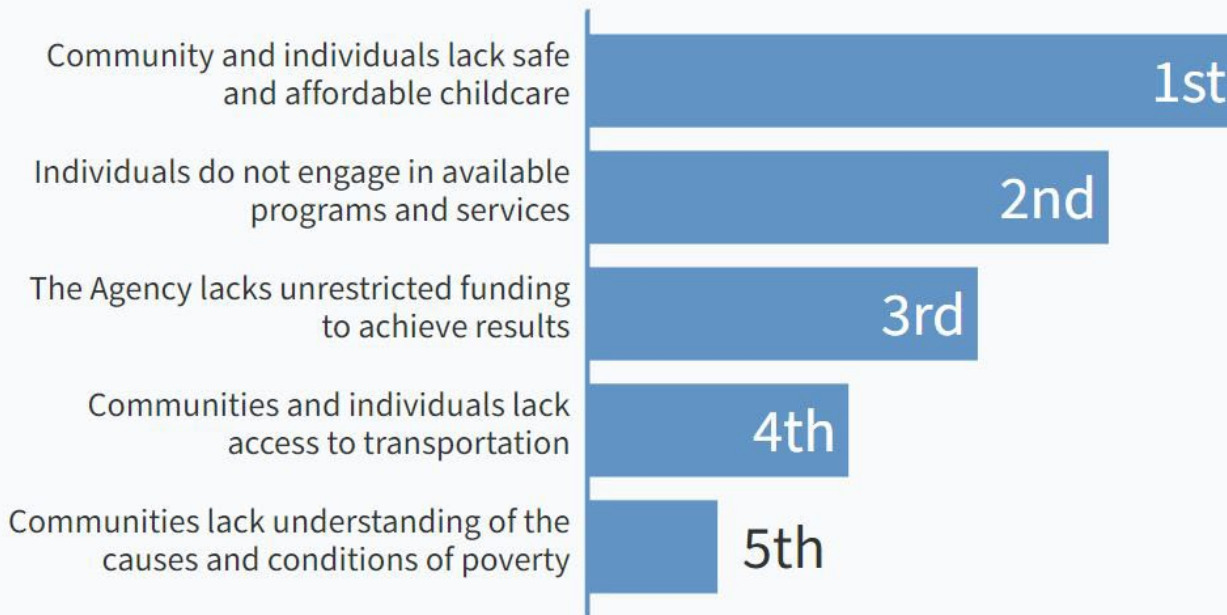


Rank the key findings in order of priority



MULTIPLE DOMAINS / OTHER

Rank the key findings in order of priority



NEED

Rank the domains in order of priority under the criterion of NEED

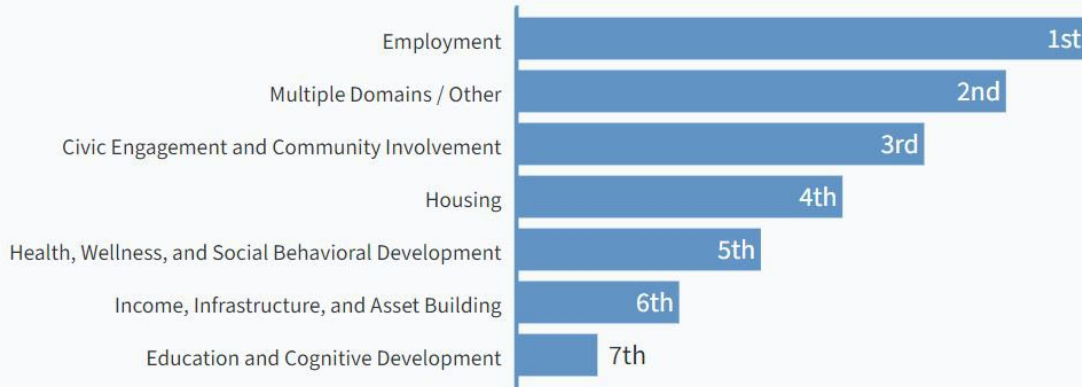


EQUITY

Rank the domains you would give top priority under the criterion of EQUITY



Rank the domains you would give top priority under the criterion of INVOLVEMENT and SUPPORT



