

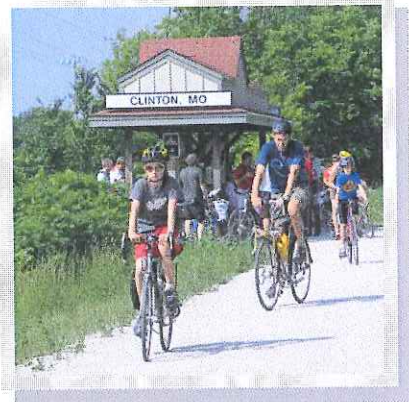
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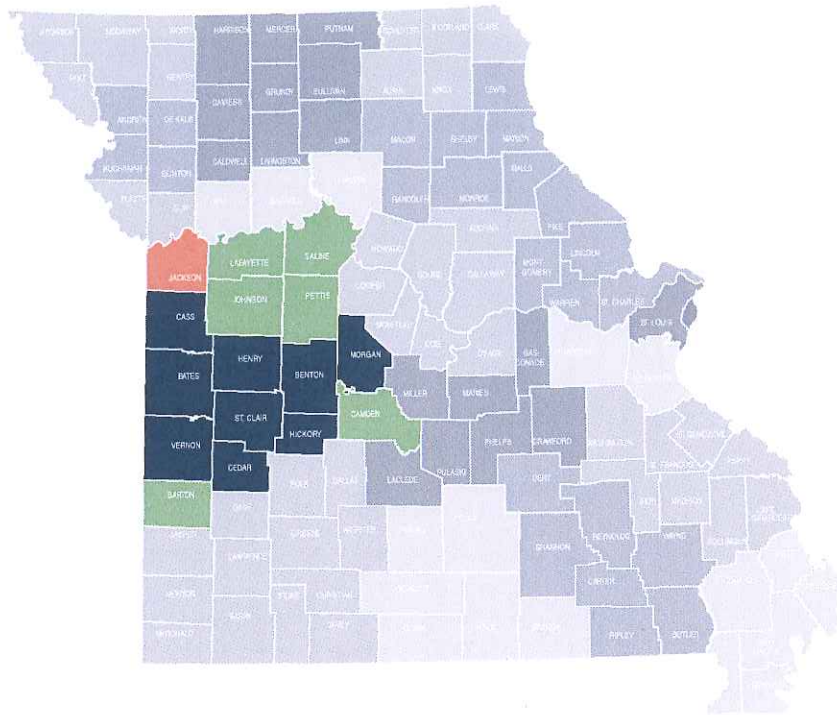
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2013-2014

West Central

Missouri Community Action Agency





Blue - The nine primary counties West Central serves
Green - Six additional counties served by West Central In-Home Services
Red - One additional county served by both Housing and In-Home Services

WEST CENTRAL

- ◆ Manages over 399 housing units at 11 properties in 7 counties
- ◆ Provides 548 children with Head Start services at 14 locations in 9 counties
- ◆ Offers in-home care for 320 elderly or disabled individuals in 16 counties
- ◆ Serves 1,200 patients annually at 5 clinic locations
- ◆ Weatherizes an average of 85 to 100 homes per year in 9 counties
- ◆ Offers job readiness preparation and job placement for over 3,500 participants in 9 counties
- ◆ Provided 7,300 individuals with emergency food through West Central food pantries in 2014

West Central Missouri Community Action Agency is dedicated to empowering people to make a positive change by coordinating and administering resources.

West Central Missouri Community Action Agency strives to be the voice in our communities and our governments for those most in need.

WEST CENTRAL BOARD OF DIRECTORS

BATES COUNTY

Bob Wingate (Executive Committee Member)
Patricia Jacobs (Board Secretary)
Jim Scott

BENTON COUNTY

Kathy Sullins
Jesse Lomax
Jim Hansen

CASS COUNTY

Willene Engel (Board Vice Chair)
Helen Friedrich
Luke Scavuzzo

CEDAR COUNTY

Larry Pursley
Susan Smith
Don Boultinghouse

HENRY COUNTY

Beryl Day
Fred Bunch (Board Chair)
Jim Talley

HICKORY COUNTY

Lillian Decker (Executive Committee Member)
Hal Geltmacher
Rick Pearson

MORGAN COUNTY

Ariel Alter
James Bryant
James Vaughan

ST. CLAIR COUNTY

Art Neuenschwander
Ron Hargrave
Leroy Stroppe (Executive Committee Member)

VERNON COUNTY

Martha Sander
Bonnie McCord (Board Treasurer)
Neal Gerster

1ST NAME - Low Income Representative
2ND NAME - Private Interest Representative
3RD NAME - County Commission Representative

BOARD OFFICERS



Patricia L. Jacobs, Board Secretary
Fred R. Bunch, Board Chair
Willene A. Engel, Board Vice Chair
Bonnie M. McCord, Board Treasurer

Historically, Missouri has served as a gateway for many who sought to determine their own futures; as the starting point for a journey to self-sufficiency on the Plains and farther west. Missouri has always been at the threshold of brighter and better futures for generations of Americans. We are blessed with the beauty of this place and the bounty it provides.

We, however, face a multitude of challenges despite the beauty and bounty found here. Too many of our residents face inadequate housing and heat to overcome the harsh realities of Midwestern weather, and too few of our families are able to provide not just food, but *healthy* food, for our children. Moreover, our rural communities have suffered too long from dwindling economies resulting in fewer hometown, family-owned businesses that once served our farmers and their families.

We at West Central, all 362 of us, working in the areas of administration, housing, employment and training, health services, early childhood education, energy conservation, and community services, as well as our numerous volunteers and community partners, are determined to bring communities together in creative, collaborative ways to address the challenges of our time. West Central will continue the work of *assisting* families and communities facing difficult circumstances while *advancing* the interests of our families and communities by facilitating and supporting their efforts to determine their collective future(s).

Chris Thompson

President and Chief Executive Officer



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Dear Friends:

As Board Chair of West Central Missouri Community Action Agency, it is my pleasure to present to you the 2014 Annual Report. 2014 was a jam packed year of accomplishment, celebration, remembrance and transition. We celebrated the 50th Anniversary of President Johnson signing the Economic Opportunity Act of 1964 and the 49th Anniversary of the creation of West Central.

We mourned the passing of Charles Braithwait, our first CEO/Executive Director. He is a legend in Community Action, as well as an historical figure in American history. He was so influential and instrumental in helping keep Community Action alive when powerful elements of our government had their sites set on destroying and doing away with Community Action in the 70s and 80s.

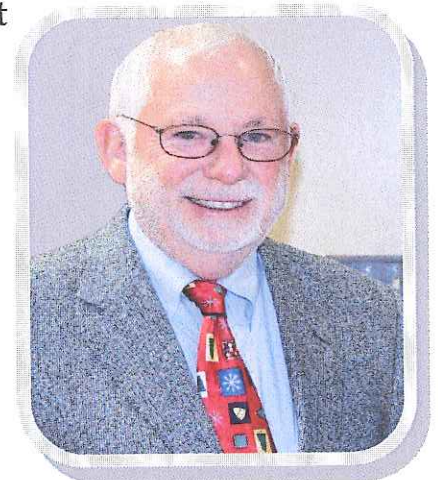
Our second President and CEO, Amos E. Jackson retired after 43+ years of dedicated service to the Agency. We helped him celebrate his retirement and honored him for his hard work and commitment to Community Action and West Central.

Your Board hired a new President and CEO, Chris L. Thompson, who hit the ground running in October, 2014. He is energetic, enthusiastic, focused, innovative, and tenacious in the pursuit of the goals and mission of West Central. His leadership will take us forward in the beginning of the next 50 years so West Central can continue to empower people to make positive change by coordinating and administering resources effectively.

I look forward to continuing to serve as Board Chair and extend a sincere thank you to all of the board members for their commitment in serving on our volunteer board. I appreciate the dedicated and tireless efforts of the over 350 full and part time employees of the agency that serve as the ground troops in the continuing War on Poverty. I also want to thank those that partner and volunteer with West Central for their help in this on-going battle to make a positive impact on our communities. We have always faced challenges and we always will. But together, we can, and we do make a difference!!