COMMUNITY NEEDS ASSESSMENT PRIORITIZATION RESULTS BY DOMAIN / FOCUS AREA

Community Needs Assessment Prioritization Results by Domain / Focus Area

Domain	Priority by Criterion NEED	Priority by Criterion EQUITY	Priority by Criterion INVOLVEMENT	Average
Employment	2	3	1	2.0
Housing	1	2	4	2.3
Multiple Domains / Other	6	1	2	3.0
Income, Infrastructure, and Asset Building	3	4	6	4.3
Health, Wellness, and Social Behavioral Development	4	5	5	4.7
Civic Engagement and Community Involvement	7	7	3	5.7
Education and Cognitive Development	5	6	7	6.0

Domains in Order of Priority

- Employment
- Housing
- Multiple Domains / Other
- Income
- Health, Wellness, and Social Behavioral Development
- Civic Engagement and Community Involvement
- Education and Cognitive Development

MAXIMUM FEASIBLE PARTICIPATION DOCUMENTS

PUBLICATION AND INDIVIDUAL AND FAMILY SURVEY

PUBLICATION AND COMMUNITY STAKEHOLDER (KEY SECTOR) SURVEY

POLICY AND CUSTOMER SATISFACTION SURVEY

COMMUNITY NEEDS ASSESSMENT METHODOLOGY AND TIMELINE



INDIVIDUAL AND FAMILY SURVEY

We need to hear from you!

We are gathering information to better understand and address the needs impacting people in our communities.

West Central wants to know what you think! Do you and your neighbors have what you need for a better life and community? We're gathering information on housing, childcare, transportation, jobs, training, and other needs to help improve community programs and resources. Your input is critical!

Take our short survey!



For more information about our programs and services – check our website, email, or give us a call!



COMMUNITY
NEEDS ASSESSMENT
SURVEY

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FROM OUR
COMMUNITIES!

WE NEED TO HEAR
FROM INDIVIDUALS
AND FAMILIES!

WE NEED TO HEAR
FROM YOU!

TAKE OUR SURVEY!

WEST CENTRAL
MISSOURI COMMUNITY
ACTION AGENCY
112 West 4th Street
Appleton City, MO 64724

Website: www.wcmcaa.org

Email: info@wcmcaa.org

Phone: 660-476-2185

Text: 660-466-2134

West Central Missouri Community Action Agency

2023 Community Assessment Survey - Individuals and Families

In an effort to better serve the nine counties in our service area, we are asking you to take a few minutes to complete this survey. Your answers will help us better target our services to meet the needs of your community. We want to build our services around your needs, and we appreciate your help. Information is confidential and will not be disclosed to third parties without your consent. A de-identified copy of this data may be used for other research purposes. However, your anonymity will at all times be safeguarded.

Contact

1. What county do you live in?

- Bates
- Benton
- Cass
- Cedar
- Henry
- Hickory
- Morgan
- Jackson
- St. Clair
- Vernon
- Other (please specify): _____
- None of the above

2. Which of the following describes your role in community action? (Check all that apply)

- Participant (person seeking or receiving services)
- Volunteer
- Staff Member
- Board Member

Housing

3. Have any of the following housing situations happened to you or your household in the last year?

- Shared housing with another household to prevent being homeless
- Had to choose between paying rent/mortgage OR paying for basic needs
- Fallen behind on rent or mortgage and received notice of eviction or foreclosure
- Had to choose between paying utilities OR paying for basic needs
- Experienced high utility costs resulting in disconnection or threat of disconnect of utilities
- Had to move multiple times
- Other (please specify): _____
- None of the above

4. Do any of the following prevent you from buying a home?

- Cannot afford the monthly payments
- Cannot afford a down payment
- Do not have good credit
- Will not be in this area very long
- The home buying process is too complicated
- Currently own or in the process of buying my home
- Not Interested in owning a home
- Other (please specify): _____
- None of the above

Employment and Education

5. Has getting or keeping a good job been a problem for you or anyone in your home in the last 12 months?

- Yes
- No
- Not applicable

6. Please choose which you agree with for each of the following needs

Need	Don't Know	Not Needed	Rarely Needed	Needed	Very Needed
Help finding a job	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Help with job skills, training, job search, and career development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GED / HiSET Classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
English as a Second Language Class	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult Education or Night School	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Computer Skills Training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assistance to attend trade school or technical school, or college	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Financial education/budgeting classes/credit counseling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Financial Security, Health, and Wellness

7. Have you or someone in your household experienced any of the following issues related to healthcare (health, mental, substance, vision, or dental) in the last year? (Check all that apply)

- Avoid or don't practice preventative screenings (cancer, diabetes, heart, general wellness)
- Don't routinely follow-up with diagnostic follow-up as directed
- Lack of access to substance abuse services
- Lack of access to mental health services
- Lack transportation to healthcare services
- Other (please specify): _____
- None of the above

8. Have you or anyone in your home experienced any of these financial problems in the last year? (Check all that apply)

- Not able to meet basic needs
- Bills turned over to collections
- House foreclosure
- Unpaid Fines
- High credit card balances/cannot make the minimum payments
- Debt from medical/dental bills
- Declared personal bankruptcy
- Denied Credit
- No savings for unexpected costs or emergencies
- Other (please specify) : _____
- None of the above

9. Have any of the following been a need or issue for you or someone in your household in the last year?

- Hunger because there was not enough food
- Food stamps run out before end of month
- Not eligible for food stamps
- Lack access to affordable healthy (nutritious) food
- Need help locating resources in the community
- Need help with childcare
- Need legal services
- Lack of transportation or access to transportation
- Other (please specify) : _____
- None of the above

Community and Civic Engagement

10. You or someone in your household votes during the election.

- True
- False

11. My community has volunteer opportunities

- Yes
- No
- I don't know

12. What do you like most about your community?

13. What ONE thing you would CHANGE in your community?

14. What is the BIGGEST challenge for YOUTH?

15. What is the BIGGEST challenge for ELDERLY?

16. What is the BIGGEST challenge for INDIVIDUALS and FAMILIES?

Demographics

17. How many people, including yourself, live in your household?

- 1
- 2
- 3
- 4
- 5
- More than 5 (please specify): _____

18. What is the yearly income range for your household?

- \$0- \$10,000
- \$11,000- \$20,000
- \$21,000-\$30,000
- \$31,000-\$40,000
- \$41,000- \$50,000
- Above \$50,000

19. Have you or a member of your household received or requested services by West Central Missouri Community Action Agency?

- Yes
- No

20. Contact Information (Optional)

Name: _____

Email: _____

ZIP/Postal Code: _____

Phone: _____

Phone Number: _____

21. Do you have any other comments, questions, or concerns?

For Office Use Only:

Staff, please input responses into Survey Monkey via the QR Code or Link:

<https://www.surveymonkey.com/r/WestCentralIndividualSurvey23>

Date Input Complete: _____





COMMUNITY SURVEY

We need to hear from you!

We are gathering information to better understand and address the needs impacting people in our communities.

Input from residents, service providers, and community stakeholders like government departments, healthcare, businesses, educators, the faith community, and others is critical to help us all work together and plan our programs, services, and partnerships for the upcoming years.

We are looking at issues such as housing, workforce, childcare, transportation, health and wellness, and so much more to determine how we can make our communities a better place to live for all.

Take our short community survey!



For more information about our programs and services – check our website, email, or give us a call!



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West Central Missouri Community Action Agency

2023 Community Assessment Survey - Community

In an effort to better serve the nine counties in our service area, we are asking you to take a few minutes to complete this survey. Your answers will help us better target our services to meet the needs of your community. We want to build our services around your needs, and we appreciate your help. Information is confidential and will not be disclosed to third parties without your consent. A de-identified copy of this data may be used for other research purposes.