Fred R. Bunch

West Central Board Chair



Dear West Central Housing,

I have reached all of my goals such as keeping my job for four years, no longer receiving any state assistance including Section 8. I pay my full rent and am now purchasing my home. My husband is now currently employed and has been working for six months. I have no child care expenses at this time.

I am happy to have reached all my goals I have set. Thank you for your help in the past years. It was greatly appreciated.

Very Truly Yours

Dear West Central Head Start,

My son is an amazing child. Before he went to Head Start we were struggling to get him to talk. All he would ever do was just point at what he wanted or throw a tantrum and bang his head on the floor. He didn't know letters, numbers, shapes and more. We just figured that when he was ready he would let us know.

When my son started at Head Start the Center Director let me know that my son might have autism and made a referral for special services. The Center Director went with me to my son's evaluations and to get the results. Yes, my son has Autism Spectrum Disorder, but that only means that he will be smart like Albert Einstein!! I was worried that it could be the way he was raised but the Center Director kept telling me I was a good mom.

I cried when Head Start ended (for me and my child) but very grateful and thankful to all the staff. They did an amazing job. My son is starting to read and write and he loves to go to school!!!

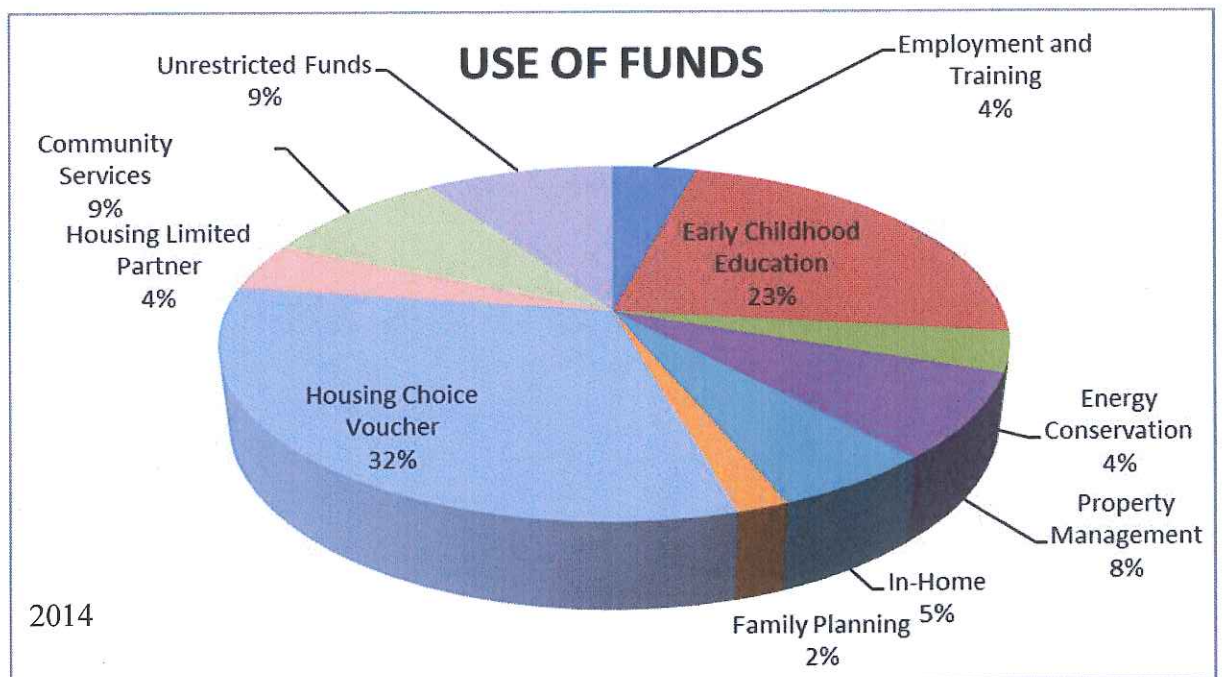
Thank you again Head Start staff for everything you did for us.