1. Housing is a problem for economically disadvantaged people in this area because: (Check all that apply)

- Not enough safe and affordable houses available for rent
- Lack of housing for large families with children
- Cost of rent/utility deposits
- Homes need weatherproofing and/or repairs
- People don't know how to conserve energy in order to save on fuel bills
- People are not aware of rental assistance, housing repair, or housing loan programs
- The waiting list for subsidized housing is very long
- Lack of the down payment to purchase a house
- No knowledge of home ownership process
- Credit Issues
- Homes are not set up to accommodate disabled people
- There is a shortage of temporary emergency housing for homeless or abuse situations
- Housing is not an issue in my community
- None of the above

2. For the following categories, please check the areas in which you see a need for more resources or services: (check all that apply)

- Assistance applying for public health insurance programs
- Assistance with finding and paying for mental health services
- Relief (respite care) for someone taking care of an elderly or disabled person
- Education about nutrition, obesity prevention, diabetes, heart disease and/or exercise
- Obtaining personal care or household assistance so seniors can stay at home
- Other (please specify): _____
- None of the Above

3. Please check the areas you see as primary employer reported barriers. (Check all that apply)

- Workers are not looking for the types of jobs employers in the area are offering
- Potential employees lack the skills for the positions that are available
- Lack of transportation for potential employees
- Lack of education or work experience for potential employees
- Lack of childcare for potential employees
- Other (Please Specify): _____
- None of the Above

4. Education and Training: For the following categories, please check the areas in which you see a need: (Check all that apply)

- Basic skills
- English as a second language
- GED/ABE
- Computer skills
- College Degree
- Job Interest testing and career counseling
- Help with resume writing and interviewing skills
- Clothes to wear for interviewing or on-the-job
- Information and/or loan to start a business
- Help returning to college as an older student (age over 25)
- Help obtaining financial aid to attend college or vocational training
- Support to stay in a job i.e., a mentor or soft skills support/follow-up from an employment counselor
- Services to help at-risk youth make positive choices and develop plans for their lives
- Other (please specify): _____
- None of the Above

5. Employment is an issue for economically disadvantaged people in this area because: (check all that apply)

- Employers/Businesses have moved out of the area
- Few jobs for people without skills
- Jobs are less than 40 hours a week and offer no benefits
- People have past criminal records i.e., felonies that create an inability to obtain a job
- Jobs are seasonal
- Employment is not an issue in my community
- Other (please specify): _____
- None of the Above

6. What are the TWO BIGGEST Strengths of the COMMUNITIES?

7. What is the BIGGEST challenge for COMMUNITIES?

8. What is the BIGGEST challenge for YOUTH?

9. What is the BIGGEST challenge for ELDERLY?

10. What is BIGGEST challenge for INDIVIDUALS and FAMILIES?

11. Please check the box that reflects your opinion on the need for each of the following:

	Don't Know	Not Needed	Rarely Needed	Needed	Very Needed	N/A
Neighborhood clean-up projects						
Crime awareness or crime reductions						

12. Do organizations in your community collaborate with one another to meet the needs of the low-income people?

- Yes
 Never
 Sometimes

13. Does the community encourage people to exercise the right vote?

- Yes, it does on a regular basis
 No, it does not
 Opportunities are unsuccessful

14. Which of the following counties are you affiliated with in the work you do?

- | | | |
|---------------------------------|------------------------------------|--|
| <input type="checkbox"/> Bates | <input type="checkbox"/> Henry | <input type="checkbox"/> Vernon |
| <input type="checkbox"/> Benton | <input type="checkbox"/> Hickory | <input type="checkbox"/> Other (please specify): |
| <input type="checkbox"/> Cass | <input type="checkbox"/> Morgan | _____ |
| <input type="checkbox"/> Cedar | <input type="checkbox"/> St. Clair | _____ |

15. Please indicate the professional field that describes your area of work (you may select more than one if necessary):

- | | |
|--|---|
| <input type="checkbox"/> Person looking for help | <input type="checkbox"/> Human Services |
| <input type="checkbox"/> West Central Missouri Community Action Agency staff members | <input type="checkbox"/> Law Enforcement |
| <input type="checkbox"/> West Central Missouri Community Action Agency volunteer | <input type="checkbox"/> Teacher/education |
| <input type="checkbox"/> West Central Missouri Community Action Agency board member | <input type="checkbox"/> Business Community |
| <input type="checkbox"/> Community Member | <input type="checkbox"/> Clergy |
| | <input type="checkbox"/> Health/medical |
| | <input type="checkbox"/> Legal |
| | <input type="checkbox"/> Elected or appointed public official |
| | <input type="checkbox"/> Foundation/grant makers/federation |
| | <input type="checkbox"/> Utility Provider |