FISCAL REPORT FOR YEAR END AUGUST 31, 2014

FISCAL REPORT

Agency Wide	2013		2014	
Federal Funding - Direct	5,893,041	24.15%	6,546,409	27.55%
Federal Funding - Indirect	13,956,386	57.19%	13,631,114	57.37%
Housing Limited Partnerships	1,027,469	4.21%	1,032,885	4.35%
Other Revenue	3,525,498	14.45%	2,549,430	10.73%
Total	24,402,394	100.00%	23,759,838	100.00%

Funding Sources	2013		2014	
Department of Housing and Urban Development	331,147	1.36%	327,072	1.38%
Department of Labor	106,201	0.44%	153,946	0.65%
Department of Agriculture	335,767	1.38%	309,903	1.30%
Department of Health and Human Services	7,719,703	31.64%	8,082,121	34.02%
Department of Energy	664,216	2.72%	512,461	2.16%
Department of Homeland Security	12,018	0.05%	8,007	0.03%
Housing Limited Partnership	1,027,469	4.21%	1,032,885	4.35%
Other	14,205,873	58.22%	13,333,443	56.12%
Total	24,402,394	100.00%	23,759,838	100.00%





Community Services

Jeff Moore, Community Services/Energy Conservation Director

Programs provided to customers and communities to empower people to make positive changes in their lives.

BY THE NUMBERS

IN 2014

- **3,928** Senior citizens received support services
- **5,754** Pounds of food reached families in need
- **91** Individuals received emergency rent or mortgage assistance
- **832** Individuals received emergency food

Due in part to services provided by West Central



Lea Ann Gatzemeyer
Employment and Training/ Health Services Director

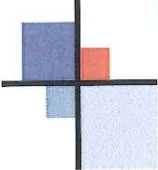
Employment and Training

The Missouri Work Assistance (MWA) program provides parents who qualify for temporary assistance support in areas of goal setting, barrier removal and job preparation. In Cass County, West Central's Workforce Investment Act (WIA) program addresses the employment and training needs of dislocated workers and low-income adults.

BY THE NUMBERS

IN 2014

- **64** Individuals found full-time employment (WIA)
- **295** Employment workshops were held for clients (WIA)
- **407** Individuals obtained gainful employment (MWA)
- **217** Individuals received certificates for successfully completing the Work Readiness class (MWA)



Another client success: *With the support of the MWA program Stephanie graduated and passed her State boards in cosmetology in 2014.*

Energy Conservation

Jeff Moore, Energy Conservation Director

Energy Conservation reduces energy costs in the winter and summer for low-income families through increased home energy efficiency.

The Home Rehabilitation program provides comprehensive housing rehabilitation on approved homes.



BEFORE



AFTER

BY THE NUMBERS IN 2014

- 18 homes rehabilitated
- 85 homes weatherized
- 2 energy conservation classes provided in West Central's 9 county service area

Health Services

Lea Ann Gatzemeyer, Health Services Director

In-Home Services - *Helping elderly and disabled clients remain independent in their own home.*

Women's Health Services - *Provides quality health care to all women REGARDLESS of their ability to pay.*

Total hours of service delivered:

- 75,696

Total 2014 health visits:

- 2,508

Clients assisted:

- 320

Number of patients served:

- 1,160

Counties Served by
West Central's In-Home Program
**Barton, Bates, Benton, Cass, Camden,
Cedar, Henry, Hickory, Jackson, Johnson,
Lafayette, Morgan, Pettis, Saline,
St. Clair, and Vernon.**

What our clients say:

"Thank you! [Women's Health] it's a wonderful program for single mothers on a limited income."

2014

Funded Enrollment

Head Start: 440
Early Head Start: 108

Full Day: 177
Part-Day: 323
Home Based HS: 10
Home Based EHS: 10
EHS Partner: 18
HS Partner: 10

Total Actual Enrollment

(including all children who were enrolled at any point during the year)

Head Start: 529
Early Head Start: 170

Type of Eligibility

Income below 100% of federal poverty line: 456

Receipt of public assistance such as TANF, SSI: 109

Status as foster child: 23
Status as homeless: 39

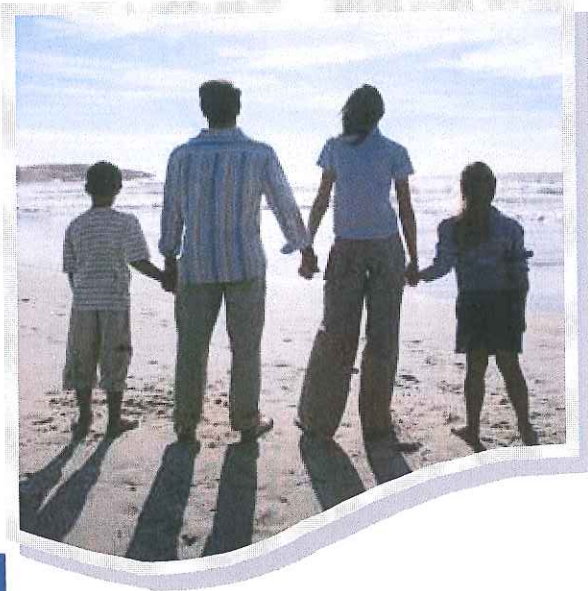
Between 100-130% of poverty guidelines: 45
Over Income: 27

14% of enrolled children were eligible for special education services

Attendance

Average Daily Attendance: 84%

What our clients say: *"Head Start is amazing. They offer great services and really care about the children. I couldn't be more grateful for Head Start."*



PARENT ENGAGEMENT

Family Enrichment Events ("FEE"): These events are held monthly at each Head Start location. It is a time for the families to gather to engage in healthy activities with their children and peers.

In a particular three month consecutive period, **1235** parents attended these events out of a total enrollment of 548.

In-Kind Contributions:

(Based on estimated value of volunteer time and donated items)
2014

\$1,348,366.26



Linda Schreck
Early Childhood Education Director

Health Data:

- ◆ Up-to-date on preventive health care: Head Start - 91% , EHS - 76%
- ◆ Up-to-date on all immunizations: Head Start - 93%, EHS - 94%
- ◆ Completed professional dental exam: Head Start - 77%
- ◆ Up-to-date on preventative dental care: EHS - 78%

TRI-ANNUAL OHS REVIEW RESULTS:

To view the full OHS Review report go to www.wcmcaa.org



West Central Housing:
Providing quality housing for the elderly, disabled, and families in select locations.

Quality housing for the tenants we serve.



Walnut Estates Rehabilitation Project.
Total cost of renovations: \$3,778,942.00



Walnut Estates Community Room



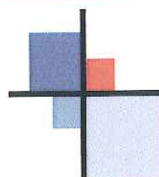
Chuck Kohzadi
Housing Director

West Central Housing also provides the following services for those who may qualify: Housing Choice Vouchers, Family Self Sufficiency, and a Home Ownership Program. Over 3,000 lives in nearly 1,700 households are touched by the comprehensive housing programs West Central provides.

FAMILY SELF SUFFICIENCY HOUSING PROGRAM
BY THE NUMBERS

IN 2014

- 13 FSS CLIENTS OBTAINED CERTIFICATIONS/DEGREES
- 132 GAINED EMPLOYMENT
- 16 OBTAINED TRANSPORTATION



What our clients say: *"I have kept my job for four years, am no longer receiving any state assistance and I am able to pay my rent in full. I am now (in the process of) purchasing my own home!"*

West Central Annual Report for 2014



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Phone: 660-476-2185 or 1-800-293-3532

E-mail: info@wcmcaa.org Web Page: www.wcmcaa.org

County Outreach Offices

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Butler, Missouri 64730
(660) 679-4108
Fax: (660) 679-0765

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(660) 438-5159
Fax: (660) 438-4471

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(816) 322-0291
Fax: (816) 322-9017

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VERNON COUNTY

1801 North Osage, Suite A
Nevada, Missouri 64772
(417) 667-5741

PROGRAMS SUPPORTED IN PART BY THE FOLLOWING:



Missouri Family
Health Council, Inc.