I. Contact Information (Optional)

Name: _____

Email: _____

ZIP/Postal Code: _____

Phone: _____

Phone Number: _____

2. Do you have any other comments, questions, or concerns?

For Office Use Only:

Staff, please input responses into Survey Monkey via the QR Code or Link:
<https://www.surveymonkey.com/r/WestCentralCommunitySurvey23>

Date Input Complete: _____





POLICY & PROCEDURE

Title: Customer/Constituent Feedback System

Effective Date: July 21, 2022

Applicable Unit(s): Agency-wide

Supersedes: WCMCAA Customer Satisfaction Policy and/or Procedure 11/2017

Cross Reference: None

Purpose: Individuals will be given the opportunity to provide feedback on their experience(s) as customers of West Central. Customer feedback is utilized to assess processes and to identify opportunities for improvement. The West Central Customer Satisfaction survey is conducted in accordance with this policy/procedure.

Policy Detail:

Each agency customer receiving assistance at any of West Central's facilities is asked to complete the customer satisfaction survey. A paper survey may be provided, or the customer may be asked to complete the survey on West Central's Facebook page, web page or via e-mail. The Public Relations Manager will work with the IT Director to set up the survey for electronic access. Each survey is to remain anonymous. The survey does not require contact information.

Surveys can be left at any West Central location, mailed to the West Central's central office at 112 W. 4th St. in Appleton City, MO 64724 or be completed electronically.

Paper surveys are entered manually into Survey Monkey by West Central staff. The Public Relations Manager coordinates entry at West Central's facilities and provides staff training for data entry.

The Strategic Development and Innovations Director will run a report from Survey Monkey at least semi-annually. This feedback report will be reviewed by the West Central Leadership Team who will address negative feedback by discussing, formulating and creating strategies, policies and procedures to improve customer satisfaction. Positive feedback will be shared with the appropriate Unit Chief, program staff member, etc. to assure proper recognition is received by those who deserve to receive it. Customer satisfaction data will be reported to the West Central Board semi-annually. Results will also be shared with funders via applications and request reports.

Unit Chiefs will share customer satisfaction data with program staff at least semi-annually. Staff input into services improvements related to this data will be sought. If changes to programs are recommended, a plan will be developed by the appropriate Unit Chief in consultation with program staff and the Leadership Team.

Attachment: West Central Customer Satisfaction Survey



2022-2023 Customer Satisfaction Survey

West Central Missouri Community Action Agency

When you contact our Agency, our goal is to assist you.

During this process, we are committed to treating you with dignity and respect. Please answer all of the following questions for your most recent experience with our Agency. Please select one response for each question. Thank you.

*** 1. Please Indicate the County Where You Live:**

- Bates
- Benton
- Cass
- Cedar
- Henry
- Hickory
- Jackson
- Morgan
- St. Clair
- Vernon
- Other

Other (Please specify.)

*** 2. Please mark only one response.**

I was assisted in person at a West Central Office. This includes the Mobile Action Center (MAC).

I was assisted at my home or virtually via phone, e-mail, Zoom, etc.

*** 3. I felt welcome when I entered the building.**

Yes

No

Not applicable. I was assisted at my home or virtually via phone, e-mail, Zoom, etc.

*** 4. The facility was clean.**

Yes

No

Not applicable. I was assisted at my home or virtually via phone, e-mail, Zoom, etc.

*** 5. I was helped in a timely manner.**

Yes

No

*** 6. I was treated with respect.**

Yes

No

*** 7. My needs were met.**

Yes

No

*** 8. I was informed about the programs and services offered by the Agency.**

Yes

No

*** 9. I would recommend West Central to my friends and family members.**

Yes

No

*** 10. I feel better able to meet my family's needs as a result of West Central's services.**

Yes

No

11. Comments regarding your most recent experience with West Central (interaction with staff, services, etc.)

Thank you for completing our survey!

**WEST CENTRAL MISSOURI COMMUNITY ACTION AGENCY APPRECIATES
YOUR VALUABLE FEEDBACK!**

Done

Powered by



See how easy it is to [create a survey](#).

[Privacy & Cookie Notice](#)

West Central's Community Needs Assessment Methodology and Timeline

